

Ralph Beaupre IV

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Summary

A highly motivated information technology student with over one year of customer service experience. I intend to finish my associate's degree and am now exploring more technology centered career openings.

Experience

Sale Associate / Vault Technician

March 2024 - (Current)

Columbia Care, Villa Park, IL

- Utilizing inventory applications for deliveries and auditing discrepancies daily.
- Operating of point-of-sale software to complete transactions.
- Interpersonal communication allowing for positive customer experiences.

Site Supervisor

November 2021 - February 2022

Champaign Park District, Champaign, IL

- Setting up and troubleshooting workout and game room systems such as Xboxes, dance pads, and rowing machines.
- Oversaw park district property, making sure patrons are following guidelines and performing regular checks to maintain compliance standards.
- Independently prepared and concluded daily operations at Douglass Community Center.
- Assisted guests with account setup, and any questions they may have about our facilities.

Skills

Active Directory | Virtualization | JavaScript | Customer Service | Windows Server | Network

Troubleshooting Education

Associate Degree, Web Development

College of Dupage

In Progress

High School Diploma

Willowbrook High School

2019

Certifications

- **TestOut Hybrid Server Pro: Core Certification**, TestOut Corporation - 2024
- **TestOut PC Pro Certification**, TestOut Corporation - 2024
- **TestOut Client Pro Certification**, TestOut Corporation - 2024

Recognition

- Champion of the Month, Columbia Care June 2024
- President's List, Eastern Gateway Community College August 2023