

*All signatories on agreement

INITIALS
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City & Guilds No. 616490
Reg. No. 2014/163417/07
www.mmpoed.ac.za
Email: info@mmpoed.ac.za
Tel: +27 11 912 1926

1. Grande Chef Qualification (Occupational Certificate: Chef) – 36 Months (3 Years);
2. Professional Patisserie (Pastry) Qualification – 18 Months;
3. Introduction: Professional Confectionery & Food Preparation Qualification – 10 Months

CHEF QUALIFICATIONS / PROGRAMMES

for the

Limpopo Chefs Academy

(Hereinafter referred to as "the Trainee" and/or "Applicant" and/or "Student")

ID NUMBER:

A10531 6676 068

FULL NAMES AND SURNAME

GOPOLAUG UKWE

And

(Hereinafter referred to as "LCA" and/or "Training Provider")

(Registration Number 2014/163417/07)

MOKOPANE CAMPUSES & POLOKWANE CAMPUSES

LIMPOPO CHEFS ACADEMY

Made and entered into by and between:

AGREEMENT



the Practical Training Provider for the purpose aforesaid.
Agreement, and subject specifically to the agreement concluded between LCA and
(hereinafter referred to as "the training"), subject generally to the terms of this

(please X select relevant course applicable for

Introduction: Professional Cookery 10 months.

Professional Pastry 18 Months

Chef Qualification 36 months

2.1. The Training Provider undertakes to provide training to the trainee in accordance
with the standardized training manuals in respect of the chef course for the:

2. TRAINING

Moreover, the trainee (if female) acknowledges that she is not pregnant.
confirms that he/she is physically fit as at the date of signature of this agreement.
1.3. By virtue of the rigorous nature of the training for the chef courses, the trainee

The trainee acknowledges that he / she is available for the full period of the

(please X select relevant course applicable for

Introduction: Professional Cookery 10 months.

Professional Pastry 18 Months

Chef Qualification 36 months

1.2. The training in respect of the chef course shall take place over a period of:

criteria, proof of such minimum criteria.

for enrolment as a trainee in the course, refers to prospectus under minimum
1.1. The trainee acknowledges that he/she has attained the following minimum criteria

1. TRAINEE

NOW THEREFORE THE PARTIES BEING ALL THE SIGNATORIES HERETO, ANY REFERENCE TO
"TRAINEE" AND/OR "APPLICANT" AND/OR "STUDENT" TO INCLUDE SUCH SIGNATORIES
FOR THE PURPOSES OF LIABILITY IN TERMS OF THIS AGREEMENT, AGREE AS FOLLOWS:

purpose aforesaid.

AND WHEREAS the trainee intends registering for the chef course for the

purpose aforesaid.

AND WHEREAS LCA is the Training Provider to train the trainee for the

Cooking (Chef) provided that the trainee achieves the minimum standards set.

completion of the professional cookery course of a qualification in Food Preparation and
professional cookery (Chef), resulting in the award to the trainee after

and CITY & GUILDS to conduct the training (theoretical & experiential) of the trainee in

WHEREAS LCA has been accredited by QCTO (Quality Council for Trades and Occupations)

PREAMBLE

INITIALS

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3

*All signatories on agreement

City & Guilds No: 048459
Reg. No: F00072003
Date: 14/03/2017
www.cga.co.za
Email: info@cgacollege.co.za
Tel: 011 941 2266
Fax: 011 941 2266

INITIALS

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nine thousand and five hundred rand) is payable before student commence
If once off payment is selected the discount amount of R59 500.00 (fifty
one hundred and eleven rand and twelve cents)
intake) or (August to April – for July intake) of R7 111.12 (seven thousand
09 consecutive monthly instalments (February to October – for January
SECOND (2nd) YEAR TUITION FEE of R64 000.00 (sixty four thousand rand),

Any indulgence not to detract from the rights of LCA in terms of clause 5;
studies.

thousand rand) is payable before student commence with first year of
nine thousand five hundred rand) plus uniform amount of R8 000.00 (eight
if once off payment is selected the discount amount of R59 500.00 (fifty
hundred and twenty two rand and twenty three cents)
intake) or (July to March – for July intake) of R6 222.23 (six thousand two
consecutive monthly instalments (January to September – for January
will be paid before student commence with studies and thereafter 09
not able to pay the full amount a deposit of R8 000.00 (sixty four thousand rand)
FIRST (1st) YEAR TUITION FEE of R64 000.00 (sixty four thousand rand), if
first year of studies)

Once off Uniform fee of R8 000.00 (eight thousand rand) - (payable in the

INITIAL

DURATION - 18 MONTHS

PROFESSIONAL PATISSERIE (PASTRY) QUALIFICATION

3.1.2.

studies is for the student own account)
(please note that all extra uniforms ordered in the second and third year of
Any indulgence not to detract from the rights of LCA in terms of clause 5.
studies.

thousand rand) is payable before student commence with third year of
if once off payment is selected the discount amount of R36 000.00 (thirty six
thousand seven hundred and twenty two rand and twenty three cents)
January intake) or (August to April – for July intake) of R3 722.23 (three
thereafter 09 consecutive monthly instalments (February to October – for
(five thousand rand) will be paid before student commence with studies and
hundred rand), if not able to pay the full amount a deposit of R5 000.00
THIRD (3rd) YEAR TUITION FEE of R38 500.00 (thirty eight thousand five
Any indulgence not to detract from the rights of LCA in terms of clause 5;

studies.

thousand rand) is payable before student commence with second year of
if once off payment is selected the discount amount of R46 000.00 (forty six
hundred and seventy seven rand and seventy eight cents)
(August to April – for July intake) of R4 777.78 (four thousand seven
consecutive monthly instalments (February to October – for January intake)
will be paid before student commence with studies and thereafter 09
if not able to pay the full amount a deposit of R6 000.00 (six thousand rand)
SECOND (2nd) YEAR TUITION FEE of R49 000.00 (forty nine thousand rand),

Any indulgence not to detract from the rights of LCA in terms of clause 5;
rand) is payable before student commence with first year of studies.

*All signatures on agreement

INITIALS

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Learner Cupti Academy
Learner Cupti Academy
Treasurer 031 941 1926
Email: treas@learncupti.co.za
Phone: 031 941 1926
Fax: 031 941 1926
Web: www.learncupti.co.za
Reg No: 2014/163170
VAT Reg No: 441 163 170
City & Guilds No: 61490



TO PAY THE FULL TUITION FEE FOR THE ANNUAL (THE TUITION FEE HAS TO BE PAID
IF BY ANY MEANS THE STUDENT WISHES TO DROP OUT OF THE PROGRAMME THE
TRAINEE/APPLICANT AND ALL SIGNATORIES HERETO WILL REMAIN RESPONSIBLE
IF BY ANY MEANS THE STUDENT WISHES TO DROP OUT OF THE PROGRAMME THE

3.5 CANCELLATION

3.4. All the signatories hereto choose as their respective domicile at
executandi for the service of all processes and notices the addresses set out in the
paragraph which he/she completed his or her particulars including the email
addresses and fax numbers, the particulars of LCA being those indicated below the
signature on behalf of LCA;

3.4. The trainee shall not be entitled to leave for the duration of the course;

3.3. Travelling expenses to and from the training provider (LCA), to and from practical
training at establishments is at the trainee's own cost;
(two) months behind (non-payment).

3.2. The student will not be registered for exams (theory and practical) if the student
tuition fee is not paid up in full irrespectively of the year of studies. All tuition fees
for the current year must be paid up before exams.
With regards to LCA 2 (two) and 3 (three)-year qualifications, should the first (1st-
year tuition fee not be paid up, this will result in the trainee to not continue with
the 2nd/3rd (second/third) year of studies. The trainee can continue with studies as
soon as the account has been settled.
LCA has the right to place the trainee on hold should the account fall 2

Any indulgence not to deduct from the rights of LCA in terms of clause 5.
studies.

Once off payment is selected the discount amount of R34 500.00 (thirty
hundred and fifty five rand and fifty six cents)
intake) or (July to March - for July intake) of R3 555.56 (three thousand five
consecutive monthly instalments (January to September - for January
will be paid before student commence with studies and thereafter 09
not able to pay the full amount a deposit of R5 000.00 (five thousand rand)
FIRST (1st) YEAR TUITION FEE of R37 000.00 (thirty seven thousand rand), if
year of studies)

Once off Uniform fee of R6 000.00 (six thousand rand) - (payable in the first
DURATION - 10 MONTHS

3.1.3. INTRODUCTION: PROFESSIONAL COOKERY & FOOD PREPARATION INITIAL

Any indulgence not to deduct from the rights of LCA in terms of clause 5.
With second year of studies.



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INITIALS

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Telephone numbers: (H) NA (W) 015 285 7300
Fax number: NA Email address: applelanguage@gnicil.com
Postal Address: 8A (S682), FLORAPARK, 0699
Residential Address: 10 MOOKA STREET, FLORAPARK, 0699
 Out of Community
 Never Married Divorced Widower Widow In Community
MARRITAL STATUS:

Full Names: MARINA YVONNE ID Number: 6609070261085
Learning Academy

SOLIDUM FOR THE PURPOSES OF THIS AGREEMENT (I):
3.6 CO-SIGNATORIES AND LIABLE PERSONS AS CO-PRINCIPAL DEBTORS IN

If YES, attach copy of Court Order:
YES/NO
Has your estate ever been sequestered, placed under administration or debt review before?
Telephone numbers: (H) (W) (C) 075 504 4861
Fax number: applelanguage@gnicil.com
Postal Address: PO BOX 15682, FLORAPARK, POLOKUANE
Residential Address: 10 MOOKA STREET, FLORAPARK, POLOKUANE
 Out of Community
 Never Married Divorced Widower Widow In Community

MARRITAL STATUS:

ID Number: 016521 6516 086
Full Names: GUGLITZIG

3.5 PARTICULARS OF THE TRAINEE/APPLICANT IF NATURAL PERSON:

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*All signatories on agreement

INITIALS

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City & Guilds No: 88190
Vet: 102020100
Regd: 2014/1537107
www.cga.org.za
Email: info@cgaafrica.org.za
Tel: +27 11 412 2266
Fax: +27 11 412 2266

Laptope Chlef Chlef Academy

 Never Married Divorced Widower Widow In Community

 Out of Community

MARRITAL STATUS:

ID Number:

Full Names:

SOLIDUM FOR THE PURPOSES OF THIS AGREEMENT (3)

3.8 CO-SIGNATORIES AND LIABLE PERSONS AS CO-PRINCIPAL DEBTORS IN

Relationship to trainee: MATE

If YES, attach copy of Court Order: KLO

Has your estate ever been sequestered, placed under administration or debt review before?

YES/NO

Telephone numbers: (H) 078794088 (W) 411A (C) 0822287475

Fax number: 411A Email address: Mosanilwe@gmail.com

Postal Address: P.O BOX 15682 EKKAAPRIL 0699

Residential Address: 10 WOODLAND ST, EKKAAPRIL 0699

 Out of Community

 Never Married Divorced Widower Widow In Community

MARRITAL STATUS:

ID Number:

Full Names:

6508185340086

NKWE MELISE FHILLI

SOLIDUM FOR THE PURPOSES OF THIS AGREEMENT (2)

3.7 CO-SIGNATORIES AND LIABLE PERSONS AS CO-PRINCIPAL DEBTORS IN

Relationship to trainee: MOTHE SON

If YES, attach copy of Court Order: _____

YES/NO

Has your estate ever been sequestered, placed under administration or debt review before?

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hereby excluded; interest, fees or levies on unpaid, due and payable on arrear amounts, which is that the parties did not explicitly or tacitly or by implication agree on discount, terms of the National Credit Act No 34 of 2005. More specifically, it is recorded date of letter of demand or service of summons to date of payment, both dates prescribed more annum compounded and calculated as from inclusive. This application for credit does not constitute a credit agreement in terms of the National Credit Act No 34 of 2005. More annum compounded and calculated as from date of letter of demand or service of summons to date of payment, both dates inclusive. The Applicant agrees herewith to pay interest on all overdue amounts at the

3.11

notwithstanding that any amount may, as at that date, not yet be due; immediately become due and payable without any notice of whatsoever nature, made on the due date, the full amount owing by the Applicant to the LCA shall be requested. The Applicant hereby acknowledges that should any payment not be determined by the LCA from time to time. The LCA's standard tariffs are available related services, will be in accordance with the standard tariffs of the LCA, as remuneration payable to the LCA by the trainee/applicant for the training and the LCA. In the absence of any written agreement to the contrary, the days from the date of invoice/statement or as otherwise agreed to in writing by the LCA, payment terms are strictly effective (electronic fund transfer/cash within 07 (seven

of and the punctual payment of all sums due in terms of this agreement; of the LCA, its order or assigments for the due and proper fulfillment of all the obligations as sureties and co-principal debtors in solidum with the Applicant unto and in favour LCA will consider this application and forthwith bind themselves jointly and severally to document and in support thereof, is true and correct being the basis upon which the conclusion of this agreement, secondly that all information furnished in this warrant, guarantees and representations firstly that the Applicant is legally entitled to the information in this document. All and/or any signature/ies to this agreement conclude this agreement, thirdly that they are duly authorized by the Applicant to

3.9 The Applicant undertakes to immediately notify the LCA in writing of any change to relationship to trainee:

If YES, attach copy of Court Order:

YES/NO

Has your estate ever been sequestered, placed under administration or debt review before?

(C)

Telephone numbers: (H) _____ (W) _____

Fax number: _____ Email address: _____

Postal Address: _____

Residential Address: _____

Leisure City Academy
T/a Voca ST 39 226
Email: info@leisurecity.co.za
Reg. No: 2017/00000000226
Reg. Date: 10/01/2017
Reg. Office: Cape Town
City & Guilds No: 883590

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5 May 9

Leopopo Chef Academy
Tutorship S015122
Page 20/41/1357/10
Ref ID: 202005051525
City & Guilds No: 88490

- comply with any rules imposed by LCA or the hospitality establishment.
 trainee from any training or practical sessions for failure by the trainee to
 exclude the trainee from any training provider shall have the right to exclude the

4.2. TUITION AND LECTURES

- terminate and be of no force and effect.
 to have abandoned his/her training and this agreement shall automatically
 days without a duly issued medical certificate, the trainee will be assumed
 4.1.2. Should the trainee absent himself/herself for a period of more than three
 and practical training in the absence of a duly issued medical certificate.
 4.1.1. The trainee is required to attend a minimum of 90% of all their theoretical

4.1. ATTENDANCE OF THEORETICAL AND PRACTICAL TRAINING

- the High Court.
 bringing against the Consumer, the LCA reserving its right to nevertheless approach
 and/or Regional Court, for any claim, action or application which the LCA may
 Africa. The trainee/applicant consents to the jurisdiction of the Magistrates Court
 The applicable Law regarding this agreement is the Law of the Republic of South
 3.15
 despite such queries the Applicant will be obliged to make payment as provided
 invoice/statement of account shall be deemed to be correct and lawfully raised.
 means of a written reconciliation, failing which all debts appearing on the
 Applicant shall query before the day designated for payment, such debts by
 Should the Applicant be of the opinion that incorrect debts were raised, the
 invalidity, unenforceability or irregularity goes to the root of this agreement.
 severable therefore and shall continue in full force and effect unless such
 then the remaining terms and provisions of this agreement shall be deemed to be
 if any clause or term of this agreement should be invalid, unenforceable or illegal,
 3.14
 and they warrant that they understand the meaning thereof and consent thereto;
 above basis is a higher scale than that of party and party and attorney and client
 contract warrants that they understand that the charges of legal fees on the
 thereafter to interest and thereafter only to capital. The signatories to this
 payments made shall firstly be allocated towards such fees, costs and charges,
 instruction, whether the legal proceedings are commenced or not, and all
 then current tariffs, shall be borne by the Applicant from the date of such
 and own client costs on the basis of such attorney's usual or customary prices or
 legal fees, collection charges, tracing agents' fees, party costs as well as attorney
 3.12
 In the event of the LCA having to instruct its attorney to collect any amounts, all

3.13 SEVERABILITY

- and they warrant that they understand the meaning thereof and consent thereto;
 above basis is a higher scale than that of party and party and attorney and client
 contract warrants that they understand that the charges of legal fees on the
 thereafter to interest and thereafter only to capital. The signatories to this
 payments made shall firstly be allocated towards such fees, costs and charges,
 instruction, whether the legal proceedings are commenced or not, and all
 then current tariffs, shall be borne by the Applicant from the date of such
 and own client costs on the basis of such attorney's usual or customary prices or
 legal fees, collection charges, tracing agents' fees, party costs as well as attorney
 3.12
 In the event of the LCA having to instruct its attorney to collect any amounts, all

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5.2. This agreement is the full and complete agreement between the parties and no guarantees, representations or other terms or conditions of whatsoever nature not herein contained, will be binding on the parties;

5.1. The parties undertake to execute all and any acts necessary or ancillary to execute properly the terms of this agreement;

5. GENERAL:

- 4.4.9. Travelling expenses to and from the training provider (LCA), to and from practical training at establishments is at the students own cost.
- 4.4.8. The trainee shall be issued with a workplace activity logbook for each practical training session attended / allocated during each year of study/ies. Upon completing each practical training session, the trainee will be requested to hand in the completed and signed (by head chef / supervisor / manager / owner) activity logbook no later than one week after returning back to LCA. Failure to do so will result in the practical session to be null and void which may lead to not completing the qualification.
- 4.4.7. While on practical training, any issues / problems should be communicated with LCA immediately for policies and procedures to take place to rectify the issue / problem. Examples of issues / problems are: harassment, racism, working hours, sleeping conditions, meal issues, etc.).

- 4.4.6. Zero tolerance for any illegal or criminal activities whilst on practical training (theft, drug abuse, etc). These actions will result in immediate suspension and possible expulsion from studies and LCA.
- 4.4.5. Practical Placement Allocations:
- No practical training outside the borders of South Africa will be allowed. Limpopo Province will be considered but can not be guaranteed. Requests for practical training falls outside the border of the Limpopo Province. Otherwise agreed or if establishment falls outside the choice unless not have the right to choose preferred establishment of choice unless Practical establishment will be automatically allocated and the trainee shall

- 4.4.4. No trainee shall be allowed to dismiss him / herself from any hospital without written confirmation, actions will be taken which may lead to should the trainee dismiss him / herself from the hospitality establishment supervisor / Owner. provider and the hospitality establishment's Head/Executive Chef / establishment without the written confirmation by both the training supervisor / Owner.

City & Guidelines No: 848490
Vat: 41700270103
Reg: 102/1-1363/1/07
www.mimpocketbooks.co.za
Email: info@mimpocketbooks.co.za
Tel/Fax: 015 491 2266

7.1.1 The death, bodily harm (burns, knife cuts, etc), injury while on duty, loss of health or illness of any trainee howsoever caused;

7.1 Neither LCA nor the hospitality establishment or any of its contracted training establishments, any official employee, representative or agent acting in his/her capacity as such shall be liable for any damage arising out of:

INDEMNITY AND LIABILITY

6.4. Should the trainee wish to downgrade his/her studies to a lower qualification there will be no refund on the current course fee enrolled. No monies will be paid back with regards to the difference of tuition fees.

Q.5. Should a college wish to change from full-time studies to part-time studies, each case will be assessed individually based on student performance and current situation. LCA reserves the right to deny the request.

6.2. Should the trainee wish to upgrade his / her qualification, this should be done in writing by the trainee and if a minor by his/her legal guardian / parent / person responsible for training account 3 (three) months prior to final examination date. This request should directly be submitted to campus management via email.

6.1 LCA has the right to downgrade the trainee qualification due to poor performance, not adhering to LCA policies and procedures, poor practical training performance and poor marks (but are not limited to). Constructive counselling sessions will be held with the trainee during this process.

6. DOWNGRADING / UPGRADE OF COURSE / QUALIFICATION

5.5. All signatories hereto guarantee to LCA that all forms of consent required in terms of the Matrimonial Property Act 88 of 1984, have been duly and properly given. A signatory who is married warrants, guarantees and represents that if no consent from the spouse of such signatory has been obtained or is required, then and in that event the signing of this agreement is performed by such signatory as part of the ordinary course of such signatory's profession, trade or business.

5.4. No concession, indulgence or leniency granted by the one party (hereinafter referred to as "the grantor") to the other ("the recipient"), will be construed as abandonment as "the grantor" to the other ("the recipient"), whether they originated in the past or will any of his rights against the recipient, whether they originated in the future; and

5.3. No amendment of the terms or conditions of this agreement or any direct cancellation thereto between the parties will have any legal effect whatsoever if not reduced to writing and signed by all the parties that are signatories hereunto or their duly authorized representatives;




SIGNED AS WITNESS

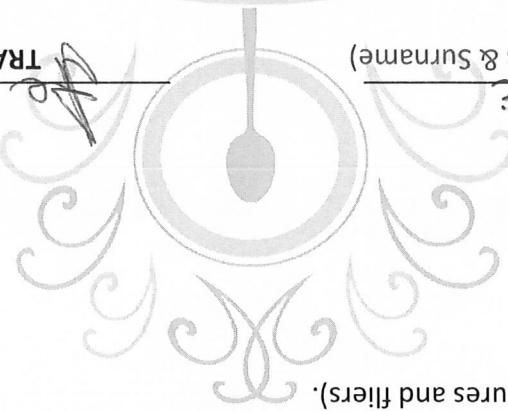
1. _____

2. _____

Identity Number: 911C631 6531 088
 Physical address: 10 Hauka Street, Ploie Park, Ploie Buzau
 Postal address: PO Box 15683, Ploie Park, Ploie Buzau
 Cell phone number: 073 504 4881
 Home telephone number: 073 504 4881
 Email address: gopoldaugustine@gmail.com

TRINNEE:

TRINNEE: (Full Name & Surname)



8 SIGNATURES:

7.4 The trainee consents to the use by LCA whether in the past, present or future, of his or her image, name and biographical details on case-studies to be placed on the LCA Website and in other future publications and promotional materials of LCA and PR stores, brochures and files).

/or CITY & GULDS and / or QCTO (including without limitation, posters, websites,

7.3 The trainee indemnifies LCA and the hospitality establishment, its officials, employees, representatives or agents as well as the training establishment, their employees, representatives or agents to the use by LCA whether in the past, present or future, of his or her image, name and biographical details on case-studies to be placed on the LCA Website and in other future publications and promotional materials of LCA and PR stores, brochures and files).

7.2 The trainee hereby indemnifies LCA and the hospitality establishment against any claim made against it or its contracted training establishment in respect of any damage caused by or to the trainee.

7.1.2 The destruction of or damage to any property owned by or in the custody of any trainee however caused.

*All signatories on agreement

Limpopo Chefs Academy
Reg No: 2012/0151226
Email: info@limpopo-chefs.com
Tel/Fax: 015 349 1226
Cell: 082 444 2424
Web: www.limpopo-chefs.com
VAT Reg No: 420 200 0703
Reg Date: 10/01/2017
Reg Office: 10/01/2017/01
Reg Type: 10/01/2017/01
City & Quarters No: 24490

LEARNER AGREEMENT 2020 (Copyright)

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INITIALS

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CO-SIGNATORY 3: (Full Names & Surname)

SIGNED AS WITNESS

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CO-SIGNATORY 2: (Full Names & Surname)

SIGNED AS WITNESS

1.

2.

X

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CO-SIGNATORY 1: (Full Names & Surname)

SIGNED AS WITNESS

1.

2.

WILHEMINA VONNE MEYER

CO-SIGNATORY 1: (Full Names & Surname)

*All signatories on agreement

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Limpopo Chefs Academy
Limpopo Chefs Academy
Email: info@limpopochefs.co.za
Tel No: 015 491 1226
0600
Mokopane
82 Rabie Street
The Directors
LIMPOPO CHEFS ACADEMY:
City & Guilds No: 2868490
Reg No: 2002/000003
Reg'd Office: 101 191 1226
www.limpopochefs.co.za

SIGNED AS WITNESS

1.

2.

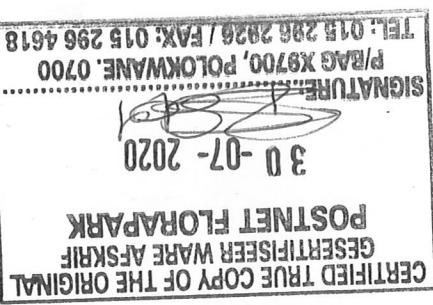
SIGNED AT: CA on this 30 day of July 2020

Limpopo Chefs Academy
Email: info@limpopochefs.co.za
Tel No: 015 491 1226
0600
Mokopane
82 Rabie Street
The Directors
LIMPOPO CHEFS ACADEMY:

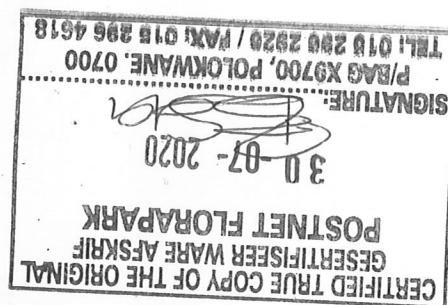
SIGNATURE OF DULY AUTHORIZED OFFICIAL
LIMPOPO CHEFS ACADEMY REPRESENTATIVE (Signature)

LIMPOPO CHEFS ACADEMY REPRESENTATIVE (Full names & surname)

SIGNED AT: _____ on this _____ day of _____ 20 _____



<p>NOTICE OF PERSONAL PARTICULARS</p> <p>1. Any changes to the personal particulars in your ID Book must be communicated to all relevant parties.</p>	<p>NOTICE OF ADDRESS</p> <p>1. Keep the NOTICE OF CHANGE OF ADDRESS form in this pocket to ADDRESSES from in this pocket to report a change of address or a change in particular of your present address e.g. name of street and/or street number etc.</p> <p>2. Hand in at or post to the nearest regional/district office of the DEPARTMENT OF HOME AFFAIRS.</p>
 <p>MAMPULA YVONNE FORENAME(S) SOUTH AFRICA COUNTRY OF BIRTH 1966-09-07 DATE OF BIRTH 2012-11-19 DATE ISSUED THE DIRECTOR-GENERAL HOME AFFAIRS ISSUED BY AUTHORITY OF</p>	
<p>S.A. CITIZEN</p> <p>NKWE SURNAME</p> <p>I.D. No. 660907 0267 085</p> <p>Barcode</p>	



GENERAL INFORMATION

1. Enquiries in respect of accounts must be made at the enquiry counter or per BillinC@polokwane.gov.za, or through a letter addressed to the Municipal Manager. Always quote your account number.
2. Statements can be obtained on our website. Log on the website of Polokwane Municipality, City Customer Accounts, click on Register, capture your e-mail address and password. You will receive your confirmation on your e-mail. Log in, add your accounts and print directly from the website. Accounts can also be obtained from the enquiry counters at the Rates Hall, or any satellite office in Seshego and Mankweng.
3. Only bank guaranteed cheques will be accepted.
4. If your debit order has for some reason been returned by the bank, the amount must immediately be paid, failing on which electricity and water supply will be terminated without any notice. The appropriate additional fees will be charged on your account.
5. Interest will be charged on amounts outstanding after the due date.
6. In accordance to the relevant by laws the required deposit should be twice the average monthly charges in respect of consumption and will therefore be adjusted from time to time.
7. After you have applied for cancellation of your account, a final account will be rendered from the final meter reading date. Your deposit will be appropriated against the outstanding amount and an EFT refund or outstanding balance will be reflected on the account. The latter also applies when you convert from post paid meters to pre-paid meters.
8. Deposit refunds take approximately 4 - 6 weeks. Banking details to be submitted for the refund of deposits or credit balances.
9. When a property is sold the owner is responsible for all charges up to the date the Council is notified by the Deeds Office that transfer was effected.
10. If your account does not indicate that it is settled automatically, the amount owing must be paid by yourself.
11. Cr(+) amounts are not payable. Dt and Cr amounts on different accounts may not be deducted from each other unless prior arrangements were made.
12. Invoices in respect of sundry charges will be furnished on request.
13. Amount in arrears to be paid by agreed arrangement must strictly be paid on the arranged date failing on which services will be terminated.
14. Property owners are responsible for payment of the following charges: Assessment rates, sewerage, refuse and basic charges for water and electricity.
15. Internet, EasyPay payments and direct bank payments must be made four (4) days before the payment date.
16. Payments made at the municipal office, particularly cash payments, should only be made at the official cashing points where an official cashier will print a receipt upon receipt of the amount tendered. The municipality shall not accept the responsibility for payments made to any other official other than the official cashier.



P0004753

IF UNDELIVERED PLEASE RETURN TO: P.O.BOX 111, POLOKWANE, 0700.

Refer to the municipality's website for more information. Your safety matters to us. Stay home and be safe.

Office, Pep, Game and Makro.

Continue to pay your account at any EasyPay stores which include Shoprite, Pick n Pay, Woolworths, the Post

Penalties on tampering of water meters has increased from R13 850.62, and electricity meters from R12 651.10 to R70 000.00 for residential users, and up to R150 000.00 for business and industrial users. The municipality has provided an amnesty period from 1 July until 30 August 2020. Customers are advised to report any meter related challenges or tampering in order to receive an amnesty for penalty and / or termination. Draastic steps will be enforced after the Amnesty period.

Please take note of the tariff increase applicable from 1 July 2020.

Dear Customer.

MESSAGE



0699
FLORAPARK
PO BOX 15682
NKWE MP & MY



TAX INVOICE

