

Summary	Migrate Non-ISD users of Office Communicator to Lync			
Change ID	CRQ000000016083	Scheduled Start	Scheduled End	Scheduled Duration
		7/28/13 9:00 PM	7/28/13 10:00 PM	0 day(s) 01:00
Notes	Get-CsUser ? { \$_.HomeServer -like "*im02*" } Move-CsLegacyUser -Target "lyncfe1.mh.org"			
Service	Server Administration - Enterprise	Coordinator	Bryan Baggett	
Classification	Normal	Group	Net Admin - Enterprise	
Impact	4-Minor/Localized	Urgency	4-Low	

Summary	Reboot servers due to possible virus infection			
Change ID	CRQ000000016836	Scheduled Start	Scheduled End	Scheduled Duration
		7/29/13 1:30 AM	7/29/13 1:35 AM	0 day(s) 00:05
Notes	SEP indicating possible infection is pending cleaning pending reboot. The following servers have been rebooted: VMDISTHER02 VMDISTMC02 VMDISTWDL02 VMDISTNW01 VMDISTSE02 VMDISTNW02 VMDISTSGL02 VMDISTKTY01 VMDISTSGL01 DIST03			
Service	Server Administration - Enterprise	Coordinator	Craig Kline	
Classification	Emergency	Group	Net Admin - Enterprise	
Impact	3-Moderate/Limited	Urgency	1-Critical	

Summary	Upgrade Switch software to latest supported release			
Change ID	CRQ000000016750	Scheduled Start	Scheduled End	Scheduled Duration
		7/29/13 3:00 AM	7/29/13 3:30 AM	0 day(s) 00:30
Notes	Replace with upgraded software on new hard drive, down system and reload on new software			
Service	Telecommunications	Coordinator	Luke Grainge	
Classification	Normal	Group	Telecom	
Impact	2-Significant/Large	Urgency	3-Medium	

Summary	Uninstall DSET from WEBEMPI1			
Change ID	CRQ000000016822	Scheduled Start	Scheduled End	Scheduled Duration
		7/29/13 8:00 AM	7/29/13 8:15 AM	0 day(s) 00:15
Notes	DSET is installed on this server and I need to uninstall it to ensure its not causing a DSET collection issue.			
Service	Server Administration - Application	Coordinator	Scott Carter	
Classification	Standard	Group	Net Admin - Applications	
Impact	4-Minor/Localized	Urgency	4-Low	

Summary	TippingPoint DV 8458 production			
Change ID	CRQ000000016753	Scheduled Start	Scheduled End	Scheduled Duration
		7/29/13 10:00 AM	7/29/13 10:30 AM	0 day(s) 00:30
Notes	TippingPoint Digital vaccine 8458 will have the recommend action set applied and pushed to IPS			
Service	IT Risk Management	Coordinator	Zachary Phillippe	
Classification	No Impact	Group	ISRisk	
Impact	4-Minor/Localized	Urgency	4-Low	

Summary	On TMC VDX's commit 3.0.1a code to secondary boot.			
Change ID	CRQ000000016844	Scheduled Start	Scheduled End	Scheduled Duration
		7/29/13 2:00 PM	7/29/13 2:30 PM	0 day(s) 00:30
Notes	On TMC VDX's commit 3.0.1a code to secondary boot.			
Service	Data Center Infrastructure	Coordinator	Ronnie Hanzelka	
Classification	Normal	Group	Data Center Infrastructure	
Impact	4-Minor/Localized	Urgency	4-Low	

Summary	Add additional IIS roles to vmwebrrtsafe01 and vmwebrrtsafe02			
Change ID	CRQ000000016802	Scheduled Start	Scheduled End	Scheduled Duration
		7/29/13 7:00 PM	7/29/13 8:00 PM	0 day(s) 01:00
Notes	<p>Servers: vmwebrrtsafe01, vmwebrrtsafe02</p> <p>For each machine, go into Server Manager/Roles/Web Server and add "IIS Management Scripts and Tools"</p> <p>Kristin has spoken with Jim Hymes and he is aware of the change and said it can be done any time, any day, after 6pm.</p> <p>Reason for change: To enable Web administrator functionality via WMI between the ReportSafe web servers and Solarwinds. This will allow us to automatically cycle application pools on these hosts thru Solarwinds Application Monitoring.</p>			
Service	Server Administration - Enterprise	Coordinator	Ken Blair	
Classification	No Impact	Group	Net Admin - Enterprise	
Impact	4-Minor/Localized	Urgency	4-Low	

Summary	Push upgrade of desktop screen saver			
Change ID	CRQ000000016697	Scheduled Start	Scheduled End	Scheduled Duration
		7/30/13 9:00 AM	7/30/13 3:00 PM	0 day(s) 06:00
Notes	Push an update to the desktop screen saver to fix functionality issues in Windows 7.			
Service	Device Management	Coordinator	Michael Bowers	
Classification	Normal	Group	ClientMgmt	
Impact	4-Minor/Localized	Urgency	4-Low	

Summary	Update centralized printer management tool			
Change ID	CRQ000000016699	Scheduled Start	Scheduled End	Scheduled Duration
		7/30/13 9:00 AM	7/30/13 3:00 PM	0 day(s) 06:00
Notes	Update to new version of centralized printer management tool on clinical workstations. Testing has been completed, and it is ready for rollout.			
Service	Device Management	Coordinator	Michael Bowers	
Classification	Normal	Group	ClientMgmt	
Impact	4-Minor/Localized	Urgency	4-Low	

Summary	For DR, clone MHDC01 & ROOTDC03 to set up bubble domain			
Change ID	CRQ000000016815	Scheduled Start	Scheduled End	Scheduled Duration
		7/30/13 9:00 AM	7/30/13 11:00 AM	0 day(s) 02:00
Notes	For DR, clone MHDC01 & ROOTDC03 to set up bubble domain			
Service	Data Center Infrastructure	Coordinator	Dante Deleon	
Classification	Expedited	Group	Data Center Infrastructure	
Impact	4-Minor/Localized	Urgency	2-High	

Summary	Update Client Management Service			
Change ID	CRQ000000016828	Scheduled Start	Scheduled End	Scheduled Duration
		7/30/13 9:00 AM	7/30/13 3:00 PM	0 day(s) 06:00
Notes	Update to new version of Client Management Service on clinical workstations. This is the Clinical Reboot Tool and resolves an issue with Windows 7 where the user is not given the ability to delay the reboot.			
Service	Device Management	Coordinator	Michael Bowers	
Classification	Normal	Group	ClientMgmt	
Impact	4-Minor/Localized	Urgency	4-Low	

Summary	TippingPoint DV 8460 monitor only			
Change ID	CRQ000000016840	Scheduled Start	Scheduled End	Scheduled Duration
		7/30/13 10:00 AM	7/30/13 10:30 AM	0 day(s) 00:30
Notes	TippingPoint Digital Vaccine 8460 in monitor only for 24hrs			
Service	IT Risk Management	Coordinator	Zachary Phillippe	
Classification	Normal	Group	ISRisk	
Impact	4-Minor/Localized	Urgency	4-Low	

Summary	remove old Care4 SRV record			
Change ID	CRQ000000016734	Scheduled Start	Scheduled End	Scheduled Duration
		7/30/13 2:00 PM	7/30/13 2:30 PM	0 day(s) 00:30
Notes	<p>remove _cerner_directory entry that points to HPUXDEV1 server. the server no longer hosts any Care4 services. This is both clean up and prevents requests to the server.</p> <p>Damien will remove the DNS entry at 2PM. John Andrews will verify that it is not resolving on the nodes and then cycle the domain directory on HPUX10 so it will replicate.</p> <p>Has been done before and will be done again with users on the system.</p> <p>Scheduled for Tuesday 7/30 between 2:00-2:30PM.</p>			
Service	Server Administration - Application	Coordinator	Damien Blummer	
Classification	Standard	Group	Net Admin - Applications	
Impact	4-Minor/Localized	Urgency	4-Low	

Summary	Upgrade CSGs at TMC			
Change ID	CRQ000000015714	Scheduled Start	Scheduled End	Scheduled Duration
		7/30/13 9:00 PM	8/1/13 6:00 PM	1 day(s) 21:00
Notes	<p>Upgrade CSGs at TMC from 3.2.1 to 3.3.1</p> <p>This will be done by flipping over to MC to drain TMC, upgrading and then flipping back to TMC via F5 GTM.</p>			
Service	Server Administration - Application	Coordinator	Paul Brown	
Classification	Normal	Group	Net Admin - Applications	
Impact	2-Significant/Large	Urgency	2-High	

Summary	Upgrade code 6509a and 6509b at Southeast			
Change ID	CRQ000000016767	Scheduled Start	Scheduled End	Scheduled Duration
		7/30/13 9:00 PM	7/30/13 9:45 PM	0 day(s) 00:45
Notes	<p>Upgrade code 6509a and 6509b at Southeast to fix bug problem with HSRP</p>			
Service	Network (Data)	Coordinator	Mauricio Wheelock	
Classification	Normal	Group	Net Engineering	
Impact	3-Moderate/Limited	Urgency	4-Low	

Summary	Clone webint07 to make webint08			
Change ID	CRQ000000016811	Scheduled Start	Scheduled End	Scheduled Duration
		7/30/13 9:00 PM	7/30/13 11:00 PM	0 day(s) 02:00
Notes	<p>Karon will drain webint07 at 5 PM. Webint08 is not in production.</p> <p>At 9 PM:</p> <p>Note IP addressing details from webint 08</p> <p>10.15.115.108 255.255.255.0 10.15.115.1</p> <p>Work on 08:</p> <ol style="list-style-type: none">1. Boot to PERC BIOS and delete the array2. Pull drives and label them. <p>Work on 07:</p> <ol style="list-style-type: none">1. Take down webint072. Remove 1 drive from webint07, label it, set aside.3. Power webint07 back on and confirm it comes up OK.4. Insert drive from 08 into 07 and confirm array rebuild OK. <p>Work on 08:</p> <ol style="list-style-type: none">1. Disconnect patch cables2. Use drive pulled from 07 to boot 08. Confirm 08 comes up OK.3. Insert last remaining drive into 08 and confirm array rebuild OK.4. Rename hostname5. Set IP addressing6. Reboot7. Connect patch cables, confirm connectivity8. Reset the Altiris Agent9. Remove-reinstall SEP agent10. Confirm OK. <p>Notify web team, Netadmin that complete. Close Change control</p>			
Service	Server Administration - Enterprise	Coordinator	Craig Kline	
Classification	Normal	Group	Net Admin - Enterprise	
Impact	4-Minor/Localized	Urgency	3-Medium	