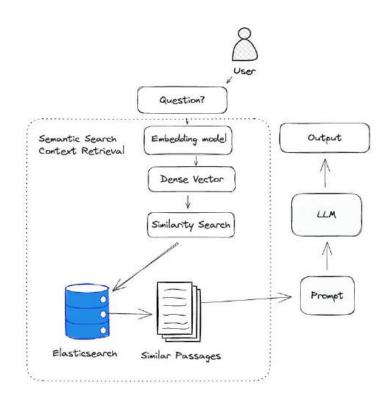
From Vectors to Agents: Managing RAG in an Agentic World

Rajiv Shah
Chief Evangelist, Contextual Al rajiv.shah@contextual.ai

https://github.com/rajshah4/LLM-Evaluation



Building RAG is Easy



Building RAG is Easy

```
docs = TextLoader("docs/sample.txt").load()
chunks = RecursiveCharacterTextSplitter(chunk size=800).split documents(docs)
vdb = FAISS.from documents(chunks, OpenAIEmbeddings())
retriever = vdb.as retriever(search kwargs={"k": 4})
llm = ChatOpenAI(model="gpt-4o-mini", temperature=0)
prompt = ChatPromptTemplate.from messages([
    ("system", "Answer only using the context below."),
    ("human", "Q: {question}\n\nContext:\n{context}\n\nA:")
1)
rag chain = (
    {"context": retriever | (lambda d: "\n\n".join(x.page_content for x in
d)), "question": RunnablePassthrough()}
     prompt | llm | StrOutputParser()
print(rag_chain.invoke("What warranty terms are mentioned?"))
```

RAG Reality Check

95%

of Gen AI projects fail to reach Production



Accuracy

<70%

fails beyond simple extraction



Latency

>45s

queries are too slow



Scaling

>1,000

fails with more documents



Cost

100x

complex queries more token use



Compliance

0%

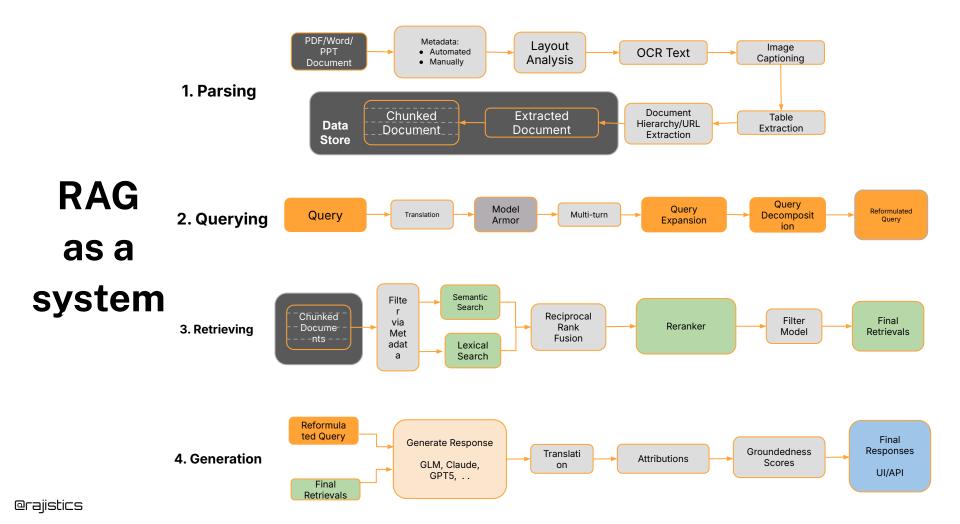
access control over documents

Maybe try a different RAG?

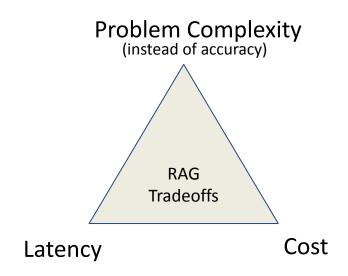
Basic RAG, Reliable RAG, HyDE (Hypothetical Document Embedding), HyPE (Hypothetical Prompt Embedding), Contextual Chunk Headers, Semantic Chunking, Contextual Compression, Document Augmentation, Fusion Retrieval, Reranking, Multi-faceted Filtering, Hierarchical Indices, Ensemble Retrieval, Dartboard Retrieval, Multi-modal RAG with Captioning, Retrieval with Feedback Loop, Adaptive Retrieval, Iterative Retrieval, DeepEval, GroUSE, Explainable Retrieval, Graph RAG with LangChain, Microsoft GraphRAG, RAPTOR, Self-RAG, Corrective RAG (CRAG), Sophisticated Controllable Agent, Vision-RAG, Cache-Augmented Generation (CAG), Agentic RAG, Retrieval-Augmented Fine-Tuning (RAFT), Self-Reflective RAG, RAG Fusion, Temporal Augmented Retrieval (TAR), Plan-then-RAG (PlanRAG), GraphRAG, FLARE, Contextual Retrieval, GNN-RAG

Ultimate RAG Solution





Designing a RAG Solution



Practical:
Cost of a mistake

RAG Considerations

- Extraction
- Latency
- Amount of Queries
- Multilingual
- Domain difficulty
- Data Quality

Generation →	1. Simple Fact	2. Summarization	3. Multi- Source Synthesis	4. Deep Reasoning/Analysis
Retrieval 1: Single-hop	Basic factual Q&A	Short doc summary	Summarize from 2–3 texts	Single-hop but deep reasoning
Retrieval 2: Multi-hop	Factual, but requires combining 2 steps to retrieve	Summaries that rely on multi-step retrieval	Synthesize multi-doc, multi-hop context	Multi-hop with multi- step logic in generation
Retrieval 3: Cross- domain	Straight pass- through, but from different data sources	Summaries that span multiple domains (e.g., news + scientific articles)	Cross-domain synthesis (e.g., financial + technical)	Complex reasoning across domain boundaries
Retrieval 4: Ambiguous / advanced	Passing through uncertain context or ambiguous queries	Summaries that handle contradictory / ambiguous sources	Complex bridging across ambiguous queries + multi-sources	Highest difficulty: multi-hop + cross- domain + advanced reasoning

Consider Query Complexity

Simple Keyword

Semantic variation

Multi-hop

Cross-document

Out of corpus

Agentic scenario

1. What is Tesla's total revenue in 2023?

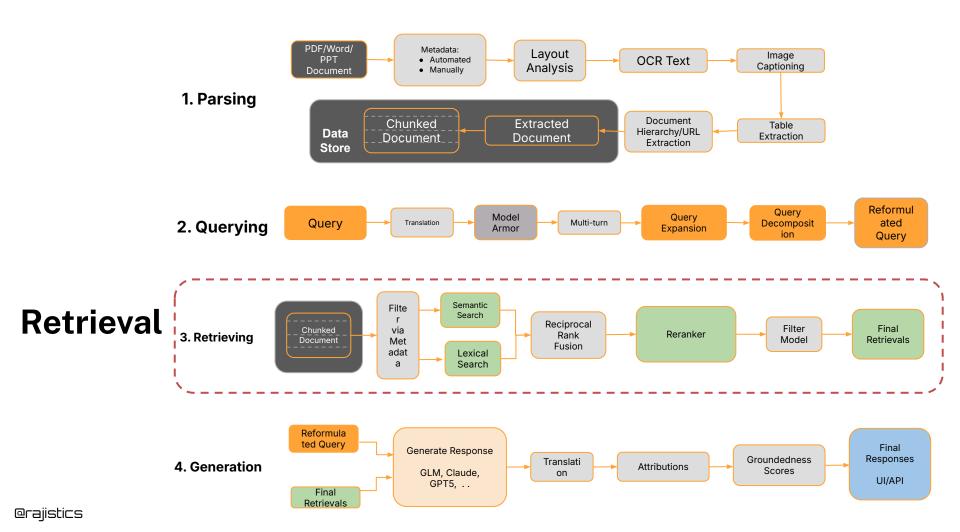
2. How much bank did Tesla make last year from its operations?

3. Compare Tesla's revenue growth in 2023 with Rivian's net loss in the same year.

4. Summarize how EV companies described supply chain issues in their 2023 filings.

5. In Rivian's 10-K, they mention compliance with the Clean Air Act. What specific obligations does this impose on them?

6. If I were evaluating Rivian's environmental liabilities, how do the obligations under the Clean Air Act and California's Zero Emission Vehicle mandate intersect with the risks they disclosed in their last two annual reports?"



Retrieval Approaches



BM25

Keyword-based retrieval

Language Models
Semantic meaning with

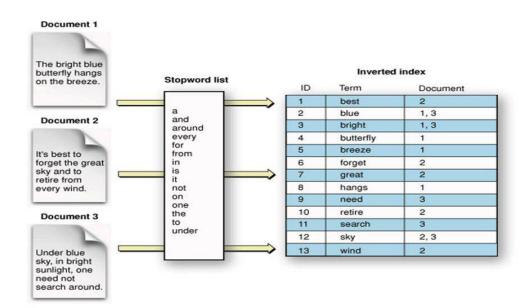
embeddings

Agentic Search
Dynamic
using LLM Reasoning

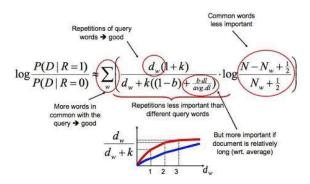
Building RAG is Easy

```
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      prompt | llm | StrOutputParser()
print(rag_chain.invoke("What warranty terms are mentioned?"))
```

BM25



BM25: an intuitive view



Probabilistic lexical ranking function

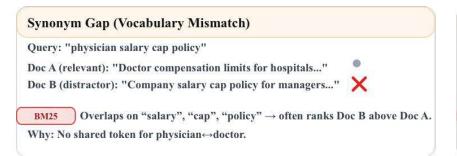
BM25 Performance

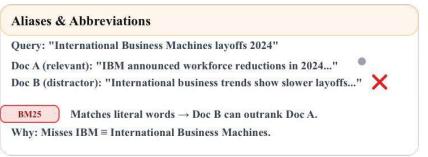
- Keyword precision
- Efficient at scale
- Battle-tested

N_docs	Linear (s)	Inverted Index	BM25 (s)
1000	3.468	0.005	0.028
3000	10.188	0.014	0.097
6000	20.608	0.025	0.24
9000	30.092	0.061	0.36

BM25 Failure Cases

Lexical, probabilistic matching can mis-rank when meaning diverges from exact word overlap.





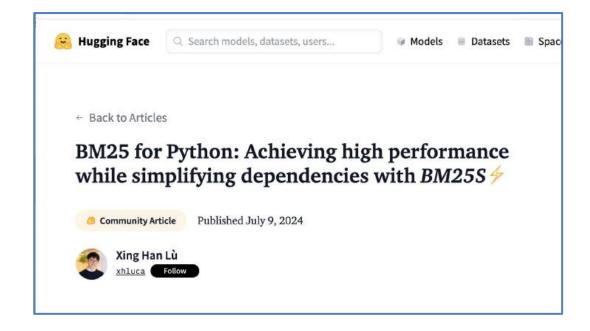
Takeaway:

BM25 is a strong baseline

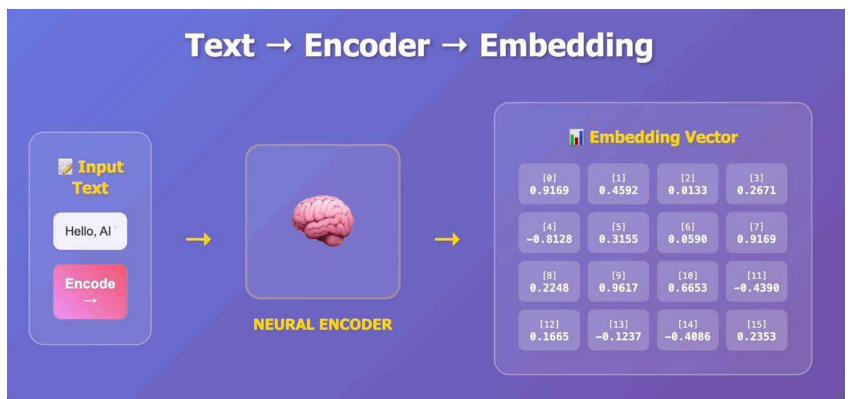
If you have keyword-heavy queries and need sub-second response → BM25 might be sufficient

Hands on: BM25s

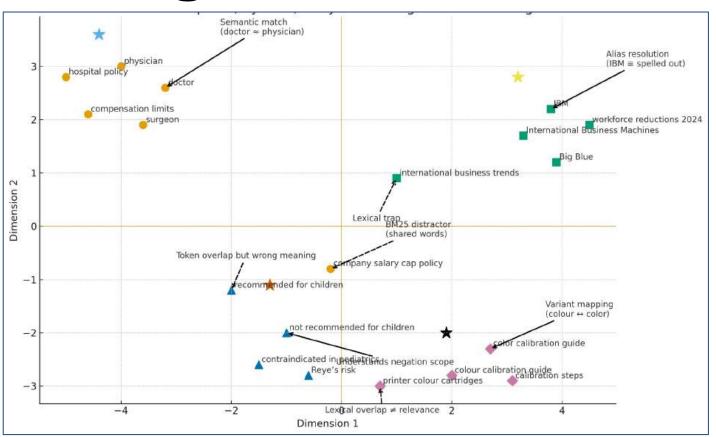
 Fast lexical search implementing BM25 in Python using Numpy, Numba and Scipy



Enter Language Models

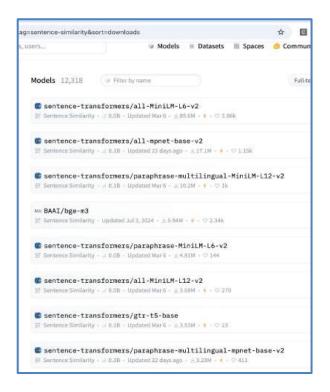


Embeddings Visualized

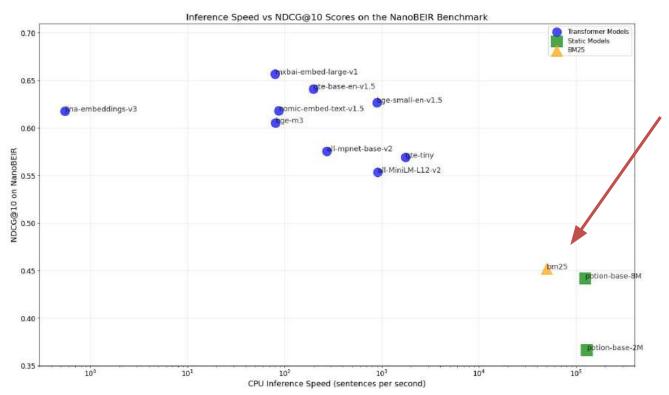


Semantic search is widely used



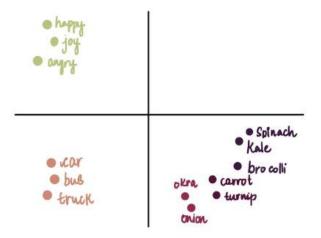


Which language model?



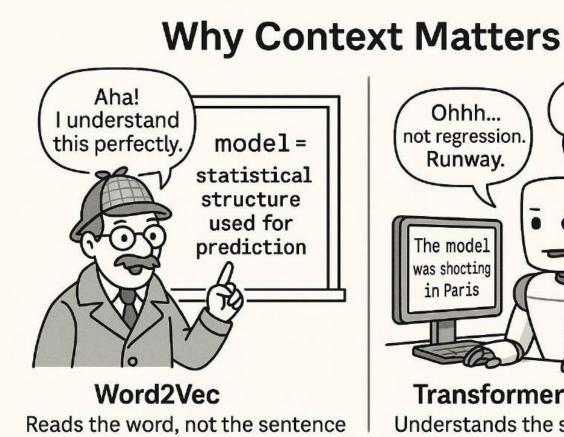
Static Embeddings





- Uncontextualized
 - less accuracy
- Fast
- Lightweight CPU

Older versions: FastText, Word2Vec, Glove

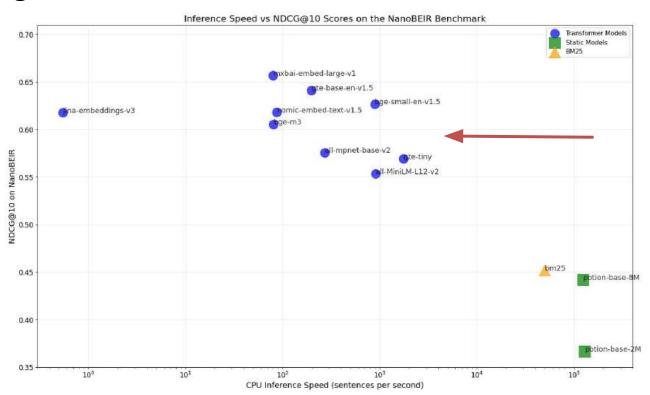


Ohhh... not regression. Runway. The model was shocting in Paris

Transformer Model Understands the sentence, not just

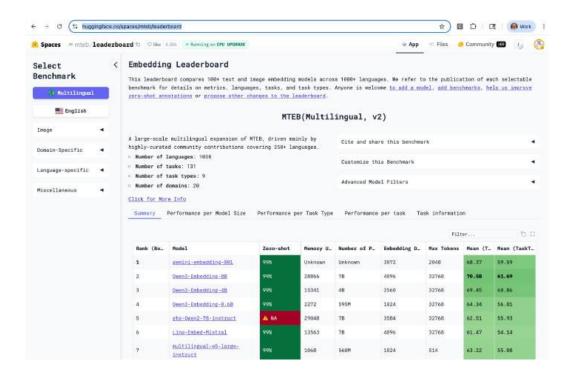
One fits data. The other fits clothes.

Many more models!

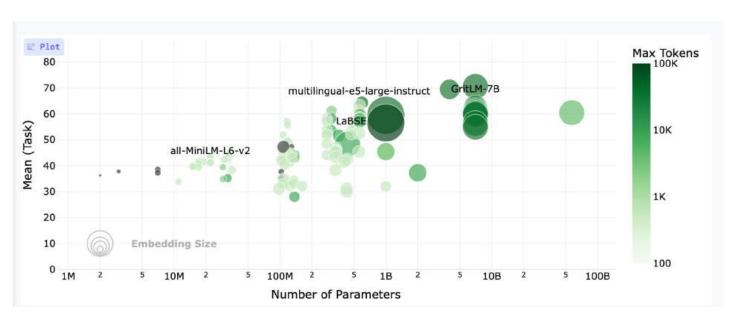


MTEB/RTEB

- 300 Models
- 100+ Tasks
- 1000+ Languages



Selecting a embedding model



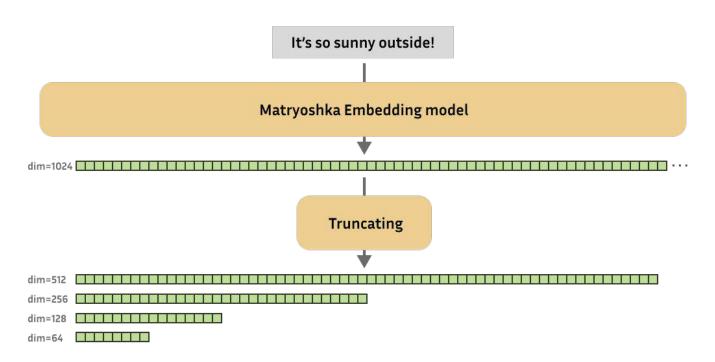
- Accuracy
- Latency
- Compute (CPU/GPU)

Selecting a embedding model

Other considerations:

- Model Size
- Architecture (CPU/GPU/Quantization)
- Embedding Dimension (128 to 8960)
- Training Data (Multilingual, Domain)
 - Fine Tuning

Matryoshka Embedding Models

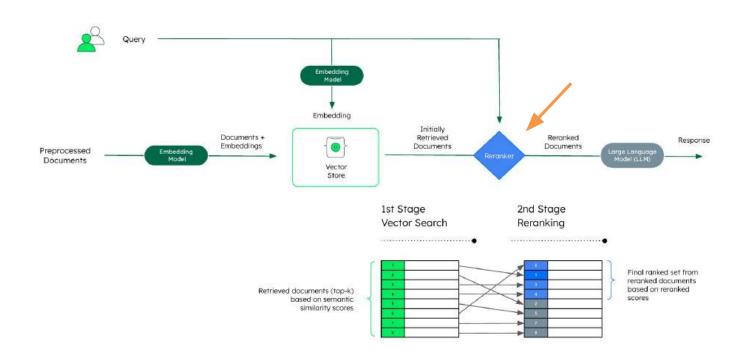


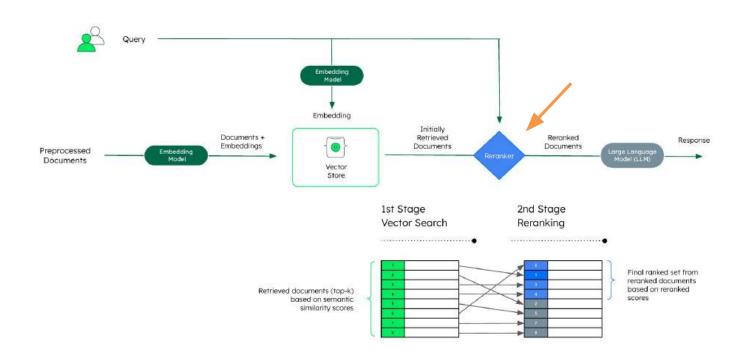
Sentence Transformer

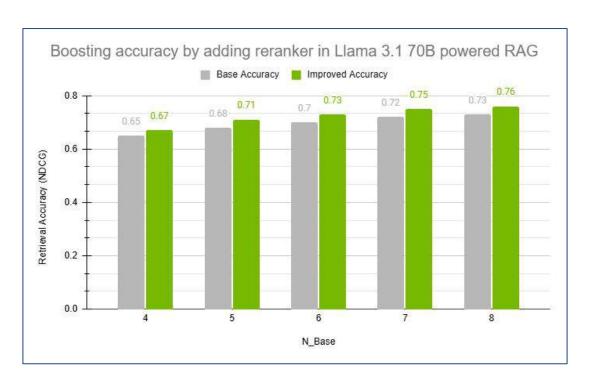
- Designed for Sentence-Level Meaning
- Semantic Search Ready
- Better Performance on Retrieval
- Efficiency

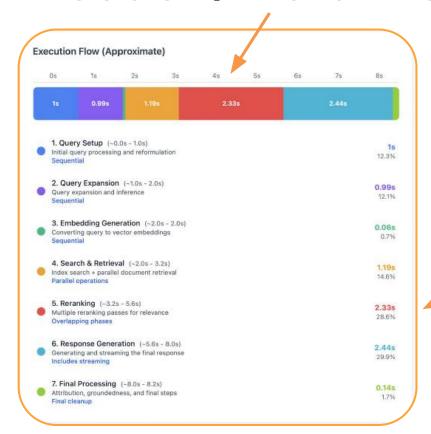
cosine-sim(u, v) pooling pooling BERT BERT Sentence A Sentence B

Elmo -> BERT -> DistilBERT Sentence Transformers











Hands On: Retriever & Reranker

Retrieve & Re-Rank Demo over Simple Wikipedia

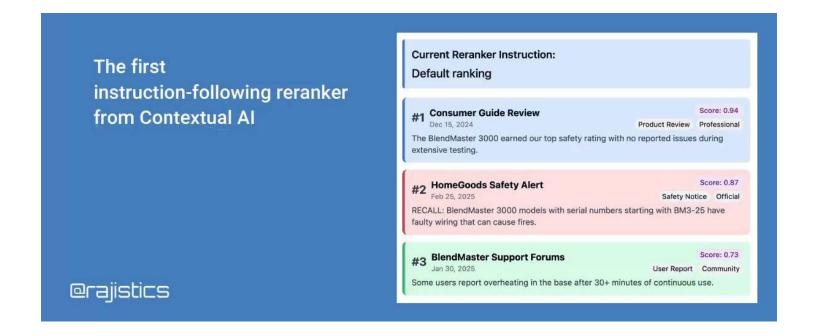
This examples demonstrates the Retrieve & Re-Rank Setup and allows to search over Simple Wikipedia.

You can input a query or a question. The script then uses semantic search to find relevant passages in Simple English W smaller and fits better in RAM).

For semantic search, we use SentenceTransformer('multi-qa-MiniLM-L6-cos-v1') and retrieve 32 potentia answer the input query.

Next, we use a more powerful CrossEncoder (cross_encoder = CrossEncoder('cross-encoder/ms-marco-M that scores the query and all retrieved passages for their relevancy. The cross-encoder further boost the performance, e search over a corpus for which the bi-encoder was not trained for.

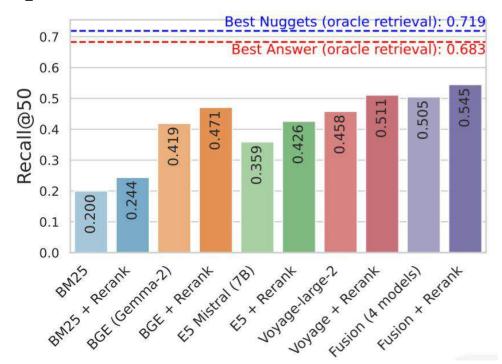
Instruction Following Reranker



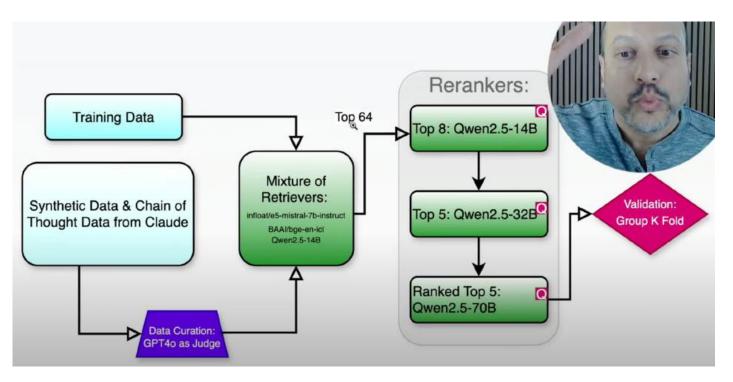
Combine Multiple Retrievers

Technical Documents:

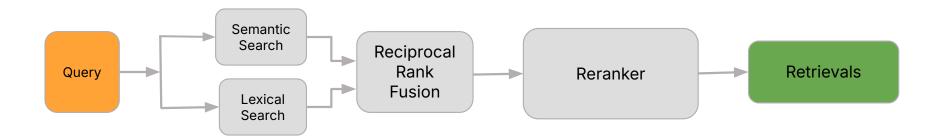
- BM25
- BGE (Gemma-2)
- E5 Mistral (7B)
- Voyager-large-2



Cascading Rerankers in Kaggle

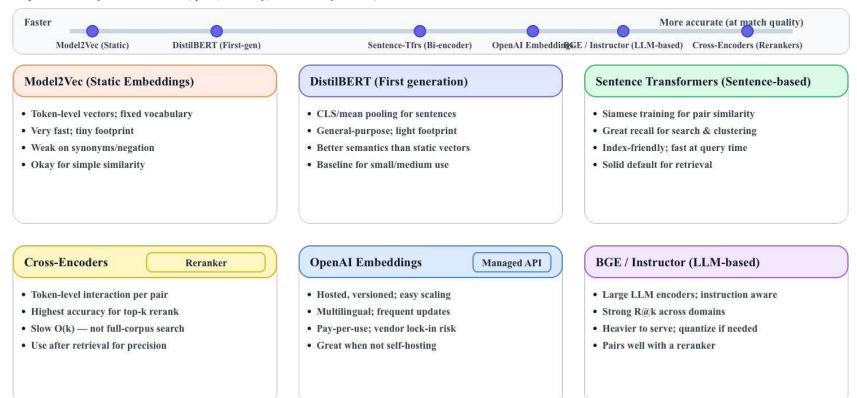


Best practices



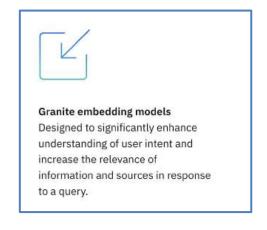
Families of Embedding Models

A quick taxonomy to orient choices (speed, accuracy, and how they're used).



Lots of New Models







John Hopkins University

IBM

Google

Other retrieval methods:

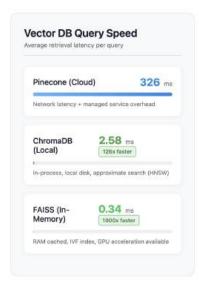
- SPLADE for sparse
- ColBERT Late Interaction
- GraphRAG
- Many RAG flavors

Operational Concerns:

Computing Embeddings



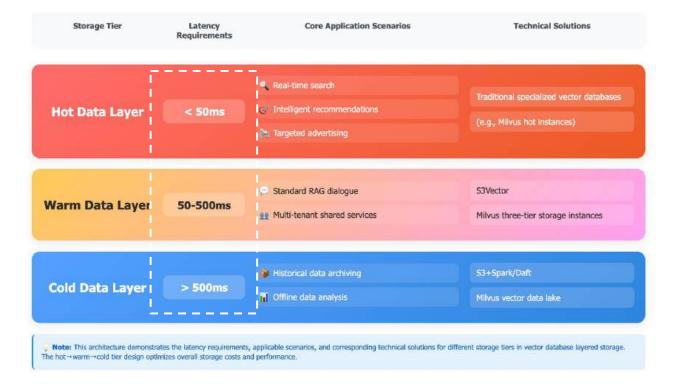
Storing Embeddings



Vector Database Layered Storage Architecture

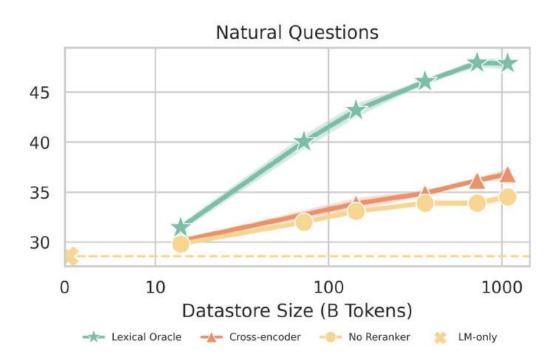
Storage tier optimization and technical solution configuration based on latency requirements

Vector Database Options



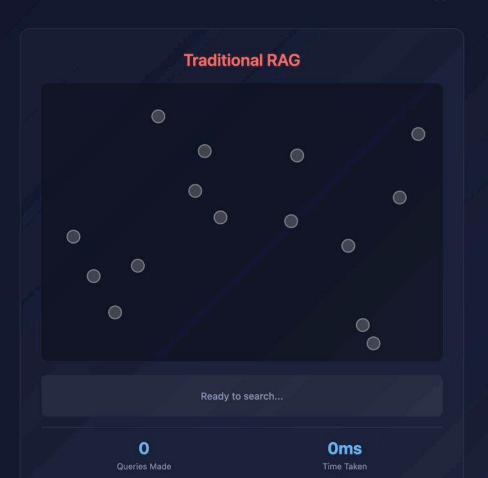
Operational Concerns:

As datastores get bigger, you need to work on improving retrieval performance



Search Strategy Comparison

Watch how different approaches explore the solution space





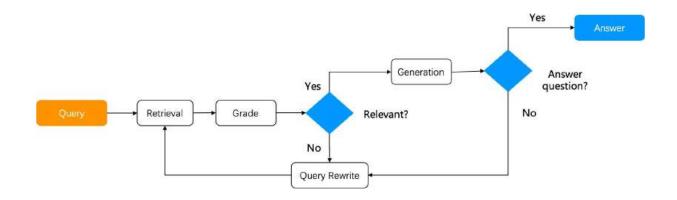
Tools use / Reasoning

Use reasoning models to keep using queries until satisfied

Scientific research

```
scientific_research.py
from agno.agent import Agent
from agno.models.openai import OpenAIChat
task = (
    "Read the following abstract of a scientific paper and provide a critical evalu-
    "results, conclusions, and any potential biases or flaws:\n\n"
    "Abstract: This study examines the effect of a new teaching method on student p
    "A sample of 30 students was selected from a single school and taught using the
    "The results showed a 15% increase in test scores compared to the previous seme
    "The study concludes that the new teaching method is effective in improving mat
reasoning_agent = Agent(
    model=OpenAIChat(id="gpt-5-mini-2024-08-06"), reasoning=True, markdown=True
reasoning_agent.print_response(task, stream=True, show_full_reasoning=True)
```

https://docs.agno.com/concepts/reasoning/reasoning-agents



Tools use / Reasoning

- Message

How to make the published changes draft?

- Reasoning step 1 -

Plan searches and ambiguity

Action: make a tool call to run multiple context

- Reasoning step 2 -

Expand searches to other features and limitation Action: make more contextual queries in parallel

- Reasoning step 3 -

Assess gathered info and spot issues

We gathered info covering blog revert to draft, draft limitation, store product visibility, emai events result included an incorrect step referen able to revert to draft after publish-need to va not supported and workarounds like noindex and p published states. Confirm that restoring site hi like Editor X/Studio Editor similar. We should r for pages draft, events, blog, site history limi feature called "make published changes draft" in

— Reasoning step 4 —

Synthesize answer structure

Action: Prepare final answer with bullets and mi question at end.

- Tool Calls -

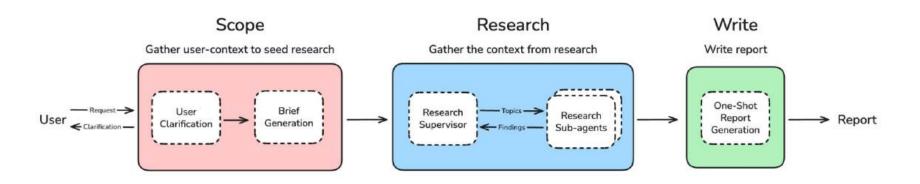
- think(title=Plan searches and ambiguity, thought=The Blog post: unpublish/move to draft: (2) Site-wide cha (Content Manager) items: move published item back to revert published, only duplicate; (5) Wix Stores prod doesn't have a page draft toggle, but there's "Hide f "Unpublish a page" in some contexts; Editor allows "H published-there is a "Show in menu" vs "Hide"; Also " including limitations and workarounds. I'll run multicontextual queries in parallel, confidence=0.7)
- get contextual results(guerv=Wix revert published cl
- get contextual results(guerv=Wix blog move publishe get contextual results(guerv=Wix Editor undo publis)
- history) • get_contextual_results(query=Wix CMS items change s Manager status draft published)
- get contextual results(query=Wix page draft feature limitations cannot save page as draft)
- · think(title=Expand searches to other features and l unpublish a site, unpublish a page, Wix Stores produc regular pages don't have a draft state. Also search for Site History. Then compile concise answer asking which more contextual queries in parallel, confidence=0.67)
- · get contextual results(query=Wix unpublish site how • get contextual results(query=Wix unpublish a page d unpublish page 2024)
- get contextual results(query=Wix Stores unpublish p stock or hidden)
- get_contextual_results(query=Wix Email Marketing re Wix)
- get contextual results(guery=Wix Events unpublish event draft event status unp

Response (176.8s)

It depends on what you published. Here are the common cases in Wix and what y

- Blog posts
 - You can revert a published post to Draft.
 - Steps: Dashboard > Blog > open the post > More/Expand (-) > Revert to D
 - . Note: If you restore content via post history, SEO settings/categories/ updated manually.
- . Entire site changes
 - Use Site History to restore a previous saved/published version.
 - Steps: Editor or Dashboard > Site History > pick a version > Restore.
 - Important limits: Restoring does NOT roll back Wix app content (e.g., E items). Those apps manage their own data.
- Regular pages
 - Not supported: You cannot "unpublish" just one page or make a page a dr
 - Workarounds:
 - Hide from menu (page remains live if someone has the link).
 - Restrict access (password-protect or Members Only).
 - . Noindex the page in SEO settings to keep it out of search.
- Keep working changes unpublished by not clicking Publish (changes sa . CMS (Content Manager) collection items
- Use item visibility instead of "draft."
- Steps: Dashboard > CMS > open collection > enable Control item visibili
- to Visible or Hidden: you can also Schedule visibility. Wix Events
- . After publishing an event, you cannot revert it to Draft.
- Workaround: Control which events display on pages (e.g., use "Select Ma published event doesn't show).
- Wix Stores products
 - . Hide products instead of "drafting" them, or schedule visibility.
- Steps: Dashboard > Store Products > hover product > Hide; or use Store Email Marketing campaigns

Open Deep Research



https://github.com/langchain-ai/open_deep_research

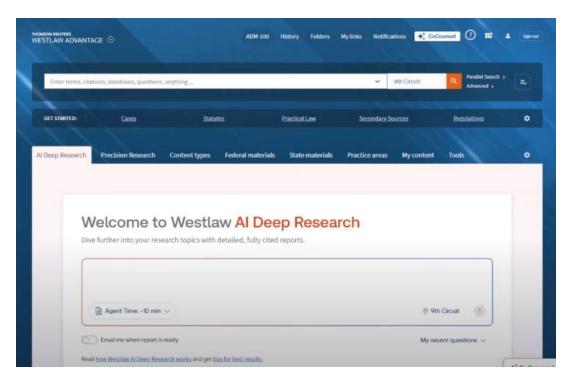
DeepResearch Bench

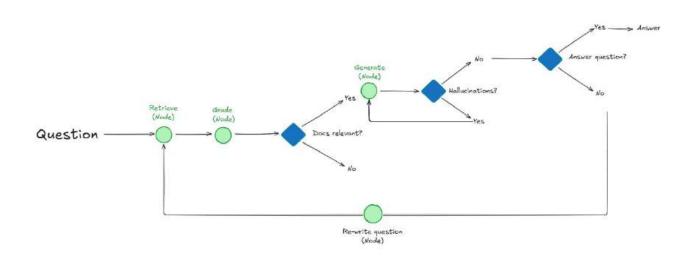
100 PhD-level research tasks

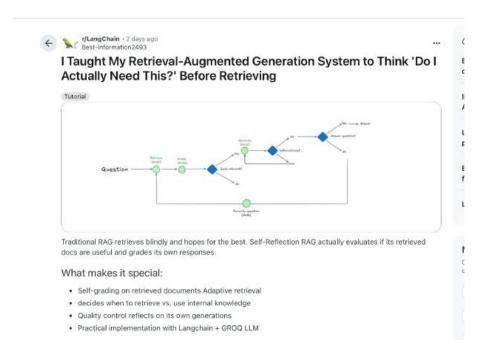
Rank	model	overall	comp.	insig
1		49.71	49.51	49.45
2		46.45	46.46	43.73
3		45	45.34	42.79
4		44.64	44.96	41.97
5		44.34	44.84	40.5€
6		43.44	42.97	39.17
7	nvidia-aiq-research-assistant	40.52	37.98	38.39

Deep Research Bench Submission	openai:gpt- 4.1-nano	openai:gpt-4.1	openai:gpt- 4.1	\$87.83	207,005,549
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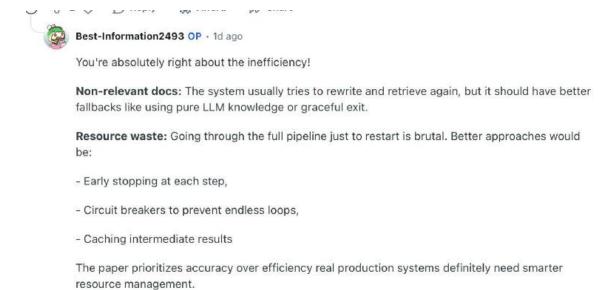
Westlaw AI Deep Research







 $https://www.reddit.com/r/LangChain/comments/1njmb1r/i_taught_my_retrievalaugmented_gener ation_system/$



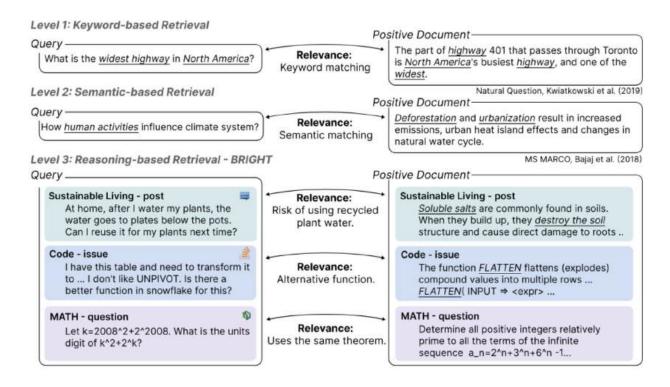
https://www.reddit.com/r/LangChain/comments/1njmb1r/i_taught_my_retrievalaugmented_generation_system/

Share

Q Award

Research: BRIGHT

Analyzing retrieval reasoning

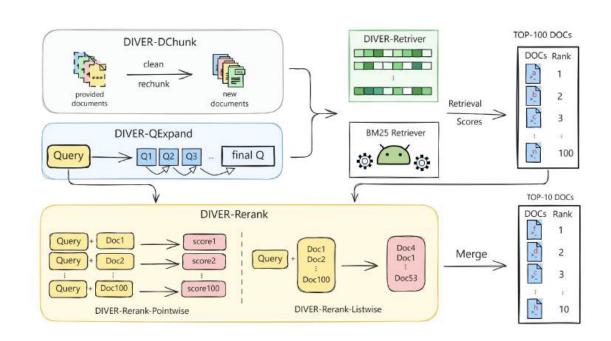


BRIGHT: https://arxiv.org/pdf/2407.12883

BRIGHT #1: DIVER

Reasoningintensive

Information Retrieval



BRIGHT #1: DIVER

Reasoningintensive

Information Retrieval

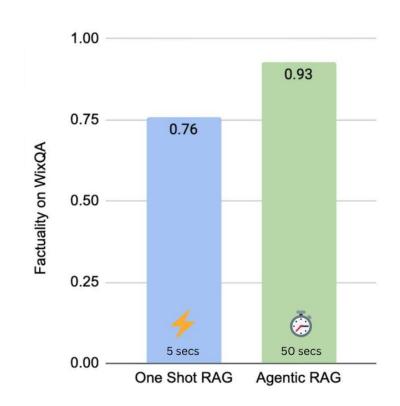
Table 1: Prompts used in DIVER-QExpand for query expansion. Braces {} denote placeholders.

Prompt Stage	LLM Instruction			
First Round	Given a query and the provided passages (most of which may be incorrect or irrelevant), identify helpful information from the passages and use it to write a correct answering passage. Use your own knowledge, not just the example passages! Query: {query} Possible helpful passages: {top-k retrieved documents}			
Subsequent Rounds	Given a query, the provided passages (most of which may be incorrect or irrelevant), and the previous round's answer, identify helpful information from the passages and refine the prior answer. Ensure the output directly addresses the original query. Use your own knowledge, not just the example passages! Query: {query} Possible helpful passages: {top-k retrieved documents} Prior generated answer: {last-round expansion}			

Agentic RAG on WixQA

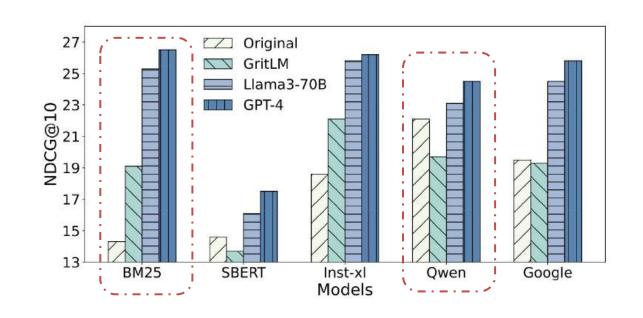
Pick:

- Accuracy
- Latency(6s versus 50s)

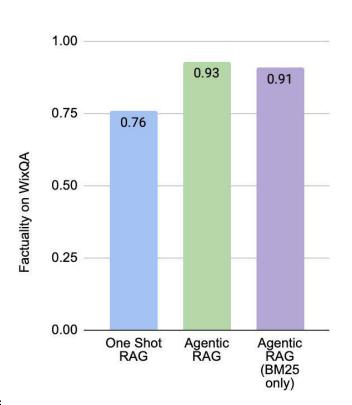


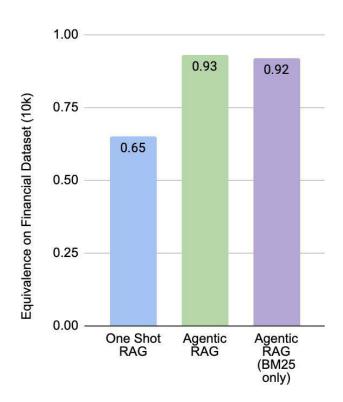
Rethink your Assumptions

Querying with LLM using BM25



Agentic RAG with BM25





Agentic RAG for Code Search

- Claude Code (Lexical / Iterative Search)
- Keeps searching (like grep) until it finds or rules out a function/dependency



I have a bold prediction.

Cursor is going to rip out their entire vector search implementation, and replace it with pure lexical (a smarter-sound way of saying keyword) search akin to **Anthropic** Claude Code's implementation

Claude Code specifically uses grep, find, and other exact file/text search commands.

Note that Cursor already uses lexical search tool calling in its Cursor Agent product, but it is nowhere near as good as Claude Code's.

If Cursor does rip out their entire vector search implementation, this is a major loss of a large customer for turbopuffer, which powers Cursor's code vector search infrastructure.

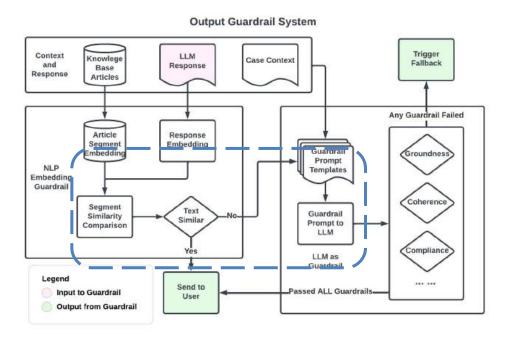
The facts:

- the incredible Claude Code uses ONLY lexical search (no vector search) for context discovery, which is leaps and bounds better than Cursor's
- Boris Cherny and Catherine Wu, the chief architects of Claude Code (and

https://x.com/pashmerepat/status/1926717705660375463 https://www.tigerdata.com/blog/why-cursor-is-about-to-ditc h-vector-search-and-you-should-too#reading-the-cursor-te a-leaves

Combine Retrieval Approaches

Response
Guardrail:
2 Tier System of
Text + LLM

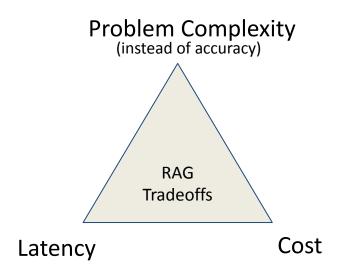


https://careersatdoordash.com/blog/large-language-modules-based-dasher-support-automation/UAR: https://arxiv.org/html/2406.12534v1

Hands on: Agentic RAG

 Agentic RAG with Hugging Face smolagents vs Vanilla RAG Author: @MariaKhalusova Last updated: Jan 9th, 2025 What you'll learn: 1. Parsing PDF documents from S3 into DataStax AstraDB with Unstructured Platform 2. Building Vanilla RAG in pure Python without using specialized frameworks 3. Differences between Vanilla RAG and Agentic RAG 4. Creating Agentic RAG with Hugging Face smolagents library Whether Agentic RAG can produce better answers (spoiler: it can!) In Vanilla RAG, your system uses the user's question to perform a single retrieval step and get a batch of documents that are relevant to the guery. These documents are then passed on to the LLM to generate an answer grounded in the context of thos However, this approach has limitations. If the results of the retrieval are inadequate (either irrelevant or incomplete), this will I negative impact on generation. There are many different methods one can employ to improve the retrieval quality, such as cho embedding model, switching to a different retrieval method (e.g., BM25, or hybrid, metadata filtering, etc.), increasing the num documents, and adding a reranker. However, there may still be situations where a single retrieval step, or retrieving based on t "as is," may not produce optimal results.

Solutions for a RAG Solution



- ◆ High cost of mistakes + budget → Rerankers
- Need <5s latency → BM25 +
 Static Embeddings
- Complex multi-hop queries → Agentic RAG

Retriever Checklist

- Keyword / BM25
- Semantic Search / Embedding Model
- Agentic / Reasoning LLM

BM25

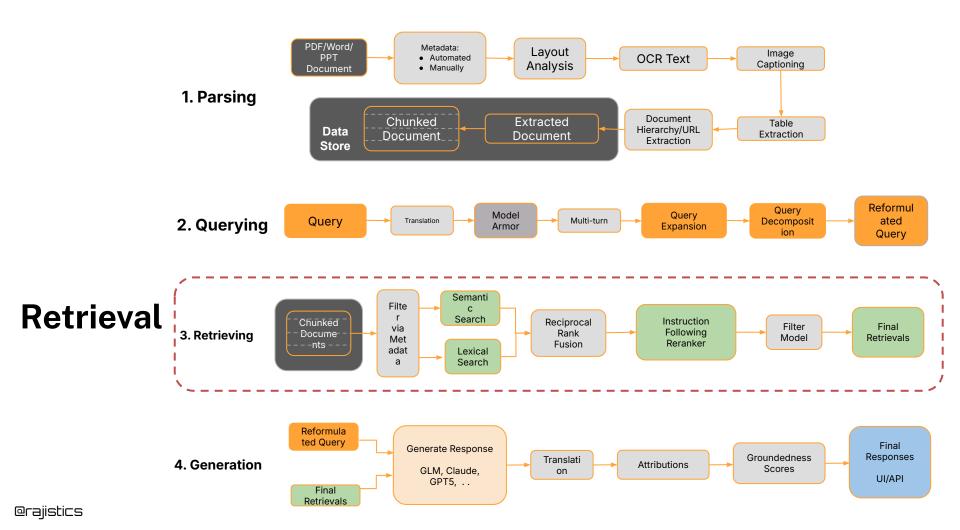
Keyword-based retrieval

Language Models

Semantic meaning with embeddings

Agentic Search

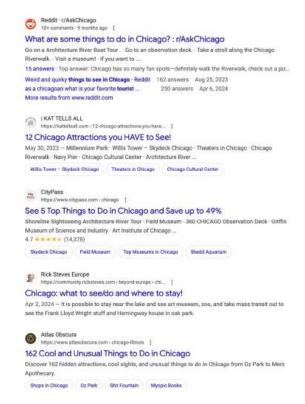
Dynamic using LLM Reasoning



RAG - Generation

Don't want a list of search results So use a generation model

Greatest area of technical improvement for RAG in the last few years



RAG - Generation

Less interesting, because either choose

- Best generation model that fits your cost/latency budget
- Special needs
 - Low hallucination (Contextual GLM)
 - Domain Specific (Fine Tuned Healthcare LLM)
 - Language Specific
- Don't overindex on Context Window size-> Context Rot post

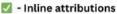
Choose what's best for you!

We added more models



Microsoft's total revenue for FY2024 was \$245,122 million, with an operating income of \$109,433 million.

All models include:



Grounding checks



Contextual AI

answers

A



 Deep Reasoning

Opus 4



Google Gemini Pro 2.5

 Long Form Content



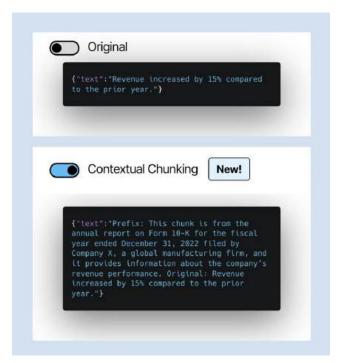
OpenAI GPT-5

 Structured outputs & code

@RAJISTICS

GLM • Grounded

Chunking approaches



From Vectors to Agents: Managing RAG in an Agentic World

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https://github.com/rajshah4/LLM-Evaluation