## Rajni Dua

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**Phone**: +61 499176910

Location: North Plympton, South Australia Work Rights: Australian Citizenship, Australia Portfolio: https://github.com/rajnidua GitHub Link: https://github.com/rajnidua

LinkedIn: <a href="https://www.linkedin.com/in/rajnidua/">https://www.linkedin.com/in/rajnidua/</a>

#### **Summary**

A self-driven, customer-focussed, and results-oriented IT professional with a passion for delivering and development of application taking a mobile-first and customer centric approach as **Full Stack Web Developer**. Experienced in all stages of software development; skilful in range of web (front-end and backend) development technologies and demonstrated success working in a high-paced environment I bring forth expertise in the design, development, testing, implementation, and maintenance of web systems.

#### **Technical Skills and Competencies**

<ul> <li>Proficient in client-side web technologies         <ul> <li>HTML5, CSS3, JavaScript, jQuery,</li> <li>AJAX Bootstrap, React.js, Local storage and session management</li> </ul> </li> </ul>	<ul> <li>Hands-on experience with server-side technologies – Node.js Progressive web application development</li> </ul>
<ul> <li>Experience in building and consumption of RESTful APIs utilizing JSON, XML as data format</li> </ul>	Web application and API development
Database: MySQL, SQL Server, Oracle 9/10/11	<ul> <li>IDEs, Tools, OS, and scripting: Visual Code, Visual Studio, GIT, NPM, Sublime Text, Chrome, and IE Developer tools, IIS server, Heroku, GitHub, Windows, Mac OS, and Bash scripting</li> </ul>
<ul> <li>Experience with Oracle MDM, Oracle BI Publisher, and Oracle Hyperion</li> </ul>	<ul> <li>Freelance work experience in WordPress and Facebook Marketing</li> </ul>
Broad understanding of Enterprise IT Systems, tools, and technologies	<ul> <li>Experienced in the areas of knowledge management, knowledge transitions, technical and process documentation</li> </ul>
<ul> <li>Logical and analytical thinker with the ability to respond quickly to changing circumstances and analytical and pragmatic approach to problem resolution</li> </ul>	<ul> <li>Well-developed interpersonal and communication skills and ability to communicate and work effectively with different stakeholders</li> </ul>

## **Education, Training, and Certificate**

- Full stack Flex Program Coding Boot camp, The University of Adelaide (Current)
- Certified SQL Developer, W3C Schools (March 2021)
- RAN (Responding to Abuse and Neglect) Education and care full day training (October 2020)
- Introduction to Data Analytics, General Assembly (October 2020)
- Certificate "Get into Tech Bootcamp" from Inco Academy (June 2020)
- Oracle Certification Hyperion Master Data Management (MDM) 9.0 (May 2008) and Hyperion Interactive Reporting 11.1.1 (July 2009)
- B.E. in Computer Science (2003-2007) from Kurukshetra University, India

# **Professional Experience**

- December 2016 Current: Freelancer services as Interpreter with ABC International Services Trust (Australia)
- October 2011 October 2013: Senior System Engineer, Infosys Technologies (India)
- November 2007 January 2010: System Engineer, Infosys Technologies (India)

#### **Projects and Portfolio**

### WeatherApp | Written link to GitHub | Written link to deployed project

- Summary: Weather app that provides current and future weather forecasts in cities.
- Role: Sole author
- Tools: HTML, CSS, JavaScript, jQuery, API, Bootstrap, Font Awesome

## WorkDay Scheduler | Written link to GitHub | Written link to deployed project

- Summary: A Day scheduler app, which provides time in the form of hourly blocks, stores tasks as persistent data.
- Role: Sole author
- Tools: HTML, CSS, JavaScript, jQuery, Bootstrap, Font Awesome, Moment

#### Javascript Quiz | Written link to GitHub | Written ink to deployed project

- Summary: JavaScript Quiz contains multiple choice type questions with a timer. Every wrong answer reduces the time by 3 seconds. User can view highest score and username using High Scores button.
- Role: Sole Author
- Tools: HTML, CSS, JavaScript

#### Addition Quiz | Written link to GitHub | Written ink to deployed project

- Summary: A 10 question addition quiz, which shows result for each answer as an animated emoji.
- Role: Sole Author
- Tools: HTML, JavaScript

## Assignments as Translator / Interpreter

Dec '16 - Current Interpreter

# Responsibilities

- Provided oral and written interpretation services to the clients of government and nongovernment service providers.
- Offered telephone interpreting including passing a simple message, assistance over the phone or a conference call.
- Offered home visits.
- Interpreted questions, answers, and concerns of LEP clients.
- Translated written documents and instructions for the clients.
- Articulated and responded to cultural differences and served as a cultural mediator.
- Adapted translations as per the discussions with client requirements and to the grade levels as instructed.

#### Assignments as an IT Professional with Infosys Technologies

Period	Client / Vertical	Role	Project Detail

October 2011 - October 2013: Senior System Engineer				
February 2012 – October 2013	Capital Group of Companies (Financial Services)	Lead Developer / Analyst	Migration and -redevelopment of suite of complex reports originally developed in Actuate / Siebel Environment into Oracle BI Publisher and Siebel 8.1. Once in production, I was the first point of contact for the support of the environment and reports.	
October 2011 – January 2012	Abu-Dhabi Commercial Bank	Developer and Analyst	Development and support of critical escalation reports for "Abu Dhabi Commercial Bank, Dubai" in Oracle BI Publisher and integration with Siebel CRM Application. Provided training about using the tool BI Publisher and how to generate reports.	
November 2007 – Jan				
February 2008 – January 2010	Kraft	Developer and Analyst	Managing the Master Data of business using Hyperion DRM tool across various dimensions like product, channels, unit, account, reporting level etc. I worked on creation of transaction history, export reports, hierarchy difference reports along with implementing various rules in validations and verifications. Provided training to new team members on using Hyperion DRM tool.	
November 2007 – January 2008:	Infosys Residential Training	System Engineer	19-weeks program including hands-on training in the areas of software development, programming languages, softskills, and specialized training on Oracle PeopleSoft.	

#### Responsibilities and accomplishments

- End-to-end design and development of reports including participation in requirements gathering workshops, high level technical design and coding of the reports.
- Providing assitance and training to business users and testing teams pariticipating in System Integration testing and User Acceptance Testing of the reports.
- Management of client interactions and expectations in regards to production defects and change requests of the BI publisher reports.
- Ensuring efficient and quick resoluton to client queries and issues through transparent and effective communication management with all stakeholders.
- Monthly report preparation related to Production Support and enhancements submitted to client and senior management.
- Contribution to knowledge management of the projects by creating the required knowledge artefacts for the team and clients. Also, I was responsible for the maintenance of known error database (KEDB) for the known defects and issues.
- Providing technical and process-based trainings to the new members of the team.

- As part of global delivery services team, I was responsible to deliver projects as a virtual team member and providing customer support services remotely with minimum supervision and using the modern tools of collaboration and communication.
- Participation in weekly calls with Onsite coordinators and client.
- Conducting peer code review and participation in quality assurance activities.
- Received written appreciations from client and senior management and rewarded by the company in form of career progression, promotion, and increased level of responsibilities.

# References

Professional and personal references will be shared on request.