




# Rajdeep Riar

Software Engineer / Web Developer

Seeking a position in a fast-paced industry to utilize my knowledge, gain expertise, and excel my career. I have implemented the basic components of the Software Engineering process which include: Planning; Requirements and Specifications; Iterative Design, Rapid Prototyping, Mock-ups; Software Design; Coding and Documentation. I'm a fast learner and can quickly adapt to new technologies, alongside working in a team environment.

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## EDUCATION

### B.S Computer Science

San Francisco State University

01/2018 – 12/2019

3.8 Average GPA

#### Courses

- Data Structures
- Database Systems
- Internet Application & Development
- System Administration
- Software Design
- Programming Paradigms

## WORK EXPERIENCE

### Customer Service / Fulfillment / Deliveries

Lowe's

03/2018 – Present

#### Achievements/Tasks

- Experienced in multiple departments as a float. Responsible for customer service desk, online pick up orders, deliveries, and installations. Provided excellent customer service; retrieved customer's orders; schedule appointments for installations. Respond to stakeholder's inquiries, both verbal and written.

### Sales Supervisor

T-Mobile

07/2016 – 12/2016

#### Achievements/Tasks

- Expert in professional sales; assisted customers with device set-up, operation, and maintenance; processed and documented sales; increased store profitability by acquiring and managing small business accounts; provided comprehensive customer service and problem resolution; respond to stakeholder's inquiries.

### Asset Protection Manager

Macys

11/2011 – 03/2016

#### Achievements/Tasks

- Monitored building physical security in coordination with local authorities; conduct audits; conduct daily inspections of the security camera and alarms; apprehend shoplifters, provide policy and procedure trainings to store staff; scheduling

## FRAMEWORKS AND SKILLS

Agile/SCRUM

AWS

Express

Node.js

Communication

Teamwork

Problem-Solving

React

CSS

Bootstrap

User-Centered-Design

## PROJECTS

### EnvironMate (Front End Lead) (06/2019 – 08/2019)

- In a team of 6, we developed an environmental reporting/viewing web application deployed on AWS. A user was allowed to take a picture of an environmental defect and post on our website. We used google maps API to pinpoint location when a user posted. User was allowed to browse other posts and write comments. We used AWS, node.js, express, MySQL, google analytics, react and bootstrap.

### HitMe 21 (Front End Lead) (06/2019 – 08/2019)

- In a team of 5, we developed a multiplayer blackjack web application deployed on AWS. A user was allowed to sign up or log in and play blackjack vs computer; multiple users were allowed to log in and play each other with live betting. A private and global chat was also implemented. We used AWS, NGINX, Daphne, MySQL, Python and Django.

## LANGUAGES

Java

Full Professional Proficiency

HTML

Full Professional Proficiency

C++

Professional Working Proficiency

Javascript

Professional Working Proficiency

Python

Limited Working Proficiency

C

Limited Working Proficiency