

**Connector for Keap**

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# Document Change History

|  |  |
| --- | --- |
| **Document revision date** | **Summary of changes** |
| January 2022 | First release of this document. |

# What is Connector for Keap?

Keap's CRM is powered by sales and marketing automation to help and optimize customer experiences and end the chaos of running business. See everything at once and take quick actions directly from the contact record. Access company and contact details from the Keap desktop or mobile app. Quickly tag and segment contacts to trigger automations that are personalized based on client data and activity.

Connectors for Keap are developed to automate these tasks for any business/applications intending to use Keap CRM features. As of now connectors are developed for creating, updating, listing and deleting the contacts. Going forward the features will be extended to manage the appointments, sending alerts based on tags, order management, affiliate management etc.

# Steps to create the connector connection

1. Create an account in Keap
2. Get the details required for OAuth 2.0 authorization i.e. Client Id, Client Secret, Access Token, Refresh Token, Authorize URL, Refresh URL.
3. Create a cloudstream project from designer and configure the required resources. In this case defined the resources and documents for createContact, listContacts, deleteContacts and updateContacts.
4. Publish the project to local IS and cloud tenant.
5. Create the account in cloud tenant for authorizing with Keap and configure the parameters required for OAuth 2.0(collected as part of Step 2).
6. Create the required flow services and workflows to carry out all the operations supported by the connector.

# Connector for Keap

## Connector Details

The connector details include:

* **SaaS Provider**: Keap
* **API Version**: 1.0
* **API Type**: REST
* **Developer**: Rakesh KS
* **Group**: Contacts
* **Framework type**: Cloudstreams

## Supported Resources

List down resources supported by the provider:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service: Bundle** | | | | |
|  | **Name** | **Path** | **Method** | **Description** |
| 1 | List contacts | /contacts | GET | Get all contact details |
| 2 | Create contact | /contacts | POST | Add a contact |
| 3. | Update contact | /contacts/{contactId} | PATCH | Update a contact |
| 4. | Delete contact | /contacts/{contactId} | DELETE | Delete a contact |

### Usage Notes

Please note that creating an active account in Keap is mandatory to use above connector services