

**Rakesh Kukatla** <rakeshbingk@gmail.com>

Replacement EBT card, phone and parking

1 message

Rakesh Kukatla <rakeshbingk@gmail.com>

Tue, Jan 17, 2023 at 3:08 PM

To: "Winchell, Kristi (DFA)" <Kristi.Winchell@dfa.state.ny.us>

Hi Kristi,

I stopped by the DSS office on Main street to get a replacement EBT card and a replacement dss phone.

I was unable to come to the front desk, because your security would not allow me in with my bike. I did request bike parking in your dss parking lot, but was not provided with a parking spot.

It would be great if you can issue me a temporary EBT card and a temporary phone in the front of the building or escort me and my bike into the building. Another alternative is for you to arrange for me to pick up those items, at the US post office on Henry street.

I am available at rakeshbingk@gmail.com for communications and I use Skype, Zoom, Teams and other smart apps for instant message, audio, video, meeting, conference...

Thank you and have a great day,
Rakesh.