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Leveraging granular PoS data and advanced analytics techniques can increase sales significantly for consumer goods players

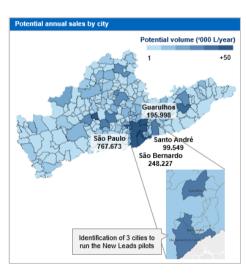
Client context

- New approach to Go to Market Strategy, leveraging McKinsey Advanced Analytics team as well as the client's extensive database (combining public and proprietary sources) to:
 - Identify over 100k new customer leads for the ~30 distributors to persue, with PoS phone numbers and addresses to facilitate 1st contact
 - Predict PoS churn and recover sales of inactive customers before it was too late
 - Cluster PoSs and suggest a targeted approach according to each segments' needs and profitability

Client name: X
Team set-up: X
Fees Structure: X

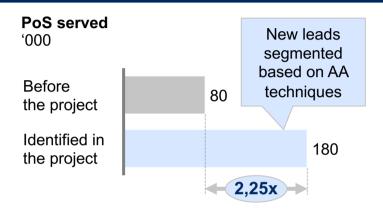
Approach

- Structured pilots in three cities with the highest potential for converting new leads
- Developed a list of PoS with the highest churn probability and expected profit loss to hand out to the distributors
- Prepared a "segment book" with tailored approaches and suggested combos to maximize cross sell



What was unique: X

Impact



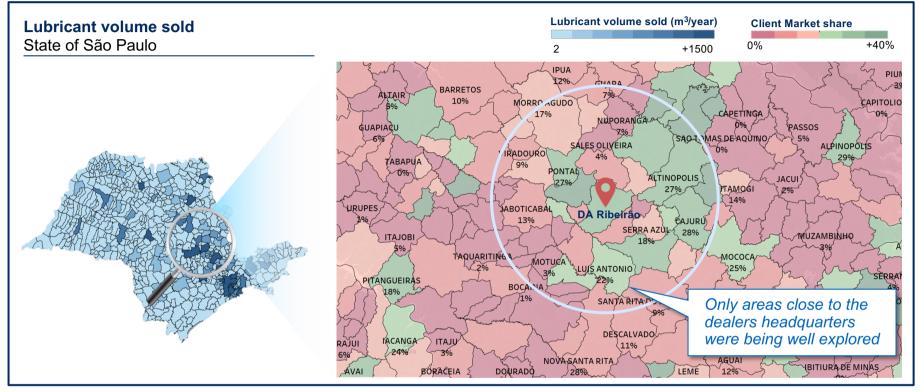
Where is impact opportunity ...

Public and proprietary databases are usually poorly explored by consumer goods players, leading to sub-optimal channel strategies

Without analytical support, dealers develop more extensively areas that are closer to its headquarters, leading to several white spaces

PoSs are often inactivated (churned) simply because the dealers cannot effectively plan and execute visits

Geocoded data showed that distributors had a limited range of influence, creating huge areas of opportunity for our client



Public and proprietary databases allowed us to map new leads that could drive market share up in previously unexplored regions...

