Acceptance Testing

UAT Execution & Report Submission

Date	15 February 2025
Team ID	LTVIP2026TMIDS84378
Project Name	Prevent User Deletion if Assigned to an Incident
Maximum Marks	4 Marks

1. Purpose of Document

This document summarizes the User Acceptance Testing (UAT) conducted for the ServiceNow project titled 'Prevent User Deletion if Assigned to an Incident'. The purpose of UAT is to validate that the implemented Business Rule correctly prevents deletion of users assigned to active incidents while allowing deletion of unassigned users.

2. Defect Analysis

Resolution	Severity 1	Severity 2	Severity 3	Severity 4	Subtotal
Fixed	2	1	0	0	3
By Design	0	1	0	0	1
Duplicate	0	0	0	0	0
Won't Fix	0	0	0	0	0
Totals	2	2	0	0	4

3. Test Case Analysis

Test Scenario	Total Cases	Not Tested	Fail	Pass
Delete user with active incident	3	0	0	3
Delete user without incident	2	0	0	2
Error message validation	2	0	0	2
Role-based access validation	1	0	0	1
Totals	8	0	0	8

UAT Status: All critical test cases passed successfully. The system is approved for deployment.