

# RALPH ANGELO FRANCISCO

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## Professional Summary

A BS Information Technology graduate with full-stack development experience and strong hardware/software troubleshooting skills. Developed a loan dashboard system and an SLA-automation tool, and ready to support teams delivering reliable, scalable IT solutions.

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## Education

### University of the East - Caloocan

105 Samson Rd. Caloocan City, Metro Manila

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|---|-------------|
| • Accountancy, Business and Management (ABM) Strand | 2019 - 2021 |
| • Bachelor of Science in Information Technology     | 2021 – 2025 |

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## Achievements

### A Web-Based Loan Dashboard System

2023 - 2024

*Project Manager/Head Programmer*

- Developed most of the front-end and back-end functions of the application.
- Effectively executed the project enhancing loan inquiry experience.

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## Experience

### Tech2Go Network Innovations

January - April 2025

Unit G-16 Sultan St., Highway Hills, Mandaluyong City

- Assisted in troubleshooting and maintaining various devices, including access points, printers, PCs, routers, and switches.
- Provided on-site technical support by installing and configuring internet modems for company clients.
- Contributed to the development of a web application designed to automate SLA computation from manually entered syslog data.

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## Skills

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|--|------------------------|
| • Web Development (HTML, CSS, Javascript, PHP) | • Management Skills    |
| • Software Development (Python, Java, C++, C#) | • Analyzing Skills     |
| • Database Management (MySQL)                  | • Communication Skills |
| • Troubleshooting Skills (Software & Hardware) | • Collaboration Skills |

## Trainings/Seminar Attended

Fortinet Certified Fundamentals Cybersecurity	2023
Introduction to the Threat Landscape 2.0	2023
Getting Started in Cybersecurity 2.0	2023
Huawei Certified ICT Associate (HCIA) Cloud Computing v5.0	2024

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## Character References

- **Prof. Jherold John R. Valdoz**  
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