

Payment Process

Following mode of payments are available.

1. Bank Transfer

Name : BREAKBAG HOLIDAYS PRIVATE LIMITED
Account Number : 2413230364
IFSC Code : KKBK0000326
Account Type : Current
BRANCH : KOLKATA,SALT LAKE

BREAKBAG HOLIDAYS
PRIVATE LIMITED



2. By UPI

UPI ID : breakbag@ybl

For Cancellation and Terms and Conditions refer website



Unit No.706, 7th Floor, Amp Vaisakkhi Mall, Premises No.112, AG Block, Sector II, Bidhannagar, Kolkata, West Bengal 700091



www.breakbag.com



+ 91 76990 02674 | 98003 16630



Our Reviews

“

Jul 23, 2023

Recently completed a North East tour with BreakBag Holidays, very helpful and responsive behavior from their side. All arrangements were made very nicely. would recommend.



One Way One Rider

★★★★★

“

Jun 23, 2023

It was a very good experience, they were very professional in organising the trip and tie ups in foreign country.



Suhas B.R

★★★★★

“

Jun 23, 2023

Trip went as planned and as mentioned in the itinerary. Avijit(from breakbag) who planned it for me from starting and was always there for any help. He customised as per my needs.

Hotels stays were pretty good . There were no delays in any pick up or drop . There was a continuous support whatsapp group which I found very useful.



Abhishek Agarwal

★★★★★

“

Jul 23, 2023

Had a great experience with break bag., we went to bali and they made the trip super easy. We took transportation Avijit made it look very easy.



vivek joshi

★★★★★

“

Aug 9, 2023

Awesome experience.. It was well organised trip.. All the hotels transportation was so nice.. And specially Mr Avijit from breakbag was so helpful Memorable trip.
Thank you breakbag....



vishvajeet patil

★★★★★

“

Jul 23, 2023

I had an amazing time exploring Vietnam with BreakBag Holidays. They curated a well-planned itinerary that allowed me to discover the country's rich culture, stunning landscapes, and delicious cuisine. Thank you for an unforgettable adventure!"



Tanmay saha

★★★★★



Reviews ★★★★★

4.8 ★★★★★

Terms & Conditions

Payment & Cancellation :

- Full Payment : The entire trip cost must be settled before the trip starts.
- Pending Payments: Failure to complete payments may lead to trip cancellation
- Non-Refundable Booking Amount: If the guest cancels the trip, the booking amount is non-refundable. This booking amount is determined by calculating the initial costs incurred, covering non-refundable expenses such as non refundable hotels, ferry tickets, and advance payments to various suppliers.
- Cancellations within 30 days of the trip start result in a 100% fee. Between 45 and 30 days, it's a 50% fee. 60 to 45 days, a 25% fee.

Refund Policy :

- No Refunds: Refunds will not be made for any inclusion(s) not availed by the client.
- Luggage Responsibility: Travelers must take care of their luggage and belongings
- Management Liability: The management is not responsible for any damage or missing items during the tour.
- In situations involving government orders, adverse weather conditions, ferry cancellation, protests, landslides, or any unforeseen events, we diligently devise alternative plans or trips. Although certain activities may be cancelled, the organization strives to provide the best alternatives without issuing refunds.
- If a trip is prematurely terminated due to natural calamities or unforeseen circumstances (such as rain, high tide leading to ferry cancellation, earthquakes, landslides, strikes, etc.), no refunds will be issued.
- Customers are responsible for any additional expenses arising from natural calamities or unforeseen circumstances (e.g., rain, earthquakes, landslides, high tides, ferry cancellation etc.). The company holds no liability in such cases. The customer have to make own arrangements for hotels, transfers and other services.
- TCS and GST charges are non-refundable
- Non-Transferable Bookings: The transfer of bookings is strictly prohibited.

Terms & Conditions

AC Usage :

- AC Off in Hills: Air conditioning will be switched off in the hills
- Driver's Discretion: The driver may put off the AC for safety and ease of travel along uneven and dangerous routes.

Departure Protocol :

- Fixed Departure Time: The time of departure is stated and fixed.
- Status Update: Travelers must update their status with the Trip coordinator(s).
- Reporting Time: Report at the pickup point 30 mins prior to the scheduled departure.
- Pick Up & Drop Point will be only Airport only.No other pick up and drop off point will be acknowledged

Health & Safety :

- Drinking & Smoking Prohibited: Strict prohibition on drinking and smoking for health and safety.
- Physically Demanding Activities: Tours involve physically demanding activities; participants are recommended to be in good shape.

Liability Disclaimer :

- BreakBag is a modern travel community, that organizes and arranges the adventure trip to the mountains which has the risk of accidents, loss of life, bodily injury, financial repercussions, etc. Neither the BreakBag nor its agents or affiliated entities shall be responsible or liable for any accident, bodily injury, illness or death, loss, or damage to baggage or property, or for any damages or claims whatsoever arising from loss (including loss of possessions and loss of enjoyment), negligence or delay from the act, error, omission default, or negligence of any person, not its direct employee or under its exclusive control.

Terms & Conditions

Conduct Guidelines :

- Misconduct Intolerance: No act of misconduct or indiscipline tolerated.
- BreakBag's Right: BreakBag reserves the right to take appropriate action, including removal from the tour at the traveler's expense.

Delays & Alterations :

- BreakBag's Responsibility: BreakBag shall not be responsible for delays or alterations in the program.
- Indirect Expenses: Indirectly incurred expenses due to natural hazards, accidents, weather conditions, ferry cancellation etc., are not the responsibility of BreakBag.
- Injury/Illness and Evacuation : Injury/Illness and Evacuation: Participant's Health: In case of injury/illness, external evacuation/transport services may be engaged.
- Additional Cost: Any additional cost arising must be borne by the concerned participant/participant's family.

Insurance Policy :

- BreakBag does not provide any insurance policy to cover sickness, accidents, or losses due to theft or other reasons.

Legal Jurisdiction Clause :

- In the event of any disputes arising, they shall be exclusively subject to the jurisdiction of the courts at Kolkata or Durgapur (West Bengal, India).

Meal Stops & Itinerary Changes :

- Predefined Stops: Lunch/Dinner stops at predefined places chosen by the Trip Captain or Driver.
- Itinerary Alterations: Numerous factors may bring alterations in the itinerary like drivers recommendation, road closure, and BreakBag reserves the right to make necessary changes in the schedule.

Terms & Conditions

Accommodation Details :

- Accommodations or Similar Accommodations, Room Categories, Special Requests: In most places of North East, you will find basic hotels or homestay because they are in remote areas. So, don't expect things like 24/7 electricity, hot water, or Wi-Fi in these places.
- The tour packages are based on standard rooms. If you're travelling with a big group, we might not have enough rooms in one hotel. So, if we need to book two or more hotels, the rooms may not be exactly the same.
- We'll try our best to make them similar, but please be understanding. Any special requests, like early check-in or room preferences, depend on what's available when you arrive. If there are extra charges, you'll have to cover them.

Triple Sharing Rooms :

- Extra Mattress: In triple-sharing rooms, an extra mattress is provided, not a full extra bed.

**For detailed Terms and Conditions
please refer to our website**

www.breakbag.com