

**SERVICE KING #160 SOUTH SAN
JOSE**

To schedule repairs please call 1-866-730-5464
1985 Kyle Park Court, San Jose, CA 95125
Phone: (408) 297-9030
FAX: (408) 297-9042

Workfile ID: 1dca4c1a
Federal ID: 75-1781281
State EPA: CAL000401032
BAR: ARD00284102

Estimate of Record

RO Number: 160002526

Written By: Mike McCarthy, 11/26/2021 12:19:13 PM
Adjuster: LARGE, SHAWN, (925) 490-7595 Business

Insured:	Orteza, Estella	Policy #:	CAAS100492130	Claim #:	1004-46-0473.1
Type of Loss:	Comprehensive	Date of Loss:	11/18/2021 9:40 PM	Days to Repair:	20
Point of Impact:	15 Total Loss				

Owner:

Orteza, Estella
3262 Floresta Dr
San Jose, CA 95148
(408) 674-4360 Business

Inspection Location:

SERVICE KING #160 SOUTH SAN JOSE
1985 Kyle Park Court
San Jose, CA 95125
Repair Facility
(408) 297-9030 Business

Insurance Company:

CSAA INSURANCE EXCHANGE
A AAA Insurer
P.O. Box 24523
Oakland, CA 94623-1523

VEHICLE

2002 MAZD MX-5 Miata Automatic w/Cloth 2D CNVT 4-1.8L Gasoline MPFI White

VIN:	JM1NB353320222913	Interior Color:		Mileage In:	95,647	Vehicle Out:	
License:	7NUB271	Exterior Color:	White	Mileage Out:			
State:	CA	Production Date:	9/2001	Condition:		Job #:	2526 mike total

TRANSMISSION

Automatic Transmission
Overdrive

POWER

Power Steering
Power Brakes
Power Windows
Power Mirrors

DECOR

Dual Mirrors

Console/Storage

CONVENIENCE

Air Conditioning
Intermittent Wipers
Rear Defogger

RADIO

AM Radio
FM Radio
Stereo
Search/Seek

CD Player

SAFETY

Drivers Side Air Bag
Passenger Air Bag
4 Wheel Disc Brakes

SEATS

Cloth Seats
Bucket Seats
Reclining/Lounge Seats

WHEELS

Aluminum/Alloy Wheels

Locking Wheels

PAINT

Clear Coat Paint

OTHER

Fog Lamps
Power Trunk/Liftgate

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Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		FRONT BUMPER					
2	R&I	R&I bumper cover		0	0.00	1.5	0.0
3		FENDER					
4	Blnd	RT Fender		0	0.00	0.0	1.1
5		STEERING COLUMN					
6	Repl	Column assy	NC1032100D	1	515.83 m	1.7	0.0
7	Repl	Combo switch windshield wiper w/o cruise control	NC1066128	1	84.43 m	0.8	0.0
8	Repl	Steering lock w/cylinder & keys manual trans	NCY37629X	1	556.05 m	1.0	0.0
9		CONVERTIBLE/SOFT TOP					
10	Repl	Cover assy black	NC10R1210G66	1	1,776.99	3.5	0.0
11		DOOR					
12	Repl	RT Outer panel	NC1058030G	1	271.09	4.5	2.0
13		Add for Clear Coat		0	0.00	0.0	0.8
14		Add for Edging		0	0.00	0.0	0.5
15		Add for Clear Coat		0	0.00	0.0	0.1
16		Add for Inside		0	0.00	0.0	0.5
17		Add for Clear Coat		0	0.00	0.0	0.1
18	*	Rpr LT Door shell		0	0.00	<u>1.0</u>	2.0
19		Overlap Major Non-Adj. Panel		0	0.00	0.0	-0.2
20		Add for Clear Coat		0	0.00	0.0	0.4
21	R&I	LT Mirror assy power black		0	0.00	0.4	0.0
22	Repl	LT Handle, outside black	EA0159410GPZ	1	172.11	0.3	0.5
23		Add for Clear Coat		0	0.00	0.0	0.1
24	Repl	LT Cyl & keys	NCY076220B	1	71.41	0.2	0.0
25	Repl	LT Door trim panel power windows, 2 speakers black	NC7268450F02	1	674.43	0.5	0.0
26		QUARTER PANEL					
27	Blnd	RT Quarter panel		0	0.00	0.0	1.0
28	*	R&I RT Drip channel		0	0.00	<u>1.0</u>	0.0
29	Blnd	LT Quarter panel		0	0.00	0.0	1.0
30		REAR LAMPS					
31	R&I	RT Combo lamp assy		0	0.00	0.4	0.0
32		REAR BUMPER					
33	R&I	R&I bumper cover		0	0.00	1.0	0.0
34	#	Repl Restore Corrosion Protection - 0.1 Per Panel		1	10.00	0.1	0.0
35	#	Repl Cover Car		1	0.00 X	0.2	0.0
36	#	Subl detail		1	300.00 X	0.0	0.0
37	#	Subl theft inspect-- car wont shift to drive		1	250.00 X	0.0	0.0
38	#	Subl 4 Wheel Alignment		1	99.00 X	0.0	0.0
SUBTOTALS					4,781.34	18.1	9.9

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ESTIMATE TOTALS

Category	Basis			Rate	Cost \$
Parts					4,132.34
Body Labor	18.1 hrs	@		\$ 76.00 /hr	1,375.60
Paint Labor	9.9 hrs	@		\$ 76.00 /hr	752.40
Paint Supplies	9.9 hrs	@		\$ 43.00 /hr	425.70
Miscellaneous					649.00
Subtotal					7,335.04
Sales Tax	\$ 4,558.04	@		9.3750 %	427.32
Grand Total					7,762.36
Deductible					250.00
CUSTOMER PAY					250.00
INSURANCE PAY					7,512.36

See attached itemized estimate for the repairs that have been completed by Service King Collision Repair Centers. All repairs will be based on Service King Collision Repair Centers estimate and invoice and not of any other party.

Acknowledgement of Notice and Consent

I acknowledge notice and oral approval of an increase in the original estimated price.

Signature or Initials

____ / ____ / ____
Date

AC spec (if applicable)

Windshield Installation*

High side PSI: _____

Date: ____ / ____ / ____

Low side PSI: _____

Time: _____ am / pm

Center Vent Temp: _____

Cure Time: _____ Customer Initials: _____

*Installation of a windshield will prevent operation of the vehicle for a period of time based on the given cure time.

**CURE TIME: TIME GIVEN AFTER A WINDSHIELD INSTALLATION IS COMPLETED BEFORE A VEHICLE IS SAFE TO DRIVE.

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****SPECIAL PARTS NOTE: ALL CRASH PARTS IN THIS ESTIMATE ARE "NEW" ORIGINAL EQUIPMENT MANUFACTURER (OEM) PARTS UNLESS OTHERWISE SPECIFIED. PARTS DESCRIBED AS OS OR OE SURPLUS ARE ALSO NEW OEM PARTS. PARTS DESCRIBED AS RECHROMED, RECORED, OR REMANUFACTURED ARE EITHER "RECONDITIONED" PARTS OR "REBUILT" PARTS. CRASH PARTS DESCRIBED AS "QUALITY REPLACEMENT PARTS" ARE NON-OEM AFTERMARKET PARTS.****

CSAA AFFINITY INSURANCE COMPANY, CSAA FIRE & CASUALTY INSURANCE COMPANY, CSAA GENERAL INSURANCE COMPANY, CSAA INSURANCE EXCHANGE, CSAA MID-ATLANTIC INSURANCE COMPANY, AND CSAA MID-ATLANTIC INSURANCE COMPANY OF NEW JERSEY WARRANTS THE NON-ORIGINAL EQUIPMENT MANUFACTURER REPLACEMENT CRASH PARTS IDENTIFIED ON THIS ESTIMATE ARE AT LEAST EQUAL TO THE ORIGINAL EQUIPMENT MANUFACTURER PARTS IN TERMS OF KIND, QUALITY, SAFETY, FIT AND PERFORMANCE.

NOTE: YOU HAVE THE RIGHT TO SELECT WHICH BODY SHOP WILL REPAIR YOUR VEHICLE. THIS IS NOT AN AUTHORIZATION BY CSAA AFFINITY INSURANCE COMPANY, CSAA FIRE & CASUALTY INSURANCE COMPANY, CSAA GENERAL INSURANCE COMPANY, CSAA INSURANCE EXCHANGE, CSAA MID-ATLANTIC INSURANCE COMPANY, AND CSAA MID-ATLANTIC INSURANCE COMPANY OF NEW JERSEY FOR REPAIRS. AS THE OWNER OF THE VEHICLE YOU ARE THE ONLY PERSON WHO CAN AUTHORIZE REPAIRS.

YOU MUST GIVE THIS ESTIMATE TO THE REPAIR FACILITY AND THAT FACILITY MUST EITHER ACCEPT THIS ESTIMATE OR CONTACT US WITH PROPOSED CHANGES. AT THAT POINT, WE WILL EITHER COME TO AN AGREEMENT WITH THE REPAIR FACILITY OR REASONABLY ADJUST ITS ESTIMATE. YOU SHOULD NOT AUTHORIZE REPAIRS UNTIL THEN, OR YOU MAY BE RESPONSIBLE UP TO THE FULL AMOUNT OF THE REPAIRS. THIS ESTIMATE CANNOT BE CHANGED WITHOUT CSAA AFFINITY INSURANCE COMPANY, CSAA FIRE & CASUALTY INSURANCE COMPANY, CSAA GENERAL INSURANCE COMPANY, CSAA INSURANCE EXCHANGE, CSAA MID-ATLANTIC INSURANCE COMPANY, AND CSAA MID-ATLANTIC INSURANCE COMPANY OF NEW JERSEY'S (HEREINAFTER REFERRED TO AS "US" OR "WE") APPROVAL, AND YOU MAY BE PERSONALLY RESPONSIBLE FOR THE DIFFERENCE BETWEEN OUR ESTIMATE AND WHAT THE REPAIR FACILITY CHARGES.

IF ADDITIONAL REPAIRS OR SUPPLEMENTS TO THE ESTIMATE ARE REQUIRED, WE MUST APPROVE ANY CHANGE BEFORE THOSE REPAIRS ARE STARTED, OR YOU MAY BE RESPONSIBLE FOR UP TO THE FULL AMOUNT OF THE REPAIR FACILITY'S CHARGES FOR THOSE ADDITIONAL REPAIRS. SUCH APPROVAL MAY BE CONTINGENT UPON A FURTHER INSPECTION. PLEASE ENSURE THAT YOUR REPAIR FACILITY CONTACTS US BEFORE ANY ADDITIONAL REPAIRS COMMENCE.

PLEASE DIRECT ALL QUESTIONS CONCERNING THIS ESTIMATE TO US.

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FOR YOUR PROTECTION CALIFORNIA LAW REQUIRES THE FOLLOWING TO APPEAR ON THIS FORM: ANY PERSON WHO KNOWINGLY PRESENTS FALSE OR FRAUDULENT CLAIM FOR THE PAYMENT OF A LOSS IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED:

MOTOR ABBREVIATIONS/SYMBOLS: D=DISCONTINUED PART, A=APPROXIMATE PRICE. LABOR TYPES: B=BODY LABOR, D=DIAGNOSTIC, E=ELECTRICAL, F=FRAME, G=GLASS, M=MECHANICAL, P=PAINT LABOR, S=STRUCTURAL, T=TAXED MISCELLANEOUS, X=NON TAXED MISCELLANEOUS. CCC ONE: ADJ=ADJACENT, ALGN=ALIGN, A/M=AFTERMARKET, BLND=BLEND, CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION, D&R=DISCONNECT AND RECONNECT, EST=ESTIMATE, EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY, INCL=INCLUDED, MISC=MISCELLANEOUS, NAGS=NATIONAL AUTO GLASS SPECIFICATIONS, NON-ADJ=NON ADJACENT, O/H=OVERHAUL, OP=OPERATION, NO=LINE NUMBER, QTY=QUANTITY, RECOND=RECONDITION, REFN=REFINISH, REPL=REPLACE, R&I=REMOVE AND INSTALL, R&R=REMOVE AND REPLACE, RPR=REPAIR, RT=RIGHT, SECT=SECTION, SUBL=SUBLET, LT=LEFT, W/O=WITHOUT, W/_=WITH/_ SYMBOLS: #=MANUAL LINE ENTRY, *=OTHER [IE..MOTORS DATABASE INFORMATION WAS CHANGED], **=DATABASE LINE WITH AFTERMARKET, N=NOTES ATTACHED TO LINE. OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT.

"CURE TIME" MEANS THE LENGTH OF TIME THAT, PER THE ADHESIVE MANUFACTURER, THE WINDSHIELD ADHESIVE NEEDS TO CURE UNTIL THE WINDSHIELD CAN PROPERLY FUNCTION AS A SAFETY DEVICE PURSUANT TO THE FEDERAL MOTOR VEHICLE SAFETY STANDARDS AND THE VEHICLE MANUFACTURER'S SPECIFICATIONS.

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Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide AEH5426, CCC Data Date 11/15/2021, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2022 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Intelligent Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.