Subject: Optum/York MSA for Third Party (Rakesh Kolloju)

Date: Tuesday, February 4, 2020 at 10:10:04 AM Central Standard Time

From: Lily Lichon

To: Kolloju, Rakesh, Scott Smith

Attachments: image008.png, image009.png, image010.png, image011.png, image012.jpg, image003.jpg,

Optum-York MSA, first and last pgs only.pdf

Rakesh: Please excuse my delayed response, Mondays are always incredibly busy and yesterday was as busy as it gets for me. I believe what your third party requires is a copy of the Optum-York MSA, as I've had other third parties require this in the past. See attached. Please confirm with your third party, and if they should need something else, I'm happy to help again. Thanks, Rakesh.

Scott: Thank you so much for your help! I appreciate it!

Lily Lichon

Consulting Services | York Solutions, LLC c. 312.532.0243 | <u>llichon@yorksolutions.net</u> <u>www.yorksolutions.net</u> | <u>www.ThinklTassociation.org</u>





From: Scott Smith < ssmith@yorksolutions.net>
Sent: Tuesday, February 4, 2020 8:58 AM

To: Kolloju, Rakesh <rakesh.kolloju@optum.com>; Lily Lichon dichon@yorksolutions.net>

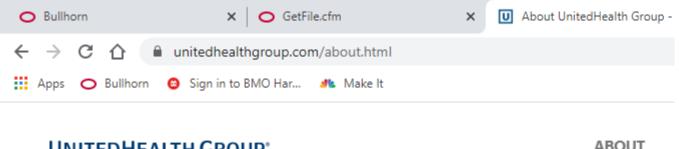
Subject: RE: UHG - Optum relationship document

Hi Rakesh,

As of now, I don't have any separate document per say... That said, the contract service agreement is stated at the top as - [United Healthcare Services, Inc on behalf of itself and its Affiliates ("UHS")] - In this statement, the affiliates in this case are UHC and Optum.

As stated on Unitedhealthgroup.com website:

"UnitedHealth Group serves clients and consumers through two distinct platforms: UnitedHealthcare provides health care coverage and benefits services. Optum provides information and technology-enabled health services."



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Scott Smith

Delivery Director, Consulting Services Cell: 612-432-4847

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From: Kolloju, Rakesh < rakesh.kolloju@optum.com >

Sent: Monday, February 3, 2020 4:35 PM

To: Scott Smith < ssmith@yorksolutions.net >; Lily Lichon < llichon@yorksolutions.net >

Subject: Re: UHG - Optum relationship document

Hi Scott, Thanks for sending this. I think we already have this document. Do we have any document which has some relationship mentioned UHG ←→ OPTUM

Thanks Rakesh

From: Scott Smith < ssmith@yorksolutions.net > Date: Monday, February 3, 2020 at 4:23 PM

To: "Kolloju, Rakesh" < rakesh.kolloju@optum.com >, Lily Lichon < llichon@yorksolutions.net >

Subject: RE: UHG - Optum relationship document

Hi Rakesh,

Here you go!

Scott Smith

Delivery Director, Consulting Services

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From: Kolloju, Rakesh < rakesh.kolloju@optum.com>

Sent: Monday, February 3, 2020 4:18 PM

To: Scott Smith <ssmith@yorksolutions.net>; Lily Lichon Ilichon@yorksolutions.net>

Subject: Re: UHG - Optum relationship document

Hi Scott, Lily,

Can I have the document by today? . Sorry for the pushing but I have to have this today for filing

Thanks Rakesh 3096848994

From: "Kolloju, Rakesh" < rakesh.kolloju@optum.com>

Date: Monday, February 3, 2020 at 10:00 AM

To: Scott Smith <ssmith@yorksolutions.net>, Lily Lichon <lli>lichon@yorksolutions.net>

Subject: Re: UHG - Optum relationship document

Thanks Scott, Lily,

Yes I will ask my employer if they require any letter, Employer had a Client letter from York. May be we are talking about the same thing. However appreciate if you could send me those.

Thanks Rakesh

From: Scott Smith < ssmith@yorksolutions.net > Date: Monday, February 3, 2020 at 9:56 AM

To: Lily Lichon kiloju@optum.com , "Kolloju, Rakesh" rakesh.kolloju@optum.com

Subject: RE: UHG - Optum relationship document

Thank you Lily.

Rakesh – I am happy to help you with a vendor letter from York's end should you need that as well.

Scott Smith

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From: Lily Lichon < llichon@yorksolutions.net>
Sent: Monday, February 3, 2020 9:51 AM

To: Kolloju, Rakesh < rakesh.kolloju@optum.com
Cc: Scott Smith < ssmith@yorksolutions.net
Subject: RE: UHG - Optum relationship document

Hi Rakesh,

I'm happy to help with this; you would probably need the Optum-York MSA. I'll email this over to you before end of day. Let me know if you need anything else. Thanks, Rakesh.

Lily Lichon

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From: Kolloju, Rakesh < <u>rakesh.kolloju@optum.com</u>>

Sent: Monday, February 3, 2020 9:48 AM

To: Lily Lichon < lichon@yorksolutions.net

Subject: UHG - Optum relationship document

Hi Lilly,

Do we have any document that has the information about UHG- Optum relationship in it . This document is for my h1 extension processing.

Thanks Rakesh 3096848994

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