Rajesh Kumar

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Career Objective

I aspire for a challenging position in a professional Organization where I can enhance my skills and strengthen them in conjunction with Organization's goals. A self-motivated achiever with an ability to plan and execute. Delivered successful work with global teams in multicultural and international environment. My education and work exposure has given me the opportunity to learn the best practices of Asia as well as Europe.

Work experience

Tech Mahindra Ltd   Sept 2015 — Present

Software Engineer

Experience: Having 5+ years of rich experience in IT software development in BSS stack of Telefonica Germany having following tools and technologies involved: RDBMS - Oracle Database, PL/SQL, VB.NET, IBM Rational Tools (Clear Case and Clear Quest), Toad, SVN, JIRA, JFM, SONAR.

Core Technologies: Pl/Sql, VB.NET and PeopleSoft Vantive Tool

Roles and Responsibilities

- Used Agile-Scrum methodology, participated in Daily Scrum, Sprint Planning, Sprint Review and Sprint Retro meetings and developed each sprint deliverables
- Worked with a highly motivated and productive Agile Scrum team
- Participated in User Stories walk through and provided feedback for Acceptance Criterias
- Designed and developed Test Plans, Test Cases, and prepared Requirement Traceability Matrix (RTM) to ensure the adequate coverage of the Test Cases
- Understood business requirement, performed technical analysis and decided design approach
- Design front-end using PeopleSoft VANTIVE and VB.NET
- Implemented business logic in PL/Sql by creating stored procedures, functions, triggers
- Performed Unit Testing and Prepared the Unit Test Cases and Report
- Managed on time delivery with minimum or no defects
- Created Functional Technical Document(FTD) for the deliveries
- Worked on versioning tool like SVN, clear case
- Ensured code quality through SONAR at early phase of testing and fix them
- Provided training to new joiners and helped in knowledge sharing of the project

Tech Mahindra GmbH   Feb 2017 — Nov 2019

E2E QA Manager

Experience: Having client facing onsite experience in E2E QA Manager role to ensure quality on-time deliveries, minimize defect density, reduce MTTR (mean time to repair), green KPIs, RCA for E2E defects subsequently imparting improvements for future and deliver customer satisfaction.

Roles and Responsibilities

- Facilitated communications between Dev, Test, E2E and management team
- Participated in Daily Stand-up Meetings to understand the progress in work and matched efforts to the changing needs depending on the current status of the updates in the meeting
- Worked with multiple development team to fix and retested identified issues
- Created detailed Test Cases in JIRA based on business requirements, data models, and technical specifications and linked them to the appropriate requirements
- Worked with business analysts to develop Test Scenarios from functional specification
- Enhanced regression suit based on TDD (Test Driven Development) in TOSCA
- Effectively implemented different QA methodologies, strategies and plans in all stages of SDLC
- Executed Functional, Regression, Integration and End-to-end Testing during the various phases of the application testing
- Ensured vital Interface Specification agreement with other applications
- Ensured internal quality milestones are met sprint wise for all teams
- Conducted audit of all quality gate documents like: code review, FTD, UT,CT sheet for all teams
- Planned for Early Integration (i.e. pre E2E) tests
- Organized functional requirement handover meeting with E2E team
- Attended HIT meetings for critical defects and helped resolved the issue quickly
- Prepared ADC for the release delivery and shared it with the stakeholders
- Tracked all the E2E defect raised in JFM and got it solved in time to meet MTTR KPI goals
- Completed the Root Cause Analysis with all team using "5 why" technique and finding effective measures for further improvement in JIRA
- Created different dashboards in JIRA to present a clear picture to management, client side group leaders and whole team on the test progress and improvement
- RCA measurement creation and tracking in Confluence
- Presented report to client in face-to-face meeting
- Used tool like Microsoft OneNote to effectively jot down MOMs and shared across

IT Proficiency

- **Sound Knowledge of :** PL/SQL, VB.NET, C#
- **Additional Gains**: HTML,CSS,Javascript,React.js,Node.js with Express
- **Databases**: Oracle RDBMS - SQL, MongoDb (NoSql)
- **Tools:** SVN, JIRA, JFM, SONAR, PeopleSoft Vantiv, ClearCase, ClearQuest
- **MS Office Package:** MS Word, MS OneNote, MS Excel, MS Power Point.
- **Operating System:** Comfortable to work on any windows platform

Awards & Achievements

- Recognized by BRAVO award in my team
- Recognized by PAT ON THE BACK for developing a desktop application for our project
- Recognized by BEST TEAM award
- Received many customer appreciation for keeping the project KPI up-to the mark
- Active member of "*JOSH*" team in my organization
- Planned, organized and executed many successful cultural events in my organization at offshore and onshore as well

Certification & Skills

- Comepleted A1 German certification. Started with A2
- Safe5Agilist Certified
- Safe4Agilist Certified
- Knowledge of formal software development methodology (Waterfall, Agile)
- **Interpersonal skills**: Relate well to all kinds of people. Inter-cultural skills.

- **Analytic skills**: Assess data, make conclusions, analyse and decide design approach.
- **Problem solving**: Using logic and methods to solve difficult problems with effective solutions.

Educational Qualification

B.Tech [Electrical and Electronics Engineering]   — May 2015

National Institute of Technology Sikkim

CGPA: 7.43 (74.3%)

Intermediate   — March 2010

D.A.V. PUBLIC SCHOOL

Percentage Secured: 85.6

Matriculation   — March 2008

D.A.V. PUBLIC SCHOOL

Percentage Secured: 78.2

Linguistics

- German - Beginner
- English - Native
- Hindi- Mother Tongue
- 3 more Indian Regional languages

Social Contributions

- Taught students from standard 1 to 5 under the Corporate Social Responsibility program of the company.
- Donating to a old age home in Germany
- Donated 2 day salary to @CRY
- Active member of Oxfam India and Amnesty International

References

Shall be provided upon request.