Sales acceleration at a Tier 1 IT Services company (B2B)

Client context

Approach

Impact

- Client is a Tier 1 IT services provider with revenues of >USD 6 bn
- McKinsey engaged across 10 focus accounts for sales acceleration of which 8 were net new (NN)
- Task made extra challenging due to
 - Client's core service line kept out of scope of the program
 - Fragmented sales management with limited co-ordination between horizontal and vertical teams

Followed a 4 pronged approach to accelerate sales at the client:

- Established proactive opportunity creation engine: 50+ proactive opportunities worth 3x of target identified;
- Supported large deal to increase win rates
- Redefined FS service catalog with compelling propositions e.g., Cloud migration, Digital, App. modernization
- Set-up a sales acceleration war-room: Account and pipeline sales review cadence established:

M&S Expertise Used:



What was unique: X

- Deal pipeline increased by 200%
- 4 NN accounts 'cracked': on path of becoming medium sized accounts
- **Re-defined strategy** for three major service offerings from the catalogue; **Developed**/ refined playbooks for five others
- Institutionalised structured weekly sales review cadence

Client name: X Team set-up: X Fees Structure: X