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| RAJIV GIRI | Cincinnati, OH  [513.834.3371 | rajivgiri2025@gmail.com](mailto:513.834.3371%20|%20rajivgiri2025@gmail.com)  [Portfolio](https://rajg2023.github.io/careerportfolio/) | [LinkedIn](https://www.linkedin.com/in/girirajiv/) | [GitHub](https://github.com/rajg2023) |

**Professional Summary**  
Detail-oriented QA Analyst with extensive experience in quality assurance testing, data analysis, and technical support. Skilled in manual and automation testing, SQL scripting, Selenium, RTM development, Jira, UAT, and defect management. Proven ability to ensure data integrity, streamline processes, and support enterprise application rollouts in regulated environments.

**Core Competencies & Skills**  
Manual QA | Selenium Automation | Defect Reproduction | Java | Python | JavaScript | SQL | Postman | QTP/UFT | RTM | UAT | XML | SDLC/STLC | Jira | Confluence | Agile/Scrum | Jira | Confluence

**Core Soft Skills**  
Cross-functional collaboration | Effective communication | Critical thinking | Attention to detail | Time management | Leadership and mentoring | Problem solving | Eagerness to learn

**Professional Experience**

* Led QA/validation for 500+ Key Data Elements (KDEs) in OFSAA projects; created RTMs, FSDs, and TDDs.
* Performed defect analysis and manual/automation testing across web, mobile, and retail platforms.
* Leveraged SQL and log analysis for defect reproduction, root cause analysis, and optimized solutions.
* Collaborated with cross-functional teams on CRM rollouts, QA documentation, and training initiatives.
* Leveraged advanced SQL queries, XML/XSD validation, Java log analysis, and code reviews to deliver root cause analysis and actionable solutions.

**Employment History**  
Protiviti (Robert Half) – Senior Analyst, Technology – 2022 to 2024  
PCMS/Flooid – Technical Support Consultant – 2017 to 2018  
Ingage Partners/Thrive – Data Analyst – 2016 to 2017  
Humana/Kroger – Certified Pharmacy Technician – 2009 to 2015

**Education & Certifications**  
Bachelor of Arts – University of North Bengal (2007)  
Google Data Analytics Professional Certificate – Coursera (2025)  
Java Bootcamp – MAX Technical Training  
IT Support & QA Testing – Per Scholas