Raj Subhash Patil

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Objective: -

- To become successful professional in field of operations, telecom/ISP Sector for Business Solutions, Data-Network Projects, Planning & implementations, Support, Noc, O&M with Growth Oriented Organization
- To achieve the appropriate post in the leading and progressive organization, to complete challenging and innovative projects and be a part of its growth
- 3+hands-on experience Responsible for overall firewall configuration implementations and policy installations across all platforms during maintenance windows including Check Point, and Fortinet for major enterprise network.
- Administered firewall performance tuning, installation & configuration of multiple
- Demilitarized Zones (DMZs), Citrix SD-WAN configuration; troubleshot wired and
- Wireless network problems and checked firewall logs & activity.
- In-depth knowledge of installation, configuration, regular changes in network and
- Troubleshooting of network products like Cisco Routers, Switches, SDWAN, Meraki
- WLC & WIFI Aps, Firewalls [Checkpoint, FortiGate, ASA] and Data Management etc.
- Merit of providing network connectivity for externally hosted services using Virtual
- Private Network (VPN) tunnels, which allowed a secure & reliable way to access
- Internal Lightweight Directory Access Protocol (LDAP) and backup services
- Now looking for a new and challenging network engineer position, one which will make
- Best use of my existing skills and experience and further my development.

PROFESSIONAL SYNOPSIS: -

- System Administration
- Installation of RHEL operating system by (Installation media, Network, USB).
- Understanding of file system
- Understanding of files & Directory with graphical & CLI.
- Learn some basic commands & some bash tricks.
- Advanced Commands like find, awk, sed, grep.
- Concepts of Soft links & Hard links through Inodes.
- Understanding of Authentication, Authorization & Auditing.
- User administration, permissions, sudo access & access control list.
- Managing file system (Partitions, Lvm, Swap).
- Configuration of backup process and compression of data.
- Understanding a boot mechanism.
- Monitoring & Managing Processes & Log Messages.

Security & Network Services

- Controlling Services and daemons (systemically commands)
- Managing IPV4 networking
- Managing DNS for servers
- Configuring Email transmission
- Providing remote block storage (ISCSI Storage)

PROFESSIONAL WORK EXPERIENCE: -

EBIXCASH PVT.LTD- Mumbai, India

Operations Team Lead-Networks

September 2024 - Current

As a Network Team Lead, designed, implemented, and maintained of the Banking LAN, WAN, and wireless networks,

designed, analyzed, configured, tested, and fixed issues with the network infrastructure or application components. Lead Operations team to restore faults and proactively maintain network infrastructure for both fixed and wireless

Plan operational readiness and acceptance for new projects and configurations

Support 24/7 operation, manages Technician's activity, and resolves escalated issues Engage with contractor and define objectives on incident management

Schedules routine preventive maintenance to avoid major incident and fault occurrence

Review documentation to ensure compliance with the required procedures and standards on network activities including the installation, monitoring, troubleshooting, maintaining and testing of network systems and solutions.

Provided mentoring and guidance to the team for complex network configurations and Routing Protocols Ensured networks were designed, installed, and maintained for all JPS locations.

Provided subject matter expertise to the Data Network Team Lead and Network Services Manager in the areas of data network design, capabilities, operation, and maintenance.

Analyzed traffic patterns and implemented efficient data traffic routing logic to achieve better application response time.

Evaluated new data network technologies that support the mission of JPS existing/proposed enterprise applications Served as a resource/liaison for the Network Services group to assist other HTS technical, operations, and user support

staff.

Participated in multi-discipline, technical workgroups in the implementation of new technology initiatives. Responsible for investigating and resolving problems for services, delegated to team members, followed ITIL processes,

and managed major network-related incidents.

EBIXCASH PVT.LTD

<u>Designation: Network Engineer L1-L2 & Banking Outsourcing & Monitoring for ATM's-</u> Network Duration: Dec. 2021 To Sep.2024

- To check monitoring and 66 Branches Primary Secondary Link every day.
- Monitoring 72 ATM'S for Smooth Network Operations
- Good Communication with Punjab National Bank It Team and Link Service Provider by Email and Telephonic Etc. Monitor and Follow up Primary Secondary Link Every day and Daily Report Submitted
- H.O. Good relationship with Punjab National Bank and Service Provider.
- Good Knowledge of New Routers, Switches and networking Devices. ATM VLAN ACTIVITIES for Onsite Location.
- Configuration and Installation of Cisco& HP L2-L3Switches & Routers Cisco IP Phone Configuration.

- Configuring and managing routing on Cisco routers including static and dynamic routing protocols such as
- EIGRP, OSPF, Switching STP, RSTP, MSTP, HSRP, VPC
- Configuration of redundancy and load balancing using HSRP, VPC, Port Channel
- Configuring Port Security, VLAN, inter-Vlan routing, Staking and LACP on multi-vendor devices like Cisco 1900.

Switches/Switching

- Cisco Catalyst 6500,4500,3850,3560,3750,2960, Cisco-1000,12000,7600 series switches Configuring and troubleshooting Vlan, STP, RSTP, MSTP, ATM.
- VTP, ARP, LAN, STP, PVST+RPVST-Inter VLAN routing & Multi-Layer Switch, Ethernet Channels
- TACACS+, SNMP, Trucking (IEEE 802.1Q and ISL), SVI, Switch Port Security (Port Security, 802.1X, DHCP
- Snooping), Stacking Cisco Nexus: 3000,7000 and 9000 series switches Configuring Routing, HSRP, VPC, and
- VLANs. Routing Cisco ISR 4331 and 4351 series routers Configuration and troubleshooting of routing protocol such as OSPF, EIGRP.Configuration of route filtering using distribute-list, route map.

Routing/Protocols: - (EIGRP, OSPF, IGRP, HSRP, RIP & BGP)

Cisco ISR 4331 and 4351 series routers Configuration and troubleshooting of routing protocol such as OSPF EIGRP.Configuration of route filtering using distribute-list, route-map.

<u>Router Knowledge</u> Cisco 1841, 1941,4221,7600,7200,3800,3600,2900,2800,2600,800M SD-WAN vEdge1-3-4 Configuration/Implementation on Punjab National Bank, HDFC Bank, /IDFC BANK.

Experience (Network Security)

in Cisco switching and routing technologies, Experience in core / Distribution /Access, Server Farm switches, managing complex 3 tier network architecture, Checkpoint Firewall Management, Cisco Access points, Managing Campus wireless Network, Cisco ISE NAC, Cisco IP Telephony Switching and Routing, WAN Management, Multiple ILL Management, Troubleshooting WAN, LAN. Deep understanding of fiber network and topologies.

Experience in the areas of Technical Implementation/Support, Project Management, System Administration, Networking and end-to-end Infrastructure Management of Possess IT experience with a strong foundation in internetworking and troubleshooting.

Firewall: - Palo Alto Networks, Cisco ASA firewalls, Checkpoint, Panorama Palo Alto Networks firewall management. Load Balancers: F5 Networks (Big-IP), Cisco ACE & Brocade Load Balancers. Responsible for overall firewall configuration implementations and policy installations across all platforms during maintenance windows including Juniper, Check Point, and Fortinet for major enterprise network.

- **3+years of experience as** a Network/Systems Administrator specializing in Cisco devices, Network security, Firewalls and VPNs, Cisco Routers, LAN/WAN connectivity, TCP/IP Windows XP, Windows Vista, NT/2000/2003 System administration, communications.
- Supporting production LAN/WAN and data center network environment.
- Install, configure & support for LAN/WAN Network devices & intranet/internet links
- Installation, configuration of Cisco core switches, Cisco routers
- Working on firewall link FortiGate, Checkpoint and Cisco ASA etc.
- 4 years hand-on experience on install, configure & troubleshoot Citrix SD-WAN.
- Working and manage Meraki WIFI solution installation, configuration and
- Troubleshooting MR 33 & 45 Aps and Meraki Z3 device. Aruba WIFI additional

<u>Dept.: Banking Outsourcing & Monitoring for</u> ATM's Network Installation Configurations

Responsibility: Cisco Catalyst 6500,4500,3850,3560,3750,2960, Cisco-1000,12000,7600 seriesswitches for Punjab National Bank.

- Cisco Catalyst 6500,4500,3850,3560,3750,2960, Cisco-1000,12000,7600 series switches Configuring and troubleshooting Vlan, STP, RSTP, MSTP, ATM Configuration.
- Currently Handling 14 District's Circle Punjab National Bank ATM's / BNA / Passbook Printing Machine.
- Coordination with Various Vendors for day-to-day operations.
- Coordination with Bank staff for onsite & CRA Cuts. For offsite.
- Monitoring ATM Balances & ensuring low balances ATM Loading will be done on priority basis.
- Monitoring FLM/SLM call logs get follow up for resolve earliest.
- Monitoring Uptime of ATM /BNA/Passbook Printing Machine. Avoid downtime & less availability
- Escalating daily basis issues faced in ATM /BNA/Passbook Printing Machine operations to the BO, ZO&HO

II. SYSNET GLOBAL TECHNOLOGY PVT LTD (TCS)

Designation: Desktop Support / Network Engineer

Duration: 11-05-2020/14-12-2021

Job Profile and Responsibilities

- Responsible for maintaining the Backup network, hardware, software, files on a regular basis accordingly as per the company policies.
- Responsible for maintaining & troubleshooting network printers.
- Administer Laptop, Desktop, Software deployment, Security updates and Company provided Mobile phones. Analyze system for failure and assist to restore files with help of operating system.
- Monitor and review system logs and troubleshoot problems.
- Responsible for troubleshooting Internet issues support remote access to On-premises Applications using tight VNC, any desk, etc. deliver excellent customer experience.
- Microsoft Outlook Configurations remotely support
- Administer Laptop, Desktop, Software deployment, Security updates and Company provided mobile phones.

Key Responsibilities

Working as FME-Engineer for multiple projects which is Carlsberg, Apollo Tires, TCS-PMS, Induced Bank, HDFC BANK, Punjab National Bank, Yes Bank, Reliance Petro, Mahindra & Mahindra, Amway, TVS Sundaram, Tata Motors, VECV, Wall-Mart Nasik District Location & Responsible for overall firewall. configuration implementations and policy installations across all platforms during maintenance windows including, Check Point, and Fortinet for major enterprise network.

PROJECTS

- State Bank of India: Field Project Firewalls Management Configuration/
- Load Balancers: F5 Networks (Big-IP), Cisco ACE & Brocade Load Balancers.
- Responsible for overall firewall configuration implementations and policy installations across all platforms during maintenance windows including Juniper, Check Point, and Fortinet for major enterprise network.
- WIPRO: IndusInd Bank IT FME System Engineer.
- HDFC-BANK: Printer Network Printer Installation and Configurations
- Tata Consultancy Services: Indian Railways/PMS/UPS Installation Citrix PC Desktop.

TECHNICAL OVERVIEW

CCNA- Cisco Certified Network Associate
AWS- Amazon Web Services, Cyber Security
(NetLeap IT Training and Solutions Nashik)

- IT (HARDWARE & NETWORKING) Diploma 2017-18 BASIC NETWORKING
- COMPUTER SOFTWARE & REAPRING
- Computer Remotely Support
- Software installation and configuration. Clients' AV updates Backup of data.
- Administrating of hardening of local systems.
- Responsible for the installation & troubleshooting of operating system windows 7,8 &10. Responsible for the installation & basic troubleshooting of various software.
- Responsible for maintaining & troubleshooting network printers.
- Responsible for maintaining the Backup network, hardware, software, files on a regular basis
- Accordingly, as per the company policies.
- Monitoring complete network & providing network statistics.
- Server monitoring using monitoring tools and L1 troubleshooting. Patch Management, deployment, testing also configuration and run through check list for any patch deployment. Deploying patches using SCCM.Periodically OS /file system level Backups/Restorations
- Monitoring Symantec endpoint manager dashboard and other security tools and act upon the incidents Resolve the calls of Service Desk by using Remedy tool.
- Configuring and troubleshooting of MS Outlook 2010/2013/office 365.
- Virtual Private Network (VPN) client installation and troubleshooting the connectivity issues. Interaction/Communicating with Employees/End users/Team members.
- Responsible for providing IT assistance to include application support, hardware software
 - o installation and troubleshooting. Supporting IT infrastructure and resolve day-to-day Ticketson Priority within the mentioned SLA.
- Have hands-on experience in using remote tools like Live Meeting, WebEx and Dame Ware.
 Downloading and installing the soft wares approved by Security Team.
- L3 level support for Desktops, Laptops and printer's configuration and troubleshooting.

SPORTS

HARYANA CRICKET ASSOCIATION (STATE PLAYER)
(KEEPER-BATSMAN). 2017

ACADEMICS

SSC + Diploma in Industrial Computer Engineering 20-21
HSC PASSOUT Jun2020 83.80%
Bachelors of Art's (NMU University)

CCNA- Cisco Certified Network Associate
AWS- Amazon Web Services, Cyber Security
(NetLeap IT Training and Solutions Nashik)

Name: Mr. Raj Subhash Patil
Date of Birth:26 Jan 2001
PAN CARD NO-EZIPP0738P

Permanent Address: AT Bodarde Post Nimbhora Tal: Bhadgaon, Dist.: Jalgaon 424105

MaritalStatus: Unmarried

Languages Known: English, Hindi, and Marathi