

• **Contact**

- 📍 Patna, India 800020
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SUPRIYA VERMA

Agri Advisor

• **Skills**

- Service consultant assistance
●●●●● Very Good
- Teamwork and Collaboration
●●●●● Excellent
- Self-Motivated
●●●●● Excellent
- Training development aptitude
●●●●● Very Good
- CRM
●●●●● Very Good
- Creative problem solving
●●●●● Excellent
- Technical Support
●●●●● Very Good

• **Languages**

English – fluent, Hindi – fluent,
Odia – fluent, Maithili – native

To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

BACKGROUND BRIEF -

Service-oriented individual with superb customer service and communication skills, to utilize 1 years of agriculture advisory experience, excellent interpersonal, communication, and presentation skills, to provide best farming solution.

• **Work History**

Agronomist consultant

CULTINO AGROTECH PVT LTD

- Worked on a contractual basis as an
- Conducted research, gathered information from multiple sources and presented results.
- Participated in continuous improvement by generating suggestions, engaging in problem-solving activities to support teamwork.
- Used critical thinking to break down problems, evaluate solutions and make decisions.

Advisor

DeHaat, GREEN AGREVOLUTION PVT LTD, patna

- **JOB ROLE DETAIL 1**
- Helped large volume of customers every day with positive attitude and focus on customer satisfaction.
- Anticipated responses and prepared clear and articulate answers.
- Resolving queries on application (Freshdesk) and WhatsApp (fresh chat) connected with fresh works
- Created customer profiles using CRM tools and Maintaining data on Odoo & cockpit
- Resolved concerns with products or services to help with retention and drive sales.
- Creating presentations related to farmer queries as based on season
- Tracking hyperlocal order through Django administrator
- Created customer support strategies to increase customer retention.

2021-11 -
Current

• **Education**

B.Sc. Hons

SRI SRI UNIVERSITY - Agriculture

2016-01

Secondary Examination

Vikash Residential All India

2014-01

Secondary Examination

St. xaviers high school

2022-10 -
Current

**Post Graduate Diploma EXECUTIVE :
FOOD SUPPLY CHAIN MANAGEMENT**

Institute of Good Manufacturing Institute - Delhi