

Prachi Palsanawala

Prachi241996@gmail.com | 813 284-8524

EDUCATION

New Jersey Institute of Technology

Master of Science in Management

GPA: 3.80 / 4.00

New Jersey, USA

Jan 2021-May 2022

Veer Narmad South Gujarat University

Bachelor of Commerce & Bachelor of Legislative Law (HONS)

GPA: 3.12 / 4.00

Surat, India

July 2014-April 2019

PROFESSIONAL EXPERIENCE

Pinnacle Group Inc

Pennsylvania, USA

Qlik-Contract

July-2022- Present

Business Process Analyst

- Make a flowchart in Visio, Process improvement, Helpdesk Ticketing, Documentation requirements for Partners.
- Help Qlik define the ideal Partner Experience by reviewing and documenting via text and flow charts.
- Regular Process Review and Documentation.
- Internal Approvals, Vistex Channel Incentive Management, PAMs Tasks in Sales Force, Incident and Support Ticket Systems, Deal Reviews and Validation in Sales Force.
- External Portal Quoting, NFRs Partner Sales Role, Liaise with External Consultant leading Partner experience review.
- Working closely with Partner Marketing, PAMs, and Partner Operations Solution teams.

Brisktech

Surat, India

Business Analyst

May 2019- Dec 2020

- Evaluated and developed new ways to bridge the gap between business and information technology.
- Collected, analyzed, and stored data and is in charge of assessing and recording business requirements.
- Identified and translated almost 150+ Business Requirements in Functional and System Requirements.
- Assisting the Senior Business Analyst with client project planning, design, programming, testing, and execution.
- Gathered information from 200+ stakeholder on corporate performance, project costs and employment rates.
- Documented organizational structures, internal processes, and client business demands to assist managers.

J.T Mithaiwala Associates

Surat, India

Junior Administrator

Jan 2018- April 2019

- Scheduled and organized meetings and appointments with clients
- Acted as a bridge between Internal & External Clients
- Make sure Payment is accurate and Proceed the Payroll.
- Ensured efficient administrative information and assistance.
- Managed the administrative operations of the Firm and Assist in the marketing of the Firm's legal services.
- Managed, supervised the facilities of the Firm, Deals with almost 50 clients, draft 120 litigation, and written statements for clients.

ACADEMIC PROJECTS

Moving and preparing Employee's Data- Using SPSS

January 2022

- Use the software package to labeled and described the data and show appropriate graphs and charts.
- Run frequency distributions, did several transformations, and labeled them and show several crosstabs.
- Run T-test, analysis of variance, Regression, and chi-square.

Build the BI model- Using Tableau

March 2022

- Started analyzed data in excel for marketing organization, worked on four different categories Product, Pricing, Promotion and Location based on data.
- Labeled transformed data in valuable manner and then started doing frequency distribution, crosstabs, graphs, one-way anova and many more procedure which gave us results.
- Exported file in tableau dashboard, make graphs and charts for Product type and Region, Unite price, Location and many more.

SKILLS & CERTIFICATION

- Quick Books, Tableau, Qlik, SQL Salesforce, NetSuite, Confluence, ServiceNow, IBM SPSS statistics, JIRA, Visio, Miro, Excel, Microsoft word, PowerPoint Presentation.
- Agile, GAP Analysis, SWOT Analysis, SDLC, Scrum
- Anaplan Model Builder, Stukent's Mimic Pro digital marketing simulation, Business Analytics from University of Pennsylvania, Supply Chain Management Specialization from Rutgers University, Agile Foundations, Business Analysis Foundations, Business Analysis: Essential Tools and Techniques