SIDDAGANGA INSTITUTE OF TECHNOLOGY, TUMAKURU- 3

(An Autonomous institution affiliated to Visvesvaraya Technological University- Belagavi, Approved by AICTE, Accredited by NAAC with 'A++' Grade, Awarded Diamond College Rating by QS I-GAUGE & ISO 9001:2015 certified)



MINI PROJECT REPORT

ON

"Machine Learning Based User Service Recommendation"

submitted in the partial fulfilment of the requirements for V semester, Bachelor of Engineering in Artificial Intelligence and Data Science

By

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(Program Accredited by NBA)

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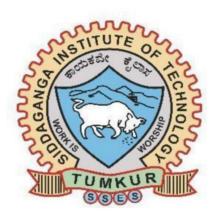
Academic Year: 2022-23

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CERTIFICATE

This is to certify that the mini project entitled "Machine Learning Based User Recommendation System" is a bonafide work carried out by Sahil Raj(1SI20AD022), Jyothika Chowdary Pamulapati(1SI20AD014), Shubham Kumar Gupta(1SI20AD026), Sachitha D(1SI20AD021) of VI semester Artificial Intelligence and Data Science, SIDDAGANGA INSTITUTE OF TECHNOLOGY during the academic year 2022-2023.

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- 1. Prof.
- 2. Prof.

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ABSTRACT

In this work a website is developed to represent a machine learning-powered user service recommendation platform that offers convenient access to a variety of services tailored to individual needs. This website employs machine learning, a subset of artificial intelligence, to generate effective recommendations efficiently. The platform features a user-friendly design, enabling easy access to services such as plumbing, electrical work, carpentry, salon services, therapy, and cleaning. Additionally, users can communicate with service providers directly through the website's messaging feature.

The web-application utilizes Django as a web framework, ensuring a comprehensive project. Furthermore, the integration of the Machine learning framework facilitates rapid development and cross-platform compatibility, while the Google Maps API provides real-time maps and location-based services. This report aims to provide a comprehensive overview of the machine learning-based user service website, outlining its features, benefits, and the roles played by Machine learning and the Google Maps API in its development. The report also explores the website's impact on users. Ultimately, the machine learning-based user service recommendation platform offers businesses a potent tool to enhance customer experience and increase revenue. By harnessing advanced algorithms and data analysis, it delivers personalized and effective recommendations that foster customer satisfaction and loyalty to the brand.

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CHAPTER 1: INTRODUCTION

The platform of machine learning-based user service recommendation offers personalized service recommendations to users based on their specific needs and preferences. Through this website, customers can conveniently access a wide range of services according to their location and preferred timing. This platform utilizes machine learning, a subset of artificial intelligence, to generate highly efficient and effective recommendations [3].

The user-friendly design of the website facilitates easy access to various services. Users can seek assistance from professionals such as plumbers, electricians, carpenters, salon stylists, therapists, and cleaners. Furthermore, the website includes a messaging feature that enables instant communication between users and service providers.

The web-application employs Django as its web framework, allowing for the creation of a comprehensive project. The machine learning framework provides a rapid and efficient development environment that ensures compatibility across different platforms. Additionally, the integration of the Google Maps API ensures real-time and accurate mapping services based on user location.

This work we developed is a comprehensive overview of the machine learning-based user service website, outlining its features, benefits, and the pivotal role played by machine learning and the Google Maps API in its development. Furthermore, the report will discuss the impact of the website on user experiences.

Overall, the implementation of machine learning-based user service recommendation serves as a potent tool for businesses aiming to enhance customer satisfaction and boost revenue. By leveraging advanced algorithms and data analysis, this platform offers personalized and effective recommendations, thereby improving user satisfaction and fostering brand loyalty

CHAPTER 2: LITERATURE SURVEY

This literature survey provides a comprehensive overview of the recent studies on Recommendation systems based on Machine Learning algorithms and highlights the key findings and contributions of each study. The study provide the overview of Accuracy, Recall, Scalability, Speed and Real-time Updates possible and Interpretability of different types of Recommendation Systems.

➤ Book Recommender System Using Singular Value Decomposition Combined with Slope One Algorithm

Authors: Christina and Z. K. A. Baizal

This study aims to apply the Slope-SVD algorithm to a book recommender system using a rating dataset from the Goodreads web. The performance of the system was tested with the Mean Square Error (MAE). The test results from this study indicate that combining the Slope One algorithm with SVD gives better results than each Slope One or SVD alone [1].

> Recommender system using hybrid approach

Authors: S. Sharma, A. Sharma, Y. Sharma and M. Bhatia

In this paper, a new algorithm Composite Search is proposed that combines few filtering algorithms and presents refined results, eliminating drawbacks of other algorithms. The paper presents approach that processes data and provides more filtered results [2].

> A Content Based and Collaborative Filtering Recommender System

Authors: V. Thannimalai and L. Zhang

This research proposes a new recommendation system for recommendation generation based on users' ratings and personal profiles. Motivated by existing studies, firstly we propose itembased collaborative filtering to recommend tourist spots based on users' rating [3].

➤ Matrix Factorization Techniques for Recommender Systems

Authors: Y. Koren, R. Bell and C. Volinsky

As the Netflix Prize competition has demonstrated, matrix factorization models are superior to classic nearest neighbor techniques for producing product recommendations, allowing the incorporation of additional information such as implicit feedback, temporal effects, and confidence levels [4]

➤ Applicability of Association Rule Mining in Recommendation System for Big Data Analysis

Authors: V. Agarwal, R. K. Gupta and A. Tiwari

This paper briefly describes the recommendation system process flow, its different filtering techniques, and the challenges faced in designing the recommendation system. Moreover, the author also discusses the role of Association Rule Mining (ARM) in creating the recommendation system for resolving the issues of the ecommerce domain. Furthermore, the applicability of ARM in RS in past research is also discussed [5].

➤ Collaborative Filtering Based on Demographic Attribute Vector

Authors: T. Chen and L. He

This paper proposed an NCT/TF(number of common terms / term frequency) collaborate filtering algorithm Based on demographic vector. First, generates user demographic vector base on the user information (age, occupation, gender).then calculate two users similarity base on previous result. and generate new similar by combine it with cosine or PCC similar And then predict item rates by top N similar neighbors. The experiments show that the quality of recommendations improved, while the new user effort is smaller as no initial rating are asked [6]

➤ An Improved Hybrid and Knowledge Based Recommender System for Accurate Prediction of Movies

Authors: V. Agarwal, R. K. Gupta and A. Tiwari

The proposed recommender system model is applied on MovieLens dataset. The comparative analysis was done against content-based recommender system (CBRS), Pearson correlation based collaborative recommender system (PCRS), Frequency-weighted Pearson Correlation (FPC), Weighted Pearson Correlation (WPC) and hybrid recommender systems (HRS). The average RMSE rate achieved by CBRS, PCRS, FPC, WPC, HRS and the proposed hybrid recommender system are 0.3851, 0.3515, 0.3527, 0.3539, 0.3340 and 0.1987 respectively [7].

COMPARATIVE STUDY

Several types of recommendation engine models are available, as shown in Table 1 and each has its own strengths and weaknesses. Here is a list of 20 recommendation systems, along with their performance based on the specified criteria:

TABLE 1: COMPARISON OF RECOMMENDATION ENGINES

Recommendation System	Accuracy	Recall	Scalability	Speed	Real-time Updates	Interpretability
Collaborative Filtering	High	Medium	High	Fast	Yes	Low
Content-Based Filtering	Medium	High	Medium	Fast	No	Medium
Hybrid Filtering	High	Low	High	Slow	Yes	Low
Matrix Factorization	Low	High	Medium	Fast	Yes	Medium
Association Rule Mining	High	High	Low	Slow	No	High
Demographic Filtering	Medium	Medium	High	Fast	Yes	Low
Knowledge-Based Filtering	High	High	Medium	Fast	Yes	High
Context-Aware Recommendation	Low	Low	Low	Slow	No	Low
Item-Based Collaborative Filtering	Medium	High	High	Fast	Yes	Medium
User-Based Collaborative Filtering	High	Medium	Low	Fast	No	Medium
Singular Value Decomposition (SVD)	Medium	High	Medium	Slow	Yes	Low
Deep Learning-based Recommender Systems	High	Low	High	Fast	Yes	Low
Popularity-Based Recommender Systems	Low	High	Medium	Fast	No	Medium
Reinforcement Learning- based Recommender Systems	High	High	Low	Slow	No	High
Hybrid Ensemble Recommender Systems	Medium	Medium	High	Fast	Yes	Low
Item-to-Item Collaborative Filtering	High	High	Medium	Fast	Yes	High
Knowledge Graph-based Recommender Systems	Low	Low	Low	Slow	No	Low
Hybrid Rule-based Recommender Systems	Medium	High	High	Fast	Yes	Medium
Bayesian Personalized Ranking (BPR)	High	Medium	Low	Fast	No	Medium
Genetic Algorithms- based Recommender Systems	Medium	High	Medium	Slow	Yes	Low

Chapter 3

PROPOSED SOLUTION

Considering the status of the project, as it is presently in the beginning stage, it is being decided to use a content-based filtering method and a Collaborative filtering method as shown in Figure 1. Content-based filtering requires a very small amount of data which makes it obvious to select this method.

The content-based filtering is chosen as the proposed solution as it leverages the characteristics and attributes of items to make recommendations. This approach as shown in Figure 1 aligns well with our goal of providing personalized recommendations to users on their individual preferences and interests.

The collaborative filtering [5] is chosen as the proposed solution as it provides a different approach by considering the behavior and preferences of other similar users. This approach as shown in Figure 1 identifies the patterns and relationships among users based on their interactions with items. It captures the wisdom of the crowd and recommends items that are popular among users who share similar preferences.

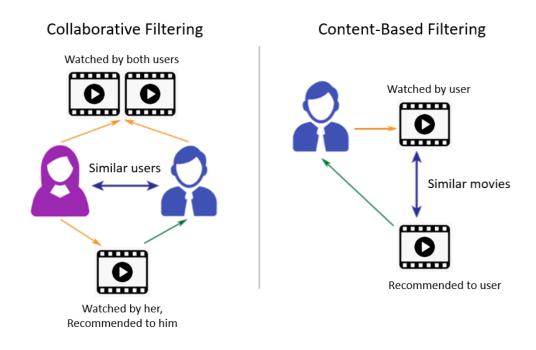


Figure 1 Difference between Content-based filtering and Collaborative filtering

EVALUATION

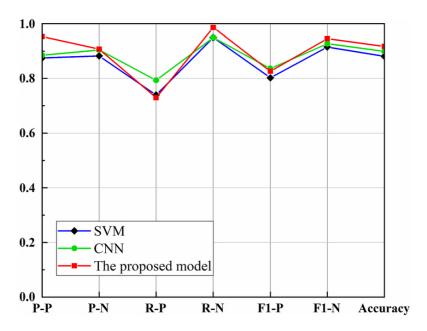


Figure 2 Precision, Recall, F1-score, and Accuracy

In the above shown Figure 2 includes the Precision , Recall ,F1-score and Accuracy of the models SVM, CNN and The proposed model.SVM is a supervised machine learning algorithm commonly used for classification and regression tasks.CNNs are known for their ability to capture local patterns and hierarchical representations.

Precision measures the accuracy of the model's predictions for positive(P-P) and negative(P-N) as shown on Figure 2.P-P represents the precision of how well the model identifies true positive instances and P-N represents the precision of how well the model identifies true negative instances.

Recall measures the model's ability and sensitivity as shown in Figure 2.R-P represents the recall of how well the model captures all the true positive instances and R-N represents the recall of how well the model captures all the true negative instances.

The F1-score is a harmonic mean of precision and recall, providing a balanced measure of the model's performances shown in Figure 2.F1-P represents the F1-score of the positive samples, considering both precision and recall for positive instances.F1-N represents the F1-score of the negative samples, considering both precision and recall for negative instances.

Accuracy measures the overall correctness of the model's predictions across all classes (positive and negative). It calculates the ratio of correctly predicted samples to the total number of samples.

CHAPTER 4

PROBLEM STATEMENT

To create a platform for household needs that helps provide jobs to a greater number of employees while fulfilling the needs of day-to-day activities in every home. The goal is to provide jobs to workers near their native so that they do need not to travel far from their families to sustain their lives. Create a website that can handle this task while implementing a recommendation system for providing better results.

OBJECTIVES

- 1. **Web Design**: A well-designed user interface (UI) is to be developed, which involves incorporating JavaScript, CSS, and HTML.
- 2. **Authentication**: To develop an authentication system which requires great security like JWT which will help to keep the password encrypted and the key is always refreshed so decryption of the password becomes nearly impossible.
- 3. **Databases**: To store the data of each user which includes real-time database storage that is MongoDB which provides a great experience to users.
- 4. **Recommendation:** To develop a recommendation system that utilizes machine learning techniques that suggest suitable employees to users by considering multiple factors like distance from their current location, price, ratings, and more.

CHAPTER 5: HIGH LEVEL DESIGN

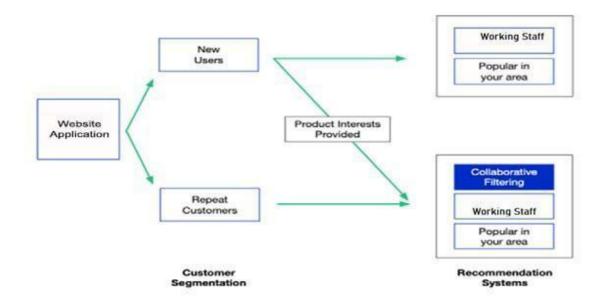


Figure 4 High level diagram

The recommendation system will have two different types of recommendations based on the new users and the past users.

For new users who are unfamiliar with our platform as shown in Figure 4, we employ a content-based recommendation system. This approach analyzes the attributes and characteristics of the services they search for, and suggests similar services based on their preferences. By leveraging the content of the services themselves, we can provide tailored recommendations that align with their initial interests.

Through the collaborative recommendation system, as shown in Figure 4, we leverage the knowledge gained from previous user interactions to offer tailored suggestions to our existing users. By examining their transaction history and identifying users with similar preferences, we can recommend services that have been positively received by others in their peer group. This collaborative approach taps into the collective wisdom of our user community, creating a dynamic and engaging recommendation experience

CHAPTER 6: SYSTEM DESIGN

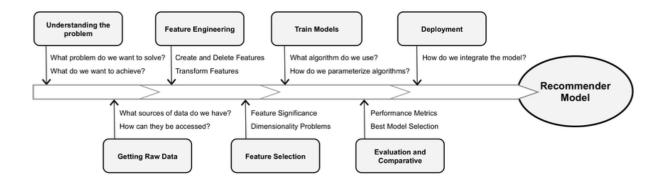


Figure 5 System Design

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Understanding the Problem: Define the goals and objectives of the recommender system, such as increasing user engagement or driving sales as shown in Figure 5.

Getting Raw Data: Collect relevant data from various sources, such as user profiles, historical transactions, item attributes, and user feedback.

Feature Engineering: Identify and extract meaningful features from the raw data that can capture user preferences and item characteristics.

Feature Selection: Select the most relevant and informative features that contribute significantly to the recommendation performance.

Train Models: Choose appropriate recommendation algorithms based on the problem type and available data, such as collaborative filtering, matrix factorization, or deep learning models.

Evaluation and Comparative Analysis: Define evaluation metrics, such as precision, recall, or mean average precision, to assess the performance of the recommender system.

Deployment: Integrate the trained model into the production environment, ensuring scalability, efficiency, and real-time response.

CHAPTER 7: TOOLS AND TECHNOLOGIES

1. DJANGO

For backend- development we have used Django. Django is a high-level Python web framework that enables rapid development of secure and maintainable websites. Built by experienced developers, Django takes care of much of the hassle of web development, so you can focus on writing your app without needing to reinvent the wheel.

2. JAVASCRIPT

JavaScript is a scripting language that enables you to create dynamically updating content, control multimedia, animate images, and pretty much everything else. (Okay, not everything, but it is amazing what you can achieve with a few lines of JavaScript code.)

3. HTML

HTML is the markup language that we use to structure and give meaning to our web content, for example defining paragraphs, headings, and data tables, or embedding images and videos in the page.

4. CSS

CSS is a language of style rules that we use to apply styling to our HTML content, for example setting background colours and fonts, and laying out our content in multiple columns.

5. MONGODB

MongoDB is a document database used to build highly available and scalable internet applications. With its flexible schema approach, it's popular with development teams using agile methodologies.

6. JWT

JSON Web Token is an open industry standard used to share information between two entities, usually a client (like your app's frontend) and a server (your app's backend). They contain JSON objects which have the information that needs to be shared.

7. RAZORPAY PAYMENT GATEWAY

For payments, we will use Razorpay payment integration using API. Payments APIs are used to capture and fetch payments. You can also fetch payments based on orders and card details of payment. You can try out our APIs on the Razorpay Postman Public Workspace.

8. MACHINE LEARNING

For implementing recommendation for customers. Machine learning is a subfield of artificial intelligence, which is broadly defined as the capability of a machine to imitate intelligent human behaviour. Artificial intelligence systems are used to perform complex tasks in a way that is similar to how humans solve problems. [1]

9. GOOGLE MAPS

For location services we will use Google Maps API. The Google Maps Platform is a set of APIs and SDKs that allows developers to embed Google Maps into mobile apps and web pages, or to retrieve data from Google Maps.

Chapter 8: IMPLEMENTATION

Recommend cook (CONTENT-BASED)

NOTE: Used for recommendation of cook using content based filtering.

```
FUNCTION recommend cooks(address, specialty):
  IF address IS None THEN
    PRINT "Address is none"
    RETURN ["None", "None", "None", "None"]
  END IF
  CREATE geolocator OBJECT with user agent="cook locator"
  SET user location TO geolocator.geocode(address + ", India")
  IF user location IS NOT None THEN
    SET user lat TO user location.latitude
    SET user long TO user location.longitude
    SET encoded location TO label encoder.transform([specialty])[0]
    PRINT df["Specialty"] concatenated with " ||" concatenated with encoded location
    SET specialty data TO df WHERE "Specialty" column is equal to encoded location
    CREATE "Distance" column in specialty data
    CALCULATE distance BETWEEN [user lat, user long] AND specialty data[["Latitude",
"Longitude"]] USING euclidean metric
    MULTIPLY the result by 111
    ASSIGN the result to specialty data["Distance"]
    SORT specialty_data BY "Distance" in ascending order and "rating" in descending order
    RETURN specialty data[["Name", "Location", "Distance", "rating"]]
  ELSE
```

CALL main(address, specialty)

```
PRINT "Geolocation is none"

RETURN [["None", "None", "None"]]

END IF

END FUNCTION

FUNCTION main(address, specialty):

SET recommended_cooks TO CALL recommend_cooks(address, specialty)

DROP duplicates in recommended_cooks based on "Name" column, keeping the first occurrence

RETURN the first 10 records of recommended_cooks as a dictionary with "records" orientation

END FUNCTION
```

Recommend cook (COLLABORATIVE)

NOTE: Used for recommendation of cook using collaborative filtering.

```
function load data():
  ratings = read csv("ratings.csv")
  cooks = read csv("cook.csv")
  return ratings, cooks
function data processing(ratings, cooks):
  n ratings = length(ratings)
  n cooks = length(unique(ratings["cookId"]))
  n users = length(unique(ratings["userId"]))
  mean rating = ratings.groupby("cookId")[["rating"]].mean()
  return mean rating
function create matrix(df):
  N = length(unique(df["userId"]))
  M = length(unique(df["cookId"]))
  user mapper = create mapper(unique(df["userId"]), list(range(N)))
  cook mapper = create mapper(unique(df["cookId"]), list(range(M)))
  user inv mapper = create mapper(list(range(N)), unique(df["userId"]))
  cook inv mapper = create mapper(list(range(M)), unique(df["cookId"]))
  user index = create index list(df["userId"], user mapper)
  cook index = create index list(df["cookId"], cook mapper)
  X = create csr matrix(df["rating"], cook index, user index, M, N)
  return X, user mapper, cook mapper, user inv mapper, cook inv mapper
function create mapper(keys, values):
  mapper = create empty dictionary()
  for i in range(length(keys)):
```

```
key = keys[i]
    value = values[i]
    mapper[key] = value
  return mapper
function create index list(ids, mapper):
  index list = create empty list()
  for id in ids:
    index = mapper[id]
    add index to index list
  return index list
function create csr matrix(data, row index, col index, M, N):
  X = create empty csr matrix(shape=(M, N))
  for i in range(length(data)):
    rating = data[i]
    row = row index[i]
    col = col index[i]
    set element(X, row, col, rating)
  return X
function find similar cooks(cook id, cook mapper, cook inv mapper, X, k, metric, show distance):
  neighbour ids = create empty list()
  cook ind = get cook index(cook id, cook mapper)
  cook vec = get cook vector(X, cook ind)
  k = k + 1
  kNN = create kNN model(X, metric)
  fit model(kNN, X)
  cook_vec = reshape_vector(cook_vec)
  neighbour = find k nearest neighbors(kNN, cook vec, show distance)
```

```
for i in range(k):
    n = get neighbor item(neighbour, i)
    neighbour ids.append(get cook id(n, cook inv mapper))
  remove_first_element(neighbour_ids)
  return neighbour ids
function get cook index(cook id, cook mapper):
  return cook mapper[cook id]
function get cook vector(X, cook ind):
  return get element(X, cook ind)
function create kNN model(X, metric):
  kNN = create empty kNN model(metric)
  return kNN
function fit model(kNN, X):
  fit(kNN, X)
function reshape_vector(cook_vec):
  return reshape(cook vec, (1, -1))
function find k nearest neighbors(kNN, cook vec, show distance):
  return kneighbors(kNN, cook vec, return distance=show distance)
function get neighbor item(neighbour, i):
  return get item(neighbour, i)
function get cook id(n, cook inv mapper):
  return cook inv mapper[n]
function remove first element(neighbour ids):
  remove first(neighbour ids)
function main2(cook id):
  ratings, cooks = load_data()
  mean rating = data processing(ratings, cooks)
```

```
X, user mapper, cook mapper, user inv mapper, cook inv mapper = create matrix(ratings)
cook Names = create cook names map(cooks)
cook specialty = create cook specialty map(cooks)
cook city = create cook city map(cooks)
cook area = create cook area map(cooks)
cook pincode = create cook pincode map(cooks)
cook distict = create cook distict map(cooks)
cook state = create cook state map(cooks)
similar ids = find similar cooks(cook id, cook mapper, cook inv mapper, X, k=10)
rval = create empty list()
for i in similar ids:
  val = create empty list()
  add to list(val, capitalize(cook Names[i]))
  add to list(val, str(round(mean rating.loc[mean rating.index == i]["rating"])))
  add_to_list(val, cook_specialty[i])
  add to list(val, cook area[i])
  add to list(val, cook city[i])
  add to list(val, cook distict[i])
  add to list(val, cook state[i])
  add_to_list(val, str(cook_pincode[i]))
  append to list(rval, val)
return rval
```

routing

NOTE: Used for routing the pages in the website

FUNCTION home(request):

RENDER "home.html" template using request

FUNCTION cook(request):

RENDER "cook.html" template using request

FUNCTION content based(request):

IF request method is "POST" THEN

SET address to value of "address" field in request POST data

SET specialty to value of "specialty" field in request POST data

SET results to the return value of main function with arguments (address, specialty)

RENDER "content based.html" template with {"results": results} as context using request

END IF

RENDER "content based.html" template using request

FUNCTION collaborative(request):

IF request method is "POST" THEN

SET cook id to integer value of "cook id" field in request POST data

SET results to the return value of main2 function with argument (cook_id)

RENDER "collaborative.html" template with {"results": results} as context using request

END IF

RENDER "collaborative.html" template using request

latLongData.py

NOTE: For creating Longitude and Latitude of all addresses in database.

START

READ "cook.csv" into "cook df" DataFrame

READ "ratings.csv" into "ratings df" DataFrame

MERGE "cook df" and "ratings df" DataFrames on "cookId" column and store the result in "df" DataFrame

CREATE an empty dictionary called "location dict"

FOR each unique location in the "Location" column of "df":

TRY to do the following:

- Create a geolocator object with user agent as "cook locator"
- Use the geolocator to geocode the location
- IF geolocation is not None:
- Add the location as a key in "location_dict" with its latitude and longitude as the corresponding value
 - PRINT the location, latitude, and longitude
 - ELSE:
 - PRINT the location and "None, None"

EXCEPT (in case of any exception):

- Add the location as a key in "location dict" with None as the value for latitude and longitude
- PRINT the location and "None, None"

MAP the latitude values from "location dict" to the "Latitude" column of "df"

MAP the longitude values from "location dict" to the "Longitude" column of "df"

WRITE "df" to a CSV file named "data.csv" without including the index

END

CHAPTER 9: RESULTS

The expected outcome of this project is to develop a robust and efficient machine learning-based user service recommendation platform that effectively meets the needs of both users and service providers. The platform will provide personalized service suggestions to customers based on their specific requirements, ensuring that they receive services that are both effective and efficient.

The project aims to benefit service providers by increasing their revenue and client base. By connecting them with potential customers who are actively seeking their services, the platform will help service providers expand their business and generate more income.

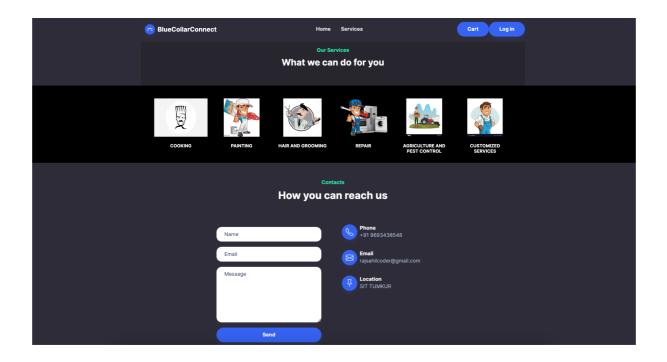
One of the key outcomes of this project is the time and cost-saving aspect for both users and service providers. By recommending relevant services and facilitating instant communication between users and providers, the platform will eliminate the need for users to search extensively for suitable service providers and enable them to directly connect with professionals who can fulfill their requirements. This streamlined process will save time for both parties and reduce unnecessary expenses.

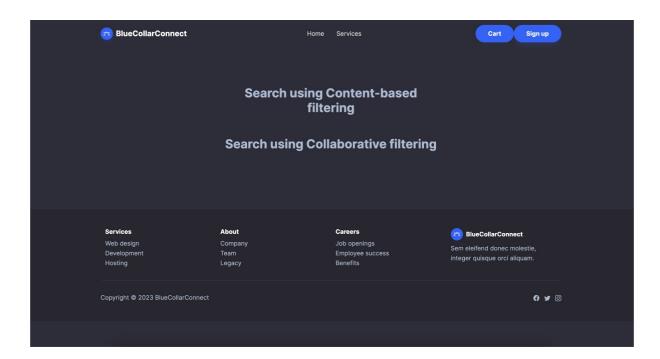
Additionally, the project aims to enhance the user experience by providing recommendations at different stages of the user's decision-making process. By leveraging machine learning algorithms, the platform will analyze user preferences and behavior to offer tailored suggestions that align with their needs and preferences. This personalized approach will improve the overall user experience and increase customer satisfaction.

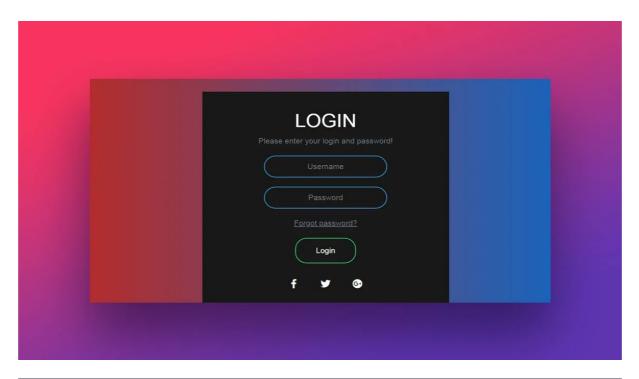
The extensive outcome of this project will be a fully functional web-based application with a user-friendly interface. It will effectively utilize the Django web framework, machine learning algorithms, and the Google Maps API to provide seamless service recommendations and real-time location-based services. The platform will be extensively tested for its performance, accuracy, and reliability to ensure a high-quality user experience.

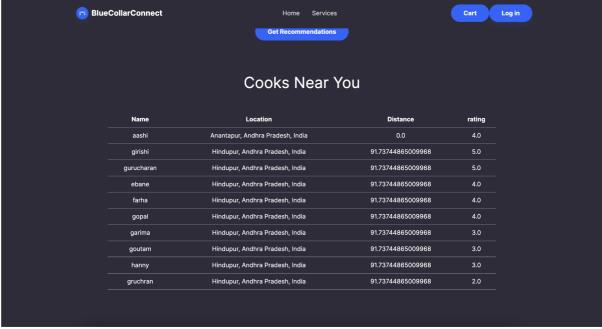
Ultimately, the success of this project will be measured by the satisfaction of both users and service providers. The expected outcome is a platform that not only improves the efficiency and effectiveness of service recommendations but also contributes to the growth and success of businesses in the service industry.

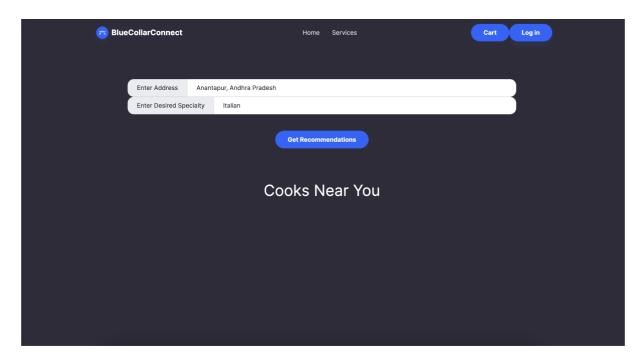
Chapter 10: SNAPSHOTS

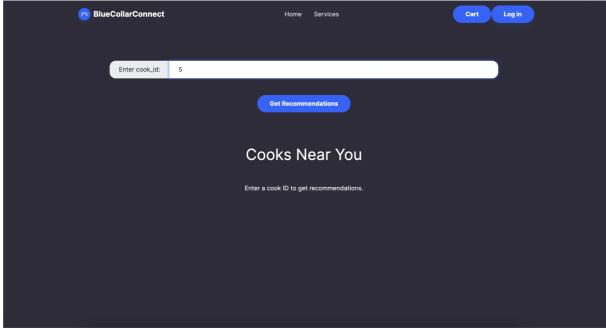


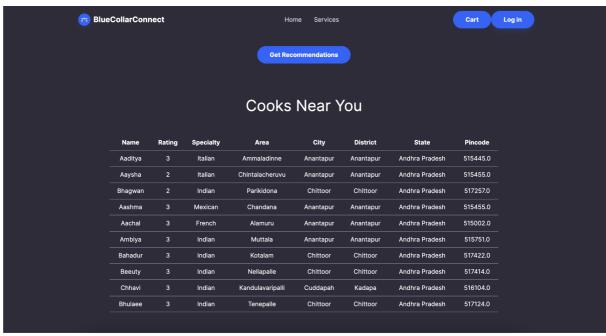


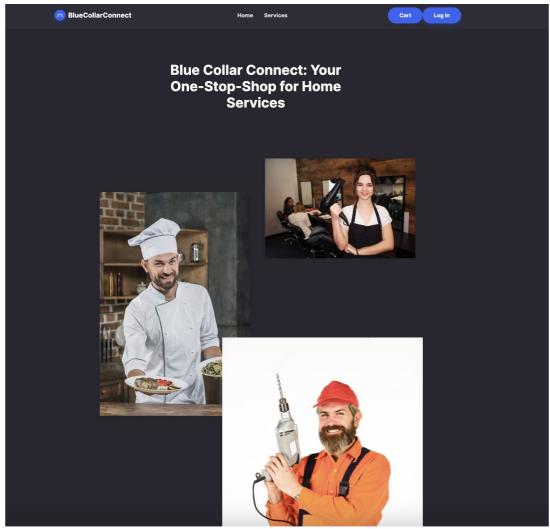












CHAPTER 11: CONCLUSION

In conclusion, our project addresses a significant challenge that individuals face when seeking household services, such as cleaning, repairs, and cooking. The difficulty lies in finding reliable workers to complete these tasks efficiently and conveniently. Through the use of cutting-edge technologies and our software expertise, we have developed a solution to alleviate this problem.

Furthermore, our project recognizes the struggles faced by workers from lower and middleclass backgrounds in finding steady employment. These workers often encounter difficulties in securing jobs and may face mistreatment in their workplace. By creating a platform that offers ample job opportunities, we aim to mitigate these issues and positively impact the lives of both service seekers and providers.

By launching this real-life project, we strive to contribute to a society where individuals can easily access reliable services and where workers have greater opportunities for employment. Our motivation lies in alleviating the burdens faced by families and fostering a more inclusive and supportive community.

Through the implementation of cutting-edge technologies and a focus on societal impact, we are confident that our project will make a difference in the lives of many. By bridging the gap between service providers and seekers, we aim to create a more efficient and harmonious ecosystem that benefits everyone involved.

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