

## Contact

Cincinnati  
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www.linkedin.com/in/girirajiv  
(LinkedIn)  
github.com/rajg2023 (Personal)

## Top Skills

Data Cleansing  
Data Manipulation  
Microsoft Power Platform

## Languages

Dzongkha (Limited Working)  
Nepali (Full Professional)  
Hindi (Full Professional)  
English (Full Professional)  
Sanskrit (Limited Working)

## Certifications

Database Foundations: Intro to  
Databases -LinkedIn Learning  
Introduction to Prompt Engineering  
for Generative AI (2023)  
Google Data Analytics

# Rajiv Giri

Independent Digital and Technology Solutions Professional | Google  
Data Analytics Professional | Data/Application Analyst | Application  
Engineer | Software/Data Engineer | Business Systems Analyst |  
Technical Consultant

Cincinnati, Ohio, United States

## Summary

Digital and Technology Solutions professional with 9+ years in data-intensive environments, whose 3+ years of hands-on IT experience are built upon a foundation of 6+ years in a pharmaceutical operations, where I developed important skills in data entry, validation, and process optimization within a highly regulated healthcare setting. These skills helped me succeed in IT, providing a strong foundation for data analysis, application support, and maintaining data accuracy.

My primary focus is on data/application analyst/testing roles, using analytical skills and attention to detail for data quality and application reliability. I'm also interested in exploring related areas like AI and software development. As a Senior Analyst at Robert Half & Protiviti (May 2022 - Jan 2024), I worked on a variety of client projects, developing a strong understanding of business processes, technical requirements, and client needs. This included identifying process improvements, reviewing analyst work to ensure quality, and training and guiding junior team members.

### Key contributions:-

Software Development (Bootcamp/Self): Developed desktop POS and web apps using Java, .NET, SQL, Azure, and Heroku.

Application Support (POS): Provided 3rd/4th level support for Vision Commerce Suite, triaging, diagnosing, and reproducing application defects via error logs, SQL queries, and code review. Tested and deployed patches/releases.

Data Analysis & Testing (ETL): Performed data warehouse integration testing post-ETL, identifying/documenting data discrepancies. Analyzed data quality issues, contributing to improved

data accuracy/reliability. Created process flowcharts (Visio) to document data flows.

Security GRC: Resolved security issues/exceptions, validated data on TVM dashboards, ensuring data accuracy for case processing and providing data-driven recommendations.

OFSAA: Created/maintained RTMs for 500+ KDEs using data mappings, layouts, and data repositories. Validated data integrity/accuracy after OFSAA configuration.

CRM Implementation: Collaborated on business needs analysis, process mapping, and successful CRM launches.

My healthcare background and IT experience have cultivated a strong commitment to data accuracy, security, and privacy. I excel at collaborating and using analytical problem-solving to drive business growth. I approach challenges proactively and collaboratively. Seeking Data/Application Analyst/Tester roles, I'm also open to AI/software engineering opportunities. Open to connecting to discuss opportunities.

Let's connect!

Raj

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## Experience

Protiviti (placed by Robert Half)

Senior Analyst (Technology)

May 2022 - January 2024 (1 year 9 months)

Cincinnati, Ohio, United States

Contributed to diverse client engagements, developing expertise in business processes, technical requirements, and client needs across various industries. This included identifying process improvements, ensuring quality of analyst work through reviews and feedback, and mentoring junior team members.

Key Project Contributions:

Security GRC Issue and Exception Analysis (May 2023 - Jan 2024):

As part of providing client services, assisted the Security GRC team with resolving Issues and Exception cases raised by stakeholders. Gathered information, supported business/stakeholder decision-making, and verified data accuracy on Security Bugs, Threat Vulnerability Management (TVM) dashboards, and Security Standards.

Skills: TVM, Jira, Confluence, Security Bugs, Approval Process, Case Processing, Security GRC Issue and Exception Management

OFSAA Data Configuration Analysis (Oct 2022 - Mar 2023):

As part of delivering technical solutions, created and maintained Requirement Traceability Matrices (RTM) for 500+ KDEs using T2T data mappings, handover layouts, data dictionaries, data catalogs, intake templates, and other sources. Converted and updated Functional Specification Documents (FSDs) and Technical Design Documents (TDDs) in Confluence. Validated data integrity and accuracy after OFSAA configurations analysis.

Skills: Jira, Confluence, RBDMS, FSD, Data Analysis, TDD, T2T Data Mappings, RTM, SQL, Database Testing

CRM Solution Implementation Management (May 2022 - Sep 2022):

As part of project management responsibilities, collaborated with Sales, Customer Success, Training, and Client teams to ensure successful CRM solution launches within the initial engagement period using Smartsheet.

Skills: Solution Implementation Management, Data Visualization and Reporting

Flooid (formerly PCMS Datafit) (placed by Think Different IT)  
Technical Application Support Consultant (POS 3rd/4th level Support)  
October 2017 - July 2018 (10 months)

Cincinnati Area, KY

Provided application support for the Vision Commerce Suite POS system, collaborating with internal teams to resolve application-specific issues reported by PCMS customers.

Key Project Contributions:

POS System Troubleshooting and Root Cause Analysis: Triageed, diagnosed, and reproduced application defects within the Vision Commerce Suite POS system, conducting technical investigations by examining error logs, querying databases using SQL, and reviewing source code to determine root causes.

Skills: POS Systems, Troubleshooting, Root Cause Analysis, SQL, Database Querying, Code Review.

Software Deployment and Release Management: Tested, reviewed code, and coordinated deployments of patches and new releases from non-production to production environments with relevant PCMS teams. Skills: Software Deployment, Release Management, Collaboration, Communication.

System Administration and Maintenance: Administered virtual machine servers and Beanstore applications running on application servers, ensuring system stability and performance. Skills: Virtual Machine Administration, Application Server Administration.

### Thrive Impact Sourcing (now Ingage Patners) through Per Scholas Data Analyst (Technology)

July 2016 - February 2017 (8 months)

Cincinnati Area, KY

Provided data analysis, testing, and documentation support for a key client engagement focused on improving data quality and system reliability.

#### Key Project Contributions:

Data Warehouse Integration Testing: Performed integration testing of data within the target data warehouse after ETL processes, documenting data discrepancies and reporting them to developers. Skills: Data Warehousing, ETL, Integration Testing, Bug Tracking, Data Testing.

Data Validation and Quality Assurance: Identified, analyzed, and documented data quality issues, contributing to improved data accuracy and reliability. Reviewed data documentation to ensure technical accuracy, compliance, and completeness. Skills: Data Validation, Data Quality, Data Documentation, Requirements Gathering, Problem-Solving.

Data Governance and Definition: Revised the company's definition of data as defined in the data dictionary, ensuring data consistency and clarity across the organization. Skills: Data Dictionary, Data Governance.

Process Mapping and Data Flow Visualization: Created process flowcharts using Visio to document data flows, ETL processes, and system workflows, enhancing understanding and communication among stakeholders. Skills: Process Mapping, Data Flow Diagrams, Visio, Documentation.

### Humana

Certified Pharmacy Technician- Data Entry Team- Mail Order Pharmacy  
January 2012 - April 2015 (3 years 4 months)

## Cincinnati Area, KY

Performed high-volume data entry and validation of patient information, ensuring data integrity and accuracy within the pharmacy system. This included troubleshooting insurance issues, helping generate SIG short codes (resulting in a 20% productivity increase and 10% error reduction), utilizing SIG codes, short drug codes, and ICD codes to expedite data entry from prescriptions, and ensuring medication orders were complete, clear, and appropriate for patient conditions. This meticulous data handling contributed to efficient pharmacy operations and accurate patient record-keeping.

Also performed end-user testing and data validation during a system migration from a legacy MS DOS pharmacy system to a new web-based application, ensuring data integrity and accurate transfer of patient information to the new platform.

## Kroger

Certified Pharmacy Technician-Retail Pharmacy

February 2009 - January 2012 (3 years)

Cincinnati, Ohio Area

Worked alongside licensed pharmacists in a high-volume retail setting, providing excellent customer service and ensuring accurate record-keeping of prescriptions and customer interactions. This involved clear communication, problem-solving, and maintaining accurate data within the pharmacy system.

Performed end-user testing and data validation during the migration from a legacy MS DOS pharmacy system to a new web-based application, transferring hundreds of patient profiles and ensuring data integrity within the new database.

Consistently assisted an average of 30 customers per day, responding to inquiries and resolving problems efficiently.

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## Education

University Of North Bengal

Bachelor of Arts, Humanities · (2004 - 2007)

Coursera

Professional Certificate, Google Data Analytics · (2025 - 2025)

Cinci Code IT (now MAX Technical Training)  
Non Degree IT Training, Java Software Development  
Bootcamp · (2017 - 2017)

Per Scholas

Non Degree Technical Training, Software QA Assurance  
Testing · (2016 - 2016)

Per Scholas

Non Degree Technical Training, IT Support (CompTIA A+ and Net  
+) · (2016 - 2016)