**Business Requirement Document for E-Commerce Portal Web Page**

# Introduction

## Purpose

The purpose of this document is to outline the functional requirements for the development of an e-commerce portal web page.

## Scope

The e-commerce portal web page will serve as an online platform for customers to browse and purchase products. It will provide a user-friendly interface, secure payment options, and efficient order processing.

# User Requirements

User Roles

The e-commerce portal web page will cater to the following user roles:

* Customers: Registered users who can browse and purchase products.
* Administrators: Authorized personnel who can manage products, orders, and user accounts.

User Stories

* As a customer, I want to be able to create an account and log in securely.
* As a customer, I want to browse products by category, brand, or search for specific items.
* As a customer, I want to view detailed product information, including images, descriptions, prices, and availability.
* As a customer, I want to add products to my shopping cart and proceed to checkout.
* As a customer, I want to have multiple secure payment options, such as credit cards, PayPal, or other online payment methods.
* As a customer, I want to receive order confirmation emails with detailed information.
* As a customer, I want to track my orders and view their status.
* As an administrator, I want to manage product categories, brands, and inventory.
* As an administrator, I want to process and manage customer orders.
* As an administrator, I want to manage user accounts, including registration, login, and authentication.