

Adequate Infosoft Pvt. Ltd.

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PROJECT ON DEMAND TELEMEDICINE PLATFORM CASE STUDY

CLIENT PROFILE:

Client: Entrepreneur | **Location:** Budapest, Hungary | **Industry:** Telemedicine

CLIENT REQUIREMENT:

- Client is looking for a renowned interactive virtual private clinic platform and a one-stop digital Telemedicine platform named MyClickDoctor.
- Due to Covid-19: no possibility for face-to-face doctor-patient meeting, Health care professionals' very busy schedule (difficult to access) and High requirement for patient education
- In Concise, Client wanted to connect Patient-Doctor, Doctor-Doctor, Medical Representatives with Doctor, and Nurses were required to come online before doctor appointment.
- Client required Medical Scan Management and Automations.
- Client required a cloud solution with high response time with scalable database for 1000 doctors and 500 patients initially.
- Features required Registration, video and on call consultation, document management and a smooth payment system.
- This will skip the struggle of booking appointments in this Covid-19 pandemic. He want to provide various channels to contact doctors such as posting as a health query or booking a slot for real time face-to-face consultation over PC or phone.
- Main requirements were:
 - Documents to be kept 10+ years
 - Video records (currently inquiring legal aspects – (input/recommendation from software developers are welcome)
 - Minimal HW: PC and Smartphone
 - Bandwidth requirements

HOW CLIENT FOUND US?

Client found us in Google search when he was looking for a telemedicine solution; they found us due to our large online presence as a software company.

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SOLUTION PROVIDED BY ADEQUATE INFOSOFT

- During the development process, we focused on crafting an intuitive design for the website and application.
- Adequate did not get too early into project implementation. Before the start, we conducted a deep two way conversation so that all the requirements were well conceptualized the way our client wanted.
- We listened to the client's ideas during a discussion and explained ours along with an appropriate strategy. Finally, we came up with an approach that impressed the client at a glance.
- Here, At Adequate, Our team crafted the website with all essential features for **Doctors, Patients, HCPs (health care professionals), Medical Representatives, Nurses, Pharmaceutical Sales Rep, Pharmaceutical Manager, Medical Scan Operator and Managers** so that User can fulfil their personal and health care needs.
- We added main functions as **registration, booking time, virtual meeting, quick patient overview and recommendation document**, etc. using latest technologies.
- Software is easy to use, have clear and easy to understand user interface, not sensitive to high overload, have user specific documentation and training material (PDF and video), etc.
- Here, we also provide features for feedback opportunities and add scalable functions (banner for patient interface, EMR (electronic medical record) data exchange, etc.
- Software was **completely reliable** as unique user identification, user data protection guarantee, continuous smooth workflow, GDPR, etc. as well as fully responsive hence compatible for all screen sizes and to mobiles, iPads, and iPhones.
- **Payment method** was given to MyClickDoctor using Barion, with more payment options (Bank transfer, Wallet Monet, etc)
- Adequate developed MyClickDoctor using SOA architecture and provided addition of other APIs in a very simple way.
- The website was made available in two languages **English and Hungarian.**
- MyClickDoctor, an innovative app solution that improved the accuracy of patient care by offering faster access to their prescribed medicines. The client found that the website search have increased dramatically by 20% over a few months.

NOTE:

We can give you a complete walk through via Skype as we are working on it from last 2 years.

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TECHNOLOGIES USED

- Backend- .NET CORE 3.5 (C#), ASP.Net CORE, SQLServer 2018
- Frontend- Angular-12
- Payment Gateway- Barion
- Video Call - JITSI Server, WebRDC

CLIENT TESTIMONIALS

- *We are impressed by how quickly the team delivered a solid Telemedicine delivery website. The approach was exceptional, and the group was entirely focused. Highly appreciate that they took my project requirements seriously as I wanted. Thanks!!*
- *Users truly loved this website and reported that 40% of them use it regularly for digital health tools. Hundreds of people a day depend upon MyClickDoctor for the delivery of their health needs and tests.*