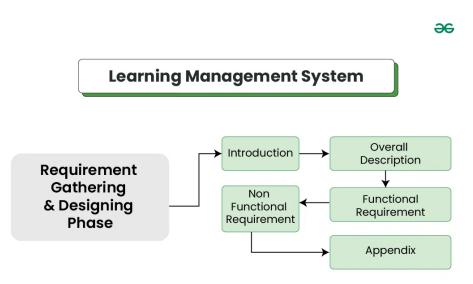
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A crucial tool for both teachers and students in the current digital age is the Online Learning Management System (LMS). The centralised platform our system provides for online course delivery, content management, and progress monitoring transforms the way we teach and learn. Enabling instructors to design captivating learning experiences while giving students flexibility and accessibility is made possible by the LMS's interactive capabilities and user-friendly interface. To improve the online learning experience, we shall examine the process of creating a System Requirements Specification (SRS) for an LMS.

## Requirement Gathering

In software development, gathering requirements is the most important method. Such a process includes obtaining the needs and wishes of all stakeholders and taking into account any specific expectations to develop a system that will be successful and meet all requirements. During online learning management system implementation (LMS) requirement gathering, it is necessary to analyze the needs of educators, adult learners, administrators, and other parties who participate in learning.



Requirement Gathering Phase

We develop a detailed Software Requirement Specification for Learning Management System, in this process which will have all the details about the project from Technical to Non Technical Requirements.

## Software Requirement Specification (SRS) | Online Learning Management System

Below are some of the key points in a Software Requirement Specification Document:

- Introduction
  - Purpose
  - Scope
  - References
- Overall Description
  - Product Perspective
  - Product Function
  - User Classes and characteristics
  - Operating Environment
  - Assumptions and Dependencies
- Functional Requirements
  - Software Requirements
  - Hardware Requirements
  - Database Requirements
- Non-Functional Requirement
  - Usability Requirements
  - Security Requirements
  - Availability Requirements
  - Scalability Requirements
  - Performance Requirements
- Design
  - Control Flow Diagram
  - FR Model of I MS
  - Use Case Diagram
- System Features

Note: To know more about <u>What is a SRS Document</u> or <u>How to write a good SRS for your Project</u> follow these articles.

Let's Start building a Software Requirement Specification for Online learning Management System Document for our project:

## SRS (Online Learning Management System) | Introduction

## Purpose:

The main aim of the Online Course Management System (LMS) is to give an alternative to educators to conduct lessons, meticulously function with course materials, and keep track of learner's progress. It aims to simplify the online educational process by implementing an intuitive interface, various high-performance functions and smooth integration with a wide range of learning systems.

## Scope:

The Learning Management System (LMS) includes course creation, content management, user management, assessments, reporting, and integration with other educational tools.

#### References:

#### Books:

- Software Requirements (Microsoft) Second Edition By Karl E. Wiegers
- Fundamentals of Database System By Elmasri
- Software Requirements and Specifications: A Lexicon of Practice, Principles and Prejudices (ACM Press) by Michael Jackson
- Fundamentals of Software Engineering By Rajib Mall
- Software Engineering: A Practitioner's Approach Fifth Edition By Roger S. Pressman

## SRS (Online Learning Management System) | Overall Description

## Product Perspective

The e-Learning Management System is a user plane that can function on different devices and browsers. The structure will comprise course content, user information, and other relevant data, all of which are kept in the integrated databases.

#### **Product Functions**

As to the function of the e-Learning Management System (LMS), it is understood as the variety of features and tools targeted to online education promotion. Here's a detailed overview of its key functionalities: Here's a detailed overview of its key functionalities:

#### 1. Course Content Management:

- Content Creation: Teachers may develop and share diverse kinds of training materials, which can be either documents, slideshows, videos, or audio files.
- Content Organization: \_The LMS helps by structuring content in modules, units, or lessons which makes the course easy to be accessed and navigated by learners with the materials presented in a systematically organized way.
- Content Versioning: The system includes the feature of version control; this allows instructors to publish the content in various epochs and versions and keep prior versions for the acknowledgment.

## 2. User Management:

- User Profiles: The LMS is a repository of user profiles fed with personal information & contact details along with educational histories of the users.
- Role-Based Access Control: Different user roles (e.g., students, trainers, administrators) are defined, and specific rights to the access and management of parts of the platform are assigned to them.
- Enrollment Management: The administrators can, well, enroll users in specific courses, track their enrollment statuses, and manage course assignments (this depending on the users' roles and permissions).

#### 3. Assessment and Evaluation:

- Quiz and Exam Creation: The tutors may use their interface to create and implement the same level of exams, question types, evaluation etc.
- Automated Grading: The technology which takes care of scoring of multiple-choice, TRUE/FALSE and other standardized formats of questions, saves time and also brings together a scalable level of consistent scoring.

• Performance Analytics: Performances, progress, and engagement of learners are precisely visualized through analytics and reports; thereby, their learning outcomes are evaluated and located the between of the improvement spots.

#### 4. Communication and Collaboration:

- Discussion Forums: Whole forums give students a chance to ask questions, discuss issues and offer others a deeper insight into the subject.
- Messaging and Notifications: Peoples are given an opportunity to chat via the Direct Messaging or receive auto notifications about course activities, deadlines and notifications.
- Collaborative Tools: As there exist group assignments, shared files and collaborative editing tools among students, all of these possibilities help them set a goal and to work as a team as they interact with each other using the mentioned features.

### 5. Tracking and Reporting:

- Progress Tracking: There is a tracking mechanism that monitors the progress of learners as they go through courses, recording amounts of time spent on activities, scores obtained on tests, and the rate of course completion.
- Customizable Reports: From administrators to program educators; they can make data based custom reports for monitoring trends, producing dashboards and evaluating the effectiveness of any formal educational programs.
- Learning Pathways: It is possible to adjust learning pathways based on individual performance and choices, supply learners with personalized recommendations for various materials, and activities in order to facilitate individual learning.

## 6. Accessibility and Compatibility:

- Cross-Device Support: The Learning Management System (LMS) is suitable for use on all sorts of devices, among them desktops, laptops, tablets, and smartphones. The learners can now study from anywhere at any time.
- Browser Compatibility: It is compatible with the most common browsers, which
  provides a consistent experience for all users whether they use Mac, Android or
  any other platform.
- Multilingual Support: The platform could support multiple languages in order to respond to diverse learner populations and localization needs. It would make the platform globally accessible and available in native languages.

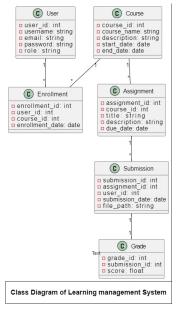
#### 7. Security and Compliance:

- Data Encryption: The Learning Management System (LMS) data, metalized in storage, is secure against unauthorized access and penetration by encrypting user information and course, thus, preserving the privacy of the users.
- Authentication and Authorization: The secure logins, Multi factor
  Authentication and since role based access control will be implemented for user
  authentication and access authority.
- Compliance Measures: The Online-LMS is committed to the data protection standarsts like GDPR, FERPA to protect students' data and is responsive to accessibility requirements (like WCAG to safeguard requirements for accessibility). In this way, it will serve its purpose.

Comprehensive features such as tracking, monitoring, and automation are integrated in the e-Learning Management System to ensure that a superior teaching and learning environment is delivered through learning that is engaging, interactive and personalized. It allows teachers to develop interactive learning spaces, facilitates resources sharing and collaboration for learners, and assists managers in oversight and the provision of the means to hit their targets.

## Class Diagram and Characteristics

Class Diagram for Online Learning Management System simply describes structure of Learning Management System class, attributes, methods or operations, relationship among objects.



Class Diagram

### Aggregation:

- Aggregation simply shows a relationship where one thing can exist independently of other thing. It means to create or compose different abstractions together in defining a class.
- Aggregation is represented as a part of relationship in class diagram. In diagram
  given below, we can see that aggregation is represented by an edge with a diamond
  end pointing towards superclass.

## Multiplicity:

- Multiplicity means that number of elements of a class is associated with another class. These relations can be one-to-one, many-to-many, and many-to-one or oneto-many. For denoting one element we use 1, for zero elements we use 0, and for many elements we use \*.
- We can see in diagram; many users are associated with many books denoted by \* and this represents a many-to-many type of relationship. One user has only one account that is denoted by 1 and this represents a one-to-one type of relationship.
- Many books are associated with one librarian and this represents many-toone or one-to-many type of relationship. All these relationships are shown in diagram.

#### General Constraints:

- The information of all users, classes and courses must be stored in a database that is accessible by the website.
- MS SQL Server will be used as SQL engine and database.
- The Online Learning management System is running 24 hours a day.
- Users may access Learning management system from any computer that has Internet browsing capabilities and an Internet connection.
- Users must have their correct usernames and passwords to enter into their online accounts and do actions.

## Assumptions and Dependencies:

#### The assumptions are:-

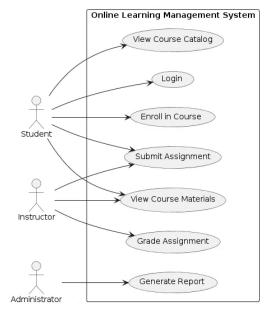
- The Coding should be error free.
- The system should be user-friendly so that it is easy to use for the users .
- The system should have more storage capacity and provide fast access to the database.
- The system should provide search facility and support quick transactions.
- The System is running 24 hours a day .
- Users must have their correct usernames and passwords to enter into their online accounts and do actions .

## The Dependencies are:-

- The specific hardware and software due to which the product will be run.
- On the basis of listing requirements and specification the project will be developed and run.
- The end users (admin) should have proper understanding of the product.
- The system should have the general report stored.

# SRS (Online Learning Management System) | Designing Use Case Diagram

A Use Case Diagram depicts the interactions between system users and the system itself, illustrating the actions users take and the responses the system provides.



Use Case diagram of online learning management system

This diagram depicts the use case diagram for an Online Learning Management System (LMS). Here's an explanation of each component:

#### 1. Actors:

- Student: Represents individuals who are enrolled in courses and use the system to access course materials, submit assignments, and view grades.
- Instructor: Represents teachers or instructors who manage courses, upload course materials, grade assignments, and generate reports.
- Administrator: Represents system administrators who have administrative privileges, such as managing user accounts, courses, and system settings.

## 2. Online Learning Management System:

• The main system component encapsulates all the functionalities provided by the LMS.

#### 3. Use Cases:

- Login : Allows users (students, instructors, administrators) to log in to the system using their credentials.
- View Course Catalog: Enables users to browse and view available courses in the system.

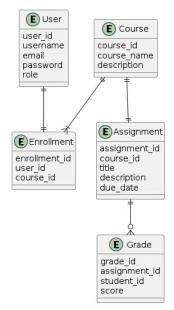
- Enroll in Course: Allows students to enroll in courses they are interested in.
- View Course Materials: Enables users to access course materials such as lecture notes, presentations, and videos.
- Submit Assignment : Allows students to submit assignments for the courses they are enrolled in.
- Grade Assignment : Enables instructors to grade assignments submitted by students.
- Generate Report : Allows administrators to generate reports on various aspects of the system, such as user activity, course enrollment, and assignment grades.

#### 4. Actor-Use Case Relationships:

- Student: Can perform all use cases (login, view course catalog, enroll in course, view course materials, submit assignment).
- Instructor: Can perform use cases related to managing courses and grading assignments (view course materials, submit assignment, grade assignment).
- Administrator: Can perform the use case for generating reports (generate report).

Overall, this diagram provides a visual representation of the interactions between actors and the system's functionalities in an Online Learning Management System

## SRS (Online Learning Management System) | Designing ER Diagram



ER diagram of online learning management system

#### Entities:

#### 1. User:

- Represents individuals interacting with the system.
- Attributes include user\_id (unique identifier), username, email, password, and role (e.g., student, instructor, administrator).

#### 2. Course:

- Represents academic courses offered within the system.
- Attributes include course\_id (unique identifier), course\_name, and description.

### 3. Assignment:

- Represents tasks or assessments assigned to students within a course.
- Attributes include assignment\_id (unique identifier), title, description, due\_date, and course\_id (foreign key referencing Course entity).

#### 4. Grade:

- Represents grades or scores assigned to students for completing assignments.
- Attributes include grade\_id (unique identifier), score, and references to assignment\_id (foreign key referencing Assignment entity) and student\_id.

#### 5. Enrollment:

- Represents the enrollment of users (students) in courses.
- Attributes include enrollment\_id (unique identifier), and references to user\_id and course\_id (foreign keys referencing User and Course entities, respectively).

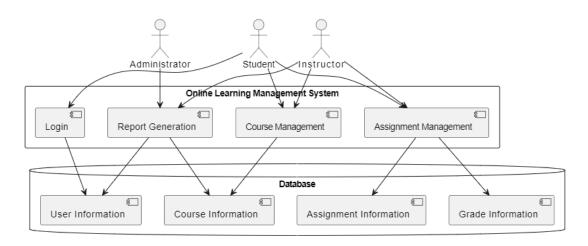
## Relationships:

- User-Enrollment: Many users can be enrolled in multiple courses, and each enrollment is associated with one user and one course.
- Course-Enrollment: Many courses can have multiple enrollments, indicating the participation of multiple users (students) in a course.
- Course-Assignment: Each course can have multiple assignments, facilitating the management of course assessments and tasks.
- Assignment-Grade: Each assignment can have multiple grades, representing the grading of the assignment submissions by different students.

Overall, this ER diagram depicts the relationships between users, courses, assignments, grades, and enrollments within the Online Learning Management System, providing a structured representation of the system's data model.

## SRS (Online Learning Management System) | Designing Data Flow Diagram

Level 0 DFD of Learning Management system:



Zero Level DFD of Online learning management system

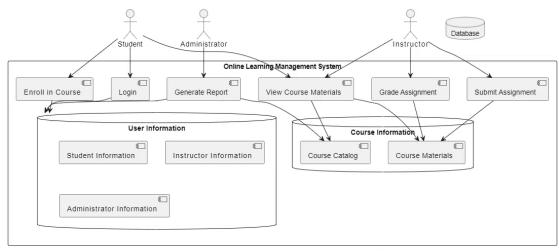
Zero Level DFD of Online Learning management system

This Data Flow Diagram (DFD) represents an Online Learning Management System (LMS) with three main actors: Student, Instructor, and Administrator.

- The system comprises processes such as Login, Course Management, Assignment Management, and Report Generation.
- Data is stored in a central Database, including Course Information, User Information, Assignment Information, and Grade Information.
- Data flows show interactions between actors and processes, such as students accessing courses, instructors managing assignments, and administrators generating reports.

Overall, it illustrates how users interact with the system to manage courses, assignments, and generate reports, with data stored centrally in the database to facilitate these interactions.

Level 1 DFD of learning management system:



Level 1 DFD of online Learning Management System

DFD Level 1

This diagram depicts an Online Learning Management System (LMS) with three main actors: Student (S), Instructor (I), and Administrator (A).

- The system manages Course Information and User Information through separate databases.
- Processes include Login, Enroll in Course, View Course Materials, Submit Assignment, Grade Assignment, and Generate Report.
- Data flows show interactions between actors and processes, such as students enrolling in courses, instructors grading assignments, and administrators generating reports.

Overall, it illustrates how users interact with the system to access course materials, submit assignments, and perform administrative tasks, with data stored in the database facilitating these interactions.

# Functional Requirements | SRS (Online Learning Management System)

Functional requirements, in turn, are the indicators of what the system is capable of, what functionalities it has and what kind of interaction with users it can be implemented with.

User registration and authentication

1. User Registration:

- Sign-up Form: The user can complete an online form in which he/she must enter required data like username, email account, and password.
- Verification: An email can be sent to the user showing that email address is correct and to check that the user is real.
- Profile Creation: After signup, users need to create their profiles with the added information of picture (or profile), bio, etc.

#### 2. Authentication:

- Login System: Users who registered can use their information to log in.
- Password Recovery: Establishing a retrieval system for passwords by means of emails, or applying security questions.
- Two-Factor Authentication (2FA): Extra option that would increase security for an account.

## Course creation and management

#### 1. Course Creation:

- Course Setup: Instructors can build new classes too that includes aspects such as title, explanation, and objectives.
- Content Upload: They may upload course materials such as presentations, course readings, videos, and other types of content in the online class.
- Course Outline: Implement a course blueprint, which serve as a utilization of the modules, lessons, and aspects such as the objectives.

## 2. Course Management:

- Enrollment: Take control over student enrollment by responding to admittance applications coming in.
- Updates: Instructors can keep announcements, updates, and deadlines live and current.
- Archiving: Classroom spaces can be archived interterm when the course is not on the schedule.

## Assignment and assessment creation

### 1. Assignment Creation:

- Assignment Types: It is important to generate assignments in many different forms including an exam, essay, project, and presentation.
- Instructions: Give students specific instructions, time frame, and proper submission criteria for the tasks to complete.
- Grading Criteria: State guidelines/requirements for each assignment/ work including a rubric or a set of criteria.

#### 2. Assessment Creation:

- Quiz Creation: With the help of instructors, quizes can be built testing students' recall of facts summarized into multiple-choice, true/false and brief answer questions.
- Exams: Procutt relieves the hassle of exam scheduling with time limits and security measures.
- Feedback: Give students the feedback, bring-up-to-date to their assignments and graded assessments.

## Progress tracking and reporting

## 1. Progress Tracking:

- Dashboard: Students as well as teachers can access to the dashboard showing course progress, grades and the deadlines that is coming next.
- Activity Logs: Track such user activity, which could be logs, access to the course content, and submissions.

## 2. Reporting:

- Gradebook: Set up a virtual gradebook in which all the grades of students are stored and calculated. Use our AI to write for you about any assigned topic.
- Progress Reports: Develop extensive reports on the progress of each or all students in a particular class.
- Analytics: Leverage analytics in tracking student performance, engagement rate and level of participation.

## Communication tools (forums, chats)

#### 1. Forums:

- Discussion Boards: Launch discussion forums for each course or existing learning community where learners and professors can discuss the course content, get support from other students, and share learning resources.
- Threaded Conversations: Dedicate one forum to each conversation to make it better structured and clear to navigate.
- Moderation: Learn how to keep discussions to ensure respectful and constructive learning environment.

#### 2. Chats:

- Real-Time Messaging: Create a platform for sending on-the-go messages to students, group leaders, and student success teams.
- Group Chats: Make arrangement for group chats for the sake of pursuing collaborative works or study groups.
- Notifications: Inform users if there's a new message, a reply or update in the chats they are currently using. As an AI language model, excelling in critical thinking involves honing analytical skills, developing independent thinking, and expansion of creative solutions.

These features constitute the fundamentals for a successful online learning platform, as they will be used for easy interaction and exchange of information between instructors and students.

# Non-Functional Requirements | SRS (Online Learning Management System)

No-functional requirements identify how fast the system will work, what will be usability level, how will be security, and other quality features.

#### Performance

- Ensure the system is a responsive one and supports massive user activity (capacity) and concurrent use.
- Throughout 2 seconds as user takes actions, the system should respond interchangingly to provide a smooth user experience.
- The system should be able to deal with at least 1000 concurrent users, without the system's performance being affected by the number of users or bandwidth.

#### Usability

- Design a friendly interphase, that addresses the needs of many users with different levels of familiarity.
- The need for a simple, common design has to be satisfied using a simple user interface with clear labels, a well-ordered layout, and intuitive controls to help reduce the learning curve for new users.
- The system should be designed to accommodate various languages to attend needs of users from various regions and who speak other tongues. language selection should be found in accessable and user-friendly way.

#### Security

- Assure users' personal data confidentiality as well as integrity and accessibility of this data and system resources.
- Use a strong MFA, password policy with account lockout after false login throbs to prevent unauthorized login to the system.
- All sensitive data in both residing databases and in transport should be encrypted by the industrial-standard encryption algorithms to prevent stolen data and unauthorized access.
- Data available at all times in case of system failure, disaster, or data corruption should be done via taking 'scheduled backups' on regular basis which maintains the data integrity.

## Scalability

- Make it so that the system can be enlightened to clone itself, with time, to welcome an extensive number of clients and courses, but without performance loss.
- The system plan must provide support for the horizontal scaling regulations, that is, by making more resources available on demand whenever additional workload is detected as the user base swells.
- Build in load balancing mechanisms to distribute requests for content across multiple machines or values and ensure that you can deliver top performance at peak times.
- Similarly, a database should be designed that is optimized to field increasing data volumes effectively, not to mention scaling options like partitioning, sharding or

scalable database solutions such as NoSQL databases cater for growing data demands.

Out of the non-functional requirements this is what you should adhere to such that your system performs well and in addition you need to give security to the users while at the same time it is scalable and it has users that are growing and has several course options.

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