M Kandasamy

SUMMARY

TECHNICAL PRODUCT MANAGER | SCRUM MASTER | AGILE DELIVERY LEAD

Technical Product Manager and certified Scrum Master with 22 years of cross-functional experience in Agile delivery, product development, UX strategy, and technical communication. Skilled at translating business needs into actionable product requirements, optimizing delivery pipelines, and enabling teams to ship high-quality increments predictably. Experienced in product road-mapping, backlog management, flow metrics, AI-assisted workflows, and cross-functional leadership across Product, Engineering, UX, Support, and Business teams. Strong advantage in UX thinking, stakeholder alignment, and simplifying complex requirements to accelerate execution.

EXPERIENCE

vmware

Jan 2017 – Present | Scrum master | Technical Project Manager

› Led Agile delivery for cross-functional teams across Product, UX, and Engineering—enhancing predictability, alignment, and delivery cadence

› Partnered with Product Managers to convert business requirements into user stories, define acceptance criteria, and structure backlogs

› Improved team velocity and reduced sprint spillover by 40% through improved estimation and capacity planning

› Rebuilt Jira workflows to improve sprint visibility and dependency tracking

› Facilitated Scrum ceremonies and coached teams to raise Agile maturity.

› Strengthened stakeholder alignment through structured sprint reviews.

CORPORATER

Apr 2015 – Jul 2017 | Agile Delivery Specialist (Scrum Team + UX) | Corporater

› Contributed to development of a global GPRC SaaS platform

› Improved cycle efficiency by 10% using Kanban practices and flow metrics.

› Coached three cross-functional teams to adopt Scrum practices within 60 days.

EDUCATION

🎖 Pondicherry University

1999 – 2002 | Bachelor of Computer Applications

OUTREACH

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in linkedin ↗

github ↗

📄 resume.pdf ↗

📍 Bengaluru, India

STRENGTHS

| Strategic Leadership | Cross-Functional Collaboration |

| Technical Advocacy | Process Optimization | Results-Focused Delivery |

| Agile/Scrum Mastery | Over 20 Years in Software Development |

PLATFORMS & TECHNIQUES

Feature Prioritization (RICE, WSJF, MoSCoW)

Product Discovery, Release Planning

PRD/MRD Writing, User Story Mapping

UI, UX , Design , Wireframes, User Flows, Rapid Prototyping, Design Thinking, Usability Insights

stakeholder management, scrum ,kanban,SAFe, LeSS, Functional aligment

CERTIFICATIONS

› Certified Scrum Master (CSM) ↗

› IBM AI Project Managers ↗

› Microsoft UI, UX & Design Certification ↗

› Google User Experience (UX) & Design Certification ↗

ERSTWHILE ASSOCIATIONS

› Dell — Senior Analyst (5 years) ↗

› TEXTtech — Team Lead (5 years) ↗

› Lapiz — Publishing Specialist (> 1 year) ↗