



THE GOVERNMENT OF THE
REPUBLIC OF TAJIKISTAN



KFW

GFA
CONSULTING GROUP

PROJECT ENHANCING RURAL DEVELOPMENT THROUGH ADAPTED LAND USE AND NATURAL DISASTER RISK MITIGATION (DRM)

FEEDBACK AND GRIEVANCE REDRESS MECHANISM

This system is for the acceptance, registration, and review of complaints and grievances. The mechanism is designed in such a way that people can freely report their concerns related to the project.

WHO CAN APPLY?

In order to ensure transparency in the implementation of the enhancing rural development through adapted land use and natural disaster risk mitigation (DRM) and communication with its beneficiaries, a feedback and grievance review mechanism has been established. This mechanism provides project beneficiaries with the opportunity to submit their feedback, suggestions, complaints, and requests related to the management and implementation of sub-projects through the following contact details and get in touch with the implementing agency of the project, the National Social Investment Fund of Tajikistan (NSIFT).



734013, Tajikistan, Dushanbe,
25A Behzod street,
SI "Tojikfilm", 4th floor (NSIFT)



web: nsift.tj, mis.nsift.tj
e-mail: info_drm@nsift.tj



(+992 37) 221-87-53
(+992 37) 221-68-44

