Rakesh S

# PROFILE CONTACT

Results-driven Cloud Implementation and Integration Specialist with 20 years of progressive IT experience, including extensive expertise in Oracle Cloud Infrastructure (OCI), Linux Administration, enterprise security solutions, and SQL database management. Adept at leading cross-functional teams, managing end-to-end project lifecycles, and aligning technology solutions with strategic business objectives to deliver measurable outcomes. Committed to leveraging deep technical expertise and leadership acumen to drive innovative, secure, and cost-effective cloud initiatives in dynamic enterprise environments.

# WORK EXPERIENCE

**Oracle India Pvt. Ltd | Principal Technical support Engineer**

April 2018 – Present

* Implemented new **cloud** environments, integrating them seamlessly with SaaS and PaaS solutions to ensure optimal performance and interoperability.
* Specialized in **Linux administration** and solve critical issues of the customer
* **Network** troubleshooting
* Supported customers in applying patches to their environments and coordinated disaster recovery (DR) exercises to ensure business continuity and system resilience.
* Java / WebLogic threads, heap, Performance tuning
* Implemented automation solutions leveraging AI technologies to streamline operations, reduce manual effort, and enhance system efficiency.
* Diagnosed and resolved technical issues in cloud environments by conducting root cause analysis and implementing effective solutions.
* Troubleshooting JVM issue
* Fine-tuning AI models to enhance their accuracy, efficiency, and performance.
* Documenting the design, development, and deployment processes of AI systems
* Rest API’s - HTTP Methods (GET, POST, PUT, DELETE, PATCH)

**HCL Technologies Ltd| Technical Specialist**

### Feb 2012 – Mar 2018

* Continual Service Improvement – support the Infrastructure during the Disaster management
* Fixing the Problems Task raised by the L2 Team
* Identified issues, report the issue, and fix the infrastructure issues
* Leading a team of 6

+91 9741388877

rhcerakesh@gmail.com

https://www.linkedin.com/in/rakesh-selvaraj/

# EDUCATION

MCA 2003-2006

PG diploma in Advance Networking

Apr 2003 – June 2004

# SKILL

* OCI / cloud migration / Integration
* IaaS, PaaS & SaaS
* Linux Administration
* Networking
* Load Balancing & Clustering
* SSL/TLS Configuration
* Security Hardening & Compliance
* SQL & JDBC Configuration
* Technical Leadership
* Service request, Incident & Problem Management
* stakeholder Communication
* LLM & Prompt Engineering
* Azure Networking

# Certification

* OCI Infra Architect 2021
* OCI Foundation 2021
* RedHat Certified Engineer version 7 2017
* Ai tools workshop by Be10x 2025
* OCI Generative AI Professional 2025
* AI, Business and the Future of work from Lund university(Coursera)

**Cognizant India Ltd** |**Associate Operations Manager**

### May 2008 – Feb 2012

* Identify the risks and improvements area for developing the project.
* Reporting the weekly monthly metric and other reports to the client and organization as per the request
* Regular meeting in a month with the COE of different verticals to share the best practices and try to implement the same in the project to improve the quality or standard.
* Coordination and Tracking of BCP test and execution.
* Perform ticket audit, provide feedback to the team members for the efficient management of incident tickets.
* Organize team huddles and work towards keeping the team motivation at a higher level.

**Wipro Technologies| Systems Engineer**

### Sep 2006 – Apr 2008

* AIX Administration
* Linux Administration
* Security hardening

**Act Software Pvt Ltd** | **System Support**

### Feb 2005 – Aug 2006

* Working on remote web server, Mail servers and DNS server support