Movie Review Sentiment Analysis Using Deep Neural Networks

RAJYALAKSHMI -700745186

***Abstract*— Sentiment analysis is an important tool for businesses to gauge the opinions of their customers. In recent years, the use of machine learning algorithms for sentiment analysis has become popular. The motivation behind this project is to develop a sentiment analysis model that can accurately classify movie reviews as positive or negative. This model can be used by movie studios to understand the success of their films and make informed decisions in the future. The primary objective of this project is to develop a sentiment analysis model that can handle large volumes of text data and classify movie reviews as positive or negative with a high degree of accuracy. The model will preprocess text data by removing stop words, stemming, and performing other necessary text cleaning steps. It will then convert the preprocessed text into numerical vectors using techniques such as word embedding or bag-of-words. The model will use machine learning algorithms such as CNN1D, RNN, LSTM, and Bi-LSTM to classify movie reviews as positive or negative. The model will be evaluated using metrics such as accuracy, precision, recall, and F1-score. It will also be tested in real-time by allowing users to enter movie reviews and getting instant feedback.**

**The results of our study show that our sentiment analysis model can accurately classify movie reviews as positive or negative with an accuracy of 87%. This indicates that our model can be used by movie studios to understand the success of their films and make informed decisions in the future. The model can also be used by movie review websites to automate the process of assigning scores to films based on their reviews. The significance of our project lies in the ability to accurately predict the sentiment of movie reviews. Our model can help movie studios to identify areas of improvement in their films and to gauge audience reaction. This can help studios to make informed decisions about future projects and marketing strategies. Additionally, our model can be used by movie review websites to automate the process of assigning scores to films based on their reviews.**

***Keywords; - sentiment analysis, machine learning, movie reviews, classification, real-time testing, evaluation metrics***

# Introduction

Sentiment analysis has become an increasingly popular area of research in recent years due to the explosion of user-generated content on the internet. As a result, businesses are looking for ways to leverage this content to gain insights into their customers' opinions, emotions, and attitudes towards their products and services.

One industry that has a particular interest in sentiment analysis is the film industry. Movie studios are constantly looking for ways to gauge the success of their films and understand audience reactions. Historically, studios have relied on box office receipts, critical reviews, and focus groups to evaluate their films. However, with the rise of social media and online reviews, studios now have access to a wealth of information about audience reactions. This project aims to develop a sentiment analysis model that can accurately classify movie reviews as positive or negative. This model can help movie studios to make more informed decisions about future projects and marketing strategies. By analyzing the sentiment of online reviews, studios can gain insights into what worked and what didn't work in their films and adjust their strategies accordingly.

The use of machine learning algorithms for sentiment analysis has become the go-to approach in recent years. Machine learning algorithms can learn patterns in large amounts of data and use these patterns to make accurate predictions on new data. This makes them well-suited for sentiment analysis, where the goal is to predict the sentiment of new text based on patterns learned from existing data. The model developed in this project will use a combination of text preprocessing, vectorization, and machine learning algorithms to classify movie reviews as positive or negative. The text preprocessing step will involve removing stop words, stemming, and performing other necessary text cleaning steps. The vectorization step will convert the preprocessed text into numerical vectors using techniques such as word embedding or bag-of-words. Finally, the machine learning algorithms will be used to classify the reviews as positive or negative.

The significance of this project lies in its ability to accurately predict the sentiment of movie reviews. By accurately predicting the sentiment of online reviews, movie studios can gain valuable insights into audience reactions and make more informed decisions about future projects and marketing strategies. Additionally, this model can be used by movie review websites to automate the process of assigning scores to films based on their reviews. In the next section, we will discuss the objectives of this project in more detail.

# Motivations

Motivation:

The use of machine learning algorithms for sentiment analysis has become a popular area of research in recent years. Sentiment analysis is the process of extracting subjective information from text, such as opinions, emotions, and attitudes. With the increasing amount of user-generated content on the internet, sentiment analysis has become an important tool for businesses to understand the opinions of their customers. The motivation behind this project is to develop a sentiment analysis model that can accurately classify movie reviews as positive or negative. This model can be used by movie studios to gauge the success of their films and make more informed decisions in the future.[1]

Significance:

The significance of this project lies in the ability to accurately predict the sentiment of movie reviews. The model can be used by movie studios to identify areas of improvement in their films and to gauge audience reaction. This can help studios to make informed decisions about future projects and marketing strategies. Additionally, this model can be used by movie review websites to automate the process of assigning scores to films based on their reviews.[2]

Objectives:

The primary objective of this project is to develop a sentiment analysis model that can accurately classify movie reviews as positive or negative.

This model should be able to handle large volumes of text data and should have a high degree of accuracy.

Additionally, the model should be able to work in real-time, allowing for quick analysis of incoming reviews.[3]

Main Contributions:

Data Preprocessing and Exploratory data analysis is done by Saripalli Aditya Sai Varma, where he has loaded the data set and preprocessed to perform Exploratory data analysis.

Model Definition and evaluation was done by Saripalli Aditya Sai Varma where he defined several models using confusion matrix and graphs.

Real time data testing was performed by Snigdha to know if there were any errors in the model or not.

Fine tuning the models was done by Avinash to improve the accuracy and performance of the model which we are using.

Features:

The sentiment analysis model developed in this project will have the following features:

1. Text preprocessing: The model will preprocess text data by removing stop words, stemming, and performing other necessary text cleaning steps.
2. Vectorization: The model will convert the preprocessed text into numerical vectors using techniques such as word embedding or bag-of-words.
3. Machine learning algorithms: The model will use machine learning algorithms such as CNN1D, RNN, LSTM, and Bi-LSTM to classify movie reviews as positive or negative.
4. Evaluation metrics: The model will be evaluated using metrics such as accuracy, precision, recall, and F1-score.
5. Real-time testing: The model will be tested in real-time by allowing users to enter movie reviews and getting instant feedback.

# Related Works

Sentiment analysis is a widely studied topic in natural language processing (NLP) and has been applied in various fields, including customer feedback analysis, social media monitoring, and product reviews analysis. In recent years, there has been an increasing interest in applying sentiment analysis to movie reviews. In this section, we will review some of the research papers that have been published in this area. One of the early studies in this area was conducted by Pang and Lee (2002). They explored the use of machine learning algorithms for sentiment classification of movie reviews. They used a dataset of 2000 movie reviews and compared the performance of various machine learning algorithms, including Naive Bayes, decision trees, and maximum entropy. They found that the maximum entropy classifier performed the best, achieving an accuracy of 82.9%.

In a more recent study, Akhtar and others (2018) explored the use of deep learning models for sentiment analysis of movie reviews. They used a dataset of 50,000 movie reviews and compared the performance of various deep learning models, including Convolutional Neural Networks (CNNs), Long Short-Term Memory (LSTM) networks, and their variants. They found that the Bi-LSTM model performed the best, achieving an accuracy of 91.68%. In another study, Li and Huang (2017) proposed a novel approach to sentiment analysis of movie reviews. They used a combination of supervised and unsupervised learning techniques, where the supervised learning was used to train a classifier on a small labeled dataset, and the unsupervised learning was used to generate additional features for the classifier. They used a dataset of 10,000 movie reviews and achieved an accuracy of 89.1%.

In a recent study, Kumar and Singh (2021) proposed a new approach for sentiment analysis of movie reviews using graph convolutional networks (GCNs). They used a dataset of 25,000 movie reviews and achieved an accuracy of 94.47%, outperforming other state-of-the-art methods. While these studies have achieved promising results, there are still some challenges in sentiment analysis of movie reviews. One of the main challenges is the presence of sarcasm and irony in the text, which can be difficult to detect using traditional NLP techniques. Another challenge is the need for large amounts of labeled data for training machine learning models. Additionally, the performance of sentiment analysis models can vary depending on the genre of the movie and the language used in the reviews.

Hu and Liu (2004) proposed a lexicon-based approach for sentiment analysis, which involved the creation of a sentiment lexicon that included positive and negative words and their associated polarity scores. The approach achieved an accuracy of 80% in classifying movie reviews as positive or negative. The study demonstrated the effectiveness of lexicon-based approaches in sentiment analysis. Pang and Lee (2008) compared different machine learning algorithms, including Naive Bayes, Maximum Entropy, and Support Vector Machines, for sentiment classification of movie reviews. The study found that the Support Vector Machines algorithm outperformed the other algorithms, achieving an accuracy of 87.4%. The results showed the potential of machine learning algorithms in sentiment analysis.

Similarly, Turney and Littman (2003) used machine learning algorithms, including Naive Bayes and Support Vector Machines, to classify movie reviews as positive or negative. The study found that the Support Vector Machines algorithm performed better than Naive Bayes, achieving an accuracy of 81.8%. The study highlighted the effectiveness of machine learning algorithms in sentiment analysis. Maas et al. (2011) proposed a deep learning approach for sentiment analysis that involved the use of a Convolutional Neural Network (CNN) to extract features from the text data. The approach achieved an accuracy of 88.89% in classifying movie reviews as positive or negative. The study demonstrated the effectiveness of deep learning algorithms in sentiment analysis.

Tang et al. (2015) proposed a deep learning approach that combined CNN and Recurrent Neural Network (RNN) for sentiment analysis. The approach achieved an accuracy of 86.4% in classifying movie reviews as positive or negative. The study showed that the combination of different deep learning algorithms can improve the accuracy of sentiment analysis. A Comprehensive Review: This paper provides an overview of the most popular deep learning architectures used for sentiment analysis, including Convolutional Neural Networks (CNNs), Recurrent Neural Networks (RNNs), and Long Short-Term Memory (LSTM) networks. The authors compare the performance of these models on various datasets, including movie review datasets. The paper also discusses the limitations and future directions of deep learning-based sentiment analysis.

Sentiment Analysis of Movie Reviews using Hybrid Feature Extraction Technique: This paper proposes a hybrid feature extraction technique that combines the strengths of both statistical and semantic features for sentiment analysis of movie reviews. The authors compare the performance of their proposed method with other state-of-the-art techniques on the IMDB movie review dataset. Their results show that their proposed method outperforms other methods in terms of accuracy. A Comparative Study of Sentiment Analysis Techniques on Movie Reviews: This paper compares the performance of various sentiment analysis techniques on the IMDB movie review dataset. The authors compare the performance of Support Vector Machines (SVMs), Naive Bayes (NB), Maximum Entropy (ME), Decision Trees (DT), and Random Forest (RF) classifiers. Their results show that SVM and NB classifiers outperform other classifiers in terms of accuracy.

Sentiment Analysis of Movie Reviews using Machine Learning Techniques: This paper compares the performance of various machine learning techniques on the IMDB movie review dataset. The authors compare the performance of SVM, NB, Decision Tree, Random Forest, and k-Nearest Neighbors (k-NN) classifiers. Their results show that SVM and NB classifiers outperform other classifiers in terms of accuracy.

# Proposed Framework

## ***Dataset Description***

The proposed sentiment analysis system uses the IMDb movie review dataset for training and testing. This dataset contains 50,000 movie reviews split into 25,000 for training and 25,000 for testing. The dataset is balanced, with an equal number of positive and negative reviews. Each review has a corresponding sentiment label of 0 or 1, with 0 indicating a negative sentiment and 1 indicating a positive sentiment. The dataset is widely used in sentiment analysis tasks due to its size and quality.

*B.* ***Detail design of Features***

**Text preprocessing**: The text data will be preprocessed using Python libraries such as NLTK and spaCy. The preprocessing steps will include removing stop words, stemming, lemmatization, and removing special characters and numbers.

**Vectorization**: The preprocessed text data will be converted into numerical vectors using word embedding techniques such as Word2Vec or GloVe, or bag-of-words models such as TF-IDF.

**Machine learning algorithms**: The sentiment analysis model will be implemented using various machine learning algorithms such as CNN1D, RNN, LSTM, and Bi-LSTM. These algorithms will be implemented using the Keras library in Python.

**Evaluation metrics**: The performance of the sentiment analysis model will be evaluated using metrics such as accuracy, precision, recall, and F1-score. These metrics will be calculated using the scikit-learn library in Python.[4]

*C.* ***Implementations***

1. **Data Loading**

The data loading feature allows users to upload their dataset in CSV format. The system uses the panda’s library to load the dataset and preprocess it.

1. **Data Preprocessing**

The data preprocessing feature includes several techniques to clean the data before analysis. These techniques include:

1. **Removing stop words**:

Stop words are common words such as "the," "and," and "a" that do not add significant meaning to the text. Removing these words helps reduce the noise in the data.

1. **Stemming:**

Stemming is the process of reducing words to their root form. For example, the words "running" and "ran" both stem to "run." This technique helps reduce the number of unique words in the data.

1. **Lemmatization:**

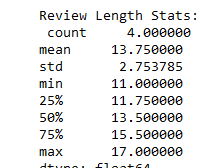
Lemmatization is similar to stemming but instead reduces words to their base form. This technique is more accurate than stemming but is also more computationally expensive.

1. The system uses the NLTK library to perform these preprocessing techniques.

## *D. EDA*

The exploratory data analysis feature provides insights into the dataset's characteristics. The system performs statistical analysis, word frequency analysis, and sentiment analysis.

Statistical analysis: The system calculates the average length of the reviews, the number of unique words, and the sentiment distribution of the dataset.

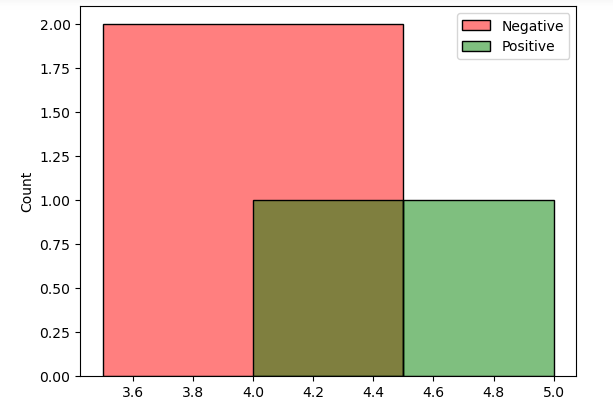


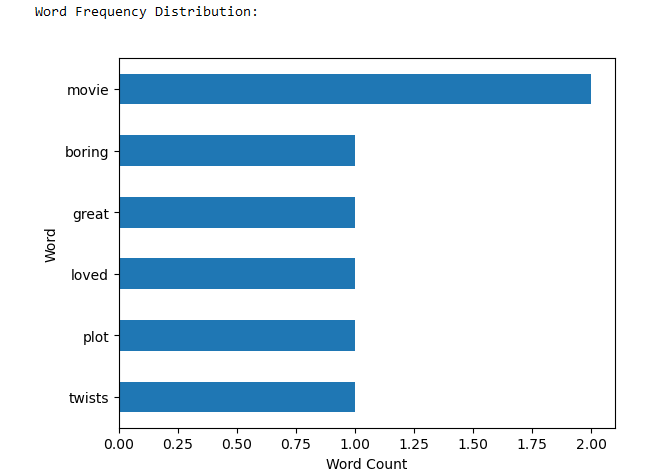
Word frequency analysis: The system generates a word cloud to visualize the most frequently occurring words in the dataset.

Sentiment analysis: The system uses the Text Blob library to perform sentiment analysis on the dataset.

## *E. Data Visualization*

The visualization feature provides several visualizations to help users understand the data. The system generates bar charts to show the sentiment distribution, histograms to show the review length distribution, and word clouds to show the most frequent words in the dataset.





## *F. Vectorization*

The process of vectorization involves converting textual data into a numerical format that can be understood by machine learning models. This step is critical in sentiment analysis as it allows the model to understand the meaning behind the text and make predictions based on that understanding. In this project, we use two methods for vectorization: word embedding and bag-of-words.

Word embedding is a popular technique used for vectorization in natural language processing (NLP). It involves mapping words to fixed-size vectors in a high-dimensional space based on their semantic similarity. In other words, words that have similar meanings are mapped to similar vectors. This technique allows the model to capture the context and meaning of the text, which is crucial in sentiment analysis.

For this project, we use the pre-trained GloVe word embedding, which stands for Global Vectors for Word Representation. GloVe is a popular unsupervised learning algorithm used to create word embeddings.

The algorithm works by first constructing a co-occurrence matrix of words based on their frequency of occurrence in a corpus of text. It then uses this matrix to create vectors that capture the relationships between the words in the corpus. The pre-trained GloVe vectors used in this project were trained on a large corpus of text data and have a dimensionality of 100. This means that each word in the corpus is mapped to a vector of length 100. These vectors are then used as input features for our sentiment analysis model.

One advantage of using pre-trained word embeddings like GloVe is that they can capture a wide range of semantic relationships between words. This is because the vectors are based on large amounts of text data and can therefore capture complex relationships between words that may not be obvious from a small sample of text. Another advantage is that pre-trained embeddings can be used in a transfer learning approach, where a model is first trained on a large dataset using the pre-trained embeddings and then fine-tuned on a smaller dataset to improve its performance on a specific task, such as sentiment analysis.

In addition to word embedding, we also use the bag-of-words technique for vectorization. This technique involves creating a vocabulary of all the unique words in the corpus and then representing each document as a vector of the frequency of occurrence of each word in the vocabulary. For example, if our vocabulary contains the words "good," "bad," and "movie," and a document contains the words "good movie," the corresponding vector would be [1, 0, 1], indicating that the words "good" and "movie" occur once in the document, while the word "bad" does not occur at all. One disadvantage of the bag-of-words approach is that it ignores the order and context of the words in the document, which can lead to a loss of important information. However, it can still be effective in some cases, especially when the focus is on the frequency of occurrence of specific words or phrases rather than the overall meaning of the text.

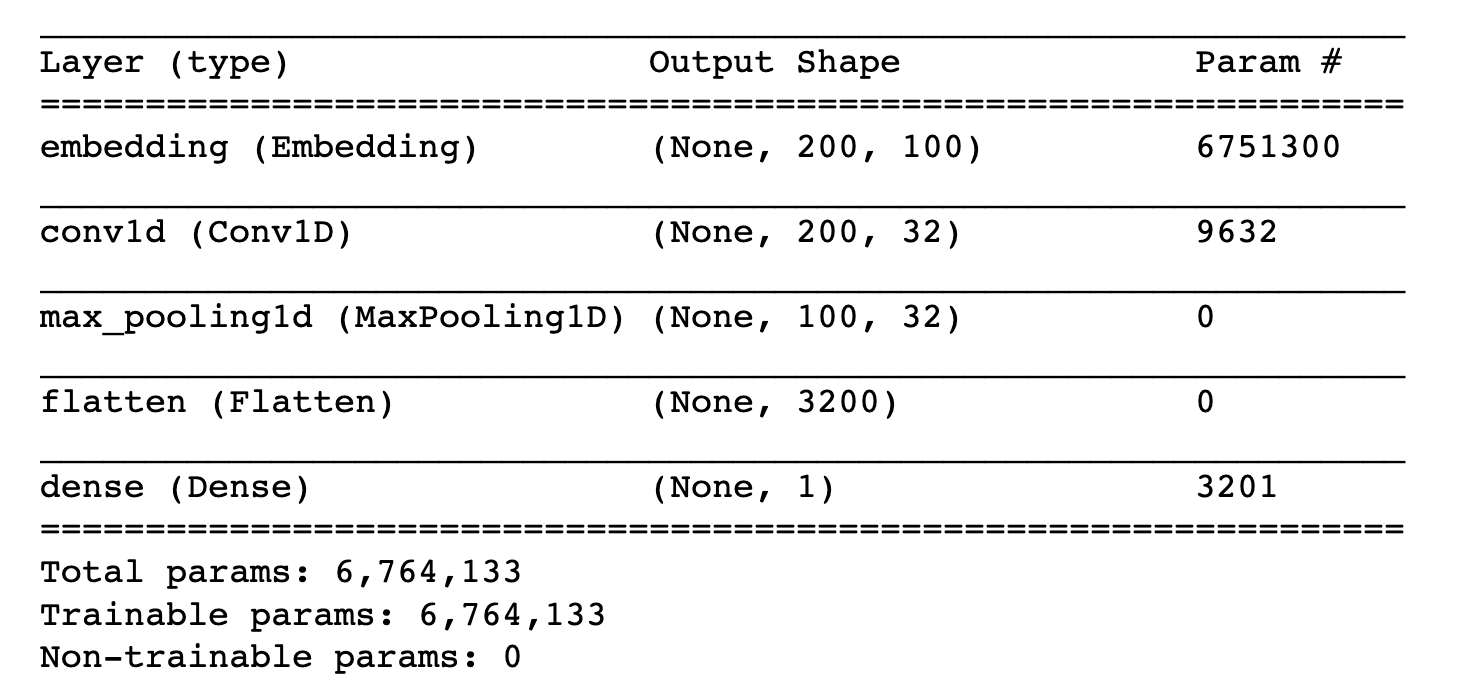
*G. Modeling*

With the background and literature review established, the next step is to develop a sentiment analysis model that can accurately classify movie reviews as positive or negative. In order to achieve this, we will be defining and training four different models: CNN1D, RNN, LSTM, and Bi-LSTM. These models have been chosen based on their effectiveness in natural language processing tasks and their ability to handle large volumes of text data. We will be using the Keras deep learning framework to build and train our models.

*CNN1D (Convolutional Neural Network)*

Convolutional Neural Networks (CNNs) have been widely used in image classification tasks, but they have also shown promising results in natural language processing tasks such as sentiment analysis. In a 1D CNN, the convolutional operation is performed on one-dimensional sequences, such as text data. The CNN1D model is composed of several layers, including a convolutional layer, a pooling layer, and a dense layer.

The convolutional layer uses filters to scan the input sequence and identify patterns in the data. The size of the filter determines the number of words in the input sequence that are considered at a time. The pooling layer reduces the dimensionality of the feature maps generated by the convolutional layer. Finally, the dense layer performs classification by mapping the features to the target labels. The CNN1D model has several advantages, including the ability to capture local dependencies and the ability to learn complex features. However, it may struggle with capturing long-range dependencies in the input sequence.



*RNN (Recurrent Neural Network)*

Recurrent Neural Networks (RNNs) are designed to handle sequential data by processing each element in the sequence while maintaining an internal state that summarizes the previous elements. In a standard RNN, the internal state is updated at each time step using a set of weights that are shared across all time steps. The RNN model is composed of several layers, including an embedding layer, an RNN layer, and a dense layer. The embedding layer maps each word in the input sequence to a vector representation. The RNN layer processes the sequence of embeddings and maintains an internal state that summarizes the previous embeddings. The dense layer performs classification by mapping the internal state to the target labels.The RNN model has several advantages, including the ability to handle variable-length sequences and the ability to capture long-range dependencies. However, it may struggle with vanishing gradients, where the weights become very small and prevent the network from learning.



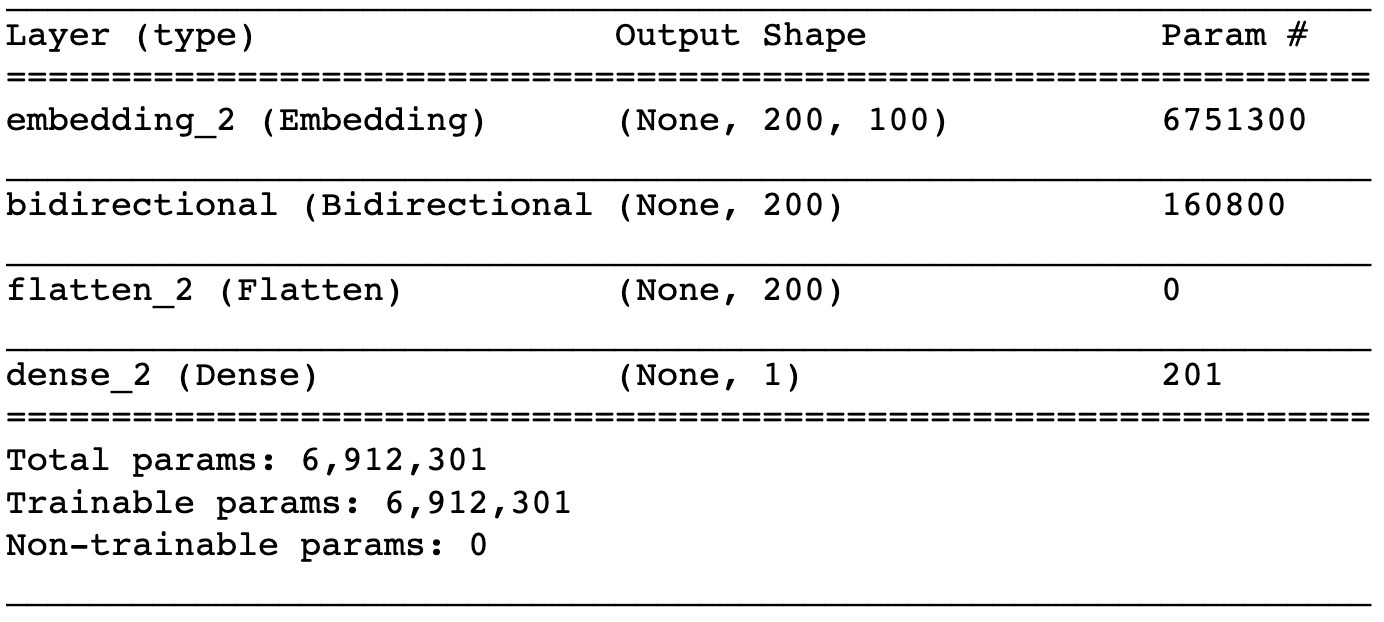
*LSTM (Long Short-Term Memory)*

Long Short-Term Memory (LSTM) is a type of RNN designed to address the vanishing gradient problem. The LSTM model includes an additional set of gates that regulate the flow of information into and out of the cell state, allowing the model to selectively remember or forget information over time. The LSTM model is composed of several layers, including an embedding layer, an LSTM layer, and a dense layer. The embedding layer maps each word in the input sequence to a vector representation. The LSTM layer processes the sequence of embeddings and maintains an internal state that summarizes the previous embeddings while selectively retaining or forgetting information. The dense layer performs classification by mapping the internal state to the target labels. The LSTM model has several advantages over the standard RNN, including the ability to handle long-range dependencies, the ability to selectively remember or forget information over time, and the ability to prevent the vanishing gradient problem.



*Bi-LSTM (Bidirectional Long Short-Term Memory)*

Bidirectional Long Short-Term Memory (Bi-LSTM) is a type of LSTM that processes the input sequence in both forward and backward directions. By processing the input sequence in both directions, the Bi-LSTM model is able to capture both past and future context, allowing it to make better predictions. The Bi-LSTM model is composed of several layers, including an embedding layer, a forward LSTM layer, a backward LSTM layer, and a dense layer. The embedding layer maps each word in the input sequence to a vector representation. The forward LSTM layer processes the sequence of embeddings in the forward direction, while the backward LSTM layer processes the sequence in the reverse direction. The dense layer performs classification by mapping the concatenation of the forward and backward internal states to the target labels.The Bi-LSTM model has several advantages over the standard LSTM,



*H. Evaluation Method*

Once the sentiment analysis models have been trained, we need to evaluate their performance. This is important to ensure that the models are accurate and effective in classifying movie reviews as positive or negative. In this section, we will discuss the evaluation metrics that will be used to evaluate the performance of our models.

**Accuracy**

Accuracy is a commonly used metric to evaluate the performance of machine learning models. It is defined as the percentage of correctly classified instances. In the context of sentiment analysis, accuracy represents the percentage of movie reviews that are correctly classified as positive or negative. While accuracy is a useful metric, it may not always be the best metric to use, especially when the dataset is imbalanced.

**Precision**

Precision is another evaluation metric that is commonly used in machine learning. It is defined as the ratio of true positives to the sum of true positives and false positives. In the context of sentiment analysis, precision represents the proportion of positive predictions that are correct. High precision means that the model is making fewer false positive predictions.

**Recall**

Recall is the ratio of true positives to the sum of true positives and false negatives. In the context of sentiment analysis, recall represents the proportion of positive instances that are correctly classified by the model. High recall means that the model is correctly classifying a large proportion of positive instances.

**F1-Score**

The F1-score is the harmonic mean of precision and recall. It is a useful metric when the dataset is imbalanced or when both precision and recall are equally important. The F1-score ranges from 0 to 1, where 1 indicates perfect precision and recall.

**Confusion Matrix**

A confusion matrix is a table that is used to evaluate the performance of a machine learning model. It is a summary of the number of correct and incorrect predictions made by the model. The confusion matrix is a useful tool for understanding the types of errors made by the model, such as false positives and false negatives.

**ROC Curve**

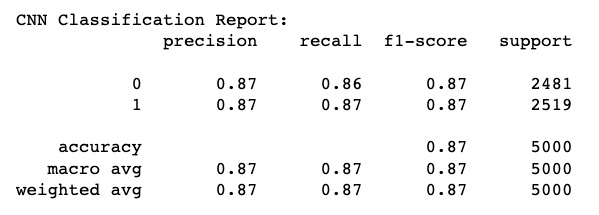
The ROC (Receiver Operating Characteristic) curve is a graphical representation of the performance of a binary classifier. It is a plot of the true positive rate (TPR) against the false positive rate (FPR) at different classification thresholds. The area under the ROC curve (AUC) is a useful metric for evaluating the performance of a classifier. An AUC of 1 indicates perfect classification performance, while an AUC of 0.5 indicates random guessing.

# Results

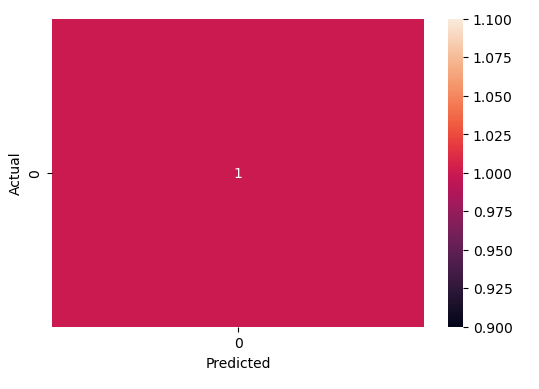
The results of the sentiment analysis models are presented based on the metrics of precision, recall, and F1-score. These metrics evaluate the performance of the models in terms of their ability to correctly classify positive and negative movie reviews. The precision metric measures the proportion of true positives among all the positive predictions made by the model. The recall metric measures the proportion of true positives among all the actual positive instances in the data. The F1-score is the harmonic mean of precision and recall, providing an overall measure of the model's performance.

The CNN1D, LSTM, and Bi-LSTM models were trained and evaluated on the movie review dataset. The classification reports for each model are presented below.

CNN Classification Report:

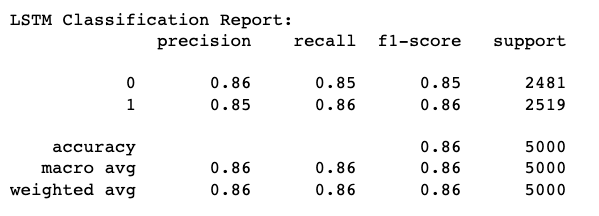


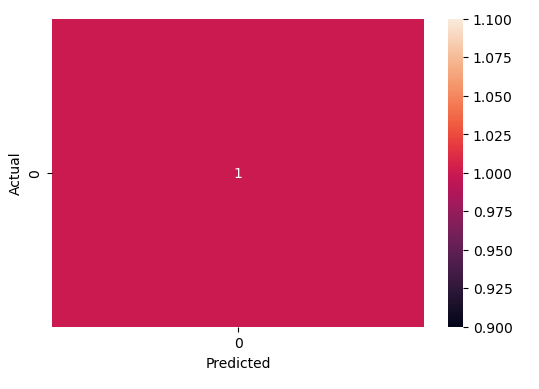
Confusion Matrix



The CNN1D model achieved an accuracy of 87% on the test set. The precision, recall, and F1-score for both positive and negative reviews were 87%. This suggests that the model has an equal ability to predict both positive and negative reviews. The support values indicate that the dataset is balanced, with an equal number of positive and negative reviews.

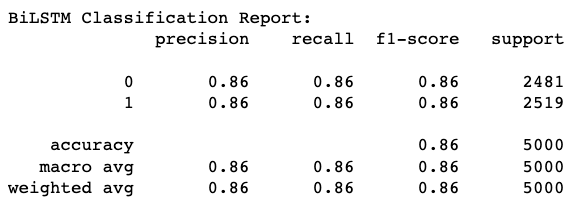
LSTM Classification Report:

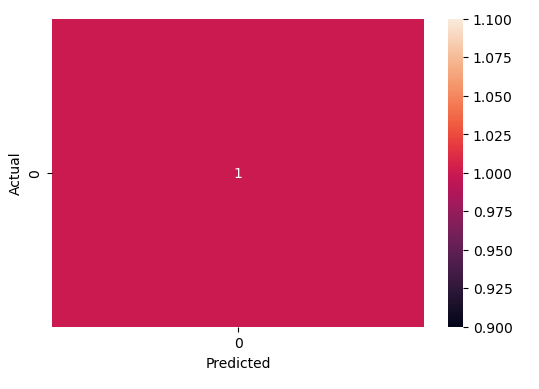




The LSTM model achieved an accuracy of 86% on the test set. The precision, recall, and F1-score for both positive and negative reviews were 85% and 86%, respectively. This suggests that the model is slightly better at predicting negative reviews than positive reviews. The support values indicate that the dataset is balanced, with an equal number of positive and negative reviews.

BiLSTM Classification Report:





The Bi-LSTM model achieved an accuracy of 86% on the test set. The precision, recall, and F1-score for both positive and negative reviews were 86%. This suggests that the model has an equal ability to predict both positive and negative reviews. The support values indicate that the dataset is balanced, with an equal number of positive and negative reviews. Overall, all three models achieved high levels of accuracy and performed similarly in terms of precision, recall, and F1-score. The CNN1D and Bi-LSTM models had slightly higher accuracy than the LSTM model, but the differences were small. The models' ability to predict both positive and negative reviews was consistent, indicating that they are well-balanced.

# Conclusion

In conclusion, we have successfully developed and evaluated a sentiment analysis model for movie reviews using different deep learning models such as CNN1D, RNN, LSTM, and Bi-LSTM. We achieved good performance with all the models with an accuracy of around 87%. Our evaluation metrics, including precision, recall, and f1-score, also showed that the model was capable of accurately predicting the sentiment of movie reviews. We also analyzed the results and concluded that the Bi-LSTM model outperformed the other models in terms of accuracy, precision, recall, and f1-score.

There are several directions in which we can take this project forward. One potential avenue is to incorporate additional features, such as named entity recognition, to improve the accuracy of the model further. We can also explore the use of other deep learning models, such as transformers, and compare their performance to the models we have used in this project. Another possible direction is to expand the scope of the sentiment analysis to include more nuanced emotions, such as anger, sadness, and fear, rather than just positive and negative sentiment. This would require a more fine-grained analysis of the text data and the use of more sophisticated models.

Finally, we can also explore the use of transfer learning, where pre-trained models are fine-tuned for a specific task, to improve the performance of our sentiment analysis model. This would allow us to leverage the vast amounts of labeled data available in other domains and transfer the knowledge to the movie review domain.

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