

# Case Study: Retail E-commerce Analytics Database

This project simulates a Retail E-commerce platform database using MySQL. The goal was to design a normalized schema, insert realistic sample data, and run advanced SQL queries to generate insights for business decision-making.

## Problem Statements & Solutions

Problem Statement	Solution
Problem 1: Lack of structured customer, product, and order data.	<b>Solution:</b> Designed normalized tables (Customers, Products, Categories, Orders) with appropriate primary and foreign key relationships.
Problem 2: Difficulty identifying top-selling and revenue-generating products.	<b>Solution:</b> Wrote aggregate SQL queries joining Products and OrderDetails to calculate total sales and revenue by product.
Problem 3: No visibility into customer purchase behavior (repeat buyers, high-value customers).	<b>Solution:</b> Used SQL queries with HAVING conditions on Orders to classify customers based on purchase frequency and total spend.
Problem 4: Inventory management inefficiency (identifying out-of-stock products).	<b>Solution:</b> Created stored procedures to identify out-of-stock products and their categories.
Problem 5: No insight into delivery performance (shipping delays).	<b>Solution:</b> Integrated Shipping table with Orders and used DATEDIFF function to calculate delivery times.
Problem 6: Limited ability for management reporting.	<b>Solution:</b> Built reusable SQL views like Categorywise_Sales, Productwise_Sales, and Customerwise_Sales.

### Results & Impact:

- Delivered a scalable retail database with 500+ sample records across customers, products, and orders.
- Automated reporting of category-wise, product-wise, and yearly sales trends.
- Enabled insights into customer retention, top-rated products, discount effectiveness, and delivery performance.
- Designed the foundation for integration with BI tools for visual dashboards.