

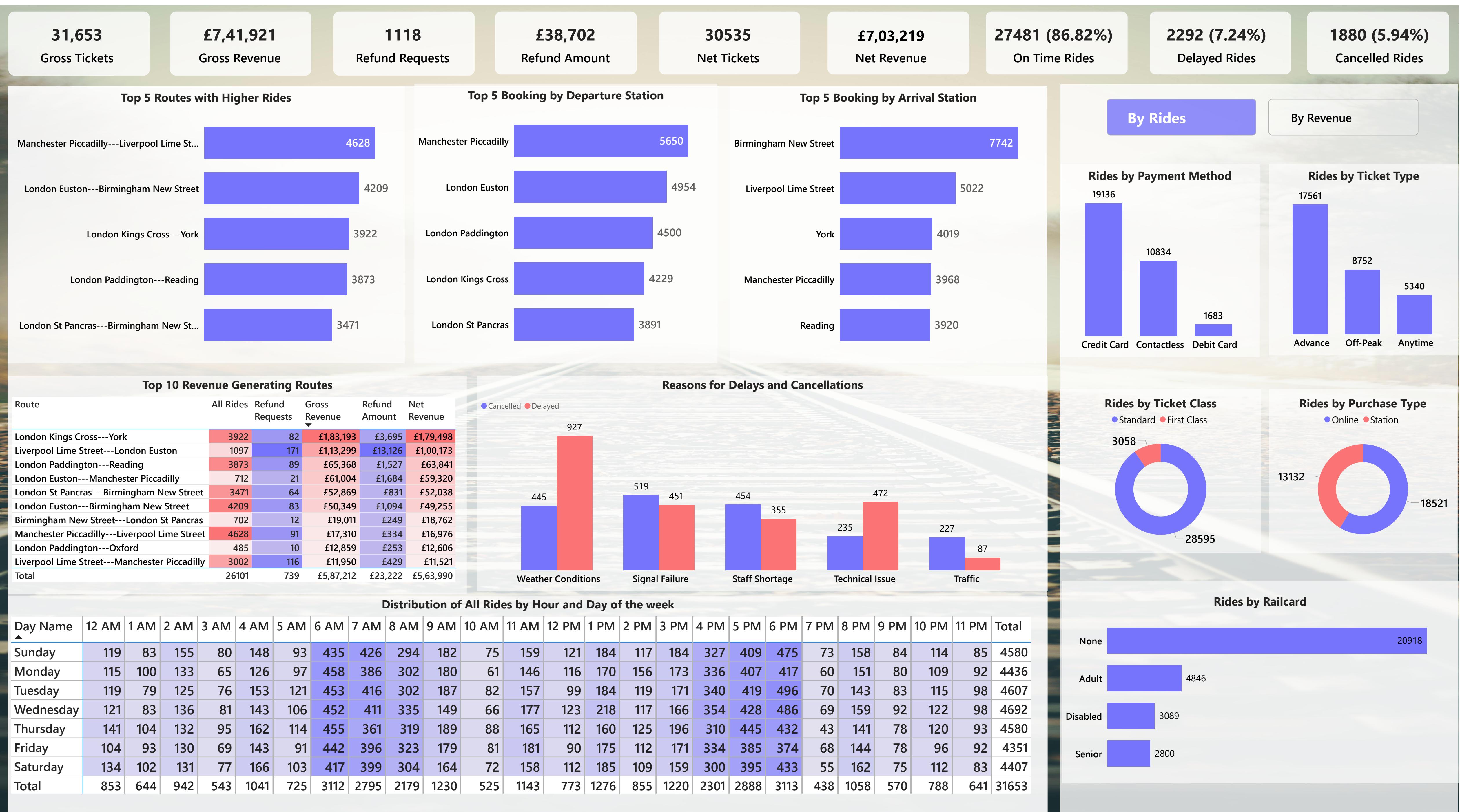
UK Train Rides

All Rides

On Time Rides

Delayed Rides

Cancelled Rides



UK Train Rides

All Rides

On Time Rides

Delayed Rides

Cancelled Rides

Weekend

Weekday

Public Holiday

Bank Holiday

Other

None

Adult

Disabled

Senior

None

UK Train Rides

All Rides

On Time Rides

Delayed Rides

Cancelled Rides

31,653

Gross Tickets

£7,41,921

Gross Revenue

30535

Net Tickets

£7,03,219

Net Revenue

27481 (86.82%)

On Time

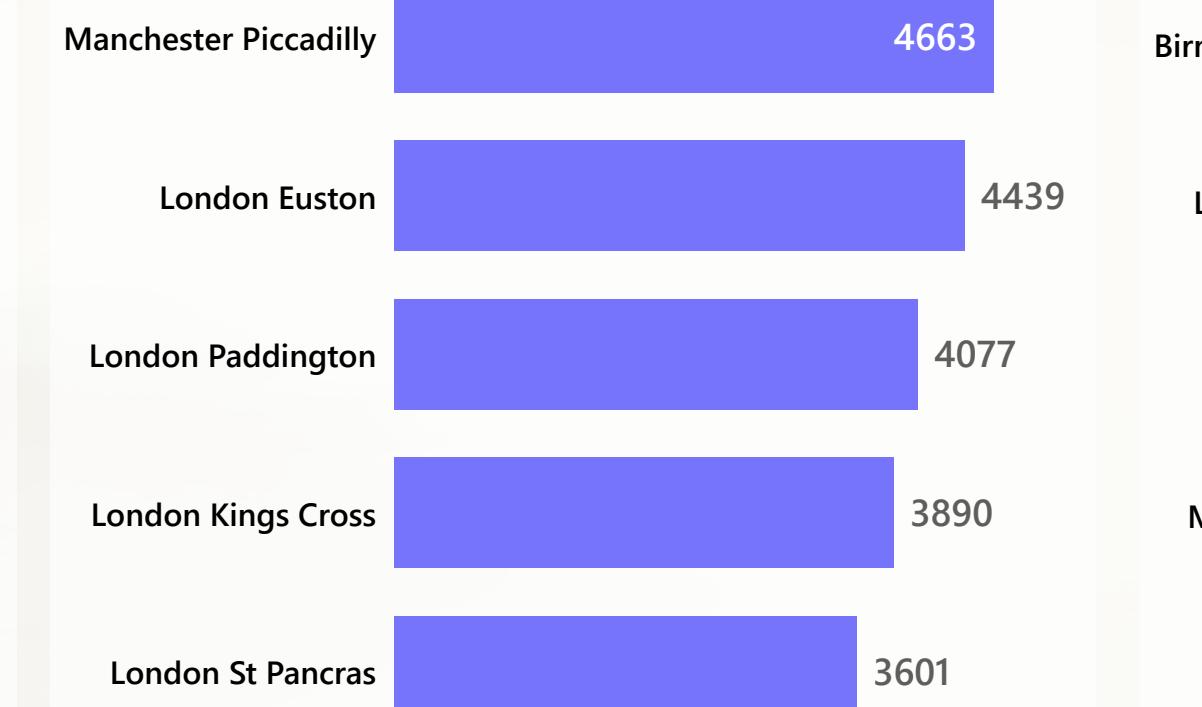
£5,69,651

On Time Revenue

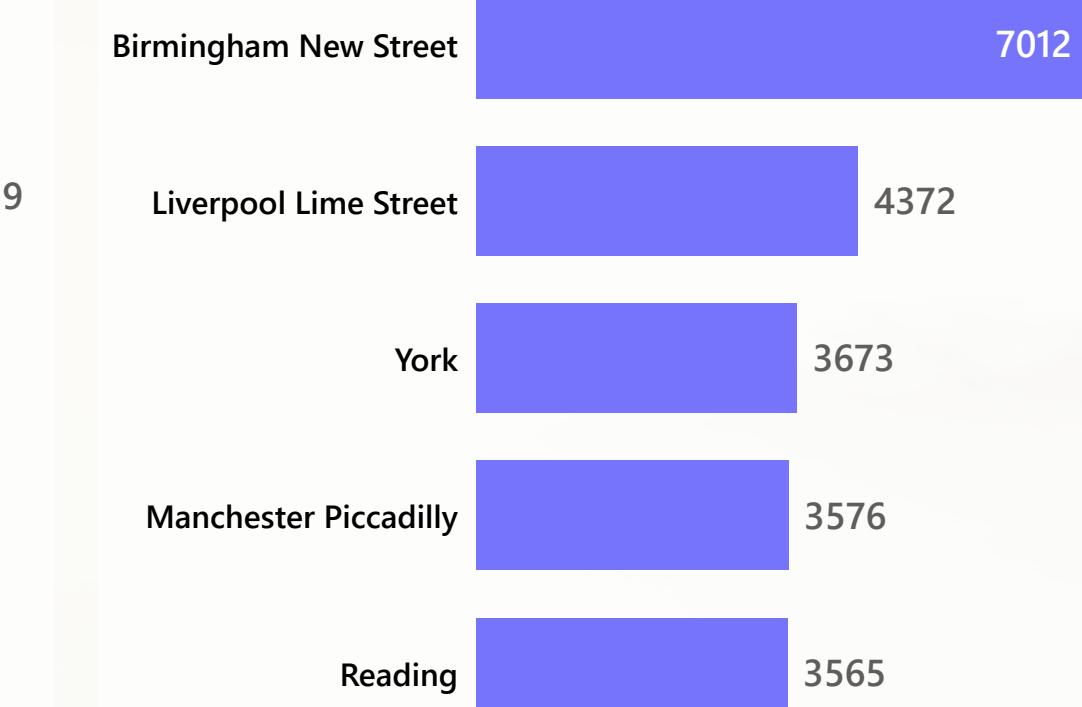
Top 5 On Time Routes with Higher Rides



Top 5 Departure Stations by On Time Rides



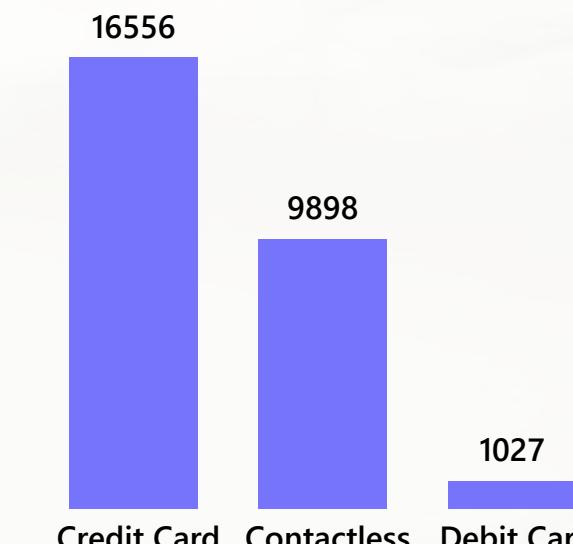
Top 5 Arrival Destinations by On Time Rides



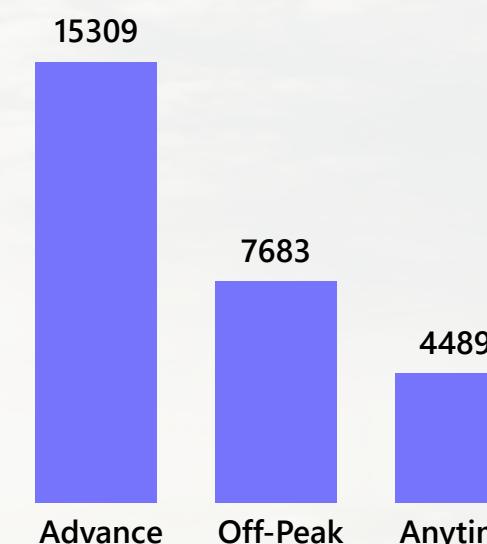
By Rides

By Revenue

Ride by Payment Method



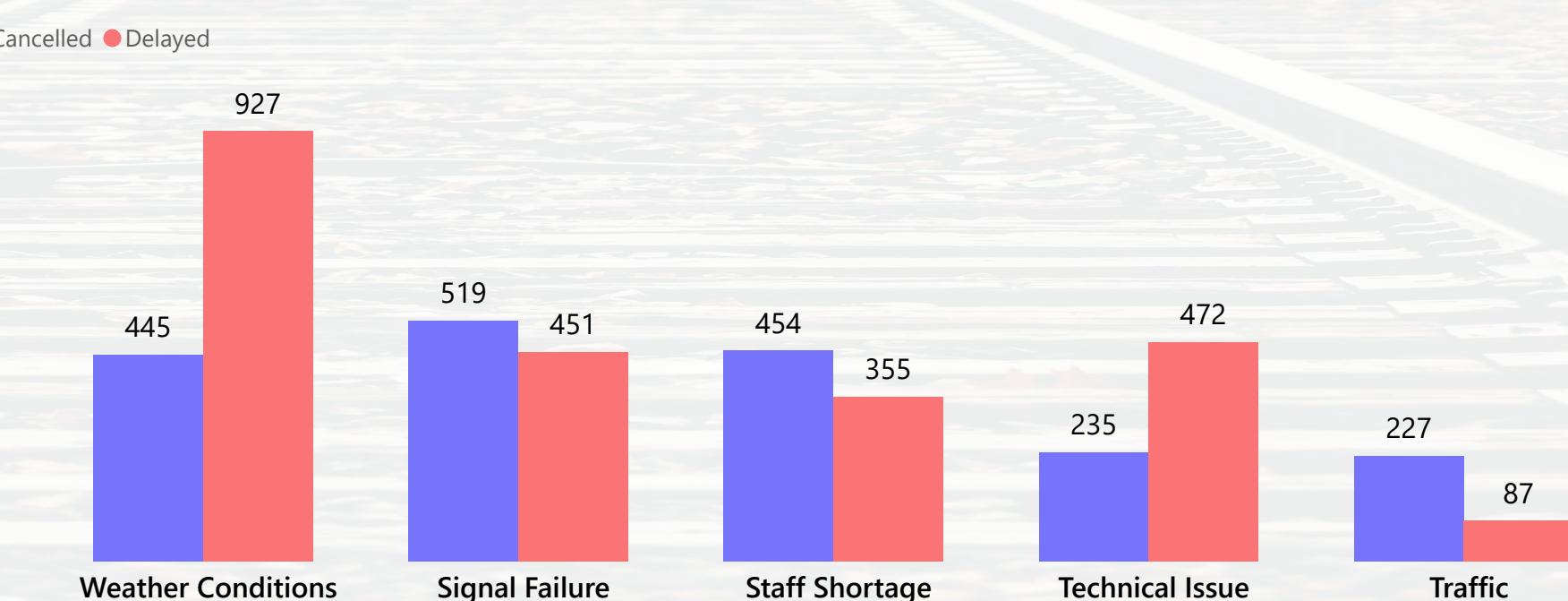
Ride by Ticket Type



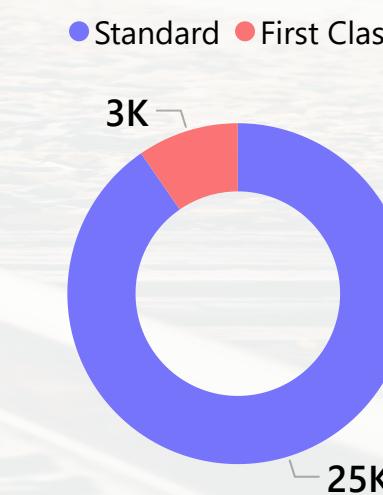
Top 10 Revenue Generating Routes (On Time)

Route	OnTime Rides	On Time Revenue	Gross Revenue	Net Revenue
London Kings Cross---York	3593	£1,67,536	£1,83,193	£1,79,498
London Paddington---Reading	3521	£59,427	£65,368	£63,841
London Euston---Manchester Piccadilly	667	£57,464	£61,004	£59,320
London St Pancras---Birmingham New Street	3198	£48,942	£52,869	£52,038
London Euston---Birmingham New Street	3756	£44,868	£50,349	£49,255
Liverpool Lime Street---London Euston	218	£20,995	£1,13,299	£1,00,173
Birmingham New Street---London St Pancras	651	£17,817	£19,011	£18,762
Manchester Piccadilly---London Paddington	136	£15,459	£16,432	£16,090
Manchester Piccadilly---Liverpool Lime Street	3984	£14,761	£17,310	£16,976
London Paddington---Oxford	422	£11,151	£12,859	£12,606
Total	20146	£4,58,420	£5,91,694	£5,68,559

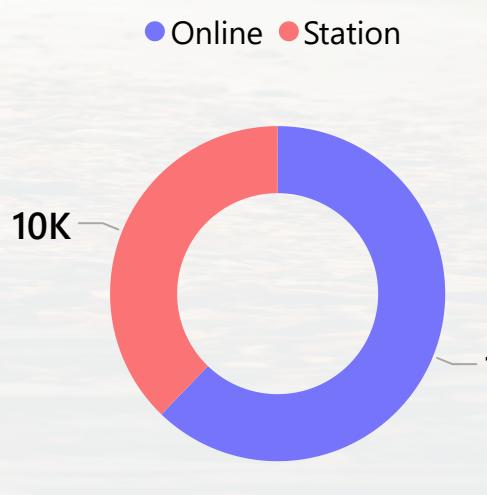
Reasons for Delays and Cancellations



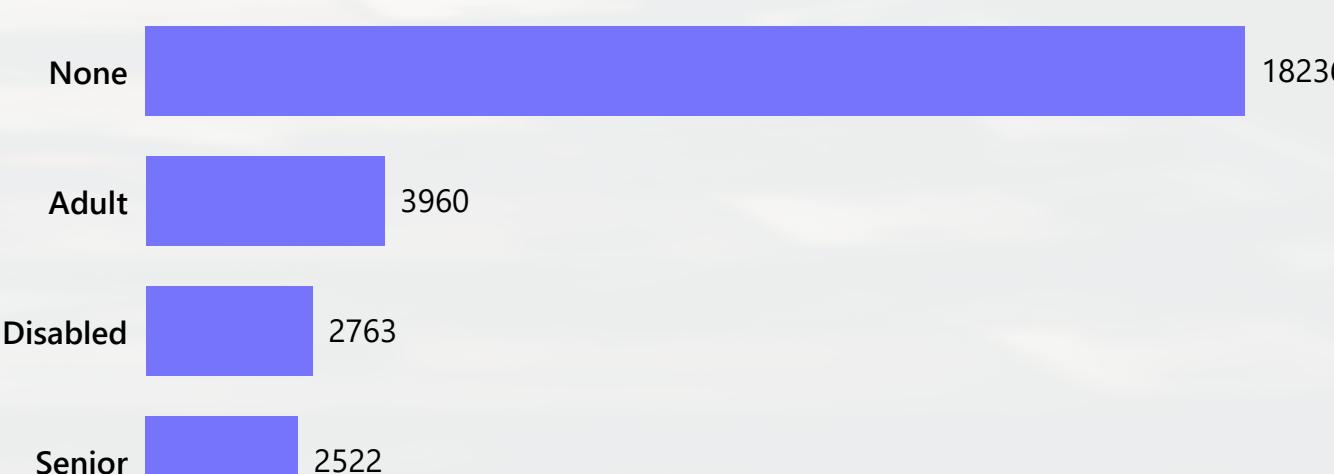
Ride by Ticket Class



Ride by Purchase Type



Ride by Railcard



Distribution of On Time Rides by Hour and Day of the week

Day Name	12 AM	1 AM	2 AM	3 AM	4 AM	5 AM	6 AM	7 AM	8 AM	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM	9 PM	10 PM	11 PM	Total
Sunday	106	79	145	63	142	86	399	387	166	143	71	102	118	175	110	136	281	348	427	72	153	84	112	76	3981
Monday	106	91	128	51	116	95	412	349	184	142	61	101	116	163	142	135	301	324	370	58	147	78	104	91	3865
Tuesday	114	75	117	50	144	104	415	366	194	145	76	104	85	172	110	146	270	333	450	70	138	81	112	90	3961
Wednesday	112	81	130	60	133	98	409	372	206	118	64	121	117	211	108	135	327	335	415	64	153	84	118	96	4067
Thursday	134	96	124	71	153	109	411	324	176	153	86	112	100	153	115	162	241	362	406	43	133	78	116	92	3950
Friday	96	85	121	49	136	83	417	371	194	142	80	140	84	159	108	138	317	302	346	66	141	78	91	88	3832
Saturday	119	100	113	63	155	91	388	357	183	121	70	107	107	180	105	134	254	324	388	53	157	71	109	76	3825
Total	787	607	878	407	979	666	2851	2526	1303	964	508	787	727	1213	798	986	1991	2328	2802	426	1022	554	762	609	27481

UK Train Rides

All Rides

On Time Rides

Delayed Rides

Cancelled Rides

31,653

Gross Tickets

£7,41,921

Gross Revenue

30535

Net Tickets

£7,03,219

Net Revenue

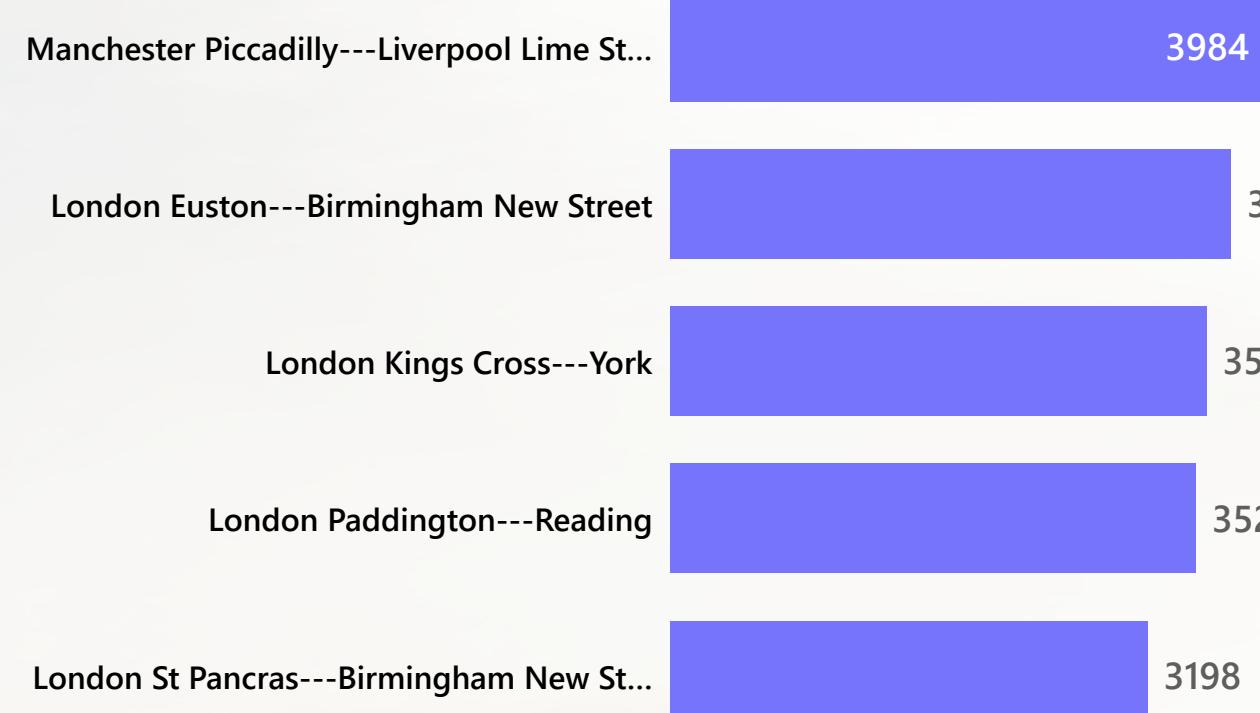
27481 (86.82%)

On Time

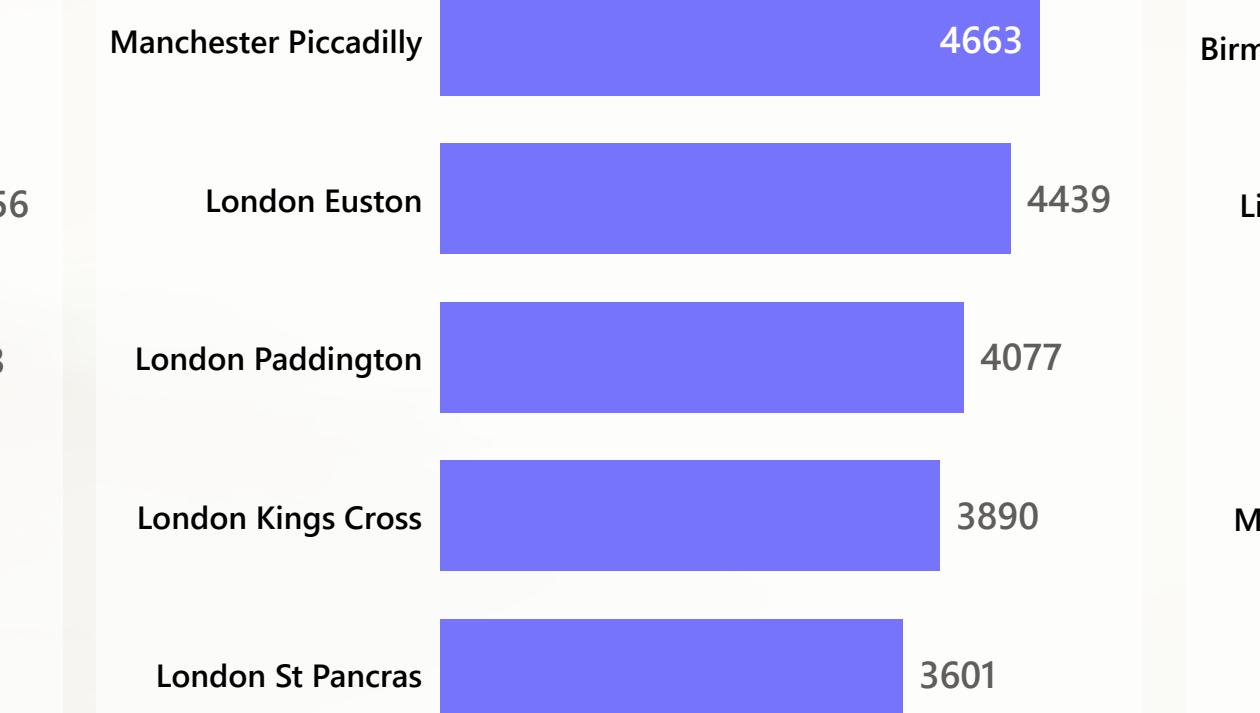
£5,69,651

On Time Revenue

Top 5 On Time Routes with Higher Rides



Top 5 Departure Stations by On Time Rides



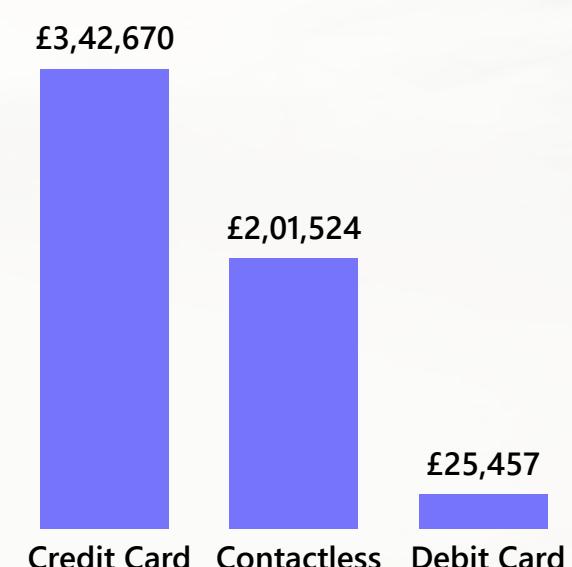
Top 5 Arrival Destinations by On Time Rides



By Rides

By Revenue

Revenue by Payment Method



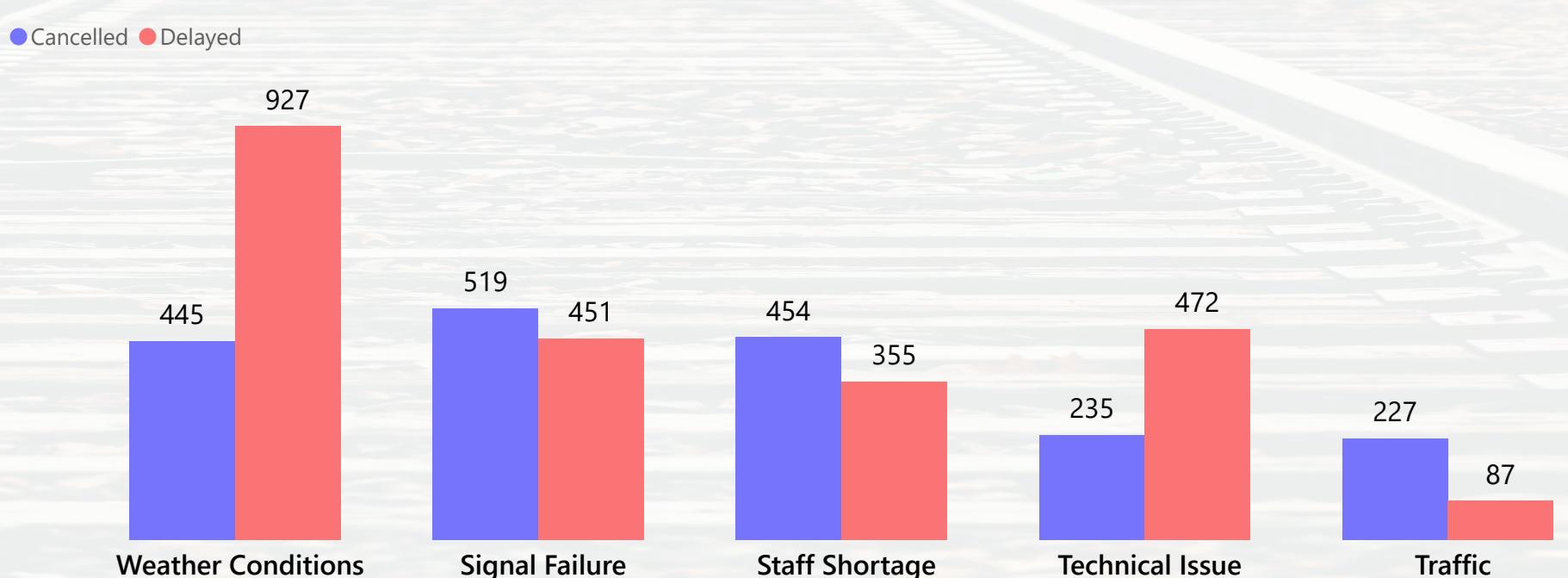
Revenue by Ticket Type



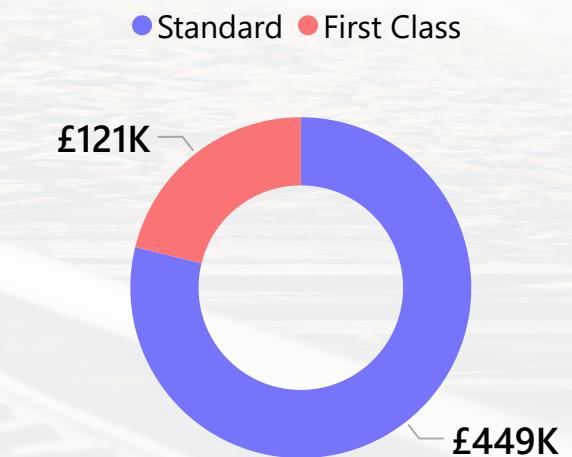
Top 10 Revenue Generating Routes (On Time)

Route	OnTime Rides	On Time Revenue	Gross Revenue	Net Revenue
London Kings Cross---York	3593	£1,67,536	£1,83,193	£1,79,498
London Paddington---Reading	3521	£59,427	£65,368	£63,841
London Euston---Manchester Piccadilly	667	£57,464	£61,004	£59,320
London St Pancras---Birmingham New Street	3198	£48,942	£52,869	£52,038
London Euston---Birmingham New Street	3756	£44,868	£50,349	£49,255
Liverpool Lime Street---London Euston	218	£20,995	£1,13,299	£1,00,173
Birmingham New Street---London St Pancras	651	£17,817	£19,011	£18,762
Manchester Piccadilly---London Paddington	136	£15,459	£16,432	£16,090
Manchester Piccadilly---Liverpool Lime Street	3984	£14,761	£17,310	£16,976
London Paddington---Oxford	422	£11,151	£12,859	£12,606
Total	20146	£4,58,420	£5,91,694	£5,68,559

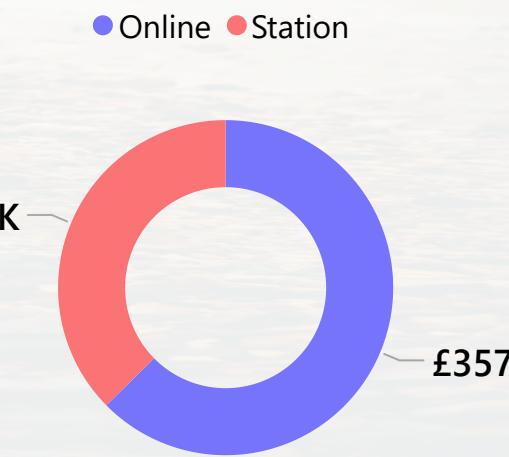
Reasons for Delays and Cancellations



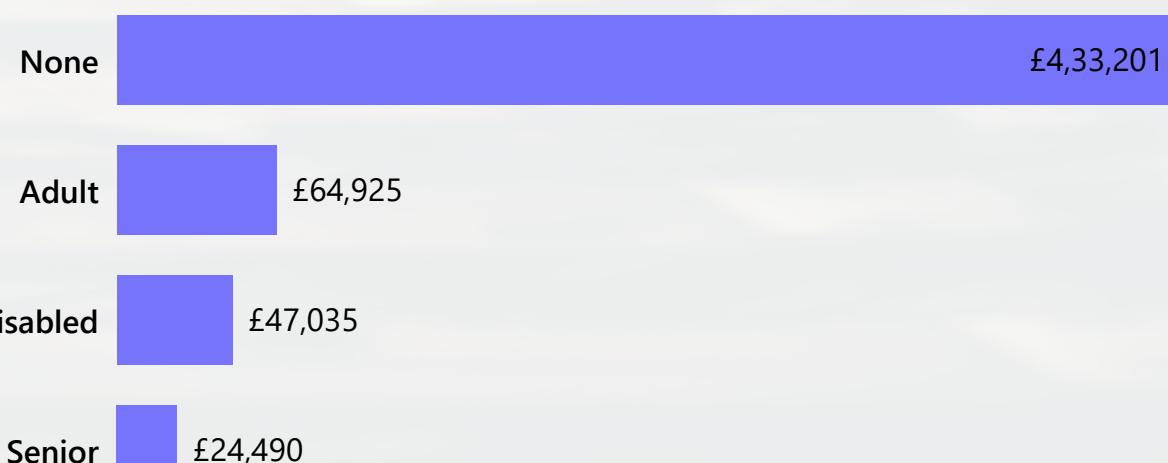
Revenue by Ticket Class



Revenue by Purchase Type



Revenue by Railcard



Distribution of On Time Rides by Hour and Day of the week

Day Name	12 AM	1 AM	2 AM	3 AM	4 AM	5 AM	6 AM	7 AM	8 AM	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM	9 PM	10 PM	11 PM	Total
Sunday	106	79	145	63	142	86	399	387	166	143	71	102	118	175	110	136	281	348	427	72	153	84	112	76	3981
Monday	106	91	128	51	116	95	412	349	184	142	61	101	116	163	142	135	301	324	370	58	147	78	104	91	3865
Tuesday	114	75	117	50	144	104	415	366	194	145	76	104	85	172	110	146	270	333	450	70	138	81	112	90	3961
Wednesday	112	81	130	60	133	98	409	372	206	118	64	121	117	211	108	135	327	335	415	64	153	84	118	96	4067
Thursday	134	96	124	71	153	109	411	324	176	153	86	112	100	153	115	162	241	362	406	43	133	78	116	92	3950
Friday	96	85	121	49	136	83	417	371	194	142	80	140	84	159	108	138	317	302	346	66	141	78	91	88	3832
Saturday	119	100	113	63	155	91	388	357	183	121	70	107	107	180	105	134	254	324	388	53	157	71	109	76	3825
Total	787	607	878	407	979	666	2851	2526	1303	964	508	787	727	1213	798	986	1991	2328	2802	426	1022	554	762	609	27481

UK Train Rides

31,653

Gross Tickets

£7,41,921

Gross Revenue

30535

Net Tickets

£7,03,219

Net Revenue

2292 (7.24%)

Delayed Rides

£1,26,814

Delayed Revenue

26165

Refund Amount

546

Refund Requests

All Rides

On Time Rides

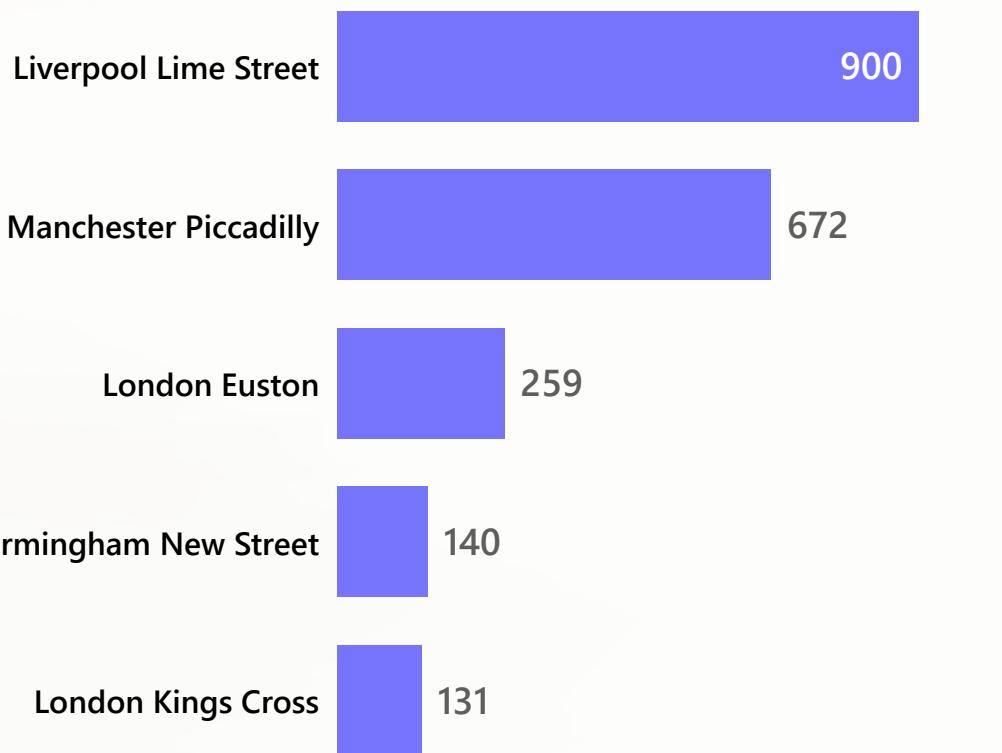
Delayed Rides

Cancelled Rides

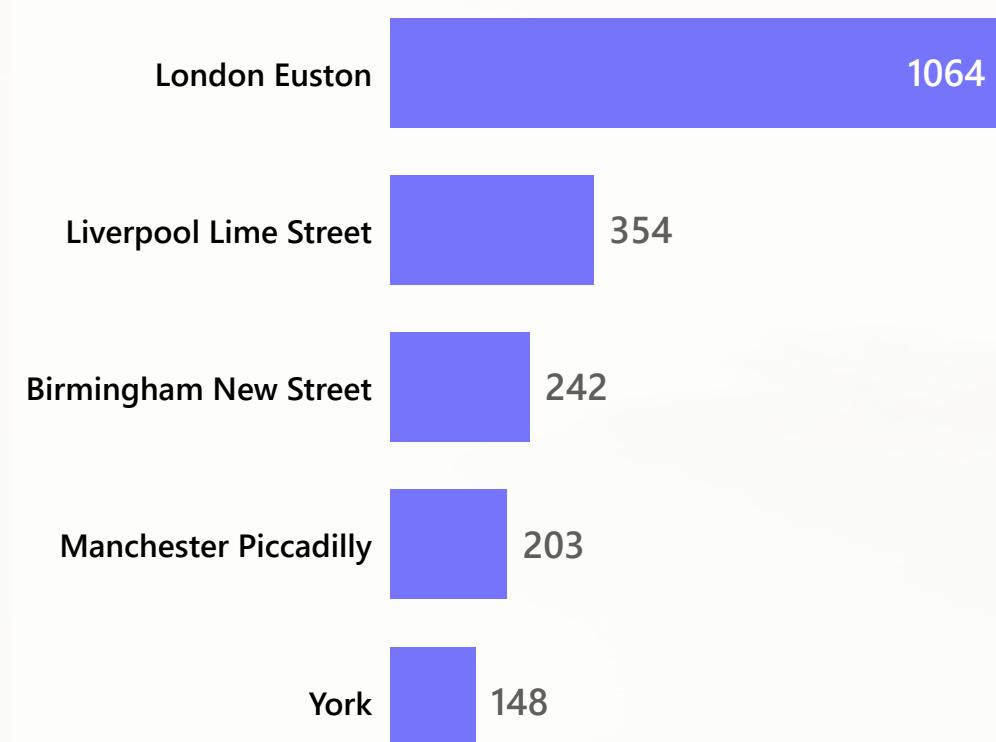
Top 5 Delayed Routes with Higher Rides



Top 5 Departure Stations by Delayed Rides



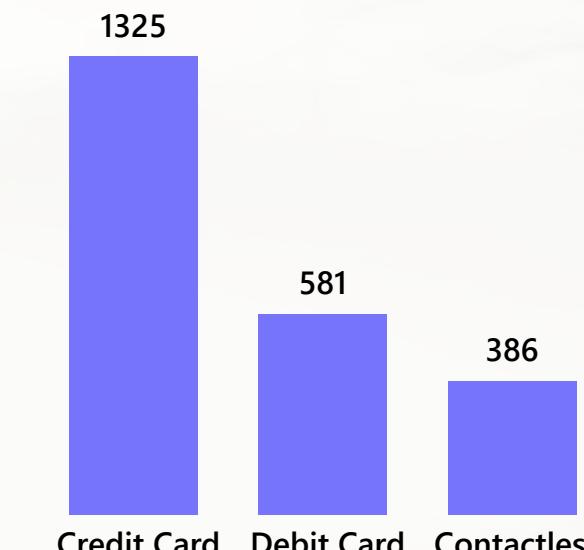
Top 5 Arrival Stations by Delayed Rides



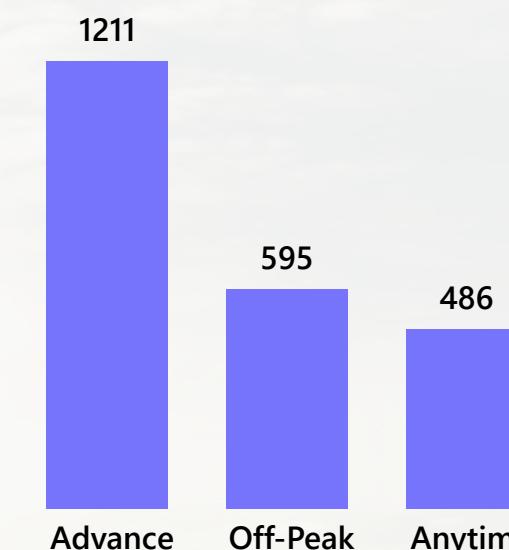
By Rides

By Revenue

Ride by Payment Method



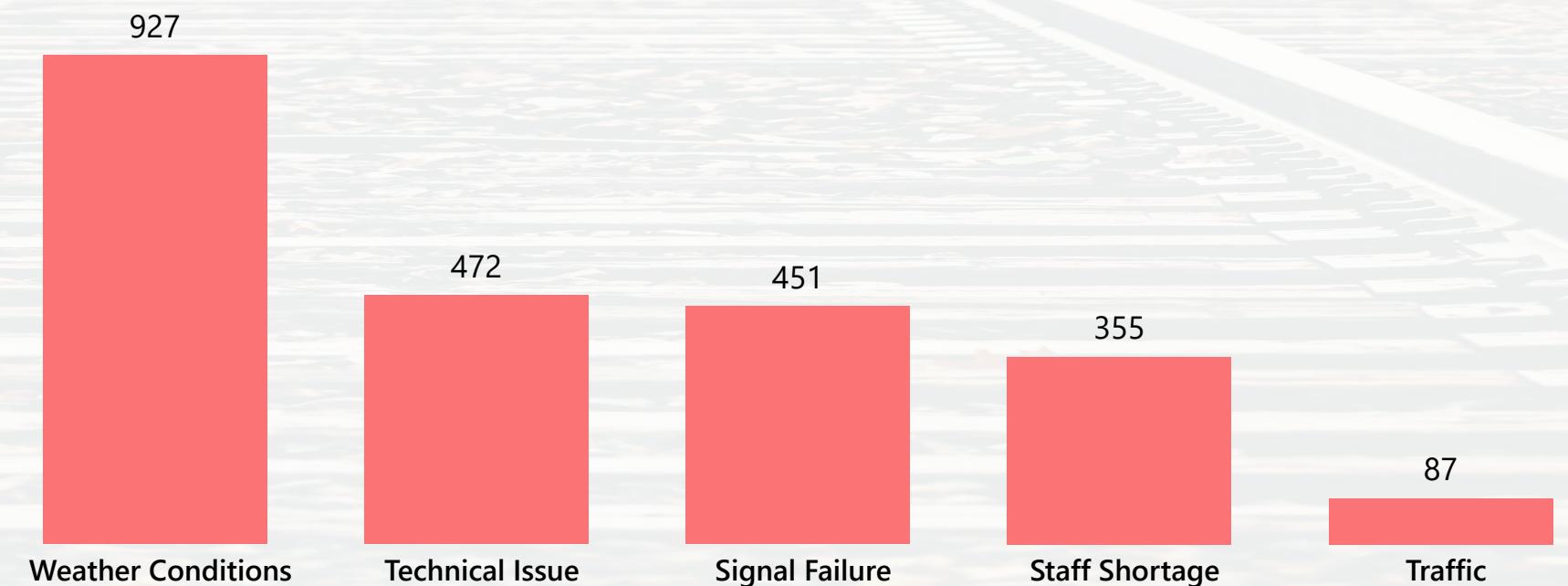
Ride by Ticket Type



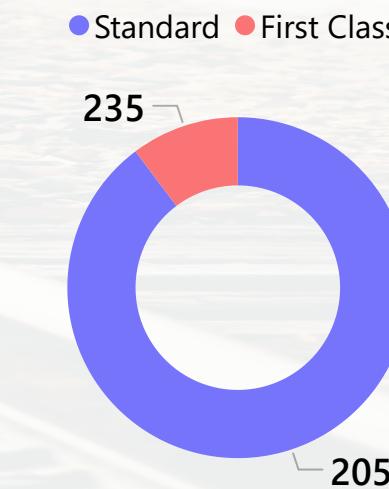
Top 10 Revenue Generating Routes (Delayed)

Route	Delayed Rides	Delayed Revenue	Gross Revenue	Net Revenue
Liverpool Lime Street---London Euston	780	£81,693	£1,13,299	£1,00,173
Manchester Piccadilly---Liverpool Lime Street	354	£1,551	£17,310	£16,976
London Euston---Birmingham New Street	242	£2,691	£50,349	£49,255
Manchester Piccadilly---London Euston	240	£25,937	£33,860	£25,136
London Kings Cross---York	131	£6,082	£1,83,193	£1,79,498
Birmingham New Street---Manchester Piccadilly	96	£1,062	£2,507	£1,356
London Paddington---Reading	66	£994	£65,368	£63,841
Edinburgh Waverley---London Kings Cross	51	£2,093	£2,093	£0
Birmingham New Street---London Euston	44	£1,418	£3,594	£3,073
Liverpool Lime Street---London Paddington	13	£871	£2,699	£1,828
Total	2017	£1,24,392	£4,74,272	£4,41,136

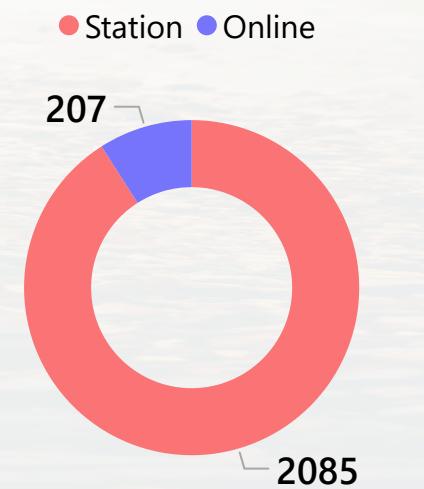
Reasons for Delays and Cancellations



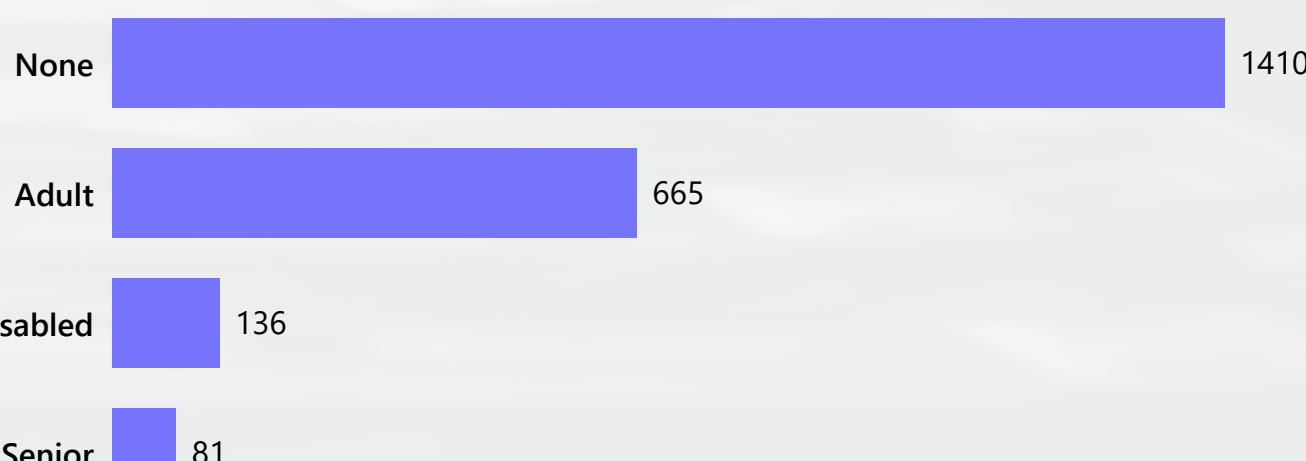
Ride by Ticket Class



Ride by Purchase Type



Ride by Railcard



Distribution of Delayed Rides by Hour and Day of the week

Day Name	12 AM	1 AM	2 AM	3 AM	4 AM	5 AM	6 AM	7 AM	8 AM	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM	9 PM	10 PM	11 PM	Total
Sunday	4	2	0	17	2	2	7	0	82	35	0	52	0	0	1	24	34	40	0	0	0	0	0	0	302
Monday	5	4	0	12	2	2	18	3	87	33	0	38	0	0	5	25	23	59	0	0	0	0	0	0	316
Tuesday	2	3	0	21	1	12	13	2	91	29	0	41	0	0	2	13	52	68	0	0	0	0	0	0	350
Wednesday	1	1	0	21	4	5	9	4	117	29	0	51	0	0	1	18	13	62	0	0	0	0	0	0	336
Thursday	1	2	0	22	4	4	13	3	126	32	0	39	0	0	2	25	51	64	0	0	0	0	0	0	388
Friday	2	2	0	20	1	4	5	1	119	30	0	32	0	0	3	28	12	49	0	0	0	0	0	0	308
Saturday	2	0	0	12	2	8	9	2	106	33	0	47	0	0	1	10	21	39	0	0	0	0	0	0	292
Total	17	14	0	125	16	37	74	15	728	221	0	300	0	0	15	143	206	381	0	0	0	0	0	0	2292

UK Train Rides

31,653

Gross Tickets

£7,41,921

Gross Revenue

30535

Net Tickets

£7,03,219

Net Revenue

2292 (7.24%)

Delayed Rides

£1,26,814

Delayed Revenue

26165

Refund Amount

546

Refund Requests

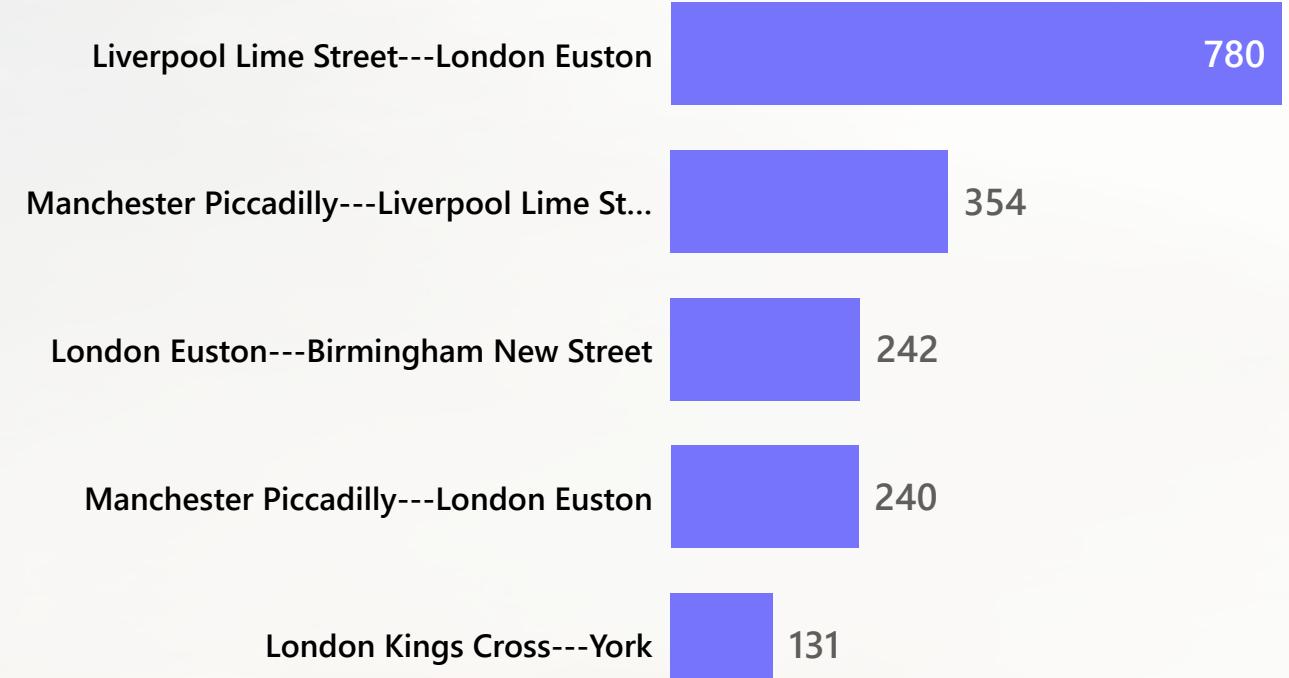
All Rides

On Time Rides

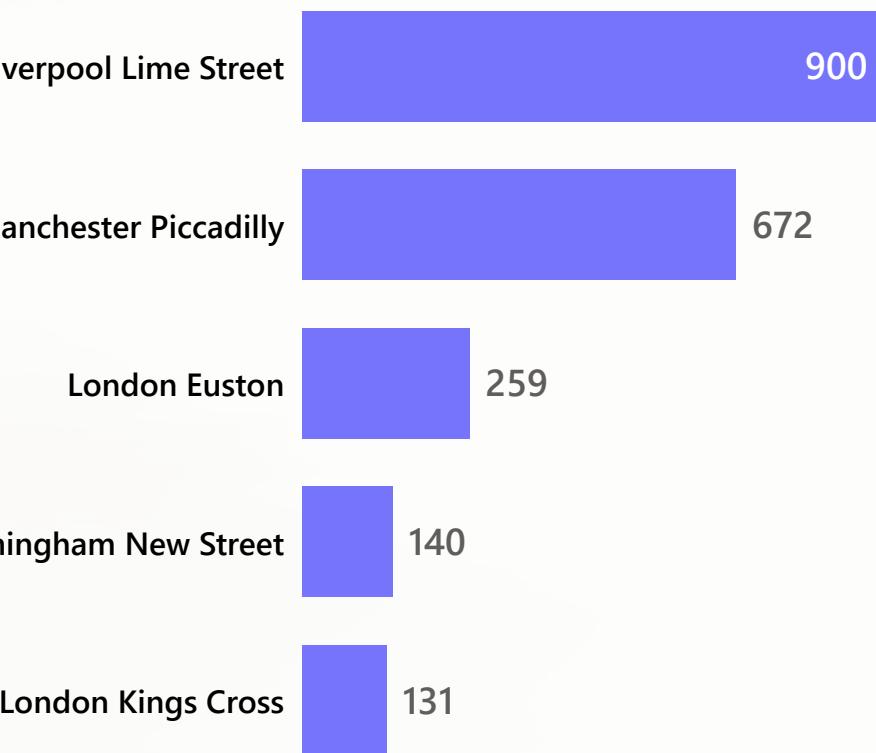
Delayed Rides

Cancelled Rides

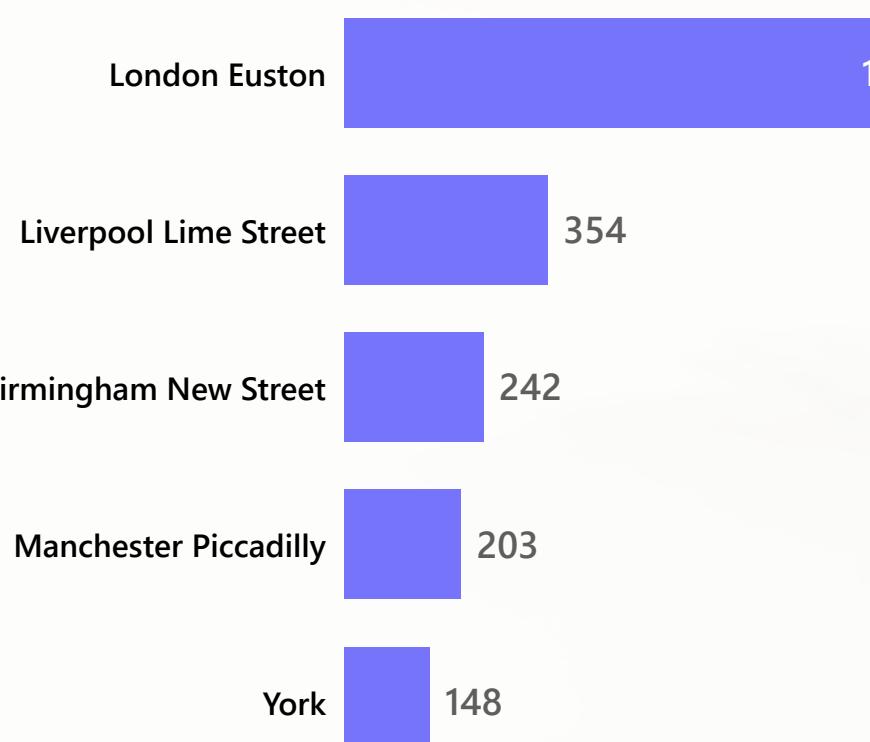
Top 10 Top 5 Delayed Routes with Higher Rides Routes with Higher Rides



Top 5 Departure Stations by Delayed Rides



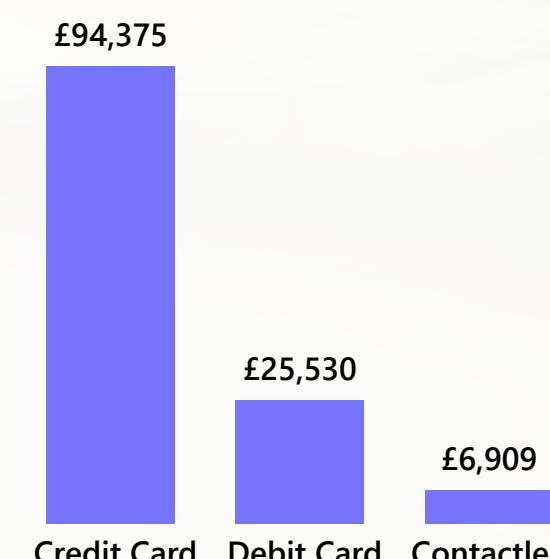
Top 5 Arrival Stations by Delayed Rides



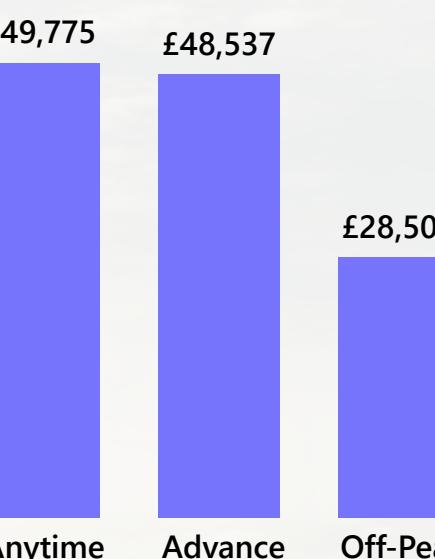
By Rides

By Revenue

Ride by Payment Method



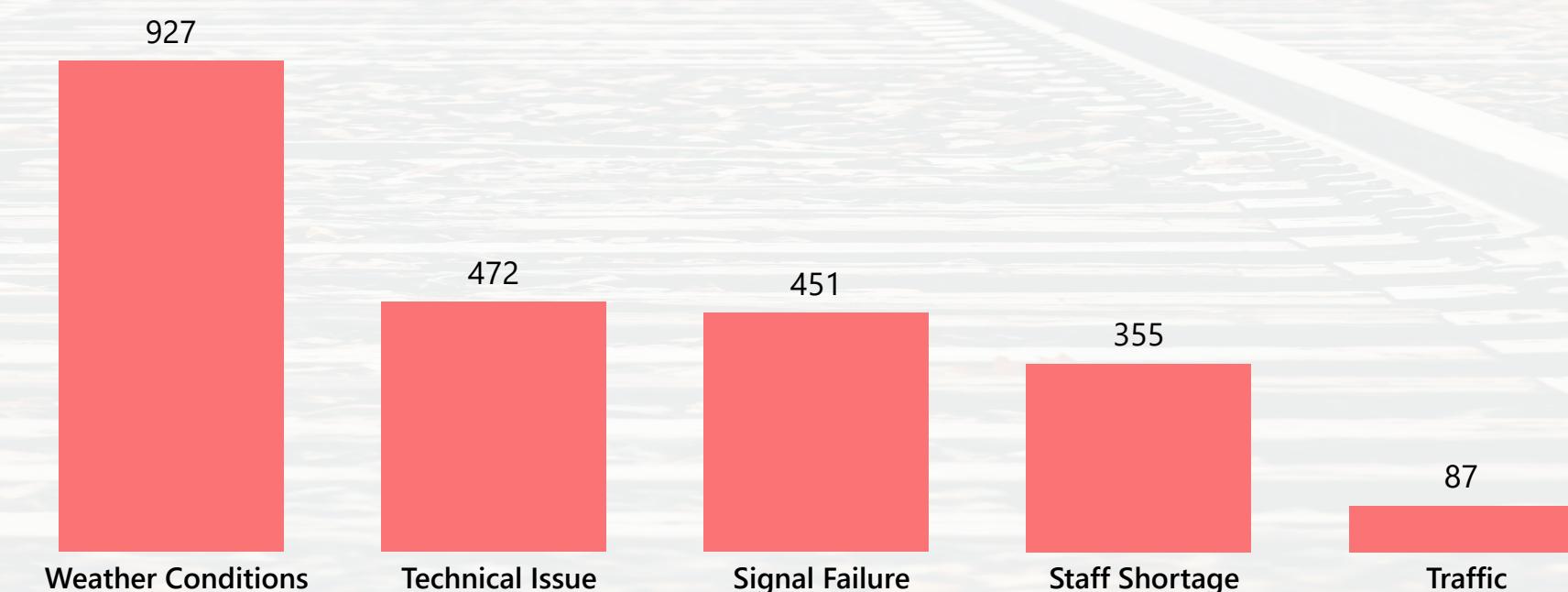
Ride by Ticket Type



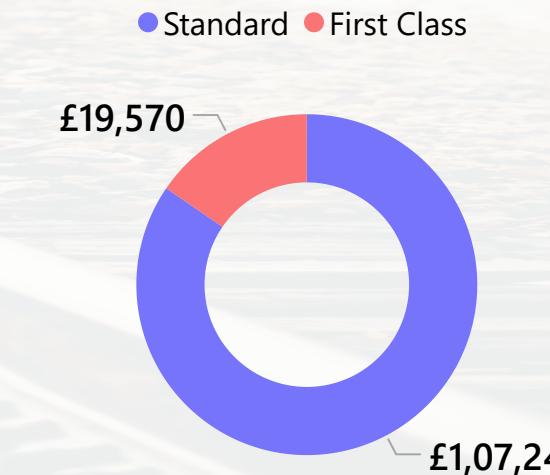
Top 10 Revenue Generating Routes (Delayed)

Route	Delayed Rides	Delayed Revenue	Gross Revenue	Net Revenue
Liverpool Lime Street--London Euston	780	£81,693	£1,13,299	£1,00,173
Manchester Piccadilly--Liverpool Lime Street	354	£1,551	£17,310	£16,976
London Euston--Birmingham New Street	242	£2,691	£50,349	£49,255
Manchester Piccadilly--London Euston	240	£25,937	£33,860	£25,136
London Kings Cross--York	131	£6,082	£1,83,193	£1,79,498
Birmingham New Street--Manchester Piccadilly	96	£1,062	£2,507	£1,356
London Paddington--Reading	66	£994	£65,368	£63,841
Edinburgh Waverley--London Kings Cross	51	£2,093	£2,093	£0
Birmingham New Street--London Euston	44	£1,418	£3,594	£3,073
Liverpool Lime Street--London Paddington	13	£871	£2,699	£1,828
Total	2017	£1,24,392	£4,74,272	£4,41,136

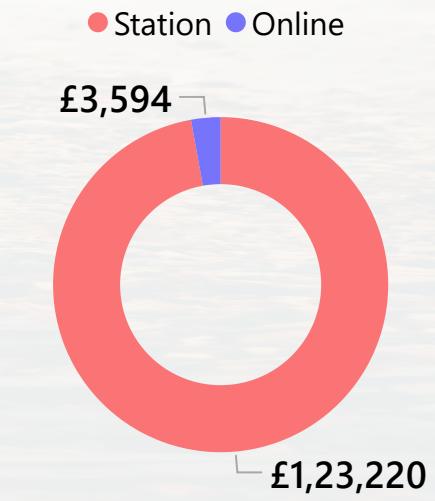
Reasons for Delays and Cancellations



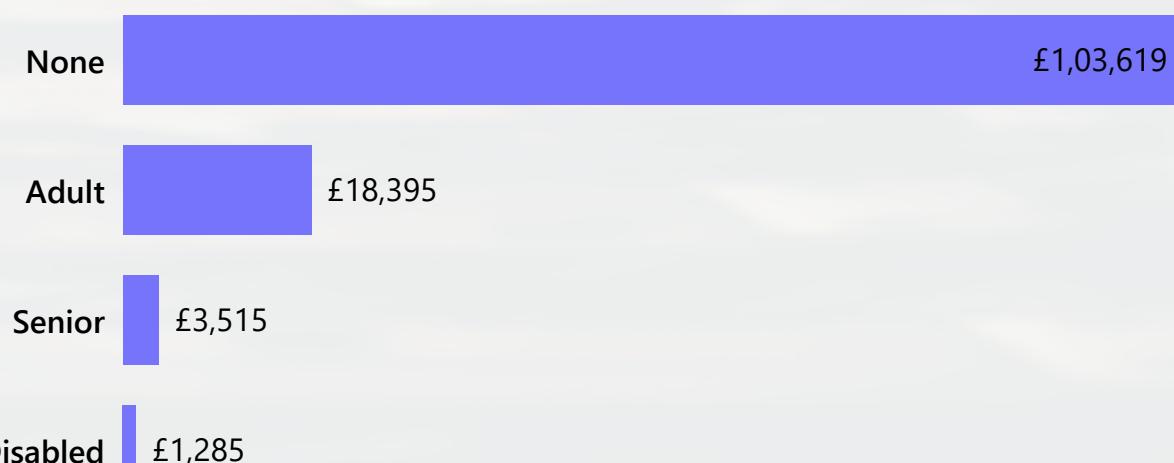
Ride by Ticket Class



Ride by Purchase Type



Ride by Railcard



Distribution of Delayed Rides by Hour and Day of the week

Day Name	12 AM	1 AM	2 AM	3 AM	4 AM	5 AM	6 AM	7 AM	8 AM	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM	9 PM	10 PM	11 PM	Total
Sunday	4	2	0	17	2	2	7	0	82	35	0	52	0	0	1	24	34	40	0	0	0	0	0	0	302
Monday	5	4	0	12	2	2	18	3	87	33	0	38	0	0	5	25	23	59	0	0	0	0	0	0	316
Tuesday	2	3	0	21	1	12	13	2	91	29	0	41	0	0	2	13	52	68	0	0	0	0	0	0	350
Wednesday	1	1	0	21	4	5	9	4	117	29	0	51	0	0	1	18	13	62	0	0	0	0	0	0	336
Thursday	1	2	0	22	4	4	13	3	126	32	0	39	0	0	2	25	51	64	0	0	0	0	0	0	388
Friday	2	2	0	20	1	4	5	1	119	30	0	32	0	0	3	28	12	49	0	0	0	0	0	0	308
Saturday	2	0	0	12	2	8	9	2	106	33	0	47	0	0	1	10	21	39	0	0	0	0	0	0	292
Total	17	14	0	125	16	37	74	15	728	221	0	300	0	0	15	143	206	381	0	0	0	0	0	0	2292

UK Train Rides

All Rides

On Time Rides

Delayed Rides

Cancelled Rides

31,653

Gross Tickets

£7,41,921

Gross Revenue

30535

Net Tickets

£7,03,219

Net Revenue

1880 (5.94%)

Cancelled Rides

£45,456

Cancelled Revenue

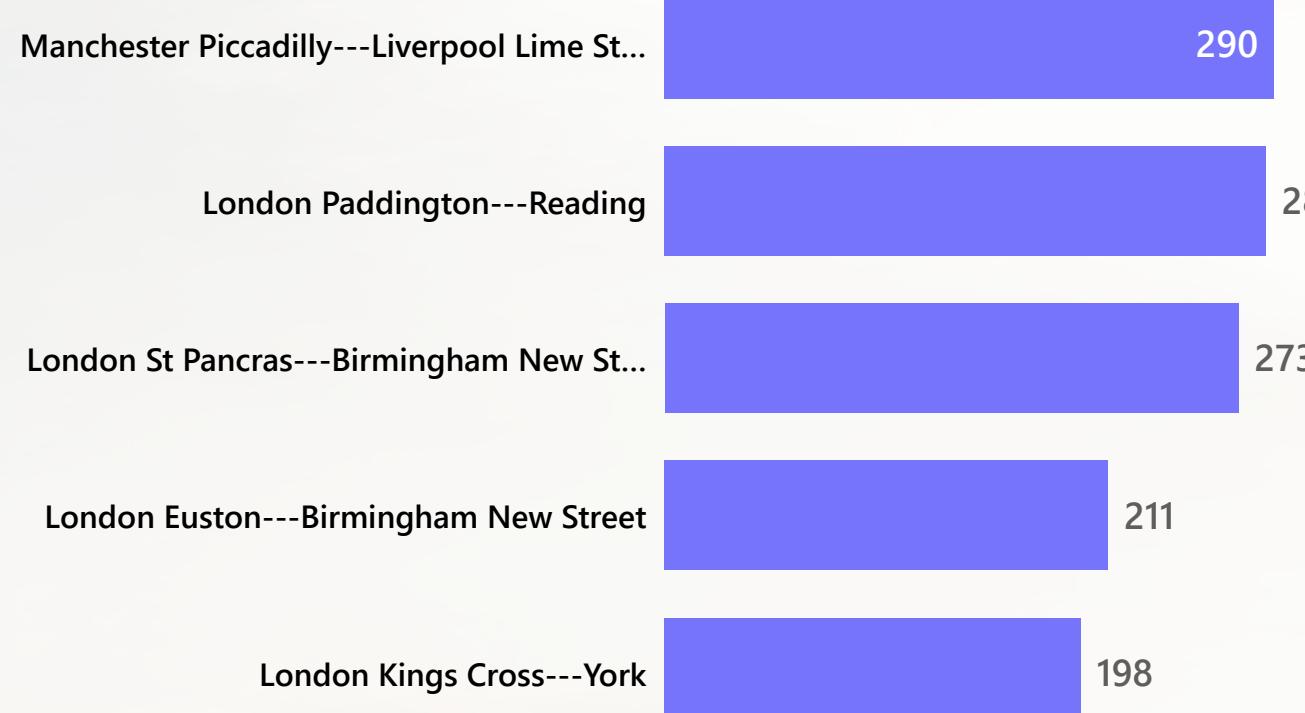
12537

Refund Amount

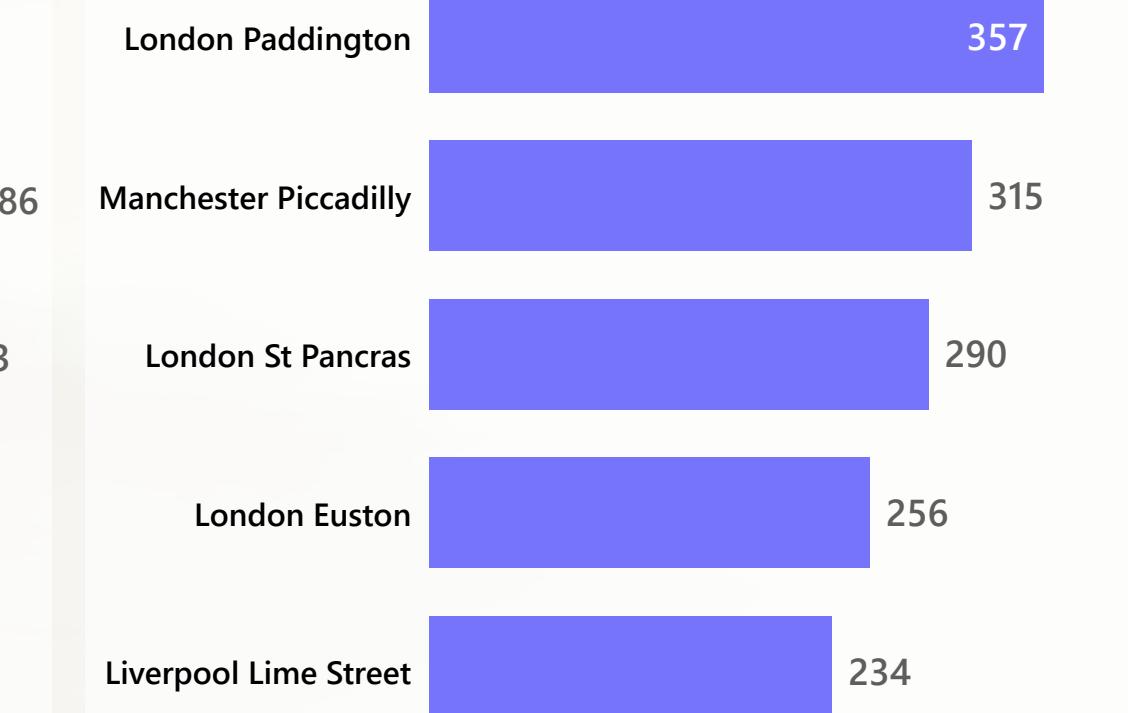
572

Refund Requests

Top 5 Cancelled Routes with Higher Rides



Top 5 Departure Stations by Cancelled Rides



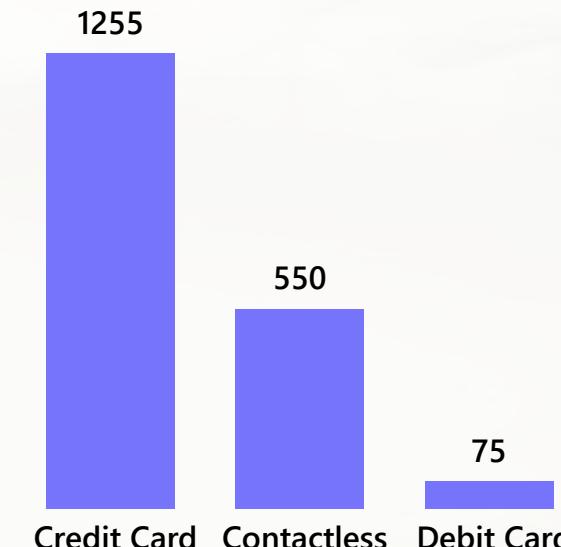
Top 5 Arrival Stations by Cancelled Rides



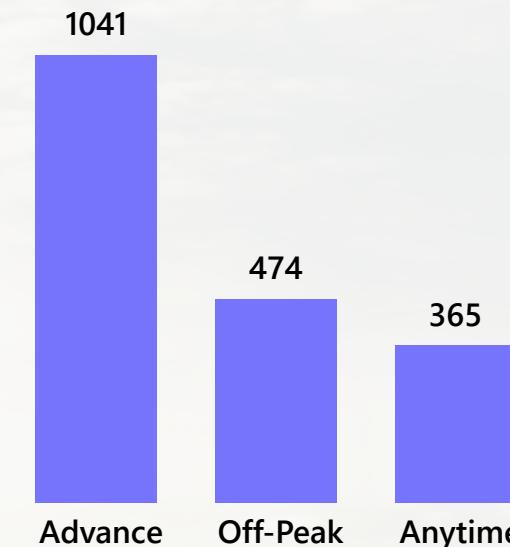
By Rides

By Revenue

Ride by Payment Method



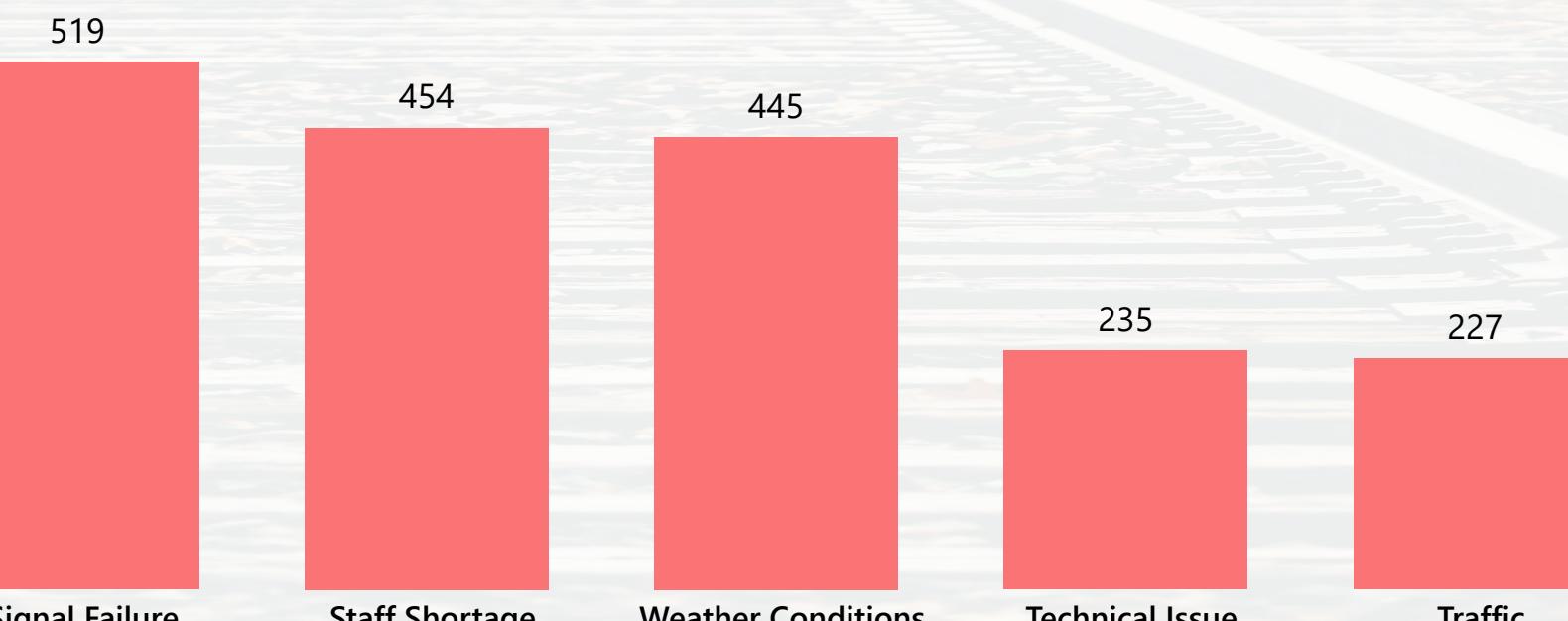
Ride by Ticket Type



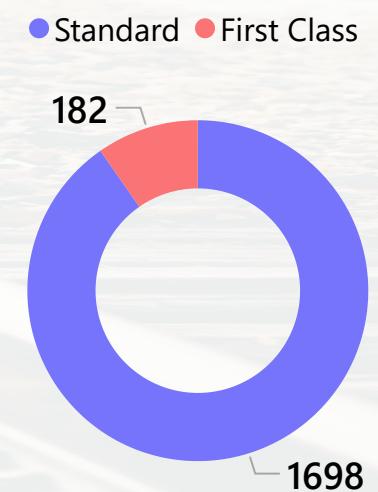
Top 10 Revenue Generating Routes (Cancelled)

Route	Cancelled Rides	Cancelled Revenue	Gross Revenue	Net Revenue
	▼	▼	▼	▼
Manchester Piccadilly---Liverpool Lime Street	290	£998	£17,310	£16,976
London Paddington---Reading	286	£4,947	£65,368	£63,841
London Euston---Birmingham New Street	211	£2,790	£50,349	£49,255
London Kings Cross---York	198	£9,575	£1,83,193	£1,79,498
Liverpool Lime Street---London Euston	99	£10,611	£1,13,299	£1,00,173
Birmingham New Street---Manchester Piccadilly	18	£201	£2,507	£1,356
Birmingham New Street---London Euston	5	£152	£3,594	£3,073
Manchester Piccadilly---London Euston	3	£266	£33,860	£25,136
Edinburgh Waverley---London Kings Cross	0	£0	£2,093	£0
Liverpool Lime Street---London Paddington	0	£0	£2,699	£1,828
Total	1110	£29,540	£4,74,272	£4,41,136

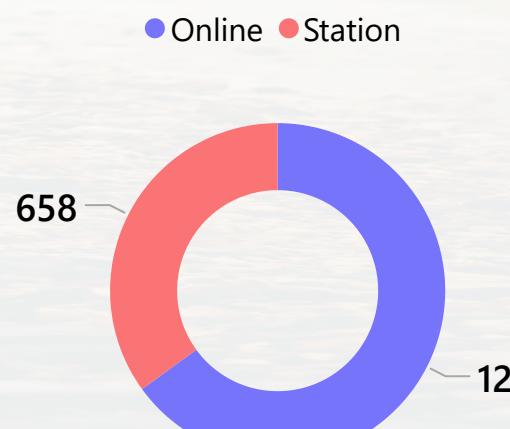
Reasons for Delays and Cancellations



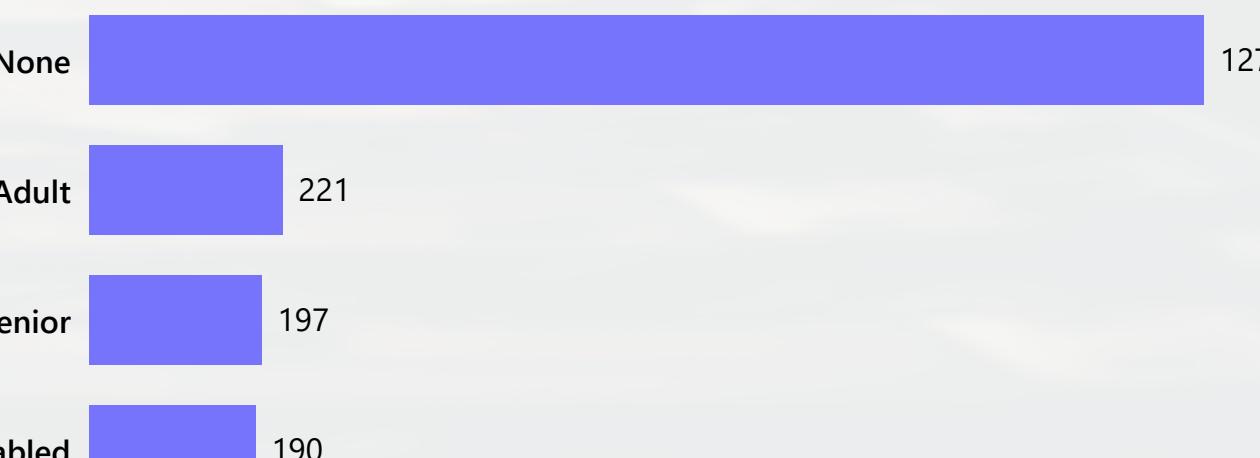
Ride by Ticket Class



Ride by Purchase Type



Ride by Railcard



Distribution of Cancelled Rides by Hour and Day of the week

Day Name	12 AM	1 AM	2 AM	3 AM	4 AM	5 AM	6 AM	7 AM	8 AM	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM	9 PM	10 PM	11 PM	Total
Sunday	9	2	10	0	4	5	29	39	46	4	4	5	3	9	6	24	12	21	48	1	5	0	2	9	297
Monday	4	5	5	2	8	0	28	34	31	5	0	7	0	7	9	13	12	24	47	2	4	2	5	1	255
Tuesday	3	1	8	5	8	5	25	48	17	13	6	12	14	12	7	12	18	18	46	0	5	2	3	8	296
Wednesday	8	1	6	0	6	3	34	35	12	2	2	5	6	7	8	13	14	31	71	5	6	8	4	2	289
Thursday	6	6	8	2	5	1	31	34	17	4	2	14	12	7	8	9	18	19	26	0	8	0	4	1	242
Friday	6	6	9	0	6	4	20	24	10	7	1	9	6	16	1	5	5	34	28	2	3	0	5	4	211
Saturday	13	2	18	2	9	4	20	40	15	10	2	4	5	5	3	15	25	32	45	2	5	4	3	7	290
Total	49	23	64	11	46	22	187	254	148	45	17	56	46	63	42	91	104	179	311	12	36	16	26	32	1880

UK Train Rides

31,653

Gross Tickets

£7,41,921

Gross Revenue

30535

Net Tickets

£7,03,219

Net Revenue

1880 (5.94%)

Cancelled Rides

£45,456

Cancelled Revenue

12537

Refund Amount

572

Refund Requests

All Rides

On Time Rides

Delayed Rides

Cancelled Rides

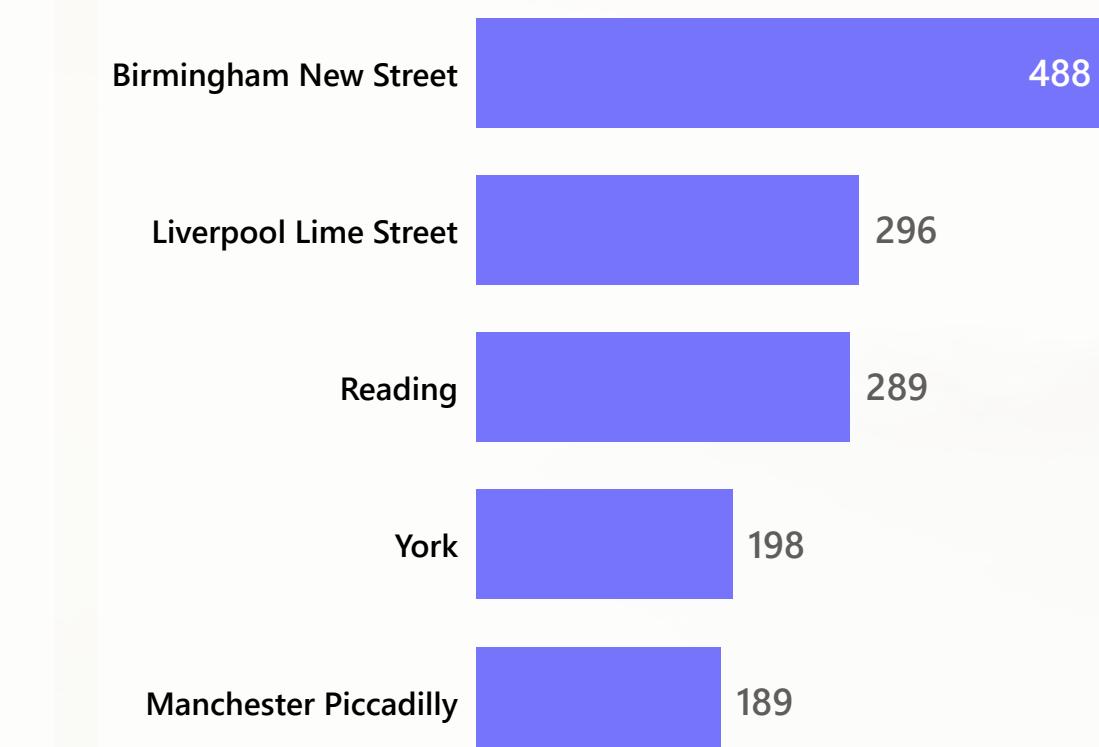
Top 5 Cancelled Routes with Higher Rides



Top 5 Departure Stations by Cancelled Rides



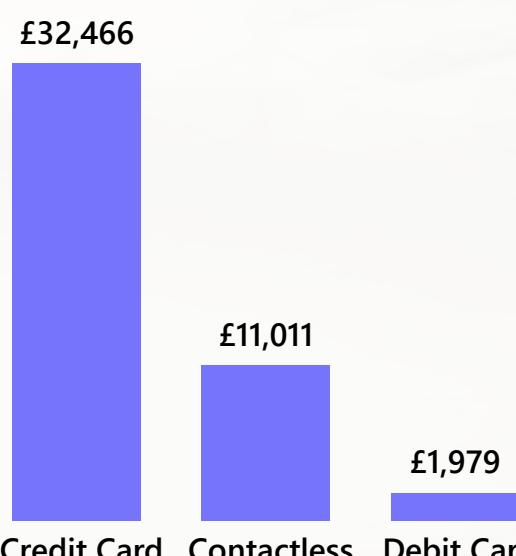
Top 5 Arrival Stations by Cancelled Rides



By Rides

By Revenue

Ride by Payment Method



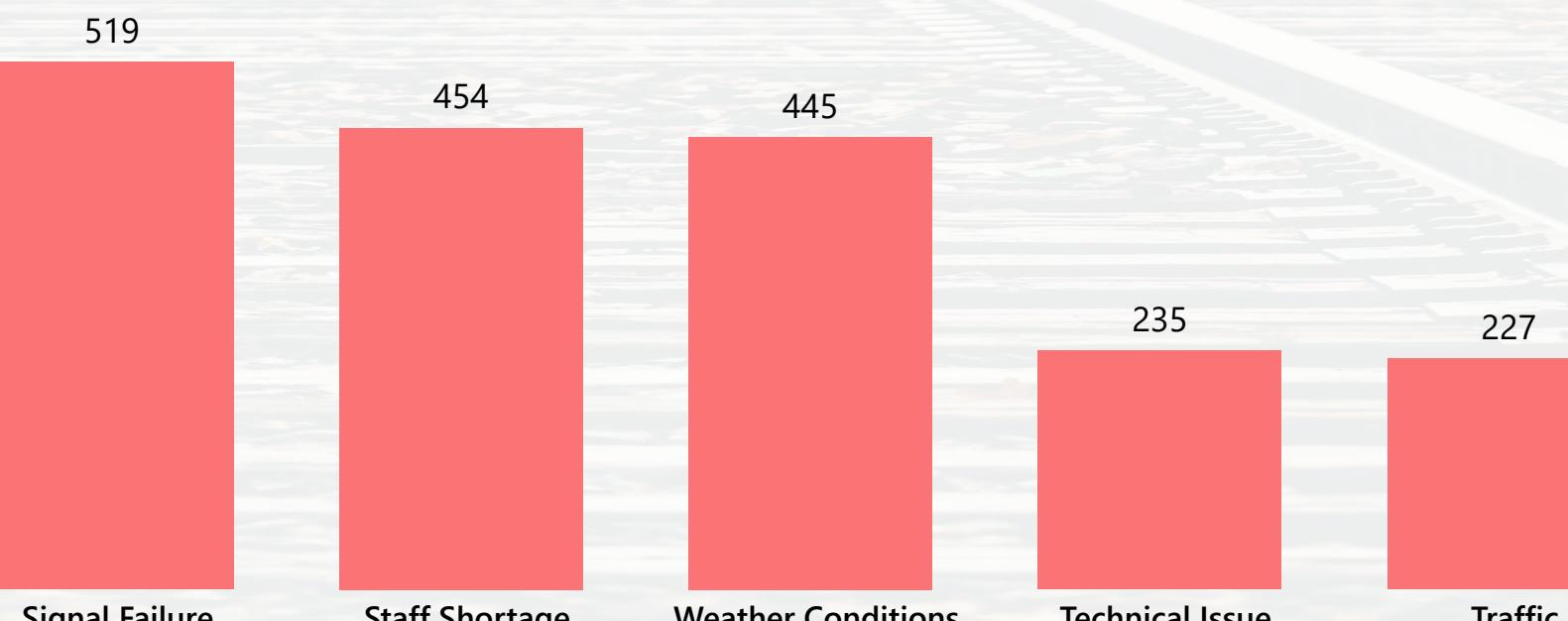
Ride by Ticket Type



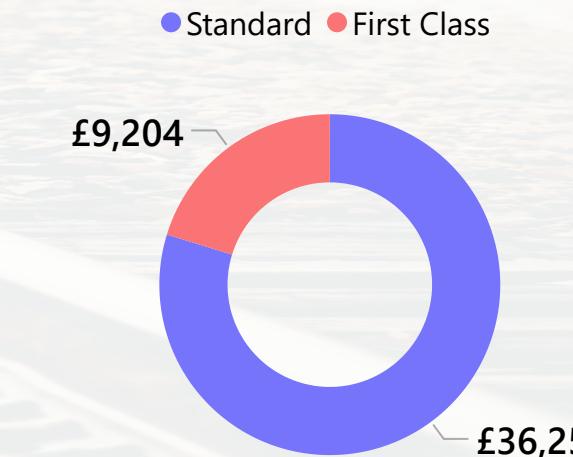
Top 10 Revenue Generating Routes (Cancelled)

Route	Cancelled Rides	Cancelled Revenue	Gross Revenue	Net Revenue
	Cancelled Rides	Cancelled Revenue	Gross Revenue	Net Revenue
Manchester Piccadilly---Liverpool Lime Street	290	£998	£17,310	£16,976
London Paddington---Reading	286	£4,947	£65,368	£63,841
London Euston---Birmingham New Street	211	£2,790	£50,349	£49,255
London Kings Cross---York	198	£9,575	£1,83,193	£1,79,498
Liverpool Lime Street---London Euston	99	£10,611	£1,13,299	£1,00,173
Birmingham New Street---Manchester Piccadilly	18	£201	£2,507	£1,356
Birmingham New Street---London Euston	5	£152	£3,594	£3,073
Manchester Piccadilly---London Euston	3	£266	£33,860	£25,136
Edinburgh Waverley---London Kings Cross	0	£0	£2,093	£0
Liverpool Lime Street---London Paddington	0	£0	£2,699	£1,828
Total	1110	£29,540	£4,74,272	£4,41,136

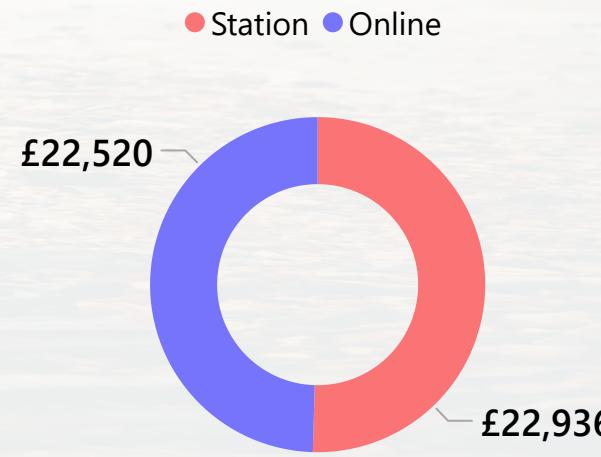
Reasons for Delays and Cancellations



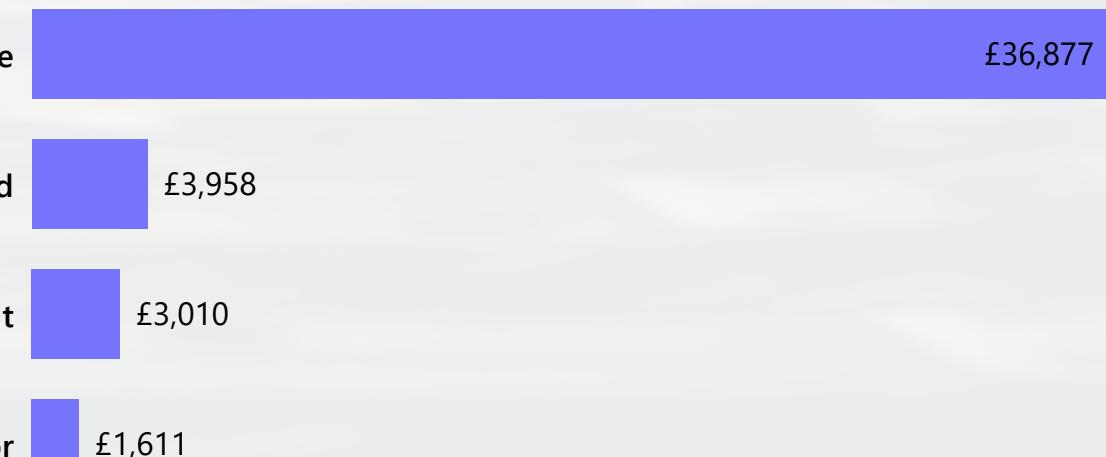
Ride by Ticket Class



Ride by Purchase Type



Ride by Railcard



Distribution of Cancelled Rides by Hour and Day of the week

Day Name	12 AM	1 AM	2 AM	3 AM	4 AM	5 AM	6 AM	7 AM	8 AM	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM	9 PM	10 PM	11 PM	Total
Sunday	9	2	10	0	4	5	29	39	46	4	4	5	3	9	6	24	12	21	48	1	5	0	2	9	297
Monday	4	5	5	2	8	0	28	34	31	5	0	7	0	7	9	13	12	24	47	2	4	2	5	1	255
Tuesday	3	1	8	5	8	5	25	48	17	13	6	12	14	12	7	12	18	18	46	0	5	2	3	8	296
Wednesday	8	1	6	0	6	3	34	35	12	2	2	5	6	7	8	13	14	31	71	5	6	8	4	2	289
Thursday	6	6	8	2	5	1	31	34	17	4	2	14	12	7	8	9	18	19	26	0	8	0	4	1	242
Friday	6	6	9	0	6	4	20	24	10	7	1	9	6	16	1	5	5	34	28	2	3	0	5	4	211
Saturday	13	2	18	2	9	4	20	40	15	10	2	4	5	5	3	15	25	32	45	2	5	4	3	7	290
Total	49	23	64	11	46	22	187	254	148	45	17	56	46	63	42	91	104	179	311	12	36	16	26	32	1880