

A CRM APPLICATION FOR PUBLIC TRANSPORT MANAGEMENT SYSTEM

DATE	20-06-2025
TEAM ID	LTVIP2025TMID29698
PROJECT NAME	A CRM APPLICATION FOR PUBLIC TRANSPORT MANAGEMENT SYSTEM
MAXIMUM MARKS	

CHAPTER 8:-Results

Results and impact of CRM applications in public transport management systems.

- **Automated sales and licensing workflows**
- **Integration with traffic control systems**
- **Improved partner and vendor communication**
- **Advanced analytics and reporting** This led to increased productivity, better customer base management, and streamlined operations.

8.1 - Output Screenshots

Bus station:-

The screenshot displays a web application interface for managing bus stations. A modal window titled "New Bus Station" is open, showing a form with the following fields and controls:

- Information Section:**
 - Bus Station Name:** A text input field with a red border and an error message "Complete this field."
 - Amenities:** A section with "Available" and "Chosen" lists. The "Available" list includes "Accessibility", "Information and S...", "Food and Drinks", and "Safety and Security".
 - Shelter available:** A checkbox.
 - Bench:** A checkbox.
- Adress Information Section:**
 - Bus Stop Category:** A dropdown menu currently set to "--None--".
 - Owner:** A field showing "Rajitha Sangana".

At the bottom of the form are three buttons: "Cancel", "Save & New", and "Save". The background interface shows a sidebar with "Public Transport" and "Bus Stations" tabs, and a "Recently Viewed" list containing items like "chennai" and "Balaji Bus Stand".

A CRM APPLICATION FOR PUBLIC TRANSPORT MANAGEMENT SYSTEM

Address Information:-

Address Information

Street

State/Province

* City

Zip/PostalCode

Location

Cancel

Save & New

Save

Buses:-

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New Bus

* = Required Information

Information

* Bus Registration No

⊘

Complete this field.

* Bus Station Name

Search Bus Stations...

Q

* Category

--None--

▼

[View all dependencies](#)

Model


--None--

▼

[View all dependencies](#)

* Capacity

Owner

 Rajitha Sangana

Cancel

Save & New

Save

Employees:-

- Information

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New Employee

* = Required Information

Information

* Employee Id

Complete this field.

* Work Place

* Employee Name

* Role

* Bus Station Name

Date of Joining

* Salary

Owner

 Rajitha Sangana

Arrival Time

* Employee Name

- Personal Details

Personal Details

Date of Birth

Phone

- Address

A CRM APPLICATION FOR PUBLIC TRANSPORT MANAGEMENT SYSTEM

Address

Street

State/Province

City

Country

Zip/PostalCode

Cancel

Save & New

Save

Ticket fares:

New Ticket Fare

* = Required Information

Information

* Route Name

⊘

Complete this field.

Owner

Rajitha Sangana

* Bus Model

↶

Dependent on Category

▼

* Ticket Fare

Cancel

Save & New

Save

Trip:-

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- Information

New Trip

* = Required Information

Information

* Trip No

⊘ |

Complete this field.

* Conductor Id

Search Employees...

Q

* Trip Date

📅

Owner

👤

Rajitha Sangana

* Bus No

Search Buses...

Q

* Driver Id

Search Employees...

Q

- Bus Schedule:

Bus Schedule

* Route Name

Search Ticket Fares...

Q

Estimated Travel Time

* Bus Starting Terminal

* Destination Terminal

Departure Time

--None--

▼

Arrival Time

--None--

▼

No. of Stops

Frequency Per Day

- Passenger Information

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Passenger Information

* Passenger Count

Ticket Fare

Cancel

Save & New

Save

Reports:-

Reports							
Recent							
4 items							
Q Search recent reports... New Report New Folder ⚙							
REPORTS	Report Name	Description	Folder	Created By	Created On	Subscribed	
Recent	Previous And Current Month Trips Detail		Private Reports	sanjay polisetty	6/4/2025, 9:13 PM		▼
Created by Me	Employees By Bus Station		Private Reports	sanjay polisetty	6/3/2025, 11:42 PM		▼
Private Reports	Drivers And Conductors Information		Private Reports	sanjay polisetty	6/4/2025, 9:06 PM		▼
Public Reports	Sample Flow Report: Screen Flows	Which flows run, what's the status of each interview, and how long do users take to complete the screens?	Public Reports	Automated Process	4/30/2025, 12:24 AM		▼
All Reports							
FOLDERS							

Dashboards:-

