

Raj Kumar Maddoju

Senior IT Analyst

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[LinkedIn](#) | [GitHub](#) | [Portfolio](#)

PROFESSIONAL SUMMARY

A Senior IT Analyst with 2.11 years of experience in IT analysis with adequate reasoning and probabilities for any operational challenges. Diligent, Competent, and Versatile professional. Proficient coder in Python, MySQL, and Profound expertise in Developing SQL queries in Google BigQuery Database for analysis of Feedbacks and Business Reporting data.

EDUCATION

New England College
Master of Science, Computer Information Systems
GPA: 3.85/4.0

Henniker, New Hampshire
May 2023

Jawaharlal Nehru Technological University
Bachelor of Technology, Information Technology

Hyderabad, India
May 2018

TECHNICAL SKILLS

Programming Languages	SQL, PL/SQL, Python, Java
Web Technologies	HTML, CSS, JavaScript
Operating Systems	Windows (XP/7/8/10), UNIX, LINUX, UBUNTU, ChromeOS
Version Control	GIT, GitHub.
IDE & Build Tools, Design	Eclipse, Visual Studio, MS SQL Server Management Studio, PostgreSQL, Microsoft Office Tools
Databases	MS SQL Server 2016/2014/2012, Google BigQuery, MS Excel
Data Visualization	Tableau, Power BI

WORK EXPERIENCE

Role: Senior IT Analyst

Nov 2020 – Aug 2021

Client: Google, India

Responsibilities:

- Collecting and gathering data from various sources, such as databases, spreadsheets, and APIs.
- Writing SQL queries in Google BigQuery Database to extract relevant data from databases.
- Utilizing web scraping techniques to gather data from websites.
- Designing, developing, maintaining, and supporting multiple PLX dashboards.
- Running PLX queries to pull the dump data from which the weekly and daily reports can be made.
- Creating comprehensive reports and dashboards to communicate analytical results.
- Implementing data quality frameworks and processes to ensure data accuracy and consistency.
- Conducting data audits and resolving data-related issues.
- Developing and maintaining data dictionaries and documentation.
- Collaborating with cross-functional teams to understand data requirements and deliver actionable insights.
- Work with the client in finalizing processes, documenting them, and ensuring client satisfaction and responsible for delivering the products within the TAT with respect to SLA adherence.

Role: Information Technology Analyst

Oct 2018 – Oct 2020

Client: Google, India

Responsibilities:

- Provide a Triaged level data user feedback on multiple Google products.
- Trained and worked successfully for client Google on Google product.
- Work involves Triaging the user Feedbacks on Google Chrome Desktop Browser and filing bugs/ Feature Requests on them.

CERTIFICATIONS

- [Foundations of Data](#)
- [Python for Data Science, AI and Development](#)
- [GIT and GITHUB](#)
- From Data to Insights with Google Cloud Specialization