

# Modular approach to drive rapid and lasting sales performance impact

### What is new

- A modular approach to reinforce and accelerate a B2B sales turnaround, implementing sales transformation 'Lego bricks' as required
- Pre-developed tools to create full transparency on sales activities and margin on all levels, from account manager business unit head
- Flexible and integrated team **set-up** where clients are full-time allocated to the team, and join all activities (including PSS sessions, expert calls, presenting steerco's, etc.), resulting in sustainable capability building
- Business results within two weeks of starting roll-out

### What we did

- Several diagnose phases followed by immediate implementation of (modular) prototype solution with client teams, who lead subsequent analyses and implementation of structural solution independently:
  - Rolled out a fixed weekly cadence (sales activity management, SAM) after identifying a lack of structure in the sales approach; based on a repeatable playbook, building capabilities for 400 front-line FTEs
  - **Introduced consistent weekly** dashboards to support SAM after identifying lack of a 'single source of truth', now reviewed bi-weekly by the CEO
  - Introduced data driven pricing after a lack of structured discounting was identified, now being used for majority of deals
  - Introduced a management heatmap providing a single page view on performance against key KPIs

# **Impact**

- Transitioned the full sales organization to a single way of working, with 400 front-line FTE using SAM on a daily basis
- Identified up to 2Mio additional EBIT potential within the first 2 months of deal scoring across ~20 deals
- Implemented a sales dashboard within 3 weeks of starting, now used by the full sales organization, and reviewed bi-weekly by the **CEO**
- 60-80% reduction in deals with poor funnel hygiene within first 3 months of project

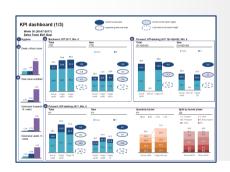
# Where is impact opportunity ...

- B2B Sales organizations that need to reinforce or speed-up turnarounds
- Typically when facing lack of control, lack of transparency, lack of a structured approach and/or lack of usable data

# Lego-brick approach contains 4 key elements

#### Sales dashboards

An complete approach – including excel tool to automatically generate dashboards - available to provide a 'single source of truth' for sales management, generating 400 dashboards every week



### **Data Driven Pricing**

An easily adaptable model to evaluate proposals compared to a set of peer deals and measure deal performance





Data driven pricing

Sales **Dashboards** 

Weekly Cadence Management heatmap

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# **Weekly Cadence**

Standardized weekly cadence (sales activity management) with corresponding meeting agendas for all levels of the organization

# **Management heatmap**

Single page color coded overview of team performance across several top KPIs for top management

