



# **Microsoft**

**Exam Questions PL-900** 

Microsoft Power Platform Fundamentals



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- (Exam Topic 1)

A company uses Dynamics 365 Sales. The company uses a browser-based app named Sales Hub. You need ensure that users can access data from mobile devices.

Which app should users install?

- A. Dynamics 365 Remote Assist
- B. Dynamics 365 Finance
- C. Dynamics 365 Business Central
- D. Dynamics 365 for Phones

Answer: D

### **Explanation:**

Use the Dynamics 365 for phones and Dynamics 365 for tablets apps for your sales, customer service, field service, and other tasks when you're on the go. With one download from your app store, you'll automatically have access to all the apps you need for your role. You will see apps with the new Unified Interface on your mobile device.

Reference:

https://docs.microsoft.com/en-us/dynamics365/mobile-app/dynamics-365-phones-tablets-users-guide

### **NEW QUESTION 2**

- (Exam Topic 1)

You are a customer service manager.

You need to implement a Power Apps portal that allows customers to submit cases. Which type of data source is used?

- A. Dynamics 365 Connector
- B. Microsoft SharePoint
- C. Microsoft Azure Storage
- D. Common Data Service

Answer: B

### **Explanation:**

SharePoint can be set up to setup customer feedback.

Note: The PowerApp uses Finance and Operations connector to grab sales order information and SharePoint connector to connect and write the data to SharePoint list.

Reference:

https://powerapps.microsoft.com/en-us/blog/scenario-2-collect-customer-feedback-in-sharepoint-after-order-delimentation and the control of the control of

## **NEW QUESTION 3**

- (Exam Topic 2)

A company needs to create several workflows and applications to help streamline their sales operations. You need to determine which applications are appropriate for given scenarios.

Which applications should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Scenario	Application	
Create no-code workflows that use different systems.		,
	Azure Logic Apps	
	Power Apps	
	Power Automate	
	Dynamics 365 workflows	
Build a no-code mobile application.		,
	Azure Logic Apps	
	Power Apps	
	Power Automate	
	Dynamics 365 workflows	
Administer your workflow in Microsoft Azure.	\ \	,
8	Azure Logic Apps	
	Power Apps	
	Power Automate	
	Dynamics 365 workflows	
Build a mobile application by using Common Data Service.		,
, and a second of the second o	Azure Logic Apps	
	Power Apps	
	Power Automate	
	Dynamics 365 workflows	

A. Mastered

B. Not Mastered

Answer: A

## **Explanation:**

Reference:

https://docs.microsoft.com/en-us/power-automate/getting-started https://docs.microsoft.com/en-us/azure/logic-apps/logic-apps-overview https://powerapps.microsoft.com/pl-pl/blog/business-model-may/



- (Exam Topic 2)

A company plans to create Power Platform apps that consume industry-standard and proprietary data sources. For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
Custom connector cannot be used if a standard connector for the service is available.	0	0
Custom connectors are supported in instant flows only.	0	0
Standard and custom connectors cannot be mixed within the same flow or app.	0	0

A. Mastered

B. Not Mastered

Answer: A

### **Explanation:**

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections-list

### **NEW QUESTION 5**

- (Exam Topic 2)

A coworker is creating an app in Power Apps and needs to automatically synchronize data from an external source. The coworker is unable to locate a suitable Microsoft approved connector template in AppSource.

You need to recommend a solution for the coworker. What should you recommend?

- A. Create a custom connector.
- B. Ask the outside source to send you the data once a week.
- C. Use Microsoft Flow to connect to the database.
- D. Open a ticket with Microsoft and request a new connector.
- E. Use Microsoft Azure Service Bus.

Answer: A

## **Explanation:**

There are 250 + predefined connectors that you can use in your PowerApps and in your Microsoft Flows. If you do not find any that suits your needs you have the possibility to create a Custom Connector.

Note: A Custom Connector is a wrapper around a REST API (Logic Apps also supports SOAP APIs) that allows Logic Apps, Microsoft Flow, or PowerApps to communicate with that REST or SOAP API.

Reference:

https://carinaclaesson.com/2019/09/06/setting-up-a-custom-connector-from-an-openapi-file-and-utilizing-it-in-p

## **NEW QUESTION 6**

- (Exam Topic 2)

A company plans to implement solutions that use Common Data Service as a data storage. You need to recommend features to meet the company's needs. Which features should you recommend? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

reatures	Answer Area	
business rules	Requirement	Feature
business process flows	Validate data across multiple fields and entities regardless of the app used to create data.	Feature
Common Data Model	Create visual guides to ensure that users enter data and perform tasks in a consistent manner.	Feature
	Accelerate development by using a standard set of entities for the most common scenarios.	Feature

A. Mastered B. Not Mastered

Answer: A

**Explanation:** 

Box 1: business rules



You can create business rules and recommendations to apply logic and validations without writing code or creating plug-ins. Business rules provide a simple interface to implement and maintain fast-changing and commonly used rules.

Box 2: business process flows

Flows Power Automate includes several types of processes, each designed for a different purpose:

- Automated flows. Create a flow that performs one or more tasks automatically after it's triggered by an event.
- Button flows. Perform repetitive tasks simply by tapping a button on your mobile device.
- Scheduled flows. Create a flow that performs one or more tasks on a schedule such as once a day, on a specific date, or after a certain time.
- Business process flows. Ensure that people enter data consistently and follow the same steps every time they work in an app by creating a business process. flow.
- Workflows and actions. Dynamics 365 customizers may be familiar with the classic Common Data Service processes, which are workflows and actions. Box 3: Common Data Model

Model-driven app design is a component-focused approach to app development. Model-driven app design doesn't require code and the apps you make can be simple or very complex. Unlike canvas app development where the designer has complete control over app layout, with model-driven apps much of the layout is determined for you and largely designated by the components you add to the app. Reference:

https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/guide-staff-through-common-tasks-proce https://docs.microsoft.com/en-us/powerapps/guide-staff-through-common-tasks-proce https://docs.microsoft.com/en-us/powerapps/guide-staff-through-common-tasks-proce https://docs.microsoft.com/en-us/powerapps/guide-staff-through-common-tasks-proce https://docs.microsoft.com/en-us/powerapps/guide-staff-through-common-tasks-proce https://docs.microsoft.com/en-us/powerapps/guide-staff-through-common-tasks-proce-apps/guide-staff-through-common-tasks-proce-apps/guide-staff-through-common-tasks-proce-apps/guide-staff-through-common-tasks-proce-apps/guide-staff-through-common-tasks-proce-apps/guide-staff-through-common-tasks-proce-apps/guide-staff-through-common-tasks-proce-apps/guide-staff-through-common-tasks-proce-apps/guide-staff-through-common-tasks-proce-apps/guide-s us/powerapps/maker/model-driven-apps/model-driven-app-overview

### **NEW QUESTION 7**

- (Exam Topic 2)

A company plans to use AI Builder to help improve business performance. You need to determine which AI Models are available for use. Which three types of models can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. linear regression
- B. binary classification
- C. object detection
- D. anomaly detection
- E. text classification

**Answer: BCE** 

## **Explanation:**

Reference:

https://carldesouza.com/using-the-ai-builder-in-the-microsoft-power-platform-for-binary-classification/

### **NEW QUESTION 8**

- (Exam Topic 3)

You create a Power BI dashboard.

Match each option to its function. To answer, drag the appropriate option from the column on the left to its function on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Products	Answer Area	
Share	Requirement	Product
Embed	Ensure that coworkers can see the dashboard.	
Get Data	Display data from Microsoft Excel in the dashboard.	
Pin		
Import	Add a report tile to the dashboard.	

A. Mastered

B. Not Mastered

**Answer:** A

## **Explanation:**

https://docs.microsoft.com/en-us/power-bi/service-set-data-alerts https://docs.microsoft.com/en-us/power-bi/service-analyze-in-excel https://docs.microsoft.com/en-us/power-bi/service-analyze-in-excel-analyze-in-excel-analyze-in-excel-ana us/power-bi/service-dashboard-pin-tile-from-report

## **NEW QUESTION 9**

- (Exam Topic 3)

You create a Power BI dashboard that displays Common Data Model data. You need to share the Power BI dashboard with coworkers and allow the coworkers to collaborate. What are two possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Create a Power Automate flow to export the data into a SQL Server database.
- B. Publish the dashboard as an app to your coworkers.
- C. Export the data to Microsoft Exce
- D. Make required changes and then re-import the data.
- E. Create a Power BI workspace and grant coworkers permissions.

Answer: AB

## **Explanation:**



Reference:

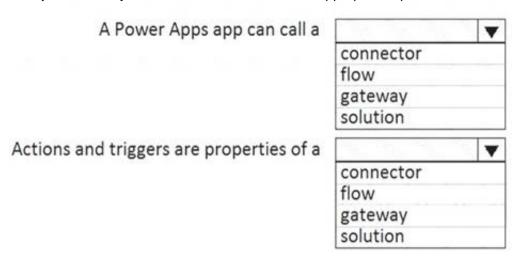
https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-create-the-new-workspaces

### **NEW QUESTION 10**

- (Exam Topic 3)

A user is starting to learn about Power Apps.

Which objects should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered

B. Not Mastered

Answer: A

### **Explanation:**

Reference:

https://docs.microsoft.com/en-us/powerapps/powerapps-overview https://docs.microsoft.com/en-us/power-automate/getting-started

### **NEW QUESTION 10**

- (Exam Topic 3)

A company needs to create a series of mobile applications to empower their field engineers to accomplish several tasks with varying degrees of complexity. Match each option to its answer.

Instructions: To answer, drag the appropriate app type from the column on the left to its definition on the right. Each app type may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

App types	Allower Area		
model-driven	Definition	App type	
dashboard	Quickly create apps for very complex business processes with very little or no code.	App type	-
dataset	Create simple apps with a highly customizable user interface	App type	
canvas	layouts.		

A. Mastered

B. Not Mastered

Answer: A

## **Explanation:**

Box 1: canvas

Both model-driven and canvas apps allow you to easily build business apps. They both share access to the Common Data Service providing standard and custom entities. Canvas apps start with your user experience, crafting a highly tailored interface with the power of a blank canvas and connecting it to 200 data sources. Canvas apps can be built for web, mobile, and tablet applications. Model-driven apps start with your data model – building up from the shape of your core business data and processes in the Common Data Service to model forms, views, and other components. Model-driven apps automatically generate great UI that is responsive across devices.

Box 2: model-driven Reference:

https://powerapps.microsoft.com/sv-se/blog/introducing-model-driven-apps/

## **NEW QUESTION 12**

- (Exam Topic 3)

You need to display sales orders greater than a specific threshold in a Power BI report. What should you use?

A. Common Data Service

B. connector

C. Power Query

D. filter

Answer: D



- (Exam Topic 3)

You are using Dynamics 365 Sales.

You need to pull data into a Power BI report for your team. The City and State columns must be combined to form one column on the report.

Which function would you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Use Power Query to merge columns.
- B. Import the data.18912E1457D5D1DDCBD40AB3BF70D5D
- C. Export data to Microsoft Excel.
- D. Create a view.

Answer: A

### **Explanation:**

Reference:

https://docs.microsoft.com/en-us/power-bi/desktop-shape-and-combine-data

### **NEW QUESTION 22**

- (Exam Topic 3)

A company runs a call center to handle customer support inquires.

The company tracks metrics including the number of incoming calls, call resolution rates, and escalations. The company wants to display the metrics on a shared screen that is visible to all call center staff.

You need to recommend a solution for the company. Which Power Platform feature should you recommend?

- A. Al Builder
- B. Power Automate
- C. Power Apps
- D. Power BI

Answer: D

### **NEW QUESTION 27**

- (Exam Topic 3)

A company plans to implement Power BI to analyze retail operations data. You need to recommend solutions for the company.

Which Power BI components should the company use? To answer, drag the appropriate Power BI components

to the correct requirements. Each Power BI component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Power BI components	Answer Area	
reports	Requirement	Power BI component
workspaces	Allow users to set and receive alerts when data changes beyond specified limits.	
dashboards	changes beyond specified inities.	
dataset	View and filter data and export data to Microsoft Excel for further manipulation and analysis.	

A. Mastered

B. Not Mastered

Answer: A

## **Explanation:**

Requirement	Power BI component
Allow users to set and receive alerts when data changes beyond specified limits.	workspaces
View and filter data and export data to Microsoft Excel for further manipulation and analysis.	dataset

## **NEW QUESTION 29**

- (Exam Topic 3)

This question requires that you evaluate the BOLD text to determine if it is correct.

You have a Power BI report with a page named RevReceived. The page shows revenue received by your company. You want to create an almost identical page that shows net revenue instead of gross revenue. To

accomplish this task, you modify the RevReceived page.

Review the underlined text. If it makes the statement correct, "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

A. No change is needed.



- B. duplicate the RevReceived page.
- C. import the RevReceived page.
- D. copy the visuals from RevReceived to a new page.

Answer: B

### **Explanation:**

Reference: https://www.tutorialspoint.com/power\_bi/power\_bi\_quick\_guide.htm

#### **NEW QUESTION 34**

- (Exam Topic 3)

You create a Power BI dashboard that displays data from Dynamics 365 Customer Engagement. You need to share the Power BI dashboard with coworkers. What are three possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Create a Power BI workspace and grant coworkers permissions.
- B. Publish the dashboard as an app to your coworkers.
- C. Export the data into Common Data Service for others to manipulate in Power BI.
- D. Export the data to Microsoft Excel for coworkers to import and view in Power BI.
- E. Embed reports in your company's internal web portal.

Answer: ABE

### **Explanation:**

A: Basic Sharing for Dashboards and Reports through a workspace is the most common way of sharing the Power BI content. Basic Sharing is very simple and easy to use method. You can simply click on the Share button in the dashboard or report, and then share it with other users.



B: Apps are great sharing method for multiple environment, and best way of sharing for users in production environment.

Power BI App is the solution for multiple environment approach. With Power BI App, your development environment (workspace), and user environment (App) are isolated from each other.

Note: If you are using SharePoint online as a portal for document management and some other reasons already, then consider using Embed in SharePoint Online feature of Power BI reports. This method is secure and you can share the report only with Power BI users you want.

E: Sometimes, you don't need a secure way of sharing, you may search for an easy and free way of sharing, and your content is not confidential or sensitive. Publish to web is your friend in such situation. This is the only free way of sharing in Power BI, but be aware that this method is not secure.

Publish to web method, gives you an embed code, which you can use in any web pages to embed the Power BI report in it Reference:

https://radacad.com/power-bi-sharing-methods-comparison-all-in-one-review

## **NEW QUESTION 37**

- (Exam Topic 3)

Your company has an on premises Microsoft SQL Server database that contains legacy sales data. You must display information from the database in a new Power Apps app.

You need to establish a secure connection between the database and the app. What should you use?

- A. Data source
- В. Арр
- C. Gateway
- D. Flow

## Answer: C

## Explanation:

For an on-premises database, identify a data gateway that was shared with you (or create one).

Specify Connect using on-premises data gateway, type or paste the server name, the database name, the user name, and the password for the database that you want to use, and specify the authentication type and the gateway.

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections/connection-azure-sqldatabase



- (Exam Topic 4)

You create a Power Apps canvas app.

You need to ensure that your coworkers can run the app. What should you do?

- A. Share the app.
- B. Send the URL for the app to coworkers.
- C. Add a license for the app.
- D. Create a Flow for the app.

Answer: A

### **Explanation:**

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/share-app

### **NEW QUESTION 44**

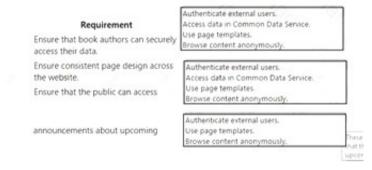
- (Exam Topic 4)

A company publishes e-books for independent authors.

The company wants to implement a Power Apps portal solution to make announcements about upcoming books to the general public.

You need to recommend features for the company.

Which features should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered

B. Not Mastered

Answer: A

## **Explanation:**

Reference:

https://www.onactuate.com/upgrades/what-is-the-new-powerapps-portal/ https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/page-templates

## **NEW QUESTION 48**

- (Exam Topic 4)

You create a Power App portal.

When a user signs into the portal the following error displays: user not found You confirm that the user's sign in information is correct.

You need to determine the cause of the error. What should you do?

- A. Disable custom error messages.
- B. Create a custom error message.
- C. Enable diagnostic tools in Lifecycle Services.
- D. Enable Maintenance mode.

Answer: C

## **Explanation:**

Reference:

https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/monitoring-diagnostics https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/user-logins

## **NEW QUESTION 53**

- (Exam Topic 4)

A company is creating a canvas app to display data from a legacy system that is located on the company's internal network. You need to connect to the data. What should you use?

A. custom connector

- B. content pack
- C. data gateway
- D. Power Automate

Answer: C

## Explanation:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/gateway-management

## **NEW QUESTION 55**

- (Exam Topic 4)



A company uses Dynamics 365 Supply Chain Management.

The company wants to build customer user interfaces that add additional functionality. You need to recommend a solution for the company. What should you recommend?

- A. Power BI
- B. Power Apps canvas apps
- C. Al Builder
- D. Microsoft Flow

Answer: B

### **Explanation:**

Microsoft Power Apps provides a consistent experience for building apps and extending Office 365 and Dynamics 365. Investments include enhancements on Unified Interface, support for embedding canvas apps in model-driven apps and native support of the Common Data Service for Apps. Reference:

https://powerapps.microsoft.com/en-us/roadmap/

### **NEW QUESTION 56**

- (Exam Topic 4)

A company plans to build new apps for the business to allow employees to work more efficiently. You need to recommend the appropriate types of Power Apps to meet the company's requirements.

To answer, drag the appropriate app types to the correct requirements. Each app type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

App types	Answer Area	
model-driven	Requirement	App type
portals	Build mobile apps that use cameras and location data.	
canvas	Give external users secure access to your data.	
Al Builder		

A. Mastered

B. Not Mastered

Answer: A

## **Explanation:**

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/getting-started https://docs.microsoft.com/en-us/powerapps/maker/portals/overview

## **NEW QUESTION 60**

- (Exam Topic 4)

A user is trying to understand the differences between the various ways apps can be built by using Power Apps.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can embed canvas apps in model-driven apps.	0	0
A Power Apps portal can use only one data source.	0	0
You must use Power BI to create reports in model- driven apps.	0	0

A. Mastered

B. Not Mastered

Answer: A

## **Explanation:**

Box 1: Yes

You can create a canvas app and then embed that within a model driven app. Box 2: No

With the capability to build a portal in PowerApps, you can create a website for external and internal users enabling them to interact with data stored in Common Data Service.

Note: Common Data Service lets you securely store and manage data that's used by business applications. Data within Common Data Service is stored within a set of entities. An entity is a set of records used to store data, similar to how a table stores data within a database. Common Data Service includes a base set of standard entities that cover typical scenarios, but you can also create custom entities specific to your organization and populate them with data using Power Query. App makers can then use PowerApps to build rich applications using this data.

Box 3: Yes

To get started building a report you'll need the latest version of Power BI Desktop and a PowerApps environment with the latest version of the Common Data



Service.

Reference:

https://carldesouza.com/how-to-embed-a-canvas-app-in-a-model-driven-app-in-powerapps/ https://docs.microsoft.com/en-us/powerapps/maker/portals/create-portal https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-intro

### **NEW QUESTION 63**

- (Exam Topic 4)

A company plans to implement Power Apps in a Power Platform environment. You need to implement other required components.

Match each option to its function. To answer, drag the appropriate option from the column on the left to its function on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Products	Answer Area	
Microsoft Azure	Function	Product
custom connector	Implement user authentication.	
Microsoft Flow	Send data to a Microsoft OneNote notebook in the same tenant.	
model-driven app		
canvas app		

A. Mastered

B. Not Mastered

Answer: A

### **Explanation:**

Reference:

https://powerapps.microsoft.com/en-us/blog/implementing-role-based-permission/ https://www.encorebusiness.com/blog/powerapps-flow-can/

### **NEW QUESTION 66**

- (Exam Topic 4)

A company has a Power Apps app that is used by most employees. The company is expanding to other countries/regions.

You need to recommend a solution to translate text generated within the Power Apps in near real-time.

What should you recommend?

- A. Microsoft Azure Synapse Analytics
- B. Microsoft Azure Cognitive Services
- C. Common Data Service connector
- D. Power BI

Answer: B

## **Explanation:**

Reference:

https://docs.microsoft.com/en-gb/azure/cognitive-services/welcome? ocid=AID2339762\_TWITTER\_oo\_spl100000827964250 https://powerapps.microsoft.com/en-us/blog/cognitive-services-with-powerapps-using-custom-connectors/

## **NEW QUESTION 67**

- (Exam Topic 4)

A company is building a model-driven app.

You need to create and configure the objects needed for the app.

Which component categories should you use? To answer, drag the appropriate component categories to the correct objects. Each component category may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Component	Answer Area	7 <b>2</b>
categories	Object	Component category
UI	Relationship	0 ,
Data	10 to the direct 2000 minutes (10 to 10 t	
Logic	Form	
	Business rule	
Visulaization	View	

A. Mastered

B. Not Mastered



Answer: A

### **Explanation:**

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/model-driven-app-components

### **NEW QUESTION 70**

- (Exam Topic 4)

A company is building a Power Apps portal.

You need to select out-of-the-box portal types to meet the company's requirements.

Which portal types should you use? To answer, drag the appropriate portal types to the correct requirements. Each portal type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Portal types	Answer Area	
partner portal	Requirement	Portal type
community portal	Collaboratively onboard new suppliers and distributors.	Portal type
portal from blank	Publish a blog post announcing new	Portal type
customer self-service portal	suppliers.	

A. Mastered

B. Not Mastered

Answer: A

### **Explanation:**

Box 1: Partner portal

A partner portal allows every organization with resellers, distributors, suppliers, or partners to have real-time access to every stage of shared activities.

Box 2: Community portal

A community portal leverages peer-to-peer interactions between customers and experts to organically grow the catalog of available knowledge from knowledge base articles, forums, and blogs as well as providing feedback through comments and ratings.

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/portals/portal-templates

## **NEW QUESTION 73**

- (Exam Topic 4) You are creating a canvas app. You need to configure the app.

Which two objects are provided by the connector? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. customizations

- B. data sources
- C. actions
- D. tables

Answer: CD

## **NEW QUESTION 77**

- (Exam Topic 4)

A company's customer-facing applications must comply with Global Data Protection Regulations (GDPR) regulations.

You need to recommend actions to help ensure GDPR compliance.

Which two features should the company use? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Prompt a user for consent to use their personal data and record the date consented.
- B. Automatically deactivate a user who has not used the portal in six months.
- C. Force a user to update security questions after a specific amount of time.
- D. Block users who are identified as minors.

Answer: AD

## **Explanation:**

Reference: https://en.wikipedia.org/wiki/General\_Data\_Protection\_Regulation

## **NEW QUESTION 80**

- (Exam Topic 4)

A company plans to build Power Apps portals.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.



Statement	Yes	No
You must use standard templates for building portals.	0	0
You can test portals in non-prodcution environments and then migrate the portals into production environments.	0	0
When transitioning to the new version of a portal, you can display a customizable maintenance page until the new portal is ready to be used.	0	0

A. MasteredB. Not Mastered

## Explanation:

Reference:

Answer: A

https://docs.microsoft.com/en-us/powerapps/maker/portals/overview https://docs.microsoft.com/en-us/powerapps/maker/portals/admin/migrate-portal-configuration https://docs.microsoft.com/en-us/powerapps/maker/portals/admin/enable-maintenance-mode

### **NEW QUESTION 82**

- (Exam Topic 4)

A company uses Microsoft 365, Power Platform, and Dynamics 365. You do not assign permissions to any licensed users. Users are able to create and edit Power Apps canvas apps.

In which environment are users creating and editing the apps?

- A. Production
- B. Default
- C. Sandbox

Answer: B

### **Explanation:**

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/working-with-environments

## **NEW QUESTION 86**

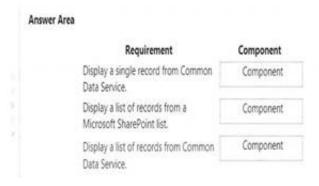
- (Exam Topic 4)

A company is building a Power Apps Portals. You need to select page components.

Which components should you use? To answer, drag the appropriate components to the correct requirements.

Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.





A. Mastered

**Answer:** A

## Explanation:

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/portals/compose-page

https://docs.microsoft.com/en-us/powerapps/maker/portals/compose-page#add-iframe

## **NEW QUESTION 91**

- (Exam Topic 4)

A company plans to create canvas apps.

What is the minimum number of connectors required? To answer, drag the appropriate number of connectors to the correct drop scenarios. Each number of connectors may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.



Number of connectors	Answer Area	
0	Scenario	Number of connectors
1	Synchronize data with three data sources that use different proprietary database formats.	
2	Create three Power Apps apps that each display data from a Microsoft SharePoint list.	
3	Create three Flows that each copy data to Microsoft Azure Data Lake on different schedules.	

A. Mastered

B. Not Mastered

Answer: A

### **Explanation:**

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections-list https://docs.microsoft.com/en-us/connectors/connectors

### **NEW QUESTION 95**

- (Exam Topic 5)

A software company plans to use Power Automate.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You must certify custom connectors before users in other departments within your organization can use the connectors.	0	0
You must use Microsoft Azure API apps to create a public custom connector.	0	0

A. Mastered

B. Not Mastered

**Answer:** A

## **Explanation:**

Reference:

https://docs.microsoft.com/en-us/connectors/custom-connectors/share

## **NEW QUESTION 99**

- (Exam Topic 5)

You are new to working with Microsoft Flow. You create a flow that extracts birth dates for users and then sends a birthday greeting email to users on their

The flow does not properly extract birth dates. Where should you make changes?

- A. Connectors
- B. Expression
- C. Templates

## **Answer:** A

## **Explanation:**

Select the new Date Time connector. There you will see all of the actions, which help you to convert time zones to format them for local time in an email, add or subtract times, or just get the current time.

Reference:

https://flow.microsoft.com/en-us/blog/nested-apply-to-each/

## **NEW QUESTION 103**

- (Exam Topic 5)

A company plans to implement Power Apps.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.



### Answer Area

Statement Yes No

Building Power Apps apps requires proficiency in
JavaScript programming.

You must select one of the app templates to create an app.

A. Mastered

B. Not Mastered

Answer: A

### **Explanation:**

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/

### **NEW QUESTION 105**

- (Exam Topic 5)

You need to use Microsoft Flow to perform data-management tasks when users interact with the sales opportunities in Dynamics 365. Which three types of triggers can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. record requested

B. record deletion

C. record creation

D. record updated

E. record selected

**Answer:** BCD

### **Explanation:**

Triggers like When a record is created, When a record is updated, and When a record is deleted initiate your flow within a few minutes of the event occurring. In rare cases, your flow can take up to 2 hours to trigger.

Reference:

https://docs.microsoft.com/en-us/power-automate/connection-dynamics365

## **NEW QUESTION 108**

- (Exam Topic 5)

You need to build a Power Virtual Agents chatbot for a company.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.



A. Mastered

B. Not Mastered

Answer: A

## Explanation:



## **NEW QUESTION 109**

- (Exam Topic 5)

A company uses Dynamics 365 Supply Chain Management and Dynamics 365 Finance. User account data must be synchronized between the two system.



You need to ensure that the synchronized data is stored in one place. What should you use?

- A. SQLServer
- B. Common Data Service
- C. Azure Active Directory
- D. Azure IoT Central

**Answer:** B

### **Explanation:**

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/data-integrator

### **NEW QUESTION 113**

- (Exam Topic 5)

A company uses Dynamics 365 Customer Service. The company uses a manual process to manage call escalations.

You must use Power Automate to automate the process for routing escalated calls. You need to create the flow.

Which type of connector should you use?

- A. Microsoft Excel
- B. Common Data Service
- C. Office 365 Users

Answer: B

### **NEW QUESTION 115**

- (Exam Topic 5)

This question requires that you evaluate the BOLD text to determine if it is correct.

A company requires that service representatives schedule customer visits every six months. Each service representative is required to enter a scheduled task for the next checkup as they are leaving a client site. A service representative wants to automate task entry by creating a business process flow that can be initiated from the service call screen on a phone.

Review the underlined text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change is needed.
- B. a scheduled
- C. an instant
- D. an action

Answer: D

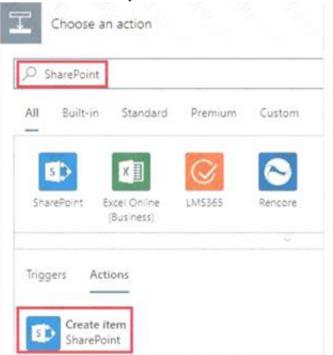
## **Explanation:**

Note: Create a flow (see step 6 below)

- \* 1. Sign in to PowerApps.
- \* 2. In the left navigation bar, select Business logic, and then select Flows.
- \* 3. In the upper-left corner of the My Flows page, select New, and then select Create from blank.
- \* 4. Option to create a flow without using a template

Near the bottom of the page that appears, select Search hundreds of connections and triggers.

- \* 5. In the search box, type PowerApps, and then select the PowerApps icon.
- \* 6. Create a PowerApps trigger
- \* 7. On the next page, select the PowerApps icon again, and then select New step.
- \* 8. In the box that says Search connectors and actions, specify an action for your flow, as in this example:



## Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/using-logic-flows

## **NEW QUESTION 117**

- (Exam Topic 5)

For which scenarios can you use Power Automate?

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.



Statement	Yes	No
Notify team members when a response is recorded in a form in Microsoft Forms.	0	0
When email is received, save email attachments to OneDrive for Business.	0	0
Receive notifications when negative comments about the company are posted on Twitter.	0	0

A. Mastered

B. Not Mastered

Answer: A

## **Explanation:**

Reference:

https://flow.microsoft.com/en-us/galleries/public/templates/b923bbd04bda11e78896d10a96d3fac3/notify-the-tea https://flow.microsoft.com/en-us/galleries/public/templates/65ceb79430ef4956a0855fbe09249cdf/save-office-36 https://flow.microsoft.com/en-us/blog/get-notified-of-negative-posts/

### **NEW QUESTION 122**

- (Exam Topic 5)

A company uses Power Automate.

Which three items can trigger flows? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Lifecycle Services
- B. Microsoft 365 Admin center
- C. Common Data Service
- D. Microsoft Outlook 365
- E. Microsoft Windows Desktop

Answer: ACD

### **Explanation:**

https://docs.microsoft.com/en-us/power-automate/email-triggers https://docs.microsoft.com/en-us/power-automate/connection-cds https://dynamics365.wordpress.com/category/powerapps/

## **NEW QUESTION 124**

- (Exam Topic 5)

A company has a website. The website includes a form that allows the company to collect information about leads.

You need to set up an automated workflow to create leads in Dynamics 365 Sales when leads are created on the company's custom website. What should you create?

- A. Task Flow
- B. Power Automate flow
- C. Dynamics 365 workflow
- D. Business Process Flow

Answer: B

## **Explanation:**

Reference:

https://trellispoint.com/create-crm-leads-using-microsoft-flow/

## **NEW QUESTION 126**

- (Exam Topic 5)

You use Microsoft Flow to create a flow that automatically sends email to a project manager when project team members mark a task as complete. Project team members are prematurely marking tasks as complete. You must add quality control into the process by sending an email to a project lead for confirmation that the task is in fact complete before sending the email to the project manager.

You need to modify the flow. Which component should you use?

A. a process argument

B. a condition

C. an expression

D. a trigger

E. an action

Answer: B

## **Explanation:**

Use a condition and set the action to send an email. Reference: https://docs.microsoft.com/en-us/power-automate/add-condition



- (Exam Topic 6)

You are creating a Power Automate flow.

You need to retrieve data from several sources deluding Microsoft Excel, Azure Data lake, and GitHub.

What should you use? To answer, drag the appropriate components to the correct data sources. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection Is worth one point

Components	Answer Area	
Connector	Data source	Component
Expression	Microsoft Excel Azure Data Lake	7
Formula	GitHub	-7 11

A. MasteredB. Not Mastered

Answer: A

## **Explanation:**

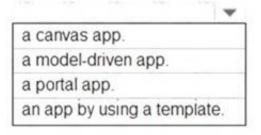
omponents	Answer Area	
Connector	Data source	Component
Function	Microsoft Excel	Formula
Expression	Azure Data Lake	Connector
Formula	GitHub	Expression

### **NEW QUESTION 132**

- (Exam Topic 6)

You want to create a Power Apps app that allows you to define a custom Sitemap. What should you do? To answer, select the appropriate options in the answer area.

Navigate to the Power Apps portal and create



A. Mastered

B. Not Mastered

Answer: A

## **Explanation:**

Reference:

https://docs.microsoft.com/en-us/powerapps/powerapps-overview

## **NEW QUESTION 136**

- (Exam Topic 6)

You create a Power BI dashboard.

Match each option to its requirement. To answer, drag the appropriate option from the column on the left to the correct requirement on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Options	Answer Area		
Share		Requirement	Option
Embed		Ensure that coworkers can see the dashboard.	Option
Get Data		Display data from Microsoft Excel in the dashboard.	Option
Pin		Add a report tile to the dashboard.	Option

A. Mastered

B. Not Mastered

Answer: A

**Explanation:** 



ptions	Answer Area		
Share		Requirement	Option
Embed		Ensure that coworkers can see the dashboard.	Share
Get Data		Display data from Microsoft Excel in the dashboard,	Get Data
Pin		Add a report tile to the dashboard.	Pin

- (Exam Topic 6)

A company plans to use Power Platform to build apps that address specific business challenges. You need to recommend the appropriate types of Power Apps to use. What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection Is worth one point

Scenario

Field technicians need a mobile app to capture the location and the image of defective products.

Sales representatives need to see different views and dashboards in the sales app.

Canvas app
Power Apps Portals
Common Data Service

Canvas app
Model-driven app
Power Apps Portals

A. MasteredB. Not Mastered

## Answer: A

### **Explanation:**



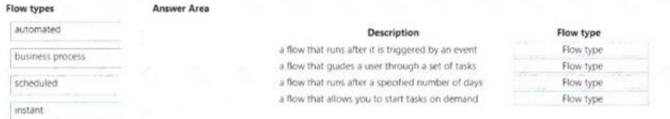
## **NEW QUESTION 141**

- (Exam Topic 6)

A company plans to use Power Automate to automate tasks.

Match each flow type to its description lo answer, drag the appropriate now type from the column on the left to its description on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.



A. MasteredB. Not Mastered

Answer: A

## **Explanation:**

ow types	Answer Area		
automated		Description	Flow type
business process		a flow that runs after it is triggered by an event	automated
ousiness process		a flow that guides a user through a set of tasks	business process
scheduled		a flow that runs after a specified number of days	scheduled
		a flow that allows you to start tasks on demand	instant

## **NEW QUESTION 145**

- (Exam Topic 6)

A medical office has a model -driven app that uses Common Data Service.



You plan to create a screen that allows users to capture information about doctors. The screen must provide users the ability to enter or select the following information;

- a place to enter doctor- profile data that is not pan of the account table or the contact table.
- a place to enter the doctor's specialty in the profile form.
- a column for insurance with the ability to pick one of 10 different insurance companies. You need to store the captured data in Common Data Service.

What should you use to store the data? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Options	Answer Area	
Entity	Requirement	Option
Field	Store additional doctor profile data.	Option
Option set	Store information about the	Option
Record	doctor's specialty.  Select an insurance company.	Option

A. Mastered B. Not Mastered

Answer: A

## **Explanation:**

Entity	
Field	
Option set	
Record	

Requirement	Option
Store additional doctor profile data.	Record
Store information about the doctor's specialty.	Entity
Select an insurance company.	Option set

### **NEW QUESTION 148**

- (Exam Topic 6)

A company is evaluating ways that they can implement Al Builder.

For which two scenarios can you use Al Builder? Each correct selection presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Send emails to all al users who subscribe to a service.
- B. Synchronize data from an external database.
- C. Collect data from several data sources and display a dashboard that shows trending data.
- D. Interpret images and perform an action on the image.
- E. Detect patterns in data and predict outcomes

Answer: BD

## **NEW QUESTION 153**

- (Exam Topic 6)

You are building Power BI visualizations for a team.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statement	Yes	No
Power BI can only retrieve data from up to two different sources for each dashboard.	0	0
Power BI visualizations can be used in canvas apps and model driven apps.	0	0
Power BI can display charts and list boxes on dashboards.	0	0

A. Mastered B. Not Mastered

Answer: A

**Explanation:** 

Yes

Yes Yes

## **NEW QUESTION 154**

- (Exam Topic 6)

A company is building an interactive chatbot to answer questions about products and product warranties You need to create conversation paths re questions about product warranties. Which tool should you use?



- A. Azure Bot Framework
- B. Power Platform admin center
- C. Conversation node
- D. Authoring canvas
- E. Power Virtual Agents portal

Answer: E

### **NEW QUESTION 159**

- (Exam Topic 6)

You are authoring a Power Virtual Agents chatbot for a company for each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
When escalating to a live person from a chatbot, the customer must restate their issue and other information collected.	0	0
You can customize the greeting topic for every chatbot that you author.	0	0

A. Mastered

B. Not Mastered

Answer: A

### **Explanation:**

Statement	Yes	No
When escalating to a live person from a chatbot, the customer must restate their issue and other information	[]	0
collected.  You can customize the greeting topic for every chatbot that you author.	<u></u>	0

### **NEW QUESTION 160**

- (Exam Topic 6)

A company is building apps to support their business operations. The apps will use connectors to access data from several data sources and respond to a number of events generated by components.

Which two operations can you use for connectors? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Triggers
- B. Plug-ins
- C. Actions
- D. Gateways

Answer: CD

## **NEW QUESTION 162**

- (Exam Topic 6)

A company is creating a canvas app to manage weekly status reports from users about projects.

Status reports must be created weekly. Users can enter project tasks with descriptions. Users can also add escalation requests for tasks that are late or at risk. When a status report is submitted with an escalation request the app must automatically send a text message to the submitter's manager. A reminder must be sent at 8 PM on Sunday to everyone who has not yet submitted a status report for the previous week.

You need to identity the appropriate components to use in the solution.

What should you use? To answer, drag the appropriate implementation mechanisms to the correct requirements. Each implementation mechanism may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point

mplementation Mechanisms	Answer Area	
Actions	Action	Implementation Mechanism
Triggers	Automatically send a text message based on the report submission.	
Conditions	Automatically send a reminder at 8 PM based on a missing status report.	
Business process flows		

A. Mastered B. Not Mastered

Answer: A

**Explanation:** 



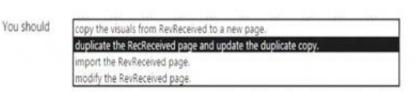
Implementation Mechanisms	Answer Area	
Actions	Action	Implementation Mechanism
Triggers	Automatically send a text message based on the report submission.	Triggers
Conditions  Business process flows	Automatically send a reminder at 8 PM based on a missing status report.	Actions

- (Exam Topic 6)

You have a Power BI report with a page named RevReceived. The page shows gross revenue received by your company. You want to create an almost identical page that shows net revenue instead of gross revenue.

What should you do? To answer, select the appropriate option in the answer area.





A. Mastered B. Not Mastered

Answer: A

**Explanation:** 

Answer Area

lify the RevReceived page

## **NEW QUESTION 171**

- (Exam Topic 6)

A company is creating a chatbot to replace a frequently asked questions (FAQ) site

You should

You must perform step-by-step testing for al scenarios that are part of a complex user interaction that includes multiple topics. Testers must be able to see the workflow while interacting with the chatbot.

You need to test the chatbot. What should you do?

- A. Publish the chatbot and test it in the demo website.
- B. Use the chatbot designer to test the chatbot
- C. View analytics for a chatbot conversation.
- D. Publish the chatbot and test it in any channel

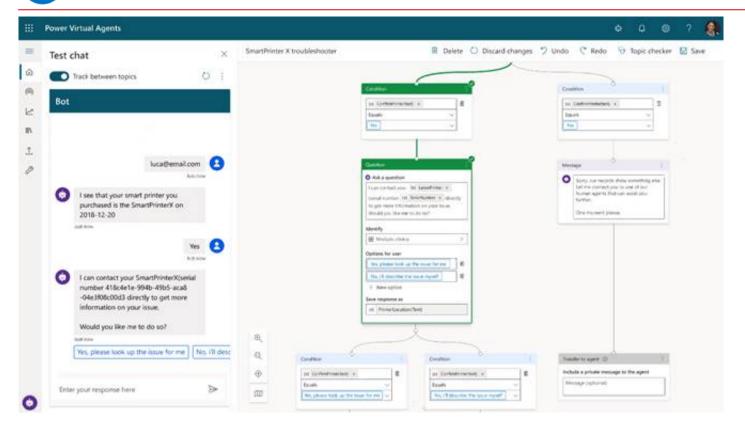
## **Answer:** B

## **Explanation:**

Test and maintain chatbots through an incredibly easy-to-use graphical interface. Recognize and act on dozens of common entities in the user's conversation such as colors, currencies, ages, dates and times, or create your own, and store user information in variables and use them to branch or create complex conversations.

https://powervirtualagentsblogcdn.azureedge.net/wp-content/uploads/2019/11/Tracking.png





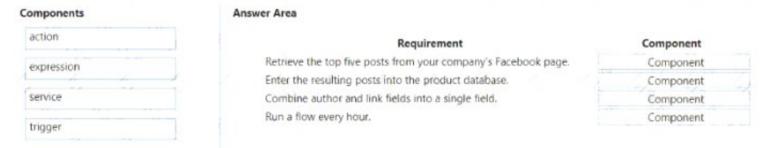
- (Exam Topic 6)

You plan to use Power Automate to monitor what people are saying about your company's products. You store the feedback for research and development purposes.

You need to recommend Power Automate components to use for the solution.

To answer drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split Car between panes or scroll to view content.

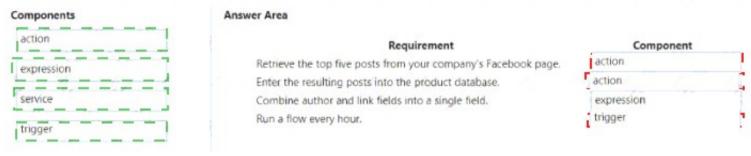
NOTE: Each correct selection Is worth one point



- A. Mastered
- B. Not Mastered

Answer: A

## **Explanation:**



## **NEW QUESTION 176**

- (Exam Topic 6)

User1 creates several Power BI dashboards tor a company. User1 shares a dashboard with User2 who works for another company. User2 reports that she is able to view the dashboard User2 forwards the email containing the dashboard sharing link that she received to User3.

User3 reports that he receives an error message when he selects the link to view the dashboard. User3 can view a dashboard that he has created. You need to determine why User 3 receives an error. What is the issue?

- A. Forwarding the email does not share the dashboard with User3.
- B. User3 is running an out-of-date version of Power BI and must upgrade to a newer version.
- C. User1 is signed in using the wrong organizational account for Power BID- User2 is signed in to the dashboard and must sign out before User3 can sign in

Answer: A

## **NEW QUESTION 180**

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