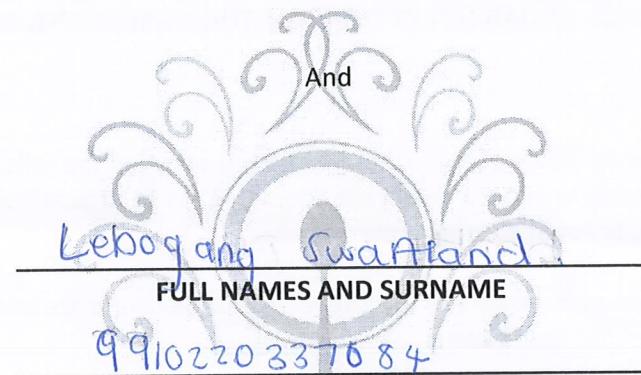


AGREEMENT

Made and entered into by and between:

**LIMPOPO CHEFS ACADEMY
MOKOPANE CAMPUS & POLOKWANE CAMPUS**
(Registration Number 2014/163417/07)
(Hereinafter referred to as "LCA" and/or "Training Provider")



9910220337684

ID NUMBER:

(Hereinafter referred to as "the Trainee" and/or "Applicant" and/or "Student")

Limpopo Chefs Academy
for the

CHEF QUALIFICATIONS / PROGRAMMES

1. Grande Chef Qualification (Occupational Certificate: Chef) – 36 Months (3 Years);
2. Professional Patisserie (Pastry) Qualification – 18 Months;
3. Introduction: Professional Cookery & Food Preparation Qualification – 10 Months

PREAMBLE

WHEREAS LCA has been accredited by QCTO (Quality Council for Trades and Occupations) and CITY & GUILDS to conduct the training (theoretical & experiential) of the trainee in professional cookery (Chef), resulting in the award to the trainee after completion of the professional cookery course of a qualification in Food Preparation and Cooking (Chef) provided that the trainee achieves the minimum standards set.

AND WHEREAS LCA is the Training Provider to train the trainee for the purpose aforesaid.

AND WHEREAS the trainee intends registering for the chef course for the purpose aforesaid.

NOW THEREFORE THE PARTIES BEING ALL THE SIGNATORIES HERETO, ANY REFERENCE TO "TRAINEE" AND/OR "APPLICANT" AND/OR "STUDENT" TO INCLUDE SUCH SIGNATORIES FOR THE PURPOSES OF LIABILITY IN TERMS OF THIS AGREEMENT, AGREE AS FOLLOWS:

1. TRAINEE

1.1. The trainee acknowledges that he/she has attained the following minimum criteria for enrolment as a trainee in the course, refers to prospectus under minimum criteria, proof of such minimum criteria.

1.2. The training in respect of the chef course shall take place over a period of:

Grande Chef Qualification 36 months

Professional Patisserie 18 Months LMS R

Introduction: Professional Cookery 10 months.
(please X select relevant course applied for)

INITIAL

The trainee acknowledges that he / she is available for the full period of the training.

1.3. By virtue of the rigorous nature of the training for the chef courses, the trainee confirms that he/she is physically fit as at the date of signature of this agreement. Moreover, the trainee (if feminine) acknowledges that she is not pregnant.

2. TRAINING

2.1. The Training Provider undertakes to provide training to the trainee in accordance with the standardized training manuals in respect of the chef course for the:

Grande Chef Qualification 36 months

Professional Patisserie 18 Months LMS R

Introduction: Professional Cookery 10 months.
(please X select relevant course applied for)

INITIAL

(hereinafter referred to as "the training"), subject generally to the terms of this Agreement, and subject specifically to the agreement concluded between LCA and the Practical Training Provider for the purpose aforesaid.

2.2. Provided that the trainee achieves the minimum standards set, he/she will receive

a:

Grande Chef Qualification

Professional Patisserie Qualification LMS

Introduction: Professional Cookery Qualification

(please X select relevant course applied)

issued by QCTO and/or City & Guilds and/or LCA.

INITIAL

R

2.3. Two sets of standard professional chef's uniform are compulsory, such uniform to be worn throughout the training, including the practical training. The trainee shall be provided with the following (against payment of the amounts mentioned herein later):

2.3.1. two basic chef jackets;

2.3.2. two pairs of chef trousers (blue and white checked);

2.3.3. two aprons;

2.3.4. two beanies;

2.3.5. two neckties;

2.3.6. A knife set and plastic toolbox;

2.3.7. One pair of safety shoes;

2.3.8. One formal tie/scarf (tie for men and scarf for ladies);

2.3.9. One name badge;

2.3.10. Two golf shirts;

2.3.11. One dry-mac jacket

2.4. The trainee shall be provided with a Portfolio of Evidence – which is to contain all written work of the trainee, attendance register, copies of the competency records and progress reports. It is the duty of the trainee to ensure that the Portfolio of Evidence is kept up to date and signed by the training provider and/or hospitality establishment when and where necessary as indicated in the Portfolio of Evidence. The Portfolio of Evidence is to be kept with LCA at all times during the training.

3. FEES (TUITION FEES / STUDY FEES)

3.1. The trainee/applicant and all the signatories hereto being liable as co-principal debtors *in solidum* for the purposes of this agreement and especially for payment are responsible for the payment of all tuition fees to the training provider, being:

(PLEASE SELECT COURSE APPLIED FOR WITH A "X")

3.1.1. GRANDE CHEF QUALIFICATION 36 MONTHS

LMS

INITIAL

DURATION – 3 YEARS:

Once off Uniform fee of **R7 000.00** (seven thousand rand) - (payable in the first year of studies)

FIRST (1st) YEAR TUITION FEE of **R60 000.00** (sixty thousand rand), if not able to pay the full amount a deposit of **R8 000.00** (eight thousand rand) will be paid before student commence with studies and thereafter 09 consecutive monthly instalments (*February to October – for January intake*) or (*August to April – for July intake*) of **R5 777.77** (five thousand seven hundred and seventy seven rand and seventy seven cents)

If once off payment is selected the discount amount of **R57 000.00** (fifty seven thousand rand) plus uniform amount of **R7 000.00** (seven thousand

R

rand) is payable before student commence with first year of studies.
Any indulgence not to detract from the rights of LCA in terms of clause 5;

SECOND (2nd) YEAR TUITION FEE of R45 000.00 (forty five thousand rand) , if not able to pay the full amount a deposit of R6 000.00 (six thousand rand) will be paid before student commence with studies and thereafter 09 consecutive monthly instalments (*February to October – for January intake*) or (*August to April – for July intake*) of R4 333.33 (four thousand three hundred and thirty three rand and thirty three cents)

If once off payment is selected the discount amount of R42 750.00 (forty two thousand seven hundred and fifty rand) is payable before student commence with second year of studies.

Any indulgence not to detract from the rights of LCA in terms of clause 5;

THIRD (3rd) YEAR TUITION FEE of R35 000.00 (thirty five thousand rand) , if not able to pay the full amount a deposit of R5 000.00 (five thousand rand) will be paid before student commence with studies and thereafter 09 consecutive monthly instalments (*February to October – for January intake*) or (*August to April – for July intake*) of R3 333.33 (three thousand three hundred and thirty three rand and thirty three cents)

If once off payment is selected the discount amount of R33 250.00 (thirty three thousand two hundred fifty rand) is payable before student commence with third year of studies.

Any indulgence not to detract from the rights of LCA in terms of clause 5.
(please note that all extra uniforms ordered in the second and third year of studies is for the student own account)

3.1.2. **PROFESSIONAL PATISSERIE (PASTRY) QUALIFICATION**

DURATION – 18 MONTHS

Once off Uniform fee of R8 000.00 (eight thousand rand) - (payable in the first year of studies)

FIRST (1st) YEAR TUITION FEE of R58 900.00 (fifty eight thousand nine hundred rand) , if not able to pay the full amount a deposit of R8 000.00 (eight thousand rand) will be paid before student commence with studies and thereafter 09 consecutive monthly instalments (*January to September – for January intake*) or (*July to March – for July intake*) of R5 655.55 (five thousand six hundred and fifty five rand and fifty five cents)

If once off payment is selected the discount amount of R55 005.00 (fifty five thousand and five rand) plus uniform amount of R8 000.00 (eight thousand rand) is payable before student commence with first year of studies.

Any indulgence not to detract from the rights of LCA in terms of clause 5;

SECOND (2nd) YEAR TUITION FEE of R58 900.00 (fifty eight thousand nine hundred rand), 09 consecutive monthly instalments (*February to October – for January intake*) or (*August to April – for July intake*) of R6 544.44 (six thousand five hundred and forty four rand and forty four cents)

If once off payment is selected the discount amount of R55 005.00 (fifty five thousand and five rand) is payable before student commence with second year of studies.

Any indulgence not to detract from the rights of LCA in terms of clause 5.

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Limpopo Chefs Academy

3.1.3. INTRODUCTION: PROFESSIONAL COOKERY & FOOD PREPARATION

INITIAL

QUALIFICATION

DURATION – 10 MONTHS

Once off Uniform fee of **R6 000.00** (six thousand rand) - (payable in the first year of studies)

FIRST (1st) YEAR TUITION FEE of **R34 000.00** (thirty four thousand rand) , if not able to pay the full amount a deposit of **R5 000.00** (five thousand rand) will be paid before student commence with studies and thereafter 09 consecutive monthly instalments (*January to September – for January intake*) or (*July to March – for July intake*) of **R3 222.22** (three thousand two hundred and twenty two rand and twenty two cents)

If once off payment is selected the discount amount of **R32 300.00** (thirty two thousand three hundred rand) plus uniform amount of **R6 000.00** (six thousand rand) is payable before student commence with first year of studies.

Any indulgence not to detract from the rights of LCA in terms of clause 5.

3.2. The student will not be registered for exams (theory and practical) if the student tuition fee is not paid up in full irrespectively of the year of studies. All tuition fees for the current year must be paid up before exams.

With regards to LCA 2 (two) and 3 (three)-year qualifications, should the first (1st)-year tuition fee not be paid up, this will result in the trainee to not continue with the 2nd/3rd (second/third) year of studies. The trainee can continue with studies as soon as the account has been settled.

LCA has the right to place the trainee studies on hold should the account fall 2 (two) months behind (non-payment).

3.3. Travelling expenses to and from the training provider (LCA), to and from practical training at establishments is at the trainee's own cost;

3.4. The trainee shall not be entitled to leave for the duration of the course;

3.4 All the signatories hereto choose as their respective *domicilium citandi at executandi* for the service of all processes and notices the addresses set out in the paragraph which he/she completed his or her particulars including the email addresses and fax numbers, the particulars of LCA being those indicated below the signature on behalf of LCA;

3.5 CANCELLATION

IF BY ANY MEANS THE STUDENT WISHES TO DROP OUT OF THE PROGRAMME THE TRAINEE/APPLICANT AND ALL SIGNATORIES HERETO WILL REMAIN RESPONSIBLE TO PAY THE FULL TUITION FEE FOR THE ANNUM (THE TUITION FEE HAS TO BE PAID IN FULL!!)

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Reg No: 2014/163471/07 VAT: 4700270103 C.R & G.G.D.N. No: 845490

3.5 PARTICULARS OF THE TRAINEE/APPLICANT IF NATURAL PERSON:

Full Names: Lebogang Swartland

ID Number: 9910220387084

MARITAL STATUS:

Never Married Divorced Widower Widow In Community

Out of Community

Residential Address: 175 Dewet Street Polokwane Florapark

Postal Address: 175 Dewet Street florapark polokwane

Fax number: _____ Email address: _____

Telephone numbers: (H) _____ (W) _____
(C) 076 961 5264.

Has your estate ever been sequestrated, placed under administration or debt review before?
YES/NO

If YES, attach copy of Court Order: _____

3.6 CO-SIGNATORIES AND LIABLE PERSONS AS CO-PRINCIPAL DEBTORS IN SOLIDUM FOR THE PURPOSES OF THIS AGREEMENT (1):

Full Names: Kwena Swartland

ID Number: 730102061883

MARITAL STATUS:

Never Married Divorced Widower Widow In Community

Out of Community

Residential Address: 175 Dewet Street florapark polokwane

Postal Address: 175 Dewet Street florapark polokwane

Fax number: _____ Email address: Kwena.swartland@gmail.com

Telephone numbers: (H) _____ (W) _____
(C) 072 954 6133

Has your estate ever been sequestrated, placed under administration or debt review before?
YES/NO

If YES, attach copy of Court Order: _____

Relationship to trainee: _____

3.7 CO-SIGNATORIES AND LIABLE PERSONS AS CO-PRINCIPAL DEBTORS IN SOLIDUM FOR THE PURPOSES OF THIS AGREEMENT (2)

Full Names: _____

ID Number: _____

MARITAL STATUS:

- Never Married Divorced Widower Widow In Community
 Out of Community

Residential Address: _____

Postal Address: _____

Fax number: _____ Email address: _____

Telephone numbers: (H) _____ (W) _____
(C) _____

Has your estate ever been sequestrated, placed under administration or debt review before?
YES/NO

If YES, attach copy of Court Order: _____

Relationship to trainee: *Limpopo Chefs Academy*

3.8 CO-SIGNATORIES AND LIABLE PERSONS AS CO-PRINCIPAL DEBTORS IN SOLIDUM FOR THE PURPOSES OF THIS AGREEMENT (3)

Full Names: _____

ID Number: _____

MARITAL STATUS:

- Never Married Divorced Widower Widow In Community
 Out of Community

Residential Address: _____

Postal Address: _____

Fax number: _____ Email address: _____

Telephone numbers: (H) _____ (W) _____
(C) _____

Has your estate ever been sequestrated, placed under administration or debt review before?
YES/NO

If YES, attach copy of Court Order: _____

Relationship to trainee: _____

- 3.9** The Applicant undertakes to immediately notify the LCA in writing of any change to the information in this document. All and/or any signatory/ies to this agreement warrant, guarantees and represents firstly that the Applicant is legally entitled to conclude this agreement, secondly that they are duly authorized by the Applicant to conclude this agreement on its behalf, thirdly that all information furnished in this document and in support thereof, is true and correct being the basis upon which the LCA will consider this application and fourthly bind themselves jointly and severally as sureties and co-principal debtors *in solidum* with the Applicant unto and in favour of the LCA, its order or assigns for the due and proper fulfilment of all the obligations of and the punctual payment of all sums due in terms of this agreement;
- 3.10** Payment terms are strictly eft (electronic fund transfer)/cash within 07 (seven) days from the date of invoice/statement or as otherwise agreed to in writing by the LCA. In the absence of any written agreement to the contrary, the remuneration payable to the LCA by the trainee/applicant for the training and related services, will be in accordance with the standard tariffs of the LCA, as determined by the LCA from time to time. The LCA's standard tariffs are available on request. The Applicant hereby acknowledges that should any payment not be made on the due date, the full amount owing by the Applicant to the LCA shall immediately become due and payable without any notice of whatsoever nature, notwithstanding that any amount may, as at that date, not yet be due;
- 3.11** The Applicant agrees herewith to pay interest on all overdue amounts at the prescribed *mora* interest rate per annum compounded and calculated as from date of letter of demand or service of Summons to date of payment, both dates inclusive. This application for credit does not constitute a credit agreement in terms of the National Credit Act No 34 of 2005. More specifically, it is recorded that the parties did not explicitly or tacitly or by implication agree on discount, interest, fees or levies on unpaid, due and payable on arrear amounts, which is hereby excluded;
- 3.12** In the event of the LCA having to instruct its attorney to collect any amounts, all legal fees, collection charges, tracing agents' fees, party costs as well as attorney and own client costs on the basis of such attorney's usual or customary prices or then current tariffs, shall be borne by the Applicant from the date of such

instruction, whether the legal proceeding are commenced or not, and all payments made shall firstly be allocated towards such fees, costs and charges, thereafter to interest and thereafter only to capital. The signatories to this contract warrants that they understand that the charges of legal fees on the above basis is a higher scale than that of party and party and attorney and client and they warrant that they understand the meaning thereof and consent thereto;

3.13 SEVERABILITY

If any clause or term of this agreement should be invalid, unenforceable or illegal, then the remaining terms and provisions of this agreement shall be deemed to be severable therefrom and shall continue in full force and effect unless such invalidity, unenforceability or irregularity goes to the root of this agreement.

- 3.14** Should the Applicant be of the opinion that incorrect debits were raised, the Applicant shall query before the day designated for payment, such debits by means of a written reconciliation, failing which all debits appearing on the invoice/statement of account shall be deemed to be correct and lawfully raised. Despite such queries the Applicant will be obliged to make payment as provided for herein;

- 3.15** The applicable Law regarding this agreement is the Law of the Republic of South Africa. The trainee/applicant consents to the jurisdiction of the Magistrates Court and/or Regional Court, for any claim, action or application which the LCA may bring against the Consumer, the LCA reserving its right to nevertheless approach the High Court.

4. CONDITIONS OF REGISTRATION

4.1. ATTENDANCE OF THEORETICAL AND PRACTICAL TRAINING

Limpopo Chefs Academy

- 4.1.1.** The trainee is required to attend a minimum of 90% of all their theoretical and practical training in the absence of a duly issued medical certificate.
- 4.1.2.** Should the trainee absent himself/herself for a period of more than three days without a duly issued medical certificate, the trainee will be assumed to have abandoned his/her training and this agreement shall automatically terminate and be of no force and effect.

4.2. TUITION AND LECTURES

- 4.2.1.** LCA and the practical training provider shall have the right to exclude the trainee from any training or practical sessions for failure by the trainee to comply with any rules imposed by LCA or the hospitality establishment.

4.3. REGISTRATION, RULES AND CODE OF CONDUCT

- 4.3.1.** The trainee shall attend theoretical and practical training on time.

5.5. All signatories hereto guarantee to LCA that all forms of consent required in terms of the Matrimonial Property Act 88 of 1984, have been duly and properly given. A signatory who is married warrants, guarantees and represents that if no consent from the spouse of such signatory has been obtained or is required, then and in that event the signing of this agreement is performed by such signatory as part of the ordinary course of such signatory's profession, trade or business.

6. DOWNGRADING / UPGRADING OF COURSE / QUALIFICATION

- 6.1** LCA has the right to downgrade the trainee qualification due to poor performance, not adhering to LCA policies and procedures, poor practical training performance and poor marks (but are not limited to). Constructive counselling sessions will be held with the trainee during this process.
- 6.2** Should the trainee wish to upgrade his / her qualification, this should be done in writing by the trainee and if a minor by his/her legal guardian / parent / person responsible for trainee account 3 (three) months prior to final examination date. This request should directly be submitted to campus management via email.
- 6.3** Should a trainee wish to change from full time studies to part time studies, each case will be assessed individually based on student performance and current situation. LCA reserves the right to deny the request.
- 6.4** Should the trainee wish to downgrade his/her studies to a lower qualification there will be no refund on the current course fee enrolled. No monies will be paid back with regards to the difference of tuition fees.

7. INDEMNITY AND LIABILITY

- 7.1** Neither LCA nor the hospitality establishment or any of its contracted training establishments, any official employee, representative or agent acting in his/her capacity as such shall be liable for any damage arising out of:
- 7.1.1** The death, bodily harm (burns, knife cuts, etc), injury while on duty, loss of health or illness of any trainee howsoever caused;
- 7.1.2** The destruction of or damage to any property owned by or in the custody of any trainee howsoever caused.
- 7.2** The trainee hereby indemnifies LCA and the hospitality establishment against any claim made against it or its contracted training establishments in respect of any damage caused by or to the trainee.
- 7.3** The trainee indemnifies LCA and the hospitality establishment, its official employees, representatives or agents as well as the training establishments, their employees, representatives or agents in respect of any claim which may be made against them by any third party as a consequence of any act or omission by the trainee, howsoever arising.

7.4 The trainee consents to the use by LCA whether in the past, present or future, of his or her image, name and biographical details on case-studies to be placed on the LCA Website and in other future publications and promotional materials of LCA and /or CITY & GUILDS and / or QCTO (including without limitation, posters, websites, PR stories, brochures and fliers).

8 SIGNATURES:

Lehogang Swartland
TRAINEE: (Full Names & Surname)

MS (ms)

TRAINEE: (Signature)

TRAINEE:

Identity Number: 9910220337084.

Physical address: 155 Dewet Street floral park

Postal address: 11

Cell phone number: 076 961 5364

Home telephone number: —

Email address: —

1. Rhyllis
SIGNED AS WITNESS

2. Deneke Kresthena

Limpopo Chefs Academy

Kwena Swartland.

CO-SIGNATORY 1: (Full Names & Surname)



CO-SIGNATORY 1: (Signature)

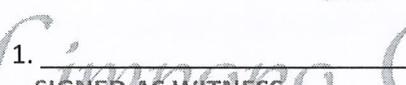
1. 

SIGNED AS WITNESS

2. 

CO-SIGNATORY 2: (Full Names & Surname)

CO-SIGNATORY 2: (Signature)

1. 
SIGNED AS WITNESS 2. 
Limpopo Chefs Academy

CO-SIGNATORY 3: (Full Names & Surname)

CO-SIGNATORY 3: (Signature)

1. _____

SIGNED AS WITNESS

2. _____

LEARNER AGREEMENT 2019 (Copyright)

SIGNED AT: Flora park on this 03. day of Feb 2019.

Reshoketsane Setum

LIMPOPO CHEFS ACADEMY REPRESENTATIVE (Full names & surname)

LIMPOPO CHEFS ACADEMY REPRESENTATIVE (Signature)
SIGNATURE OF DULY AUTHORISED OFFICIAL



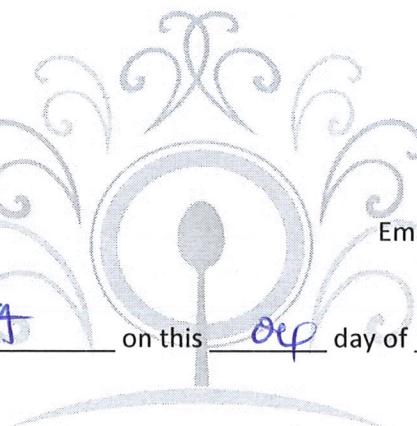
LIMPOPO CHEFS ACADEMY:

The Directors
82 Rabe Street
Mokopane
0600

Tel No: 015 491 1226

Email: info@limpopochefs.co.za

SIGNED AT: LLA on this 8th day of February 2019



Limpopo Chefs Academy

1. First Name

2. 19

SIGNED AS WITNESS

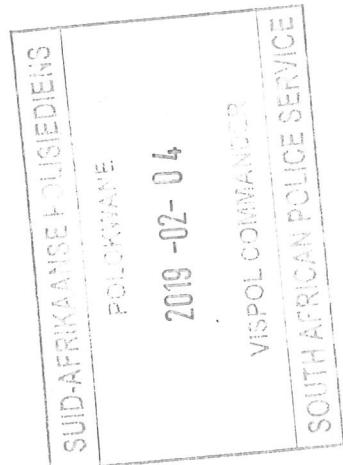
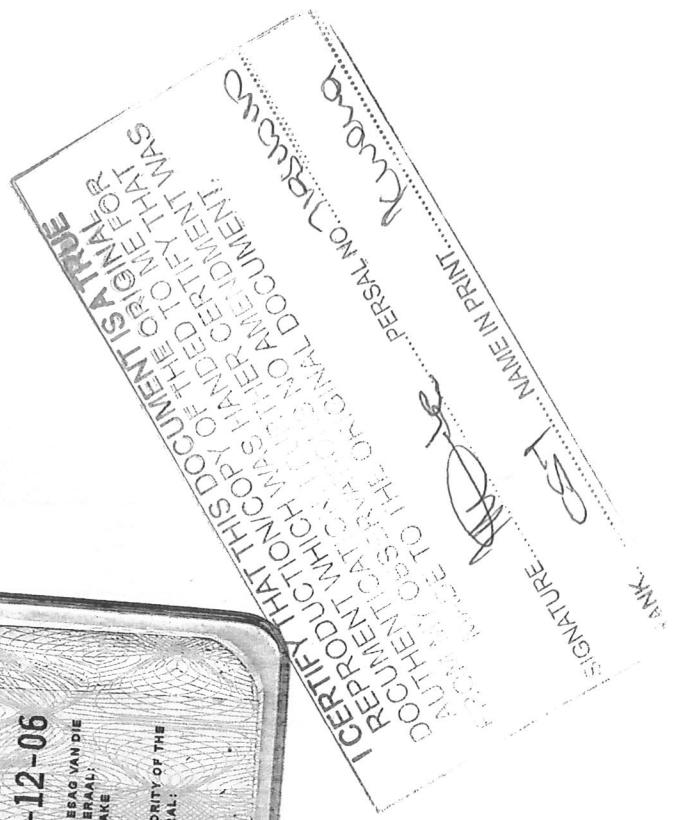
LEARNER AGREEMENT 2019 (Copyright)



L.M.S R
INITIALS KMS 15

**All signatories on agreement*







VAT INVOICE NUMBER	POLOK 1000 1116 8190
ACCOUNT NUMBER	31/12/2018
DATE OF ACCOUNT	31/12/2018
PAYMENTS INCLUDED	
DEBTOR VAT NUMBER	
DEPOSIT	686.00-



METER READINGS				
	METER NO.	PREVIOUS READING	NEW READING	CONSUMPTION PERIOD
W	1711011050	121	142	21 23/10/23/11

DESCRIPTION/TYPE OF SERVICE	AMOUNT
Balance brought forward:	542.61-

Service type	Tariff	Consumption	VAT	Cost/unit	Total
Water	Cons/verbruik	21	35.96	1.00000	275.67
Water	Surcharge/Toeslag				
Elec/Elek	Consume/Verbruik				
Refuse/Vuil	Dwelling/Bewoning	600	17.01	1.00000	130.43
Sewer/Rooi	Aval/Beskik	1	18.13	120.4000	138.97
Sewer/Rooi	Dwell/Bewonig	1	2.86	19.08000	21.94
Elec/Elek	Basic/Basis	1	13.05	87.00000	100.05
Refuse/Vuil	Assessment Rat A	1	7.95	53.00000	60.95
** Total monthly:					470.40
					655.80
					- - -

DESCRIPTION/TYPE OF SERVICE	AMOUNT
Balance brought forward:	542.61-

CITY OF
Polokwane
NATURALLY PROGRESSIVE

POLOKWANE MUNICIPALITY
TEL: 012 290 2001
and request to be transferred to extention 2678/9/60/81
billing@polokwane.gov.za

PROPERTY INFORMATION

ERF: PB011 6469 027
TOWNSHIP: DE WETRYLAAN 175
STREET ADDRESS: DE WETRYLAAN
PORTION:
ZONING:
USE:
AREA:
SUBURB:

OFFICE HOURS

MONDAY TO FRIDAY 08:00 - 15:00
EXCLUDING PUBLIC HOLIDAYS

PLEASE NOTE

THIS ACCOUNT IS PAYABLE ON OR BEFORE THE DATE INDICATED.
FAILING WHICH THE SERVICE WILL BE DISCONTINUED WITHOUT NOTICE.
EASYPAY EFT CUSTOMER, PAYMENT FOUR (4) DAYS PRIOR "D" DATE.
"PLEASE USE YOUR 12 DIGIT ACC. NO AS REFERENCE FOR PAYMENT"

MESSAGE

BANKING DETAILS

Standard Bank, Polokwane Branch No. 052 548 Account No. 030172349

DETAILS OF PROPERTY ASSESSMENT

SITE VALUATION
MARKET VALUATION
1080000

NATURALLY PROGRESSIVE



Mr/Ms K M SWARTLAND
DE WETRYLAAN 175
POLOKWANE 0690
CITY OF POLOKWANE
1000 1116 8190
Barcode

REMITTANCE ADVICE			
DETACH THIS PART AND SUBMIT WITH YOUR REMITTANCE		25/01/2019	
PAYABLE BEFORE			655.80

POLOKWANE MUNICIPALITY			
NAME: Mr/Ms K M SWARTLAND			0418 1000 1116 8190
ACC No. POLOK 1000 1116 8190			>>>> 9141 7001 0001 1168 1908

GENERAL INFORMATION

1. Enquiries in respect of your account must be made at the enquiry counter or through a letter addressed to the Municipal Manager. Always quote your account number.
2. If you have not received an account by the eighth of the month a duplicate must be obtained from the enquiry counter.
3. Only bank guaranteed cheques will be accepted.
4. If your cheque has, for some reason, been returned by the bank the amount must immediately be paid failing on which electricity and water supply will be terminated without warning. Appropriate additional fees will be charged.
5. Interest will be charged on amounts outstanding after the due date.
6. In accordance to the relevant by laws the required deposit should be twice the average monthly charges in respect of consumption and will therefore be adjusted from time to time.
7. After you have given notice of the termination of your services, a further account will be rendered from the previous meter reading date to the termination date. Your deposit will be appropriated against the outstanding amount and an EFT refund or outstanding balance will be reflected on the account.
8. Deposit refunds take approximately 4 - 6 weeks. Banking details to be submitted for the refund of deposits or credit balances.
9. When a property is sold the owner is responsible for all charges up to the date the Council is notified by the Deeds Office that transfer was effected.
10. If your account does not indicate that it is settled automatically, the amount owing must be paid by yourself.
11. Invoices in respect of sundry charges will be furnished on request.
12. Amount in arrears to be paid by agreed arrangement must strictly be paid on the arranged date failing on which services will be terminated.
13. Amount in arrears to be paid by agreed arrangement must strictly be paid on the arranged date failing on which services will be terminated.
14. Property owners are responsible for payment of the following charges: Assessment Rates, sewerage, refuse and basic charges for water and electricity.
15. Internet, EasyPay payments and direct bank payments must be made four (4) days before the payment date.
16. Payments made at the municipal offices, particularly cash payments, should only be made at the official cashing points where an official cashier will print a receipt upon receipt of the amount tendered. The municipality shall not accept the responsibility for payments made to any other official other than the official cashier.
17. Municipal Bank Account.