Software Requirement Specification:

1) Each user should have a user id and a password. Record of the users of the system should be kept in the log file. Provision should be made for full backup of system

2) The customers can view the trains available at any day, the cost & number of tickets available for any train

3) Customer can book a ticket only if the tickets are available. Customer searches for the availability of tickets then if the tickets are available he books the tickets by initially filling details in a form

4) Tickets can be booked in a two ways by i - ticket or by e-ticket booking

5) For cancellation of ticket the customer has to go at reservation office than fill cancellation form & ask the clerk to cancel the ticket than the refund is transferred to customer account

6) After booking ticket the customer has to checkout by paying face amount to clerk

7) The system displays the details of train of which user enter the name. The information is saved & the corresponding updating take place in the database.