# MD RAKIB HASAN

Graduated from University of Dhaka, performance-driven, continuous learner through hands-on experience and mentorship in a dynamic organization. Seeking challenging role of Territory Officer to develop expertise in sales, marketing, and strategic decision-making while gaining exposure to cross functional business operations.



Dhaka, Bangladesh

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## Areas of Expertise

## SALES & TERRITORY MANAGEMENT

Territory Planning & Client Retention Client Relationship & Negotiation Sales Strategy & Market Analysis

#### **DATA-DRIVEN DECISION MAKING**

**Data-Driven Sales Strategies Predictive Analytics & Forecasting** CRM Systems (Salesforce, HubSpot) Data Visualization (Power BI, Tableau)

#### **CUSTOMER ENGAGEMENT**

Client Assessment & Solution Selling Conflict Resolution & Objection Handling Presentation & Negotiation Skills

#### PROCESS OPTIMIZATION

Sales Performance Metrics & Reporting A/B Testing & Campaign Analysis **Process & Cost Optimization** 

#### **CLOUD & TECHNOLOGY**

Amazon Web Services (AWS) Google Cloud Platform (GCP) **CRM Tools & Sales Automation** Data Analytics Tools (Python, R, SQL)

## ADDITIONAL TECHNICAL SKILLS

Communication & Presentation Data Handling (Pandas, Numpy) CI/CD Tools (Docker, Kubernetes) Machine Learning (TensorFlow, PyTorch)

# Certification / Training

- @
- @Google IT Support Professional
- @Google IT Automation With Python
- □ Google Cloud: Cloud Architect
- Mathematics for Machine Learning
- Architecting Google Compute Engine
- DataOps with Apache Iceberg using Spark, Nessie, and Dremio

### Extracurricular Activities

# Secretary (Technical), Geo-Biome Club **University of Dhaka**

Participant, Stanford University **Code In Place 2024** 

Runnersup in Dhaka Division BCB Young Tigers Cricket (2017)

## Professional Experience

## Stanford University; Code In Place 2025

Section Leader

March 2025 - May 2025

- Led the class of 9 international students to teach CS106A/B program of Stanford University Syllabus. Provided detailed feedback and grading on assignments and exams.
- · Collaborating with Dr. Chris Piech & Dr. Mehran Sahami to enhance course materials.

# Atomic Energy Center; Bangladesh Atomic Energy Commission

Research Assistant

Mar 2024 - Nov 2024

- · Developed and deployed deep learning models using TensorFlow and Scikit-Learn for water quality forecasting, enhancing environmental monitoring of the Turag, Buriganga, Shitalakshya, Dhaleshwari, and Balu rivers.
- Analyzed water pollution dynamics and documented findings in 7+ study, contributing to 10+ journal articles.

# University of Dhaka; Department of Soil, Water And Environment

Research Assistant

- Led 15+ analytical chemistry and deep learning projects to assess the impact of soil, sediment, and water quality on human health, analyzing over 500 samples across the Gangetic Delta.
- Used 5+ mathematical and statistical approaches to improve soil organic carbon (SOC) model accuracy by 15%. Contributed to 7+ peer-reviewed journal articles.

#### Project

## **Customer Behavior Analysis for E-Commerce Using Machine Learning**



- Segmented customers into frequent buyers, occasional shoppers, and browsing customers using K-means and Agglomerative clustering for a Upwork client.
- Implemented marketing strategies, boosting engagement and conversion rates, resulting in a 21% profit increase.
- Applied algorithms and programming in 5 e-commerce apps. Tools used: Python, Pandas, Scikit-learn, Matplotlib, Seaborn.

#### **Data-Driven E-Commerce Business Analysis for Strategic Growth**



- · Analyzed e-commerce sales, profit, and customer behavior to optimize business strategies for 3 Fiverr client.
- Identified that consumer segment contributed 54% of profit, corporate region accounted for 28% of sales and revealed 15% temporal sales seasonal variation.
- Tableau live dashboards integrating with PostgreSQL and pipeline applied in 4 ecommerce sites.

## Bank Customer Segmentation for Targeted Loan Marketing Using Power BI



- Analyzed bank customer data to identify loan-targeted segments based on gender, education, marital status, and age for a local bank (freelance project).
- 35% high-potential loan applicants were university graduates, and 40% loans were requested by middle-aged individuals.
- Boosted loan conversion rates by 18% through targeted customer segmentation, data and reporting pipeline was created using Power BI.

## **Interpersonal Skills**

#### Languages

English (Fluent) Bengali (Native) Hindi (Fluent)

### **Communication Skills**

Expert in communication with senior leadership and decision making teams.

### **Programming (4Y)**

Python R SQL Bash

## Database (3Y)

PostgreSQL MongoDB MySQL SQLite

## Data Handling (4Y)

Pandas Numpy A. Spark Excel

#### Dashboarding / Plotting (3Y)

PowerBI Tableau DataStudio Superset Seaborn Matplotlib

#### **Machine Learning (3Y)**

Scikit-Learn TensorFlow PyTorch Spark MLib

### Cloud Platform (3Y)

AWS GCP

Azure DigitalOcean

#### CI / CD Framework (2Y)

Docker Kubernetes
Terraform Github Action

## Operating Platform (3Y)

Linux Win Server

Unix

## App Development (1Y)

Django Flask

#### Project

## Water Quality Modeling Using Enhanced CNN, RNN, LSTM, GRU of Turag

- Analyzed Turag River water and developed a novel method for modeling dissolved oxygen (DO) and biological oxygen demand (BOD) using stacked CNN, RNN, LSTM, and GRU under atomic energy center project.
- Deep learning models outperformed machine learning models, improving accuracy by 3.88%, reducing errors by 7.41%, and increasing reliability by 95.56%.

## **Ground Water Arsenic Pollution Modeling Using Ensemble Techniques**

- Analyzed groundwater from 909 wells to assess Arsenic pollution and developed a novel ensemble techniqueusing multi-scalar data fusion (soil, climatic, anthropogenic, satellite imagery) for prediction.
- The approach is expected to improve prediction accuracy by 5-10% compared to traditional deep learning models.
- Collaborated with Dr. Anwar Zahid from the Institute of Water Modeling, BWDB on the project.

All Other projects can be found on Github 💿

## **Educational Qualification**

## University of Dhaka; B.Sc in Soil, Water & Environment

Jan 2020- Feb 2025

CGPA: 3.62/4.00;

Research Project: Health Risk Assessment from Heavy Metals in Dried Fish of Dhaka.

## Higher Secondary Certificate (HSC)

Graduated in 2019

Letter Grade: A (Science), Government Bangla College

#### Secondary School Certificate (SSC)

Graduated in 2017

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Letter Grade: A+ (Science), Lalmatia Housing Society School & College

#### **Publications**

### Journal of Next Research, Elsevier (Under review)

Hasan, M. R., Rahman, A., Zubyer, S., & Jolly, D. Y. N. Comparative analysis of water quality forecasting of enhanced CNN, RNN, LSTM, GRU-based multivariate and univariate deep learning architectures for the urban Turag River.

## Journal of Biological Science, University of Dhaka (Under review)

Uddin, M. J., Hasan, M. R., Arabi, F. Z., & Ali, A. Z. Spatial soil variability and carbon dynamics in the Moribund Delta of the Ganges of Bangladesh.

## Journal of Environmental Geochemistry and Health, Elsevier

Rahman, A., Hasan, M. R., Zubyer, S., Jolly, Y. N., & Akter, S. Heavy metals and health risk assessment of Buriganga, Shityalakshya, Balu, Turag, Dhaleshwari river sediments and water around Dhaka.

## Journal of Environmental Science Ecosystem, Elsevier

Hasan, M. R., Arabi, F. Z., Uddin, M. J., & Mohiuddin, A. S. M. The potential soil organic carbon stocks in Sundarbans tidal mangrove forest ecosystem of Bangladesh.

#### References

## Dr. Md. Akhter Hossain Khan Vice Chancellor

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# Dr. ASM Mohiuddin Chairman

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## Dr. Yeasmin Nahar Jolly Chief Scientific Officer

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