Rayan Al-Hammami

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SKILLS

Professional experience with: C#, SQL/T-SQL, RESTful API, XSLT, XML, JSON, regular expressions, SQL Server Management Studio, Visual Studio, Team Foundation Server, SourceTree, BitBucket, SSIS

Familiar/have worked with: Java, Visual Basic, HTML, CSS, Javascript, C++, Asp.Net, and more

EXPERIENCE

FreedomPark Valet, Irving, TX - *Software Developer II*

NOVEMBER 2018 – PRESENT

- Develop, debug, and design various parts of the back-end of our in-house CRM and other operational solutions as business requirements evolve. This includes the design and development of API endpoints used by our operational mobile and web applications.
- Debug and troubleshoot legacy system, as well as aid in technical transition to the newer architecture.
- Provide technical support to all staff, as well as numerous other duties in a general IT capacity.

Saltus Technologies, LLC, Tulsa, OK - *Software Developer*

AUGUST 2016 - NOVEMBER 2018

- Handled new client configurations, which includes database setup, PC and mobile client setup, data import/export configurations to third-party tools, and various other features. Included back-end and front-end development.
- Investigated and developed internal tools and scripts, when the need arises.
- Contributed directly to configurations that generated roughly half a million dollars in revenue between my start and end dates.

LexisNexis Risk Solutions, Oklahoma City, OK - *Data Analyst*

JANUARY 2016 - AUGUST 2016

- Performed software and integrity tests via SQL Server.
- Assisted in identification of data mappings.
- Ensured developers were on track with software requirements.
- Discovered processes and developed small utility programs in C# to assist with day-to-day duties.

University of Central Oklahoma, Edmond, OK – *Database Developer (Short Assignment) / Electronic Resources Assistant*

SEPTEMBER 2011 - NOVEMBER 2014

- Performed requirements analysis and design with Alumni Coordinator.
- Adapted agile approach and made a potentially shippable product each week.
- Loaded database with sample data and tested each week

Wipro, Jeddah, Saudi Arabia - *Service Desk Shift Supervisor*

JANUARY 2008 - AUGUST 2009

- Supervised and acted as consultant to team on duty for all technical issues and call resolution
- Oversaw tickets to ensure proper call logging, assignment, and most effective problem resolution
- Worked in call rotation as central point of contact for all Saudi Airlines technical issues
- Resolved as many customers' technical issues as possible through remote access, troubleshooting, or ultimately, proper assignment and follow-up of tickets.

EDUCATION

University of Central Oklahoma, Edmond, OK - *BSc. Computer Science*

2015