

# Call Center Dashboard

Date

1/1/2021

3/31/2021

Agent

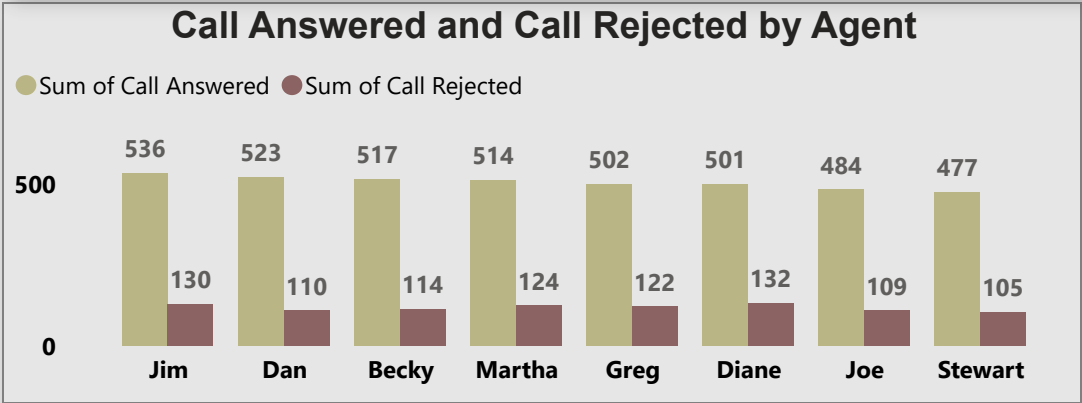
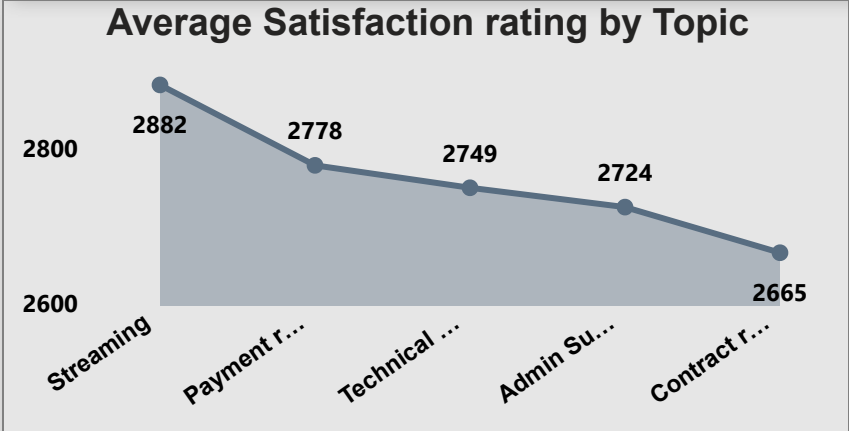
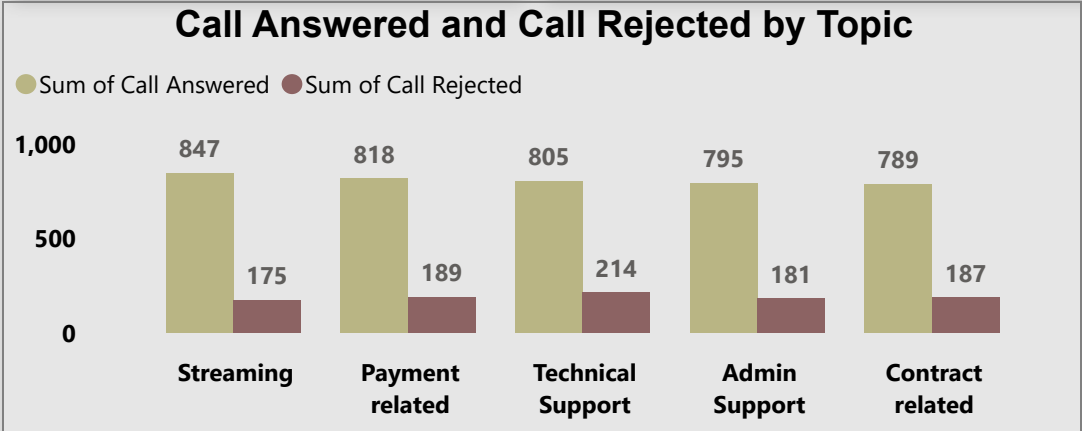
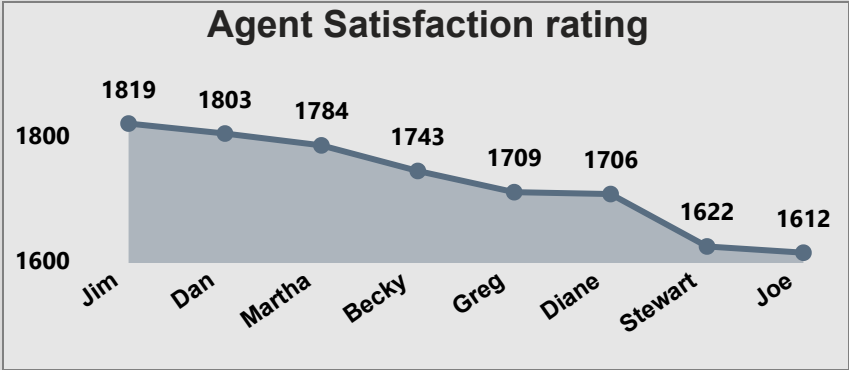
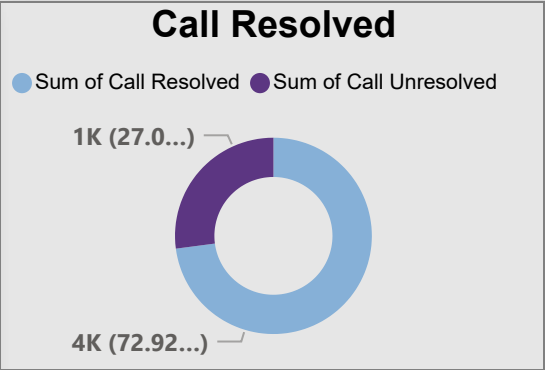
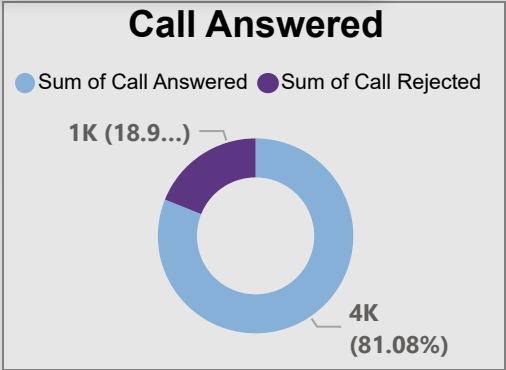
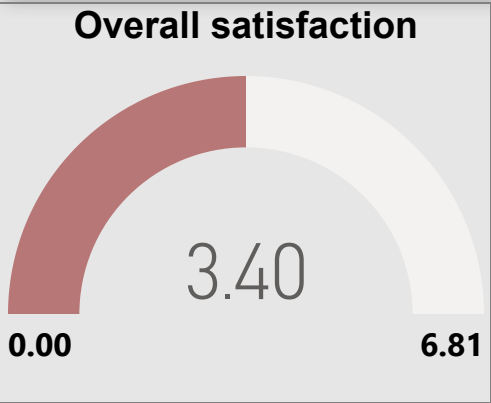
All

Total Calls

5000

Avg speed of calls

67.52



Agent	Total calls	Sum of Call Resolved	Sum of Call Answered
Jim	666	485	536
Dan	633	471	523
Becky	631	462	517
Martha	638	461	514
Greg	624	455	502
Diane	633	452	501
Joe	593	436	484
Stewart	582	424	477
Total	5000	3,646	4,054