Test Test

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Results-oriented IT professional with over 9 years of experience in data analysis, application support, QA/testing, and pharmaceutical operations. Established a robust technical foundation through extensive roles in data validation, SQL scripting, troubleshooting, and automation testing, complemented by significant operational expertise in healthcare and pharma emphasizing detail orientation, compliance (HIPAA), and process optimization. Proven success in ensuring data integrity and resolving complex system issues within regulated environments, alongside a strong ability to deliver actionable insights across various platforms. Key technical proficiencies include SQL, Selenium automation, ETL/data warehouse validation, and infrastructure troubleshooting, with a commitment to continuous improvement and stakeholder collaboration in pursuit of innovative solutions.

Skills

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- . Languages: Java, C#, Python, SQL, JavaScript, XML, HTML/CSS
- Frameworks (Basic): Spring Boot, .NET, Django, Flask, JUnit, TestNG, Apache Maven, Selenium, Appium.
- Testing & Analysis Tools: Selenium, HP QC/QTP, Jira, Confluence, Smart sheet, Power Bi, Tableau, Postman, BugZilla, Jupyter.
- Databases: Oracle RDBMS, SQL Server, MySQL, DB2, Teradata, Derby, Data Bricks, Snowflake, Squirrel, NoSQL
- NoSQL
- Servers & OS: Windows 7–11, Linux (SUSE/Ubuntu), macOS, Windows Server, Apache Tomcat, IIS, WebSphere.
- Networking DUCCO VON CTD DUCCO Appet Mark VOLUME AND AUGUSTUS
- Networking: DHCP, VPN, FTP, DNS, Subnet Mask, IPV4/6, LAN/WAN, WEP/ WPA.
 Version Control: GitHub, GitBash, Mercurial, TortoiseHg.
- Other Tools: Microsoft Office Suite, SharePoint, Visio, WordPress, WIX, Blogger, WinSCP, Putty, AnyConnect, VirtualBox, VMWare, Heroku, Microsoft Azure App Service.
- Hardware: PC assembly/troubleshooting CPUs, SSDs, RAM, adapters, I/O panels, PSU.
 Domain/Compliance & Processes: HIPAA, PHI, GRC, Retail POS, EHR, Security GRC, TVM (Threat
- Vulnerability Management), RTM (Requirement Traceability Matrix), T2T (Table-to-Table), KDEs (Key Data Elements), FSD (Functional Specification Document), TDD (Technical Design Document), UAT (User Acceptance Testing), SDLC, STLC, Agile/Scrum, ETL testing, Data Mapping, Data Lineage, Data Validation, System Migration, Integration Testing, Defect Reproduction, Log Analysis, Patch/Release Management, Cross-Functional Collaboration, Mentorship/Training.
 - Analytics software
 Stakeholder communication
- Stakeholder communication
 Advanced Excel
- Tech-Savvy
- · Python programming
- Data analysis
- Data modeling
- Cloud-based technologies

Work history

May 2022 - January 2024

Senior Analyst, Technology Test Company 1

- Assisted the Security GRC team in resolving stakeholder-raised issues and Exception cases by gathering information, supporting decision-making, and verifying data accuracy across Security Bugs, Threat Vulnerability Management (TVM) dashboards, and Security Standards.
- Developed and maintained Requirement Traceability Matrices (RTM) for over 500 Key Data Elements (KDEs) utilizing T2T data mappings, handover layouts, data dictionaries, data catalogs, and intake templates. Managed and updated Functional Specification Documents (FSDs) and Technical Design Documents (TDDs) in Confluence. Validated data integrity and accuracy following OFSAA configuration analysis.
- Partnered with cross-functional teams (Sales, Customer Success, Training, and Client) to drive successful CRM solution launches during the initial engagement phase, leveraging Smart sheet for project coordination and tracking.

October 2017 - July 2018

Technical Support Consultant Test Company 2

- Facilitated the resolution of complex Tier 3/4 technical issues for Vision Commerce Suite POS systems by mediating discussions between the client and project team, utilizing SQL queries, application logs, and code reviews to provide necessary information for collaborative problemsolving.
- Coordinated software patches and system updates with zero downtime, ensuring uninterrupted client services.
- Managed virtual machines, application servers, and POS infrastructure, ensuring system uptime and stability.

July 2016 - February 2017

Data Analyst Test Company 3

- Conducted ETL testing for data warehouse integration, identifying data discrepancies.
- Analyzed and documented data quality issues, leading to improved data accuracy and system reliability.
- Created process flow diagrams to visualize data flows and system workflows, enhancing stakeholder alignment.

January 2012 - April 2015

Certified Pharmacy Technician Test Company 3

- Processed pharmacy data with 99.9% accuracy, supporting timely prescription fulfillment.
- Assisted in generating SiG codes, boosting productivity by 20% and reducing errors by 10%.
- Performed end-user testing and data validation during a system migration from a legacy AS/400
 pharmacy system to a new web-based application, ensuring data integrity and accurate transfer of
 patient information to the new platform.

February 2009 - January 2012

Certified Pharmacy Technician Test Company 4

- Supported migration from legacy pharmacy system to a new platform, ensuring 100% data integrity.
- Managed 30+ daily customer interactions, ensuring prescription accuracy and issue resolution.
- Performed end-user testing and data validation during a system migration from a legacy AS/400
 pharmacy system to a new web-based application, ensuring data integrity and accurate transfer of
 patient information to the new platform:

Education

January 2007

Bachelor of Arts (B.A.) University of Test University, India

Education and Technical Trainings:

- Google Data Analytics Professional Certificate Sep 2025
- Java Software development bootcamp Technical Training Mar 2017 Jul 2017 Non Degree Technical Training Cincinnati, Ohio, United States Achievements: Graduated from a 12-week intensive Java Software Development Bootcamp focused on full-stack development, coding best practices, and agile methodologies. Coursework: Agile Methodologies, Databases, Java, JavaServer Pages (JSP), Scrum, JavaScript, XML, HTML, CSS
- IT Support and QA Testing Training Apr 2016 Jul 2016 Non Degree Technical Training Cincinnati, Ohio, United States Achievements: Graduated from Per Scholas with 8 weeks of intensive training in IT Support and 8 weeks in QA Testing, including practical labs and project-based learning. Coursework: Software QA Testing, IT Support