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| RAJIV GIRI | Cincinnati, OH  [513.834.3371 | rajivgiri2025@gmail.com](mailto:513.834.3371%20|%20rajivgiri2025@gmail.com)  [Portfolio](https://rajg2023.github.io/careerportfolio/) | [LinkedIn](https://www.linkedin.com/in/girirajiv/) | [GitHub](https://github.com/rajg2023) |

**Professional Summary**  
Technical Consultant specializing in enterprise data analysis, application support, and project delivery. Skilled in requirements gathering, training, documentation, and troubleshooting. Adept at aligning technical solutions with business needs and ensuring client satisfaction.

**Core Competencies & Skills**  
Project Coordination | Requirements Gathering | Stakeholder Training | Technical Troubleshooting | Data Analysis | Documentation | CRM Rollouts | SDLC | Agile/Scrum | Jira | Confluence

**Core Soft Skills**  
Cross-functional collaboration | Effective communication | Critical thinking | Attention to detail | Time management | Leadership and mentoring | Problem solving | Eagerness to learn

**Professional Experience**

* Delivered technical consulting for CRM/data/business systems projects; ensured client needs were exceeded.
* Documented requirements, FSD/TDDs, and led solution training for users.
* Facilitated cross-functional communications, project delivery, and process optimization.
* Leveraged technical and business insight to support diverse enterprise projects.

**Employment History**  
Protiviti (Robert Half) – Senior Analyst, Technology – 2022 to 2024  
PCMS/Flooid – Technical Support Consultant – 2017 to 2018  
Ingage Partners/Thrive – Data Analyst – 2016 to 2017  
Humana/Kroger – Certified Pharmacy Technician – 2009 to 2015

**Education & Certifications**  
Bachelor of Arts – University of North Bengal (2007)  
Google Data Analytics Professional Certificate – Coursera (2025)  
Java Bootcamp – MAX Technical Training  
IT Support & QA Testing – Per Scholas