Francesco Giambanco

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SUMMARY

Computer Systems Technology graduate with 4+ years experience in customer service with a background in Java, Excel, and several web development technologies. Seeking role to leverage technology skills and coursework, while learning more advanced software and IT skills.

EDUCATION

CUNY - NYC College of Technology **May 2018**
Bachelor of Technology in Computer Systems Technology *Brooklyn, NY*

- **Relevant Courses**: Object Oriented Java, Data Structures & Algorithms, Advanced Single LAN Concepts, Technical Writing, App. Development with Database, Client Server Technologies

WORK EXPERIENCE

GAP **July 2018 – Present**
Sales Associate *Brooklyn, NY*

- Processed POS transactions, including cash and credit purchases or refunds
- Helped customers complete purchases, locate items and join reward programs
- Maintained organized merchandise to maintain store visual appeal
- Managed product inventories and replenished out of stock products

Union Square Design **August 2017 – November 2017**
Software Developer Intern *New York, NY*

- Implemented email subscription signup on client website to increase customer retention
- Improved UX by modifying CSS elements on client website through Magento
- Wrote and executed scripts through Excel VBA with the purpose of populating data to client website
- Organized efficient documentation to communicate tasks with peers through our Trello board

SKILLS & INTERESTS

Languages: Java; JavaScript; HTML; CSS; SQL; PHP
Software: Magento; Eclipse; Visual Studio; VSCode; Excel; Microsoft Office
Interests: PC Building & Coffee Brewing

PROJECTS

Course Registration Project
Final Project: J2EE Servlet & Java Bean

- Built and implemented web environment that simulated how a course registration website would act
- Utilized a MVC architecture that improved workflow of project
- Established connection with the JDBC API to pull user data from our remote SQL server
- Handled HTTP response requests to improve UX on end user

Portabella Newsletter Subscription
Magento Modal: HTML, CSS, Javascript

- Implemented an email subscription modal that would prompt users to sign up for client's email newsletter
- Built and styled the UI elements of newsletter popup along with the animation
- Coordinated with senior daily to communicate with client's needs for project to best suit client