

KANDASAMY M

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SYNOPSIS

Aspiring to be a Scrum Master in the Information Technology industry, I bring a robust blend of creative leadership and Agile expertise built over 22 years of diverse experience, including 8+ years in Agile ecosystems. My passion lies in orchestrating high-performing teams, cultivating continuous improvement, and translating complex challenges into value-driven outcomes through Agile Methodologies. With a proven record of stakeholder alignment, workflow optimization, and fostering cross-functional collaboration, I aim to drive operational excellence in Agile environments. I am committed to enhancing team velocity, maximizing delivery efficiency, and elevating organizational agility with every sprint.

EXPERIENCE

Graphic Designer (Scrum Master)

VMware

08/2017 - 05/2024 Bangalore, India

Company Description

- Streamlined the task management workflow in Jira to align with Scrum practices, enhancing visibility of sprint progress and delivery flow.
- Facilitated daily stand-ups, sprint planning, sprint reviews, and retrospectives to ensure effective communication, continuous improvement, and alignment within the cross-functional design team.
- Led visual deliverable planning across multiple content and product teams, utilizing Agile project management to ensure timely progress and transparent communication.
- Fostered cross-functional communication between creative, product, and leadership teams, improving transparency and shared ownership of sprint goals and deliverables.
- Managed a dynamic backlog of visual content requests, balancing long-term strategies with immediate client needs and ensuring alignment within Agile sprints.
- Reduced sprint spillover by 40% in 2 months through better estimation and improved sprint planning.

Web Designer (Scrum Team)

Corporater

12/2016 - 07/2017 Chennai, India

Company Description

- Collaborated closely with product owners and development teams to drive design and asset delivery for a Governance, Performance, Risk, and Compliance (GPRC) system, embodying Scrum values of commitment, openness, and focus to deliver continuous value for Fortune Global 500 companies.
- Utilized Jira Kanban to track project progress, providing transparency and facilitating team decision-making, which contributed to 10% reduction in delivery time.
- Earned internal spotlight mention for successfully coaching 3 cross-functional teams to adopt Scrum within 60 days.
- Promoted transparency and alignment by creating a unified product glossary, enabling Scrum teams to collaborate with clarity, reduce miscommunication, and uphold consistent brand language across all deliverables.
- Facilitated inspection and adaptation by tracking project progress using JIRA, Confluence, and Trello, helping teams stay focused on sprint objectives and maintain alignment with overall strategic goals.

SKILLS

Agile & Scrum Methodologies, Scaling Agile, SAFe, LeSS, Agile Project Management Tools, Conflict Management, Coaching & Mentoring, Go-To Market Strategy, Data Analysis & Metrics, Customer Centric Mindset, Stakeholder Management, Data-driven Decision Making, Release / Change Management, Product Strategy & Roadmapping, Product Life Cycle Management, Kanban, Jira, Confluence, Agile Methodologies Backlog Refinement, Sprint Planning, WIP Limits, User-Experience (UX), Figma, Sketch

CERTIFICATION

Certified Scrum Master (CMS)

AI & Agility: A Comprehensive Introduction

AI for Product Management

Practical Application of Gen AI for Project Manager

Product Management: An Introduction

Product Management Insights

Certified LMS Manager

Certified Instructional Designer

Fundamentals of UI/UX Design

Foundations of User Experience (UX) Design

EDUCATION

Bachelor of Computer application

Pondicherry University

EXPERIENCE



Principal Consultant

Gestalt Technologies Pvt

📅 12/2015 - 12/2016

- Transitioned the organization from Waterfall to Scrum by defining Agile roles, establishing sprint cycles, and facilitating core Agile ceremonies.
- Introduced Figma and Sketch into the UX process to enable early prototyping, collaborative feedback, and design iteration.
- Supported UI/UX teams in backlog grooming and sprint planning, directly contributing to a 25% enhancement in team velocity.
- Facilitated impactful Sprint Retrospectives and introduced standardized templates for user stories, Definition of Done (DoD), and feedback loops—promoting transparency, shared understanding, and continuous improvement across the team.
- Named Agile Coach of the Quarter after helping 3 teams increase sprint velocity and reduce cycle time by 20%.
- Drove a 30% reduction in backlog rework items before sprint planning through better estimation and refinement practices.



Sr. Analyst - Technical writer | Technical Doc & Training Team

Dell

📅 06/2008 - 10/2015 📍 Bangalore, India

- Fostered transparency and shared ownership by leading regular tooling workshops, supporting teams with the skills to deliver high-quality, working outputs.
- By automating CD-label generation for OS builds—reducing manual effort by 60% and accelerating release readiness to improve technical excellence and continuous delivery.
- Promoted inspection and adaptation by compiling and presenting quarterly performance insights. Enabling leadership to make data-informed decisions focused on improving quality and team efficiency.
- Enabled a 50% boost in documentation quality and a 20% drop in support tickets by continuously evolving knowledge assets based on user feedback, promoting self-service and reducing operational overhead.



Team Lead

TEXTtech

📅 12/2006 - 06/2008 📍 Chennai, India

- Fostered a distraction-free team environment by practicing servant leadership, managing stakeholder expectations and reinforcing clear sprint goals for focused, high-quality delivery.
- Identified training needs for team members and developed training courses. There by increased the process adoption rates by 50%.



Senior Typesetter

Lapiz

📅 08/2005 - 10/2006 📍 Chennai, India

- Creating and maintaining templates for book, journals and magazine.