



SAP SuccessFactors Solutions Road Map

December 2018

PUBLIC

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For all recent and planned innovations, potential data protection and privacy features include simplified deletion of personal data, reporting of personal data to an identified data subject, restricted access to personal data, masking of personal data, read access logging to special categories of personal data, change logging of personal data, and consent management mechanisms.

About SAP road maps

Companies today are planning their digital journeys – transforming business models, reengineering business processes, and reimagining work.

SAP road maps highlight innovations that may help you plan and implement your digital journey. They span products relevant to lines of business in your industry and explain how our innovations may add value to your business.

In our road maps, you can learn about our innovations along four different timelines:

1. **Recent innovations** for our products that have been launched in the past weeks or months and can already be purchased
2. **Planned innovations** for our products that are intended to be launched in the short term or midterm
3. **Product direction**, providing a long-term perspective on high-level development plans for innovations for our solutions – inspired by your requirements
4. **Product vision**, providing a high-level and long-term business perspective on innovations for our products

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Product overview

- Functional description

Product innovations & Future innovations (next 12 months & next 24 months)

- Strategic HR mobile
- Suitewide innovations (user experience, technology, and admin)
- Strategic HR
- Core HR/payroll and analytics

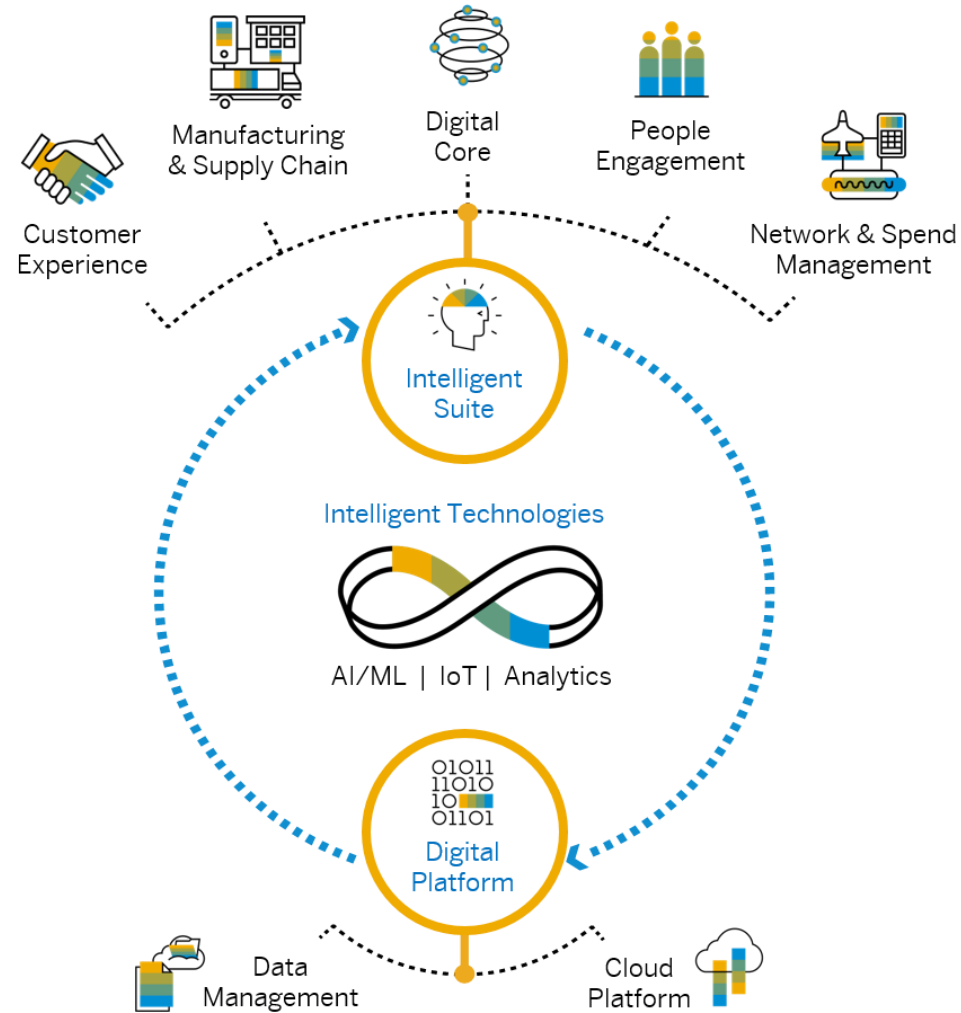
Product development

2018 principles and perspectives

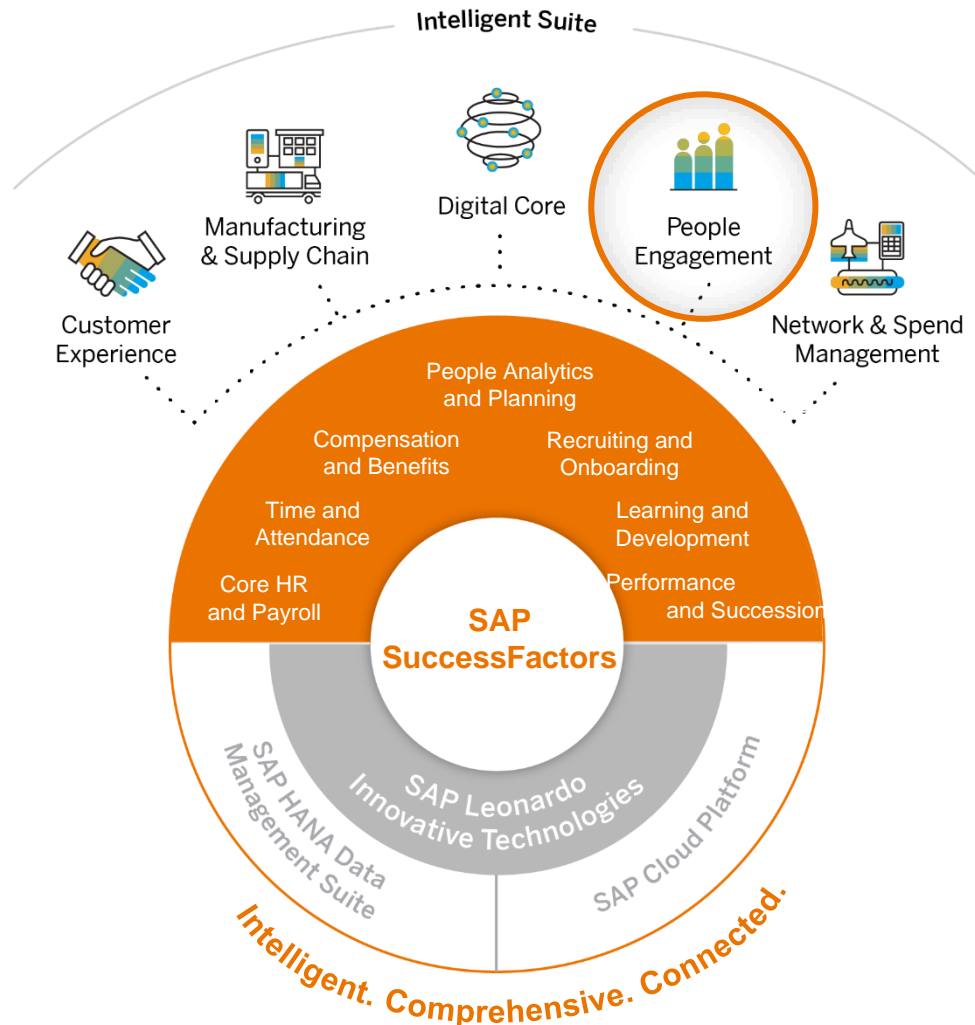
- Focus on comprehensive, amazing people experiences, fueling phenomenal results, and helping you do less, yet deliver more
- Pursue a mobile- and artificial intelligence-first strategy
- Provide predictability as we make changes to our offering and design with auto-conversion in mind
- Leverage the entire power of SAP software portfolios, customers, and partners.
- Leverage tools, frameworks, and foundational structures across the suite from and with SAP and SAP Cloud



SAP SuccessFactors solutions puts people at the heart of **intelligent enterprise** transformation



SAP SuccessFactors solutions – intelligently transform your workforce experience



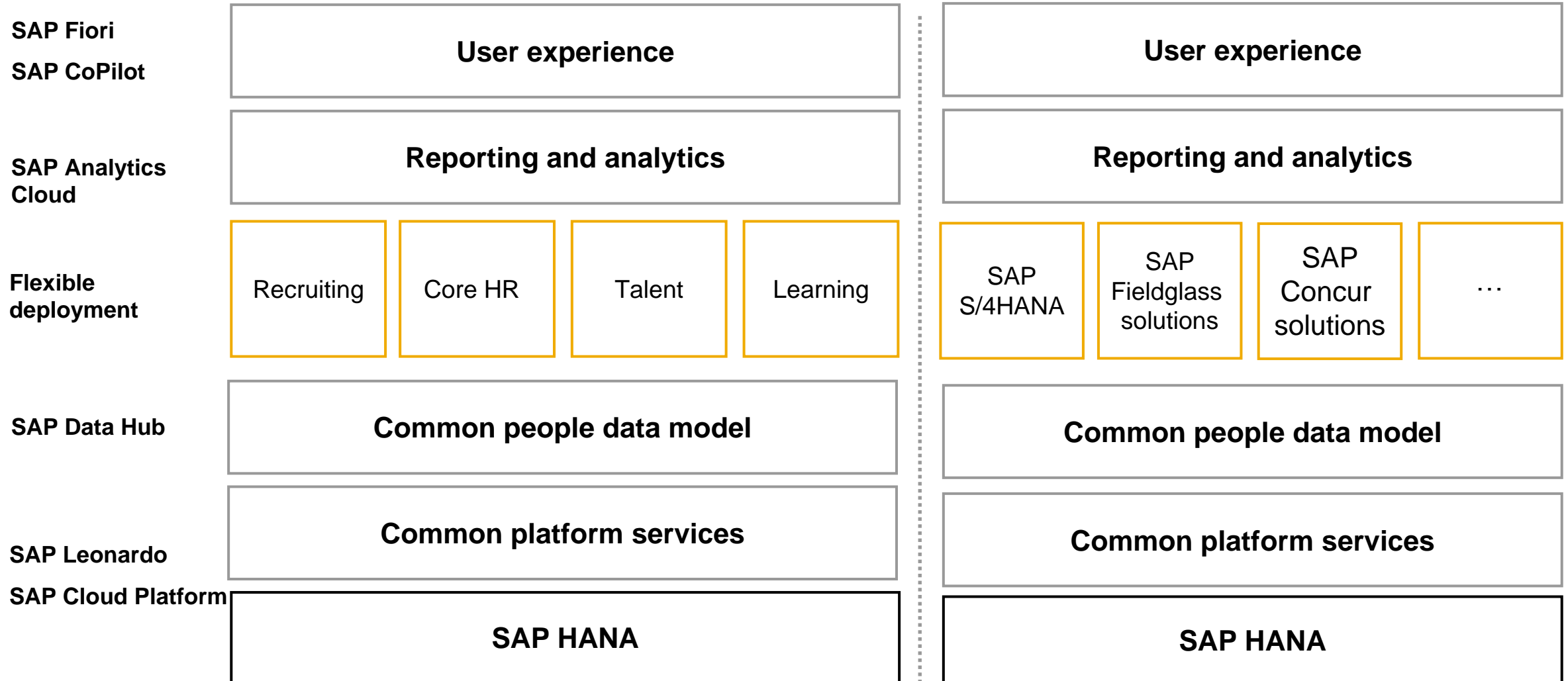
Elevate and connect people experiences to
improve engagement

Spark motivation and improve agility
everywhere

Shatter glass ceilings and **confidently tackle**
tough issues

Build bridges, not silos with a flexible,
connected platform

Intelligent enterprise suite – the big picture of how it's built

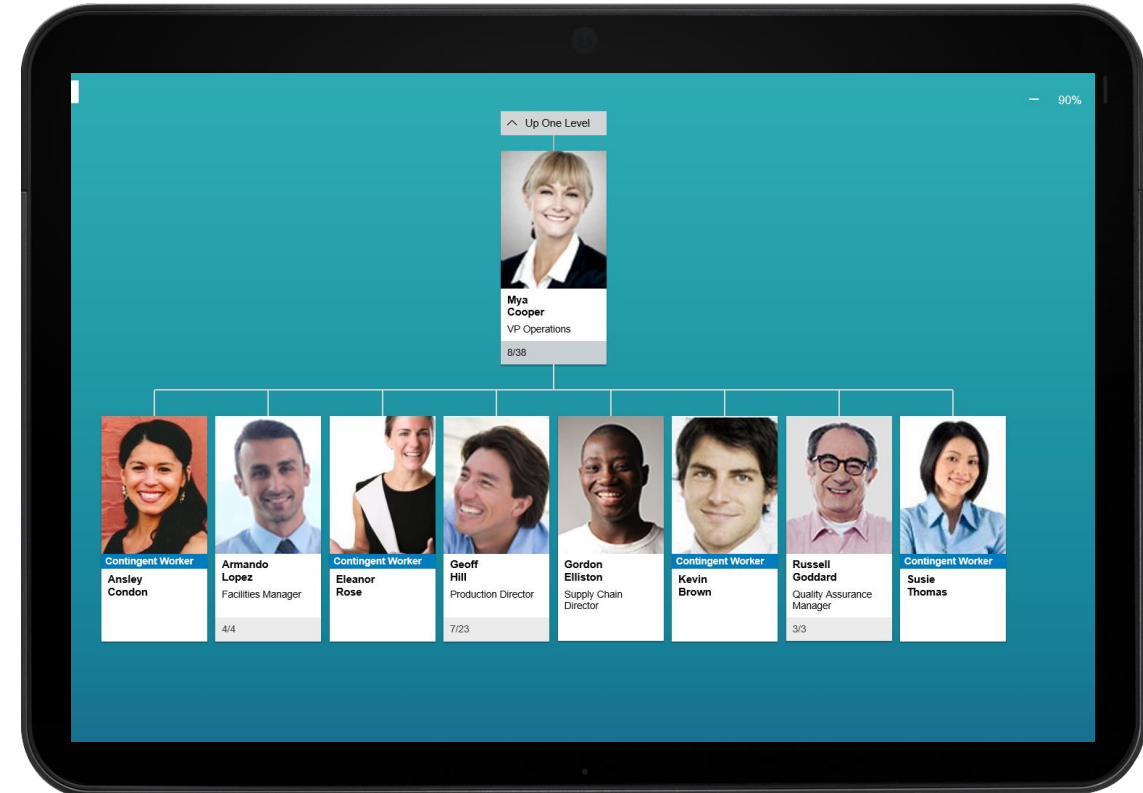


Intelligent enterprise suite – total workforce management

Proactively manage the total workforce

Recent
innovation

- Contingent worker profile in SAP SuccessFactors Employee Central, visibility in organizational chart, and people directory and search
- SAP SuccessFactors Employee Central standard reporting plus contingent workforce metrics and the ability to analyze the total workforce
- Socializing, developing, and aligning external workers through collaboration with other workers, access to information, and learning activities



Intelligent enterprise suite – total workforce management

Leveraging AI and ML to simplify workforce processes across the business

- Simplified, AI- and ML-guided processes for planning, sourcing, and paying the total workforce
- Visibility and collaboration across the enterprise
- Expedited talent strategy execution while driving workforce engagement

Business Process

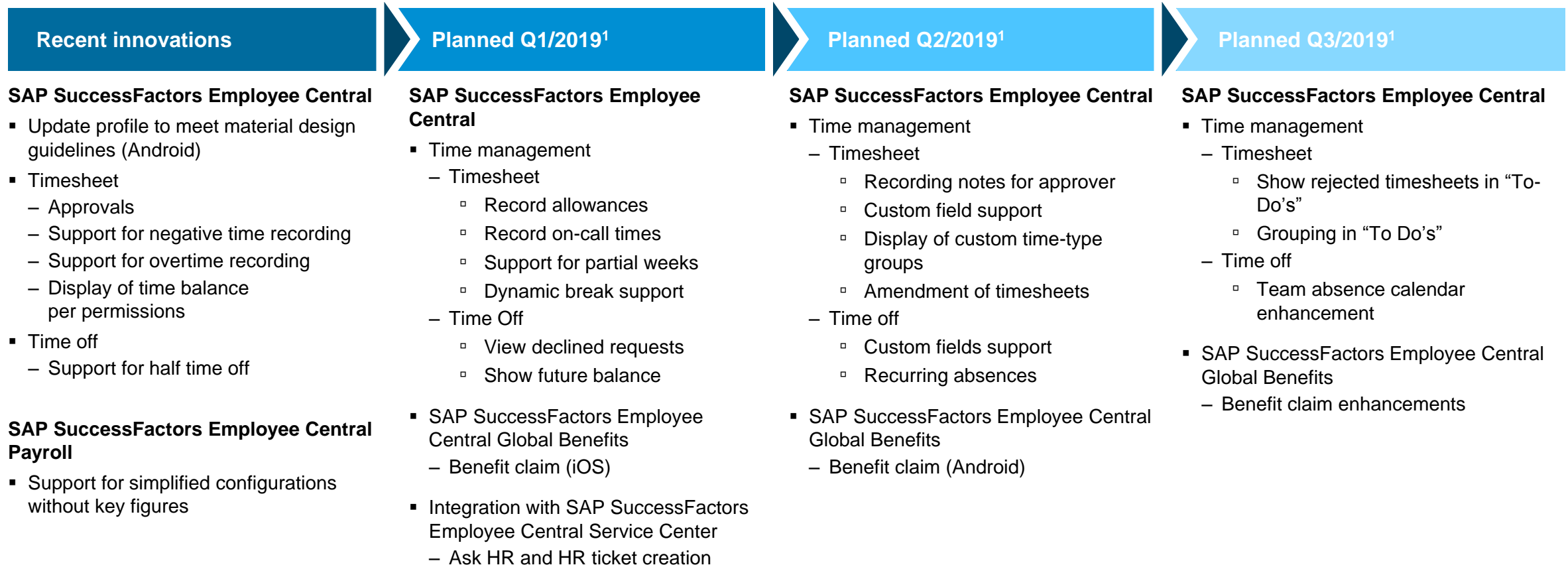


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Strategic HR – SAP SuccessFactors Mobile (1/4)

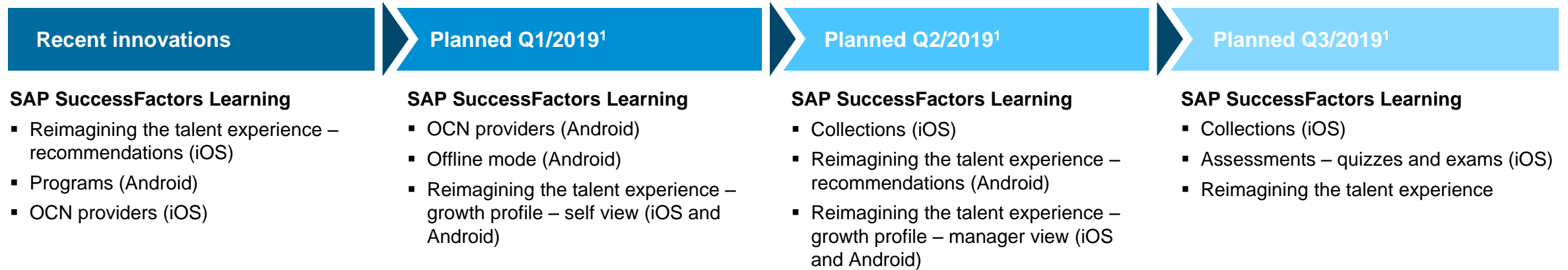
Product road map overview – key innovations



1. This is the current state of planning and may be changed by SAP at any time without notice.

Strategic HR – SAP SuccessFactors Mobile (2/4)

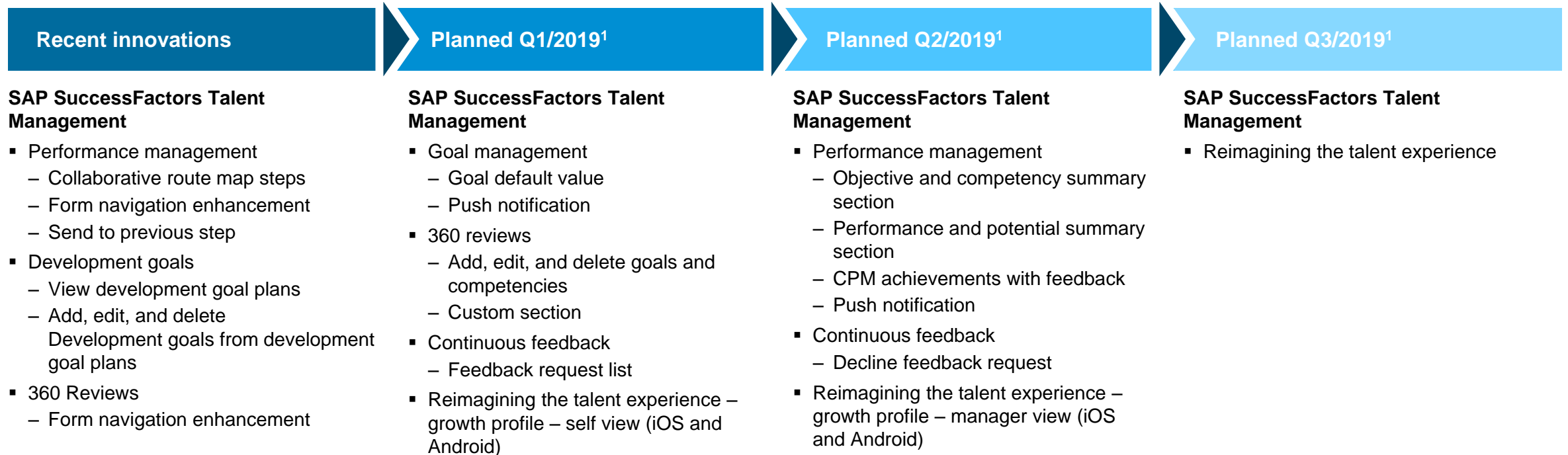
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Strategic HR – SAP SuccessFactors Mobile (3/4)

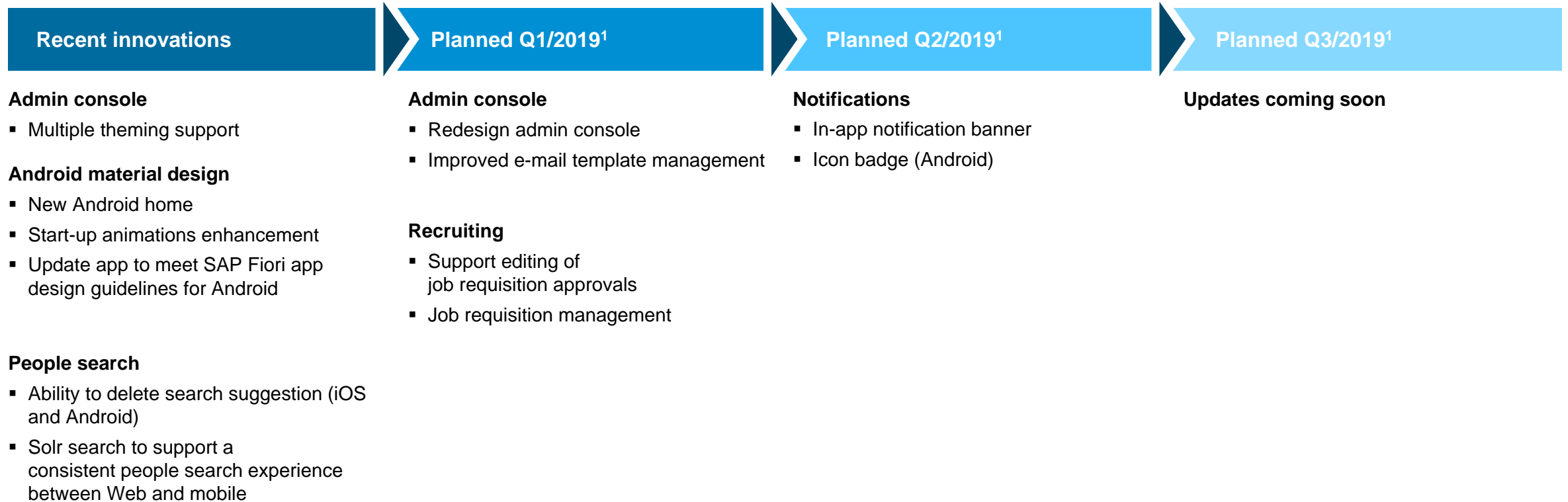
Product road map overview – key innovations



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Strategic HR – SAP SuccessFactors Mobile (4/4)

Product road map overview – key innovations



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Strategic HR – SAP SuccessFactors Mobile

Upcoming short-term and midterm innovations

Additional priorities (next 12 months)

SAP SuccessFactors Learning:

- Curricula
- Commerce

SAP SuccessFactors Talent Management:

- Performance management – cache
- 360-degree reviews – modification steps

SAP SuccessFactors Recruiting:

- Move candidate through pipeline
- Internal career site

SAP Analytics Cloud – cross-suite reporting:

- Embedded insights on mobile
- Ad hoc reporting with mobile data

Notifications:

- In-app notification handling
- Push notification

SAP SuccessFactors Onboarding:

- New hire experience and manager activities

Strategic HR – SAP SuccessFactors Mobile

Upcoming short-term and midterm innovations

On the radar (next 24 months)

Time and attendance:

- Work schedule lookup
- Team calendar stand-alone for managers
- Create absence from timesheet

SAP SuccessFactors Learning:

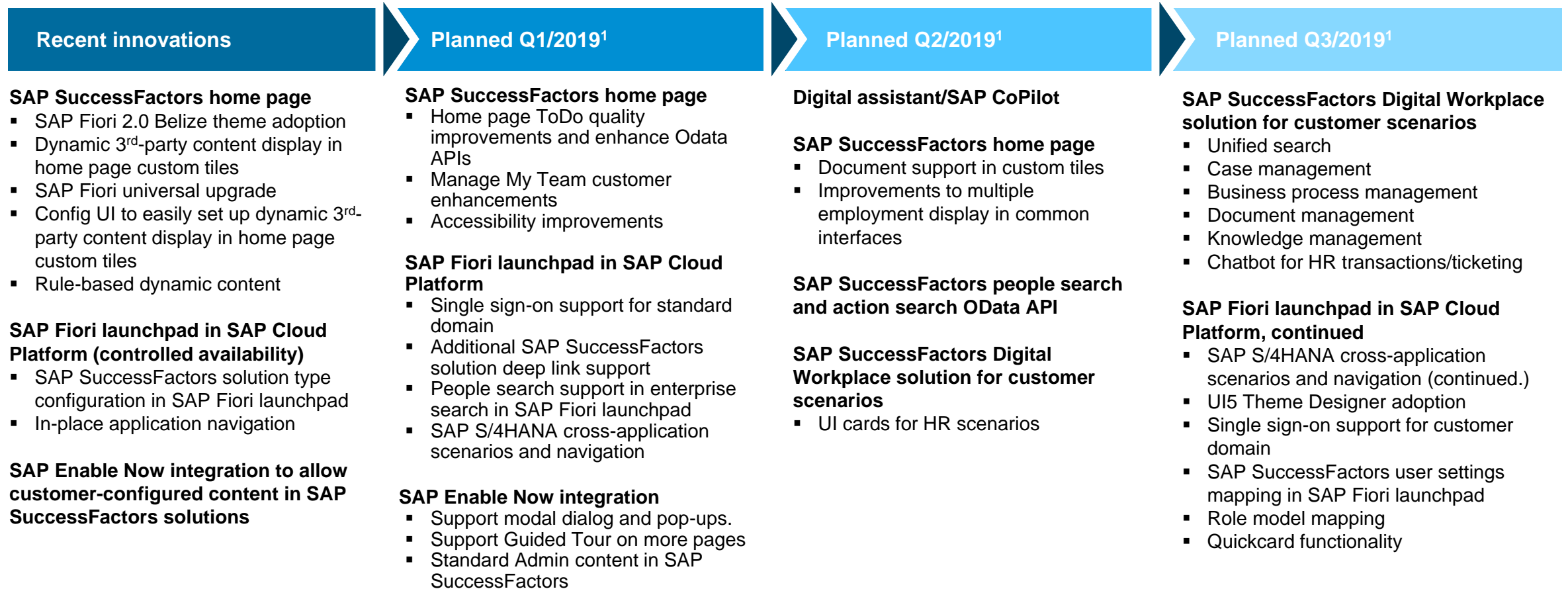
- Assessments
- Curricula with requirements
- Validated app for Android

SAP SuccessFactors Talent Management:

- Performance management – section weight
- Performance management – custom elements in standard sections

Suitewide – User experience

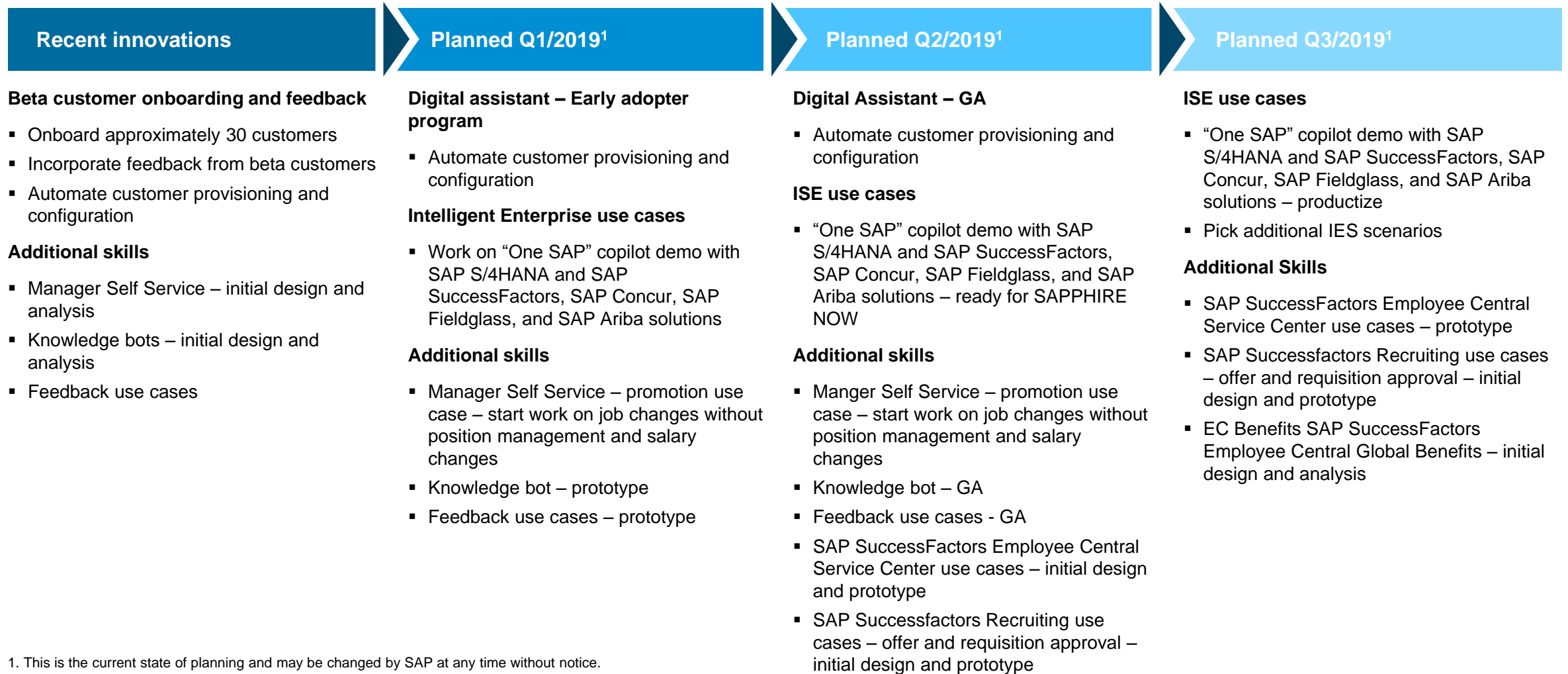
Product road map overview – Key innovations



1. This is the current state of planning and may be changed by SAP at any time without notice.

Suite-wide – digital assistant (user experience)

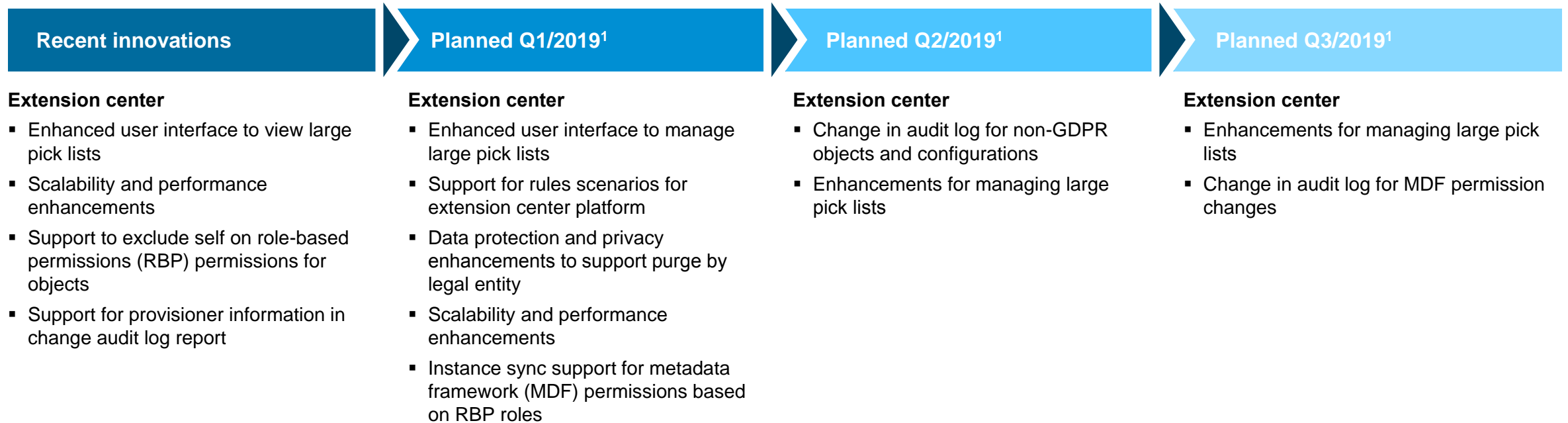
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Suite-wide – extensions (technology) (1/2)

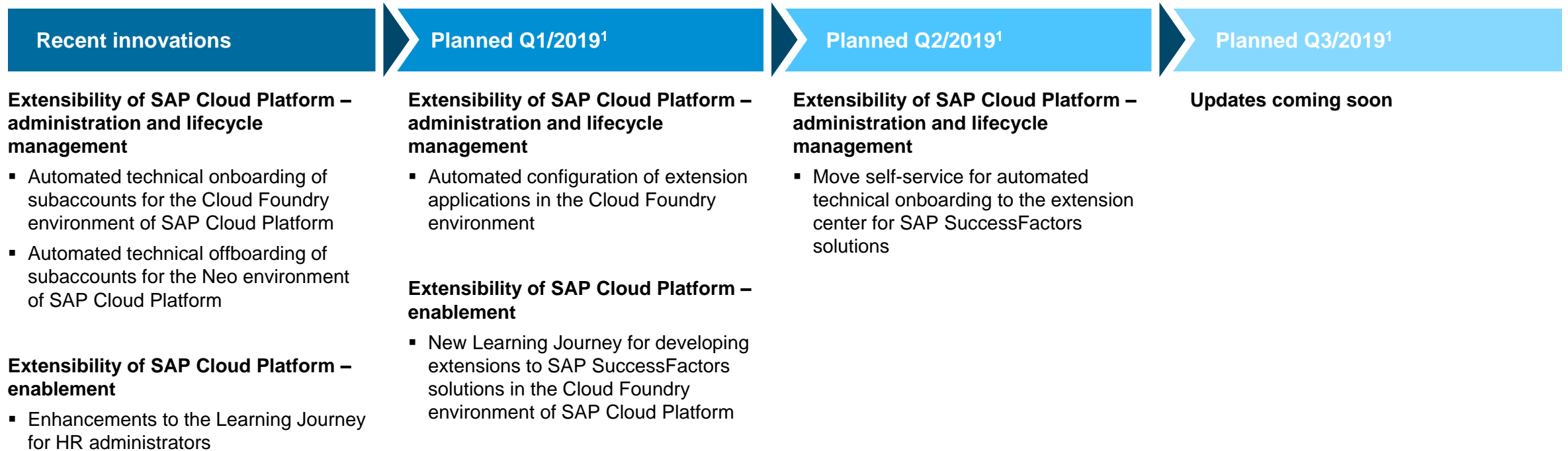
Product road map overview – key innovations



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Suite-wide – extensions (technology) (2/2)

Product road map overview – key innovations



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Suite-wide – extensions (technology)

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

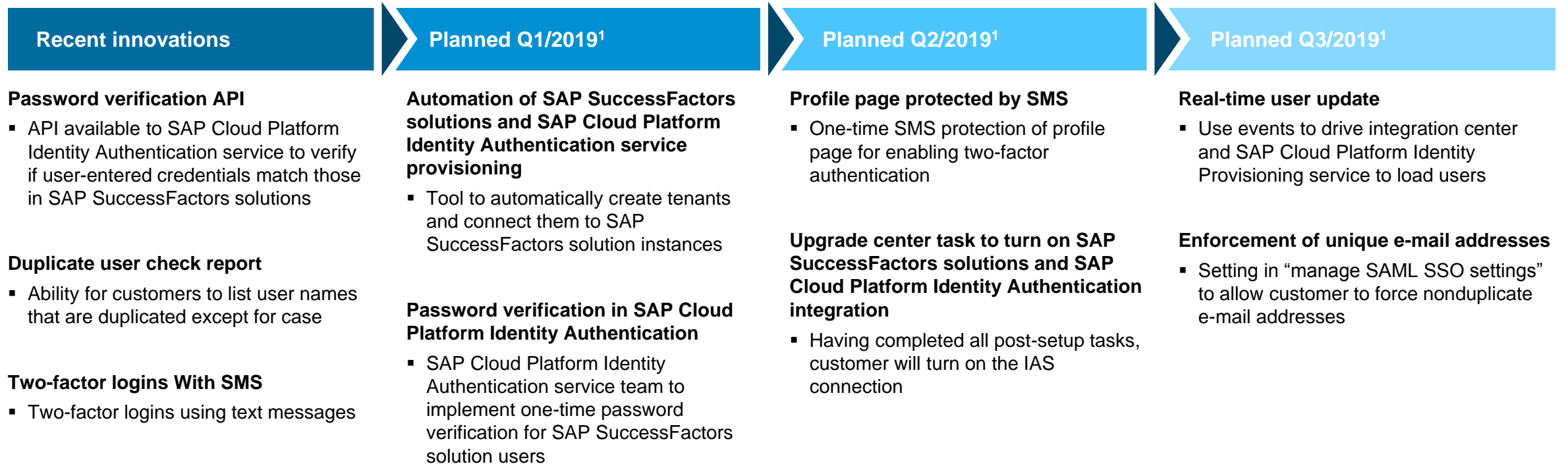
- Description of key trend(s) and association with high-level product direction
- Further elaboration of specific future functionality or capability innovation

On the radar (next 24 months):

- Description of key trend(s) and association with high-level product direction
- Further elaboration of specific future functionality or capability innovation

Suite-wide – identity management (technology) (1/2)

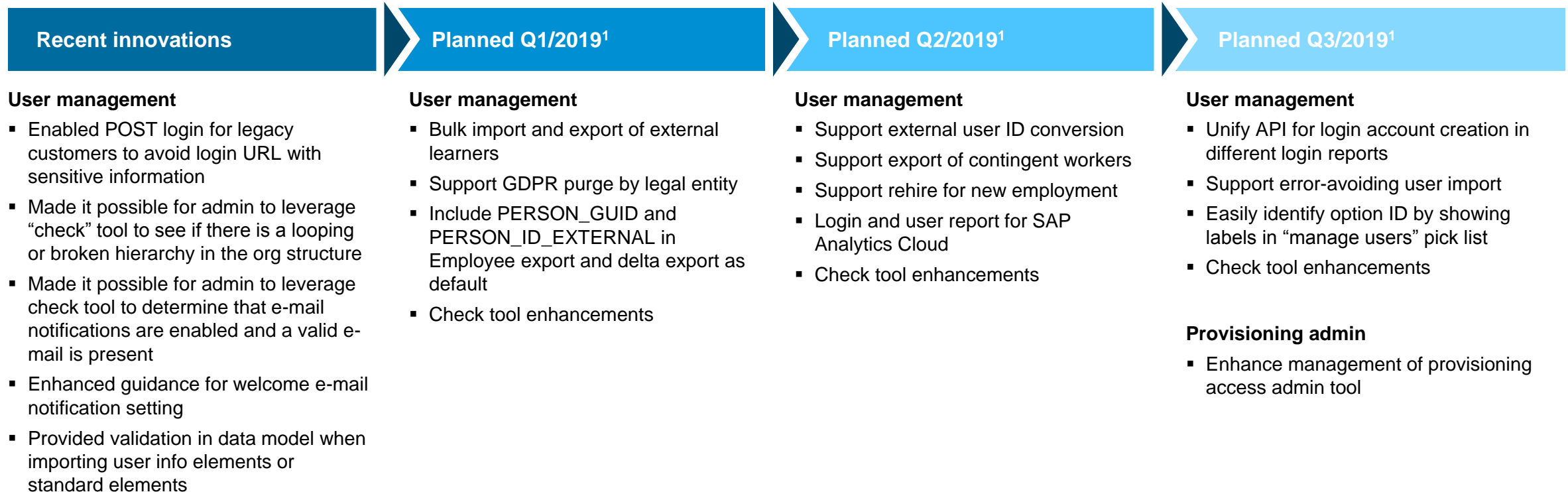
Product road map overview – key innovations



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Suite-wide – identity management (technology) (2/2)

Product road map overview – key innovations



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Suite-wide – identity management (technology)

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

- Complete automation of SAP SuccessFactors solutions and IAS integration using upgrade center
- Additional features, including more settings in “manage SAML settings” and real-time user updates

On the radar (next 24 months):

- Proxy for downstream modules using IAS

Suite-wide – identity management (technology)

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

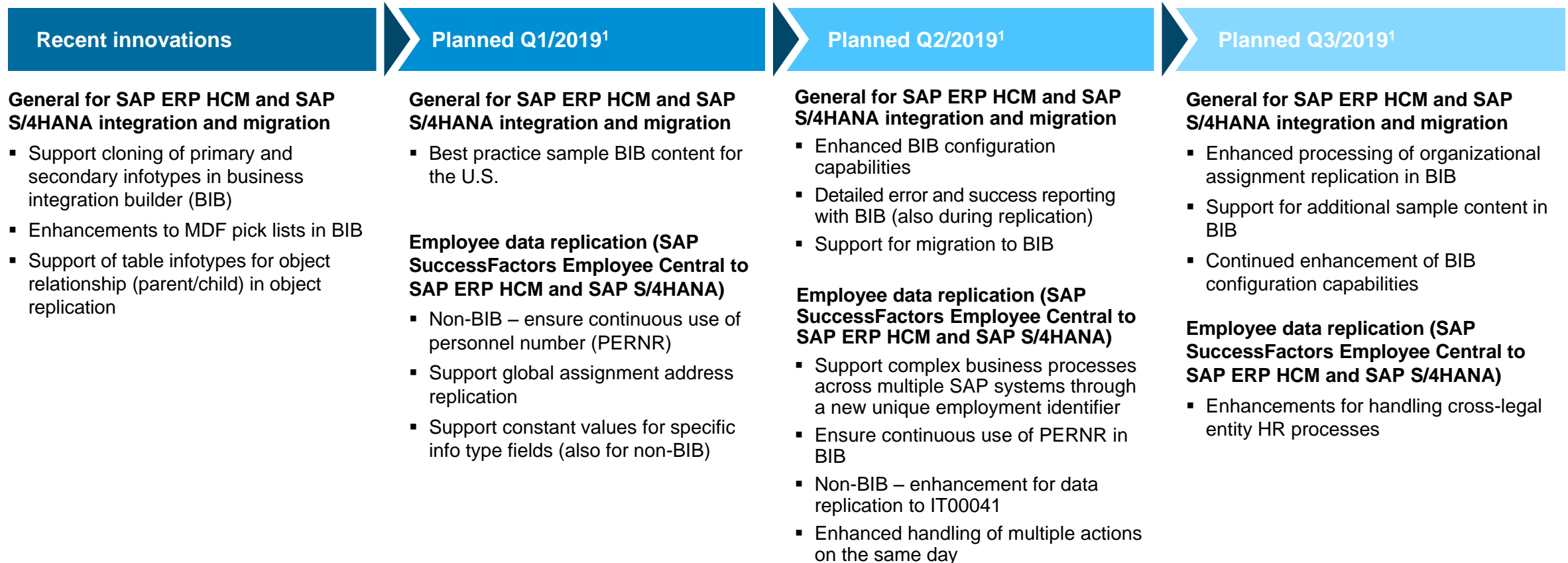
- Enable two-factor authentication for SAP SuccessFactors HCM Suite provisioning with better security compliance

On the radar (next 24 months):

- Support for additional customer influence tool enhancements
- Self-service admin tool for provisioning access control and management

Suite-wide – SAP S/4HANA and SAP ERP HCM integrations (technology) (1/2)

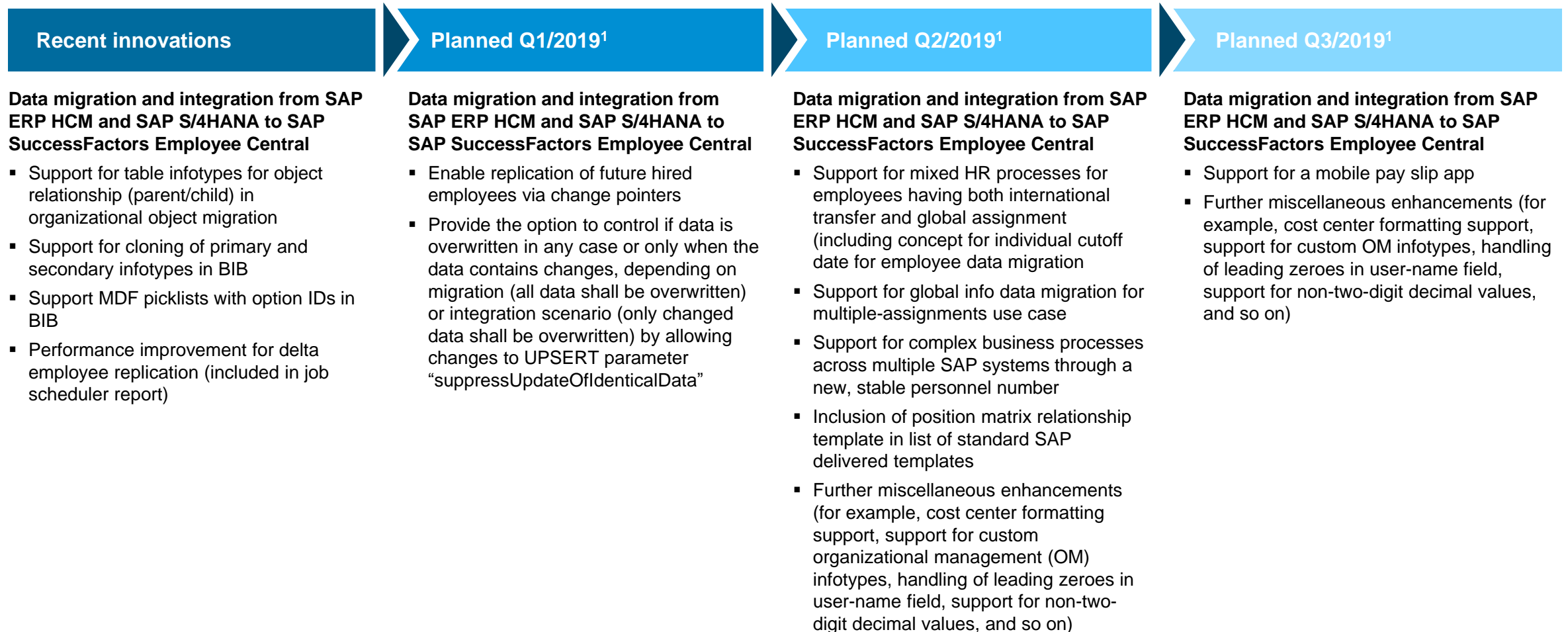
Product road map overview – key innovations



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Suite-wide – SAP S/4HANA and SAP ERP HCM integrations (technology) (2/2)

Product road map overview – key innovations



1. This is the current state of planning and may be changed by SAP at any time without notice.

Suite-wide – SAP S/4HANA Cloud integrations (technology)

Product road map overview – key innovations

Recent innovations	Planned Q1/2019 ¹	Planned Q2/2019 ¹	Planned Q3/2019 ¹
<ul style="list-style-type: none">▪ Conversion of contingent workers to employees (INNO_21087)▪ Mass upload of tags using import employee (INNO_20957)▪ Automated role-based permissions provisioning across SAP SuccessFactors solutions and SAP S/4HANA Cloud using identity and access governance (IAG)▪ Real business planning – headcount planning, financials, SAP SuccessFactors solutions, and SAP Analytics Cloud	<ul style="list-style-type: none">▪ Replication of bank master details (bank repository) to SAP SuccessFactors Employee Central (INNO_15118)▪ Replication of company codes to SAP SuccessFactors Employee Central (INNO_21103)▪ Derivation of service cost level from job level (INNO_14019)▪ Unification of finance-HR analytics with SAP Analytics Cloud by combining data from SAP S/4HANA Cloud and SAP SuccessFactors solutions▪ Roundoff – replication improvements (payment and address data; manager relation)	<ul style="list-style-type: none">▪ Replication of sales commissions to SAP SuccessFactors Employee Central▪ Support for complex business processes across multiple SAP systems through a new, stable PERNR▪ Integration of SAP SuccessFactors Employee Central Payroll with SAP S/4HANA Cloud for additional countries▪ Roundoff – employee search and factsheet (preferred name; customer projects)	<ul style="list-style-type: none">▪ Support for multiple work-order assignments▪ Payment method validation based on company code and bank country▪ Payment information validation

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Suite-wide – integrations of SAP S/4HANA, SAP ERP HCM, and SAP Concur solutions (technology)

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

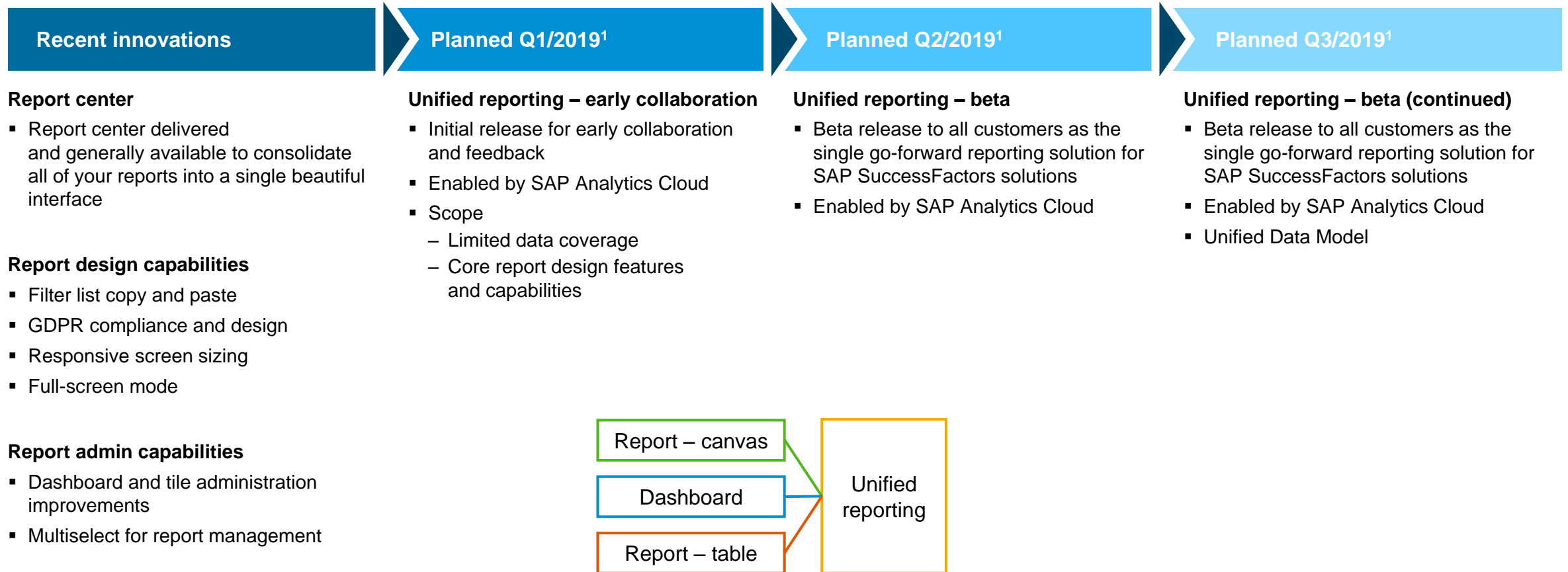
- **Integration of SAP SuccessFactors Employee Central with SAP ERP HCM and SAP S/4HANA (ERP) as well as data migration and integration from SAP ERP HCM and SAP S/4HANA to SAP SuccessFactors Employee Central**
 - Dedicated user roles for integration tools
 - Improvement in usability of BIB configuration (for example, allow editing of certain configuration views in production system)
 - Extensibility for work schedule rule transfer report (ERP to SAP SuccessFactors Employee Central)

On the radar (next 24 months):

- **Integration of SAP SuccessFactors Employee Central with ERP as well as data migration and integration from ERP to SAP SuccessFactors Employee Central**
 - Continue enhancing BIB configuration capabilities
 - Enhancements for handling cross-legal entity HR processes
 - Enhance time-constraint 3 for further info types, subtypes, and OM object relationships (ERP to SAP SuccessFactors Employee Central)
- **Integration of SAP SuccessFactors Employee Central with SAP S/4HANA Cloud**
 - Front-runner for SAP CoPilot between multiple systems: spot bonus in response to project performance
 - Replication of skills and licenses (INNO_13776)
 - Replication of vendor and supplier (INNO_21102)
 - Support for multiple employments
- **Data replication monitor**
 - Download functionality of the error results (in CSV)
 - Faster display of results
 - Variant management to personalize search criteria
- **Integration of SAP Concur solutions with SAP SuccessFactors solutions**
 - Employee replication

Suite-wide – reporting (reporting, people analytics, and planning)

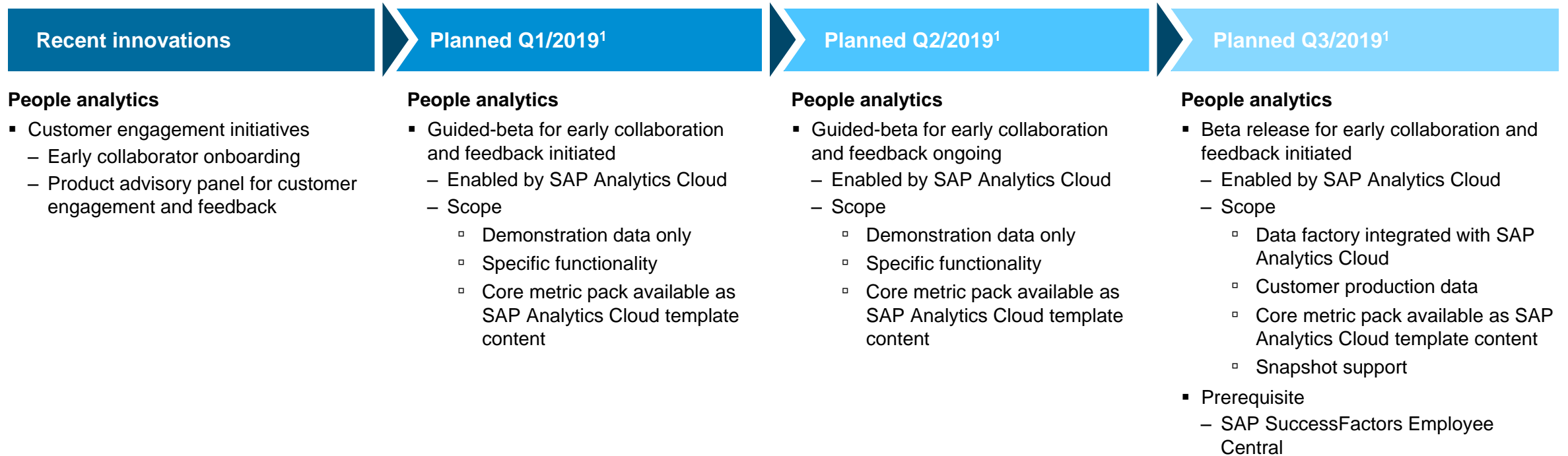
Product road map overview – key innovations



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Suite-wide – people analytics (reporting, people analytics, and planning)

Product road map overview – key innovations



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Suite-wide – people analytics (reporting, people analytics, and planning)

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

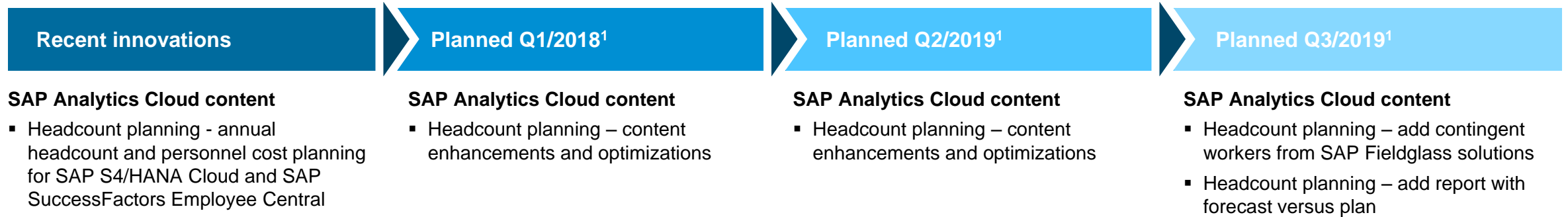
- Guided-beta of people analytics for early collaboration and feedback enabled by SAP Analytics Cloud and released with core workforce demonstration data
- Beta release of people analytics for early collaboration and feedback; data factory integrated with SAP Analytics Cloud and released with core workforce customer productive data

On the radar (next 24 months):

- General availability of people analytics; data factory integrated with SAP Analytics Cloud and released with core workforce plus additional metric packs

Suite-wide – planning (reporting, people analytics, and planning)

Product road map overview – key innovations



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Suite-wide – planning (reporting, people analytics, and planning)

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

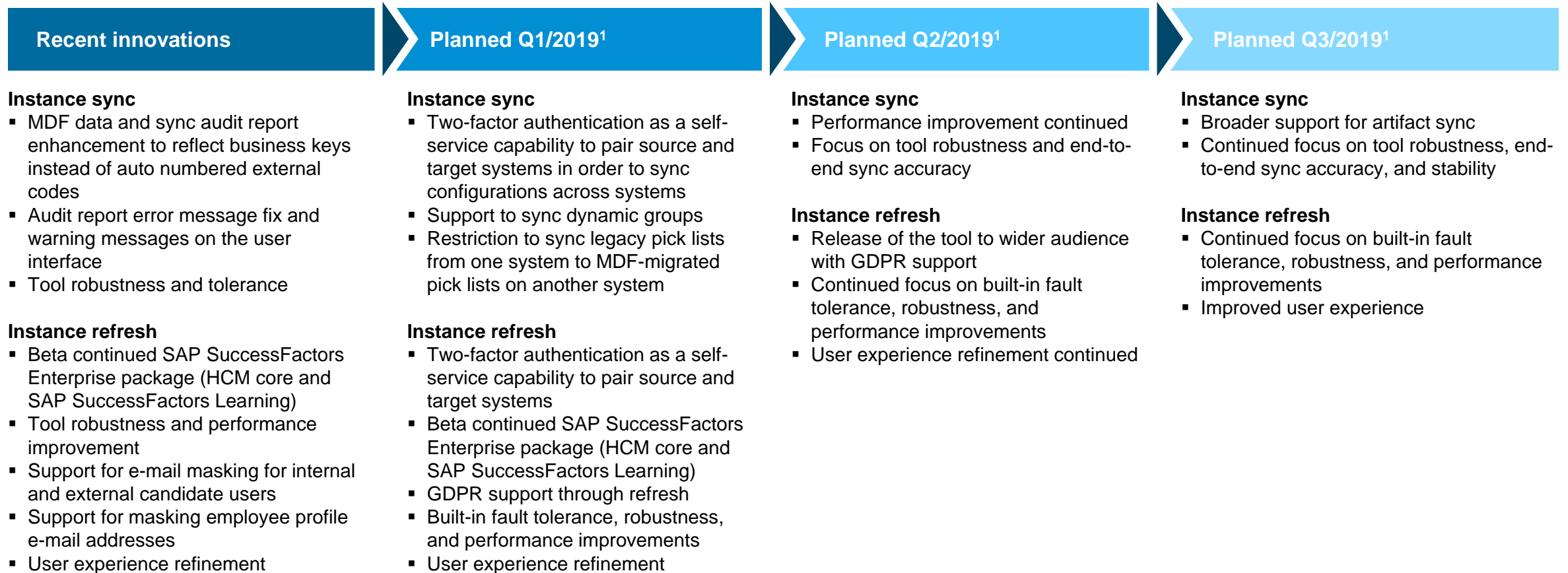
- Headcount planning – bi-directional writing between workforce and finance planning models in SAP Analytics Cloud
- Strategic workforce planning content

Additional priorities (next 24 months):

- Strategic and headcount planning – driver-based demand modeling

Suite-wide – instance management (admin)

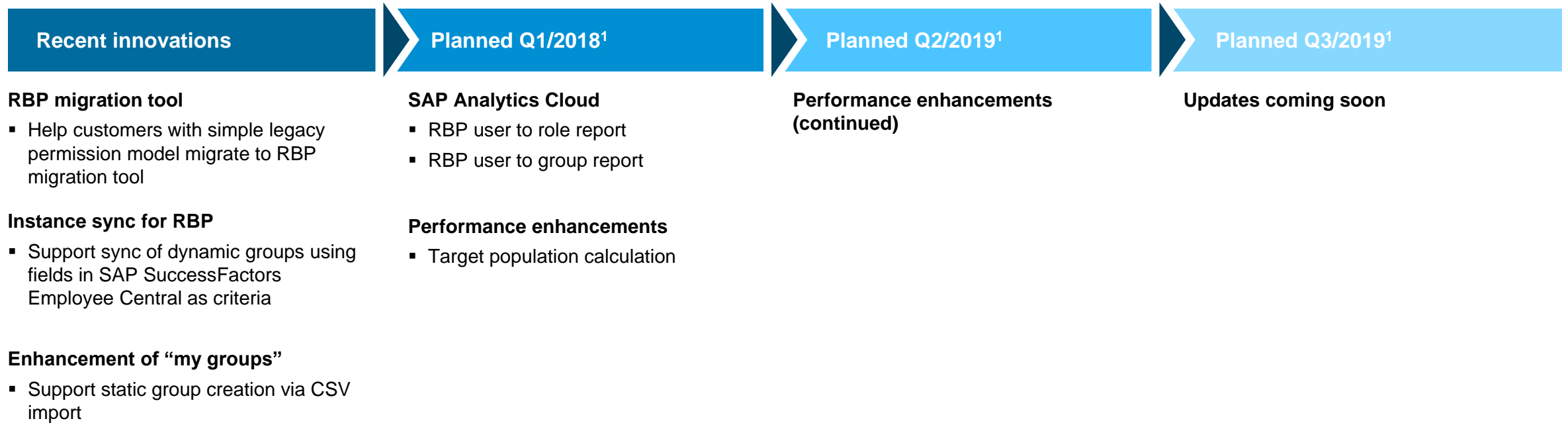
Product road map overview – key innovations



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Suite-wide – role-based permissions (RBP)

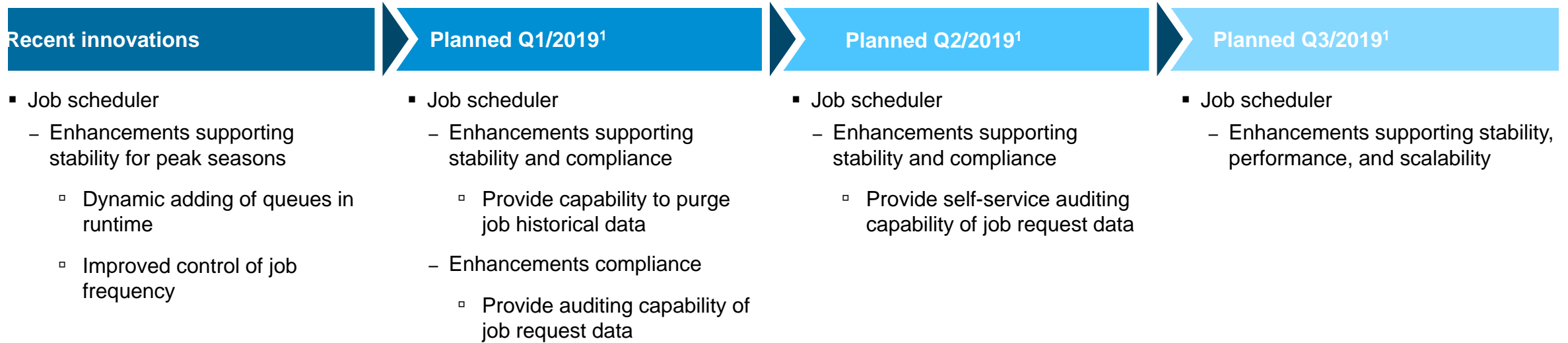
Product road map overview – key innovations



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Suite-wide – general admin tools (admin)

Product road map overview



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Suite-wide – general admin tools (admin)

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

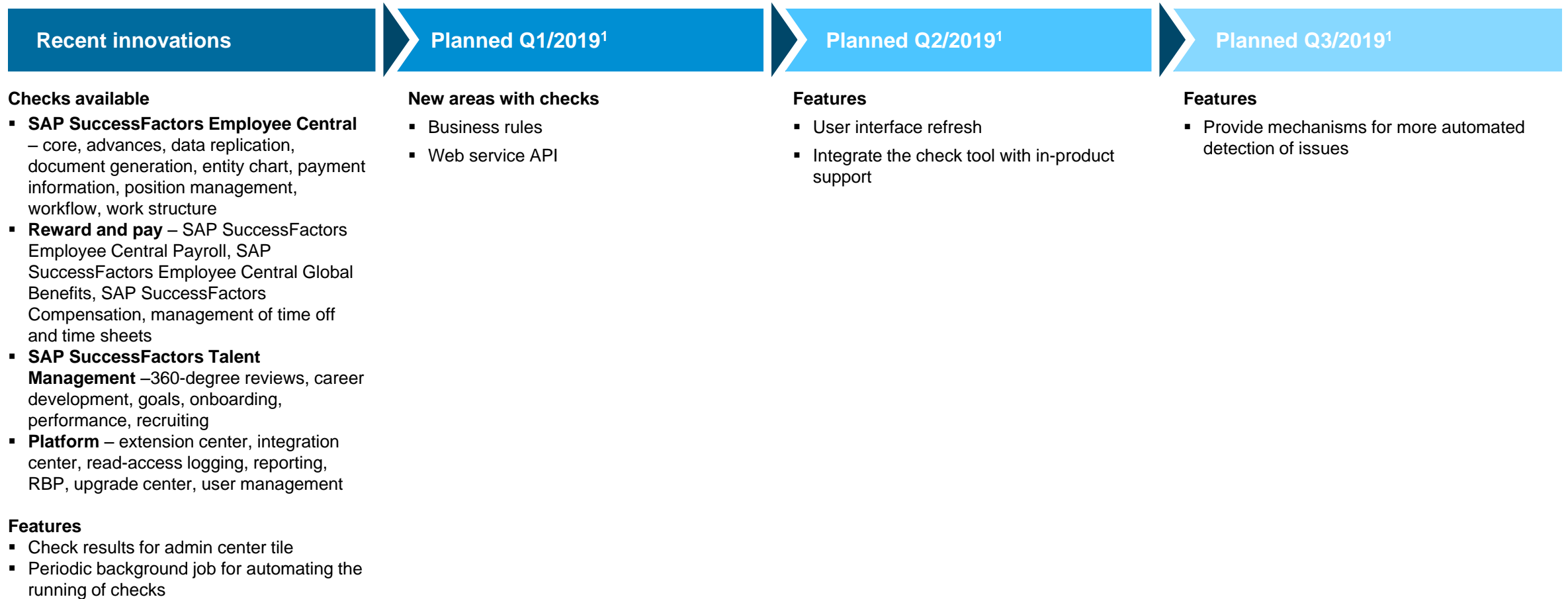
- Additional job scheduler functionality to fulfill cross module asks

On the radar (next 24 months):

- Self-service job scheduler capability in admin center

Suite-wide – check tool (admin)

Product road map overview – key innovations



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Suite-wide – check tool (admin)

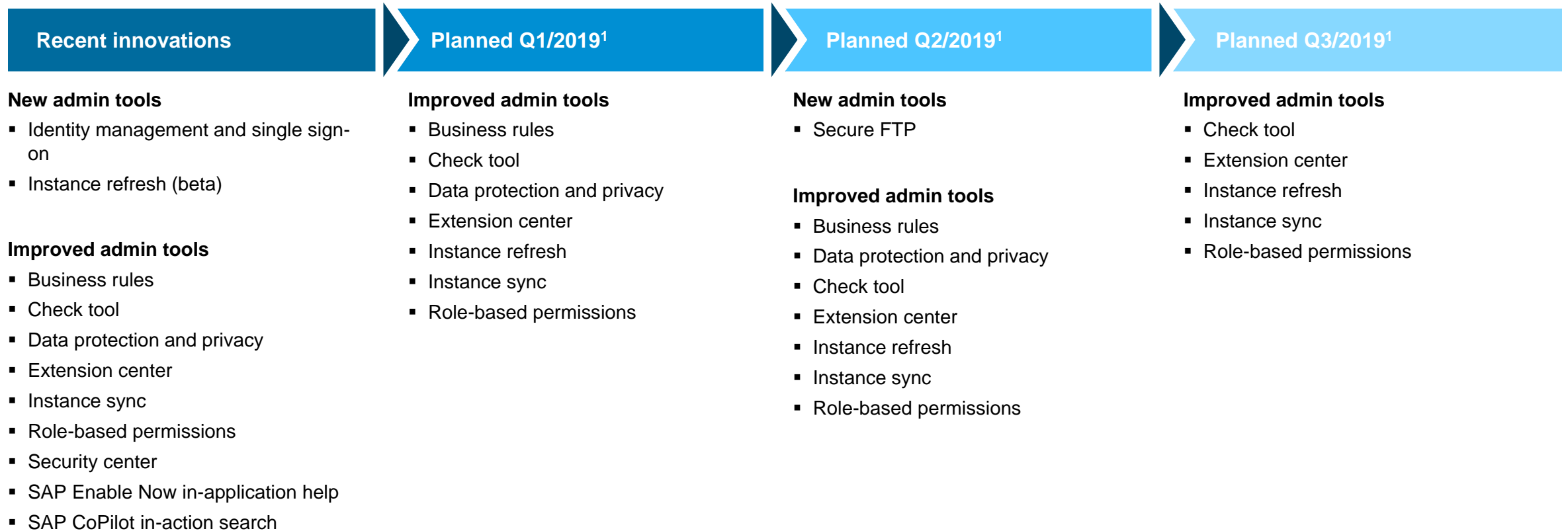
Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

- Provide API support for exposing check definitions and configuration and at the same time move to the OData API standard, which will allow the check tool framework to be leveraged more broadly both within SAP SuccessFactors solutions and externally to help ensure system stability and consistency
- Provide mechanisms for more automated and proactive detection of issues

Suite-wide – expert self-services (admin)

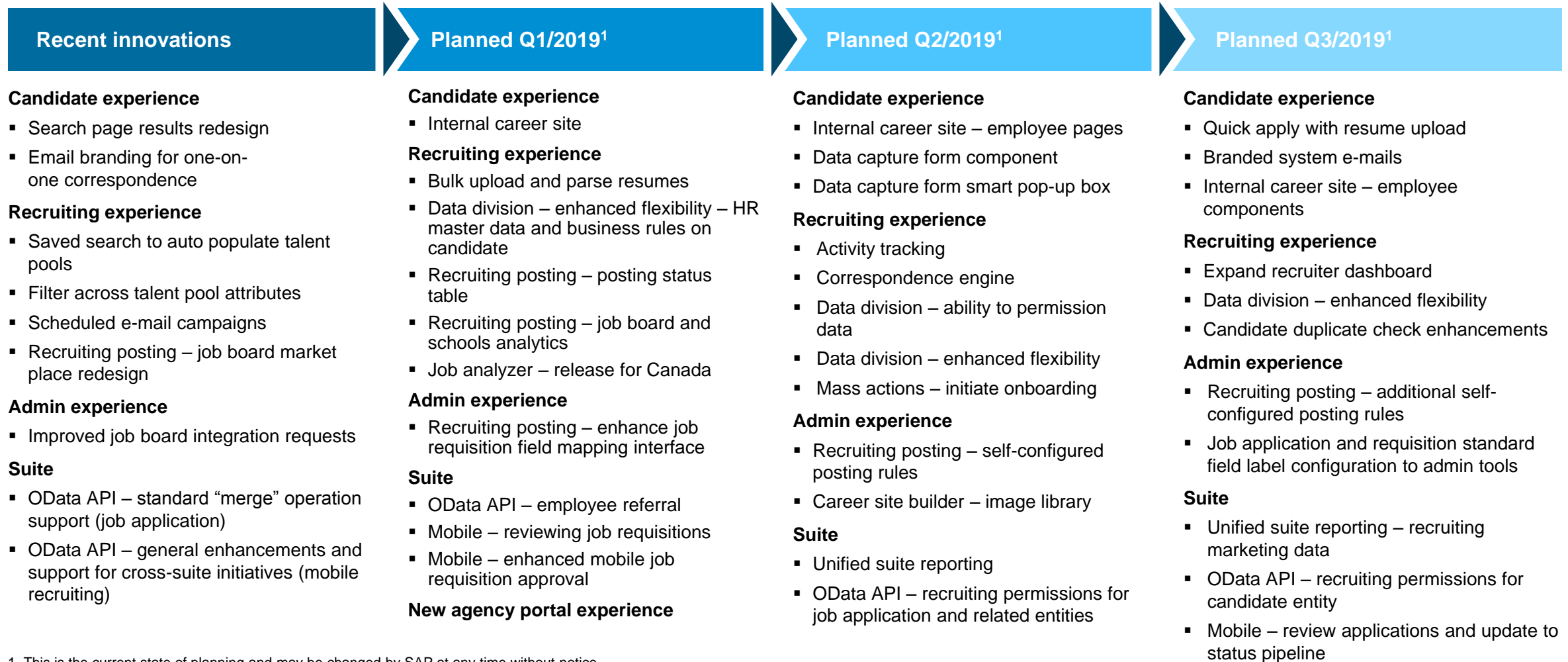
Product road map overview – key innovations



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Strategic HR – SAP SuccessFactors Recruiting

Product road map overview – key innovations



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Strategic HR – SAP SuccessFactors Recruiting

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

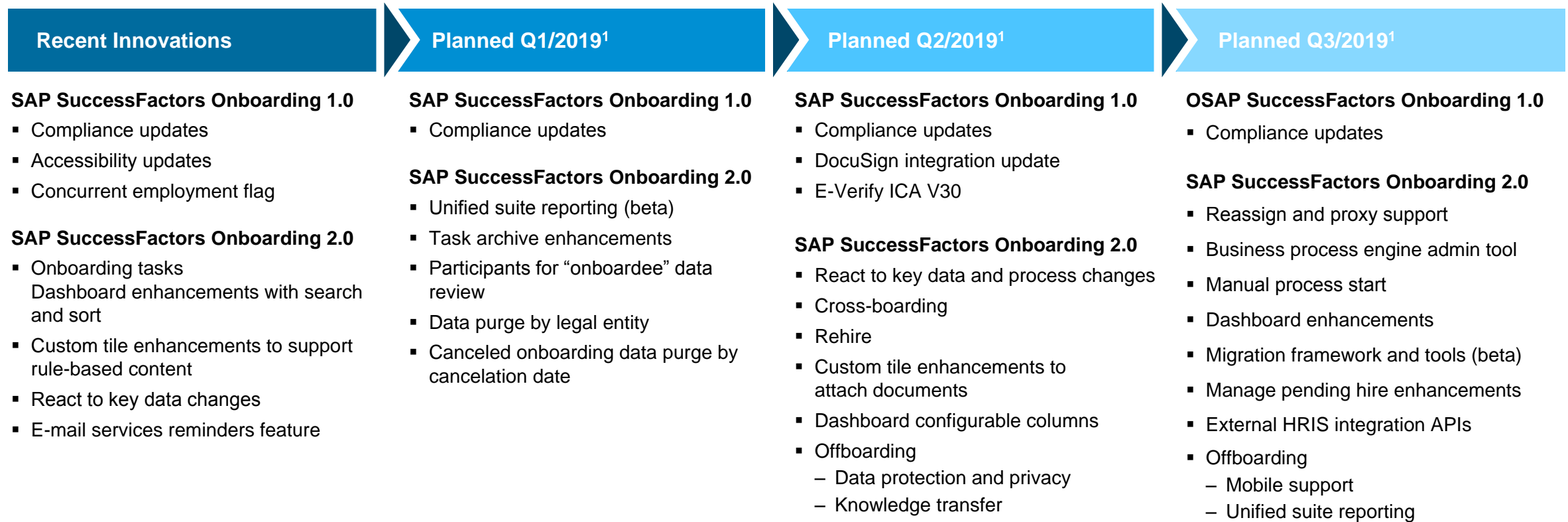
- Automated job postings (RP)
- Recruiter experience efficiencies
- API for building custom job search results
- Russia data privacy support

On the radar (next 24 months):

- Automation and machine learning
- Digital assistant
- Next-generation candidate experience

Strategic HR – SAP SuccessFactors Onboarding

Product road map overview – Key innovations



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Strategic HR – SAP SuccessFactors Onboarding

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

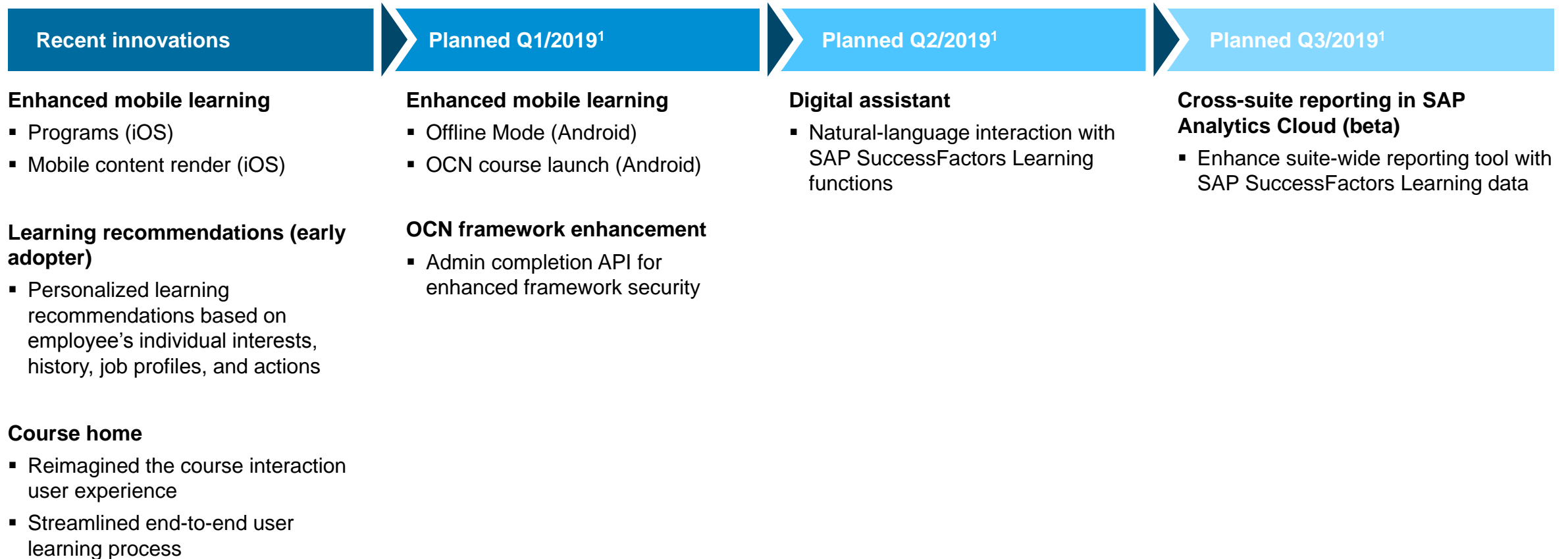
- Intelligent Enterprise for SAP SuccessFactors Onboarding 2.0 (contingent worker support)
- Compliance for SAP SuccessFactors Onboarding 2.0
- Migration to SAP SuccessFactors Onboarding 2.0

On the radar (next 24 months):

- SAP SuccessFactors Mobile app for SAP SuccessFactors Onboarding 2.0
- Global assignment for SAP SuccessFactors Onboarding 2.0
- Audit framework for SAP SuccessFactors Onboarding 2.0

Strategic HR – SAP SuccessFactors Learning

Product road map overview – key innovations



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Strategic HR – SAP SuccessFactors Learning

Upcoming short-term and midterm innovations

Priorities (next 12 months):

Flash replacement

- Rebuild admin application shell to replace current flash-based shell
- Always accessible, reorganized navigation consolidating primary and secondary menus along with “bookmarks” and “recents”
- Rebuild management and configuration of core entities
- Modernize and align terminology with SAP SuccessFactors HCM Suite and industry standards

Reporting

- Make SAP SuccessFactors Learning data available as part of the cross-suite reporting solution

On the radar (next 24 months):

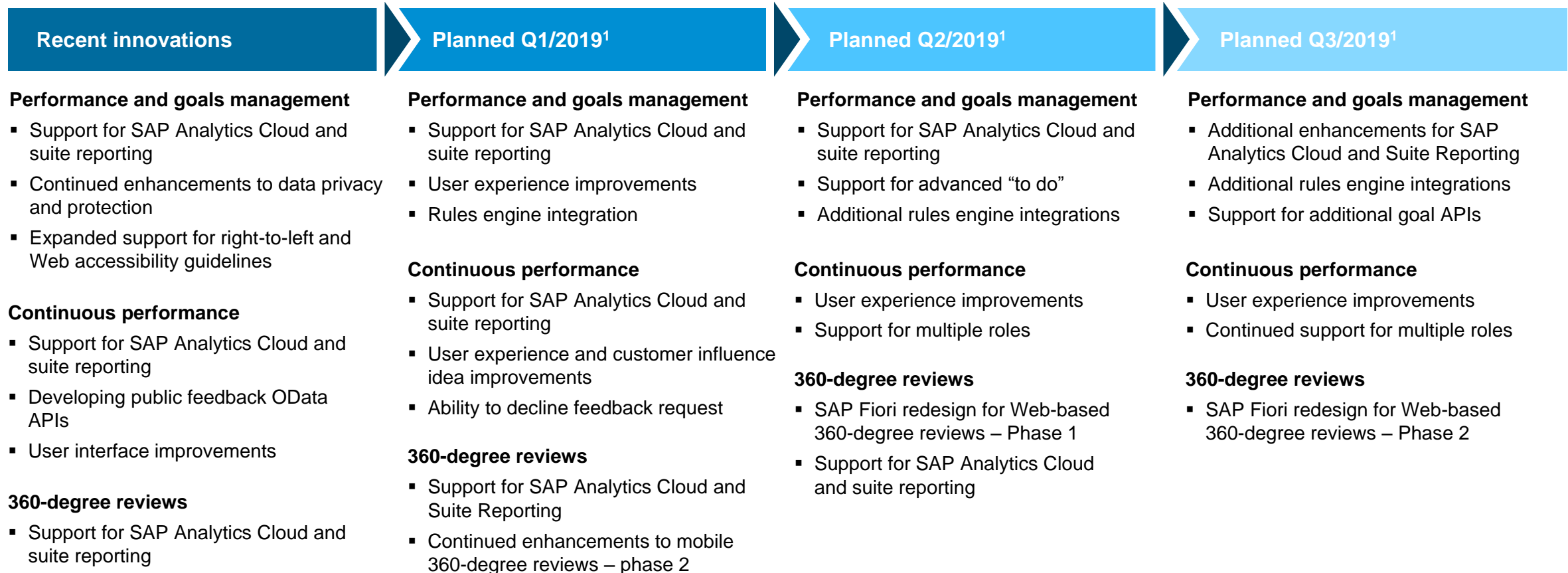
- Provide a new experience for the SAP SuccessFactors Learning homepage

Core learning entities

- Item
- User
- Curriculum
- Catalog
- Coupons
- Schedule offering
- Assignment profile
- Purchase order
- Subscription

Strategic HR – SAP SuccessFactors Performance & Goals

Product road map overview – key innovations



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Strategic HR – SAP SuccessFactors Performance & Goals

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

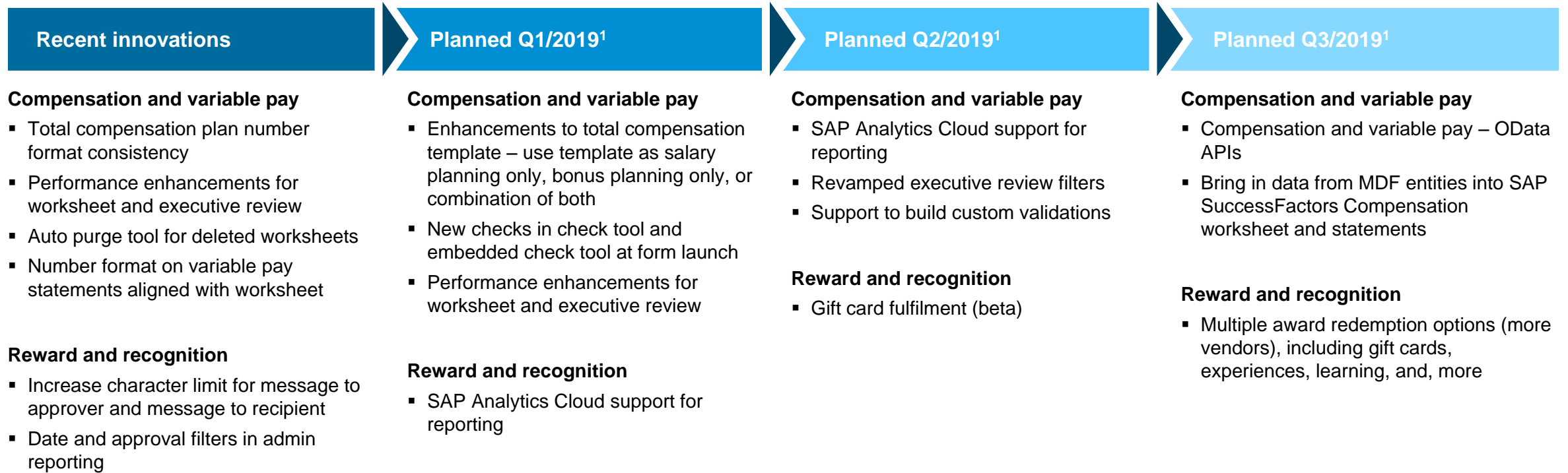
- Align to job profile builder (JPB) enhancements
- Support for linking CPM activities and achievements across multiple goal plans
- Additional support for performance APIs

On the radar (next 24 months):

- Support for additional customer influence tool enhancements
- Support for linking feedback directly to goals (performance and development)
- Additional talent integrations

Strategic HR – SAP SuccessFactors Compensation

Product road map overview – key innovations



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Strategic HR – SAP SuccessFactors Compensation

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

Compensation and variable pay

- Total rewards portal – central compilation of monetary and nonmonetary rewards
- SAPUI5 worksheet – responsive Design

On the radar (next 24 months):

Compensation and variable pay

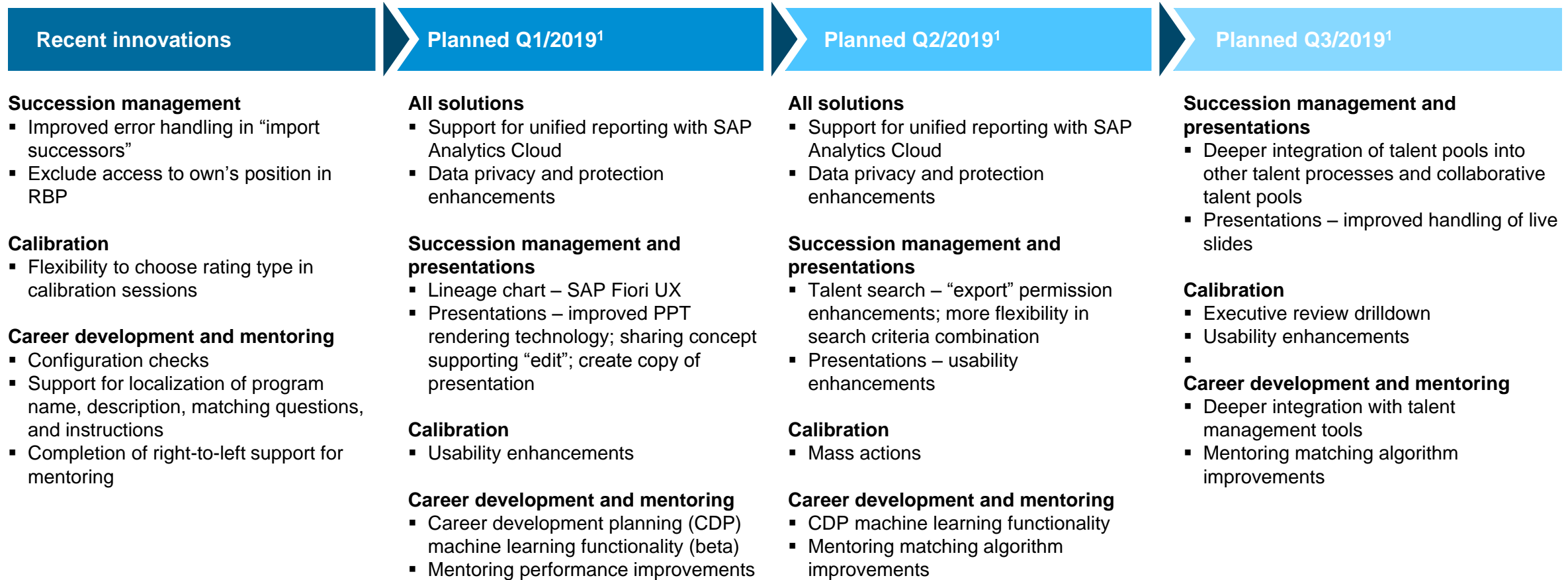
- Compensation advisor to facilitate internal comparisons
- Digital assistant for compensation planning

Reward and recognition

- Flex rewards – vacation days, equity versus cash, and experiential rewards

Strategic HR – SAP SuccessFactors Succession & Development

Product road map overview



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Strategic HR – SAP SuccessFactors Succession & Development

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

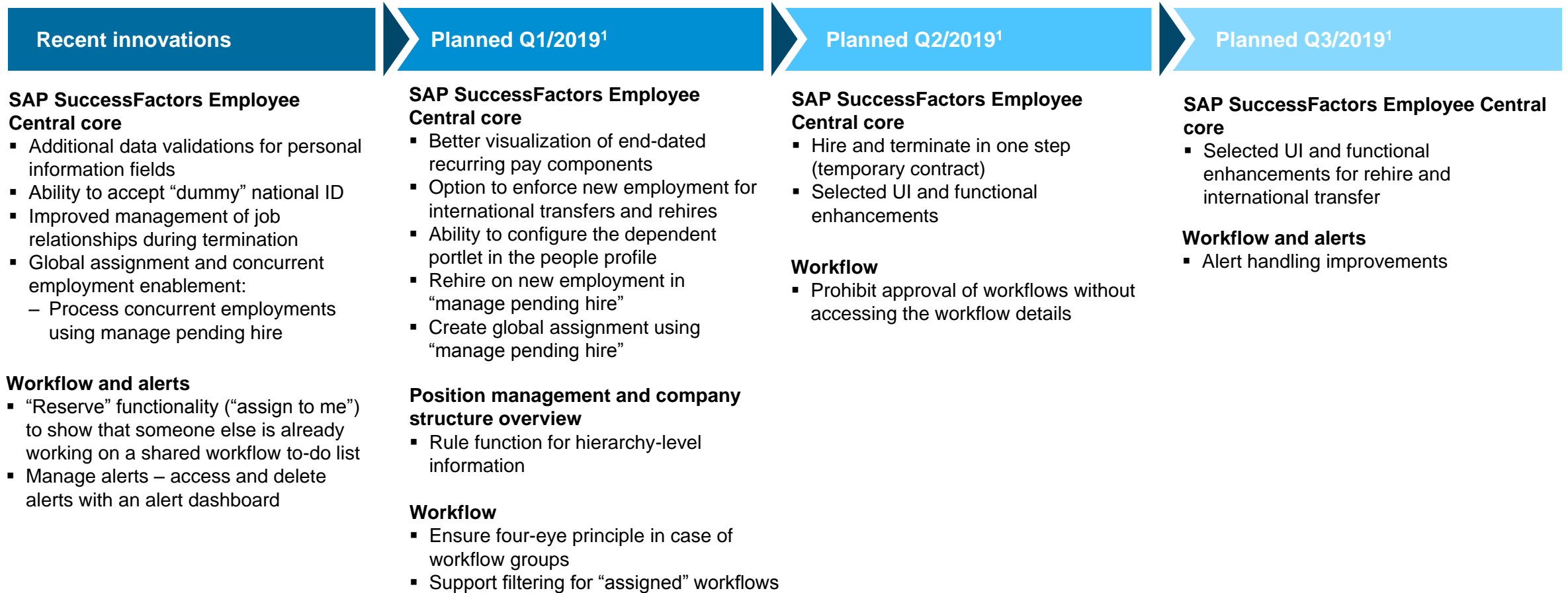
- Calibration – further mass handling of calibration sessions
- Presentations – preview for custom slides
- Career development – OData API enhancements and integration with SAP SuccessFactors Learning

On the radar (next 24 months):

- Succession management – talent pools integration and talent search enhancements
- Calibration – drilldown into details from the executive review
- Development and mentoring – mentoring integration with continuous performance management and mentoring program configurability options

Core HR and payroll – SAP SuccessFactors Employee Central (core) (1/2)

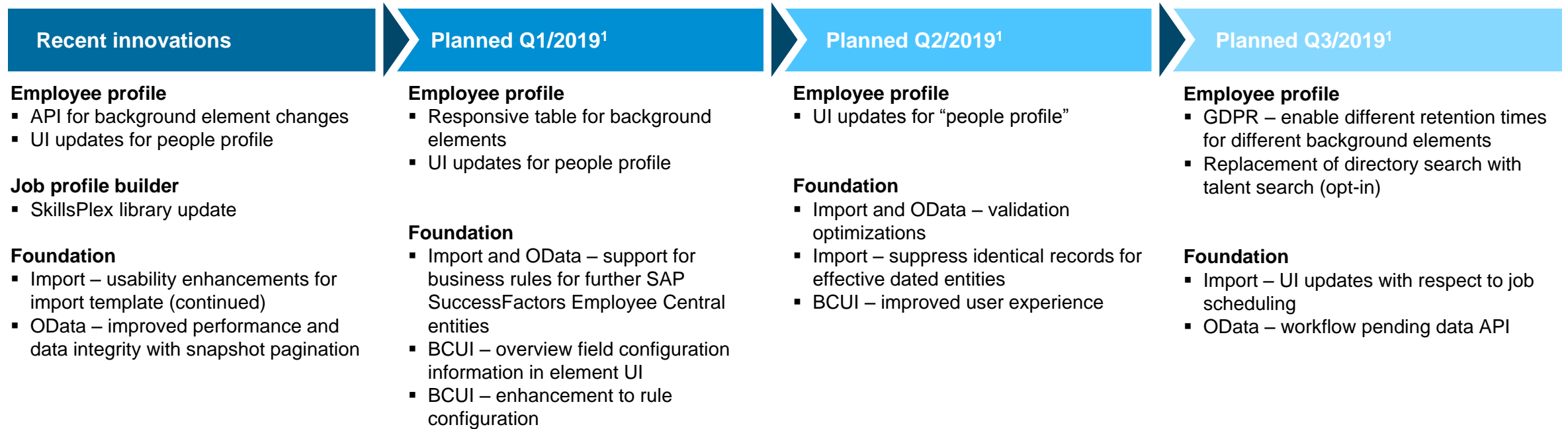
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Core HR and payroll – SAP SuccessFactors Employee Central (core) (2/2)

Product road map overview – key innovations



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Core HR and payroll – SAP SuccessFactors Employee Central (core)

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

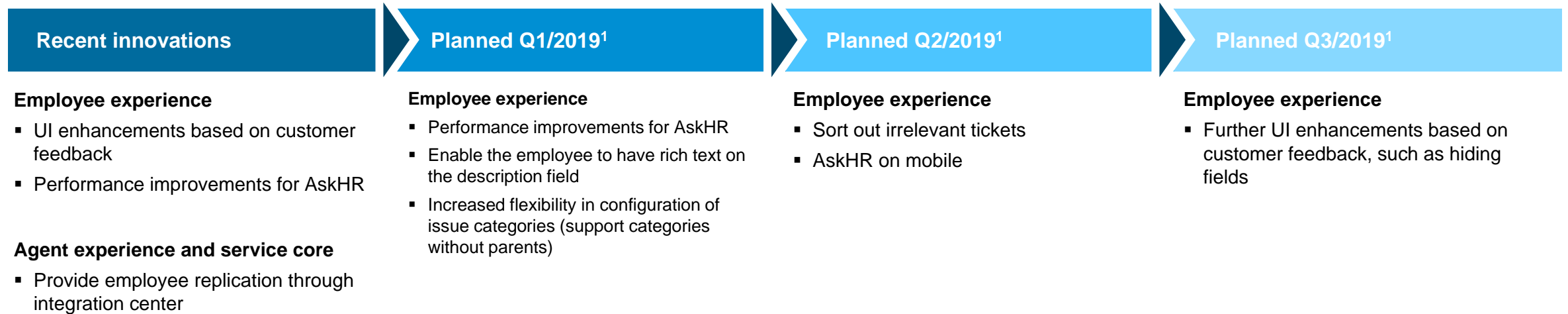
- BCUI: SDM and CDM upload capability in the BCUI
- Job profile builder – competency rating widget

On the radar (next 24 months):

- Core – increase automation in reorganizations
- Core – manager self-services using digital assistant (chatbot)
- API and imports:
 - Combined compensation API and import
 - Support of rules for further SAP SuccessFactors Employee Central entities
- BCUI – learning based configuration
- Employee profile
 - Complete replacement of directory search with talent search
 - Improvements to handling of profile and background photos
 - Continued improvement to people profile user experience
 - Internal job history for people profile
- Job profile builder – unified skills and competency framework

Core HR and payroll – SAP SuccessFactors Employee Central Service Center

Product road map overview – key innovations



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Core HR and payroll – SAP SuccessFactors Employee Central Service Center

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

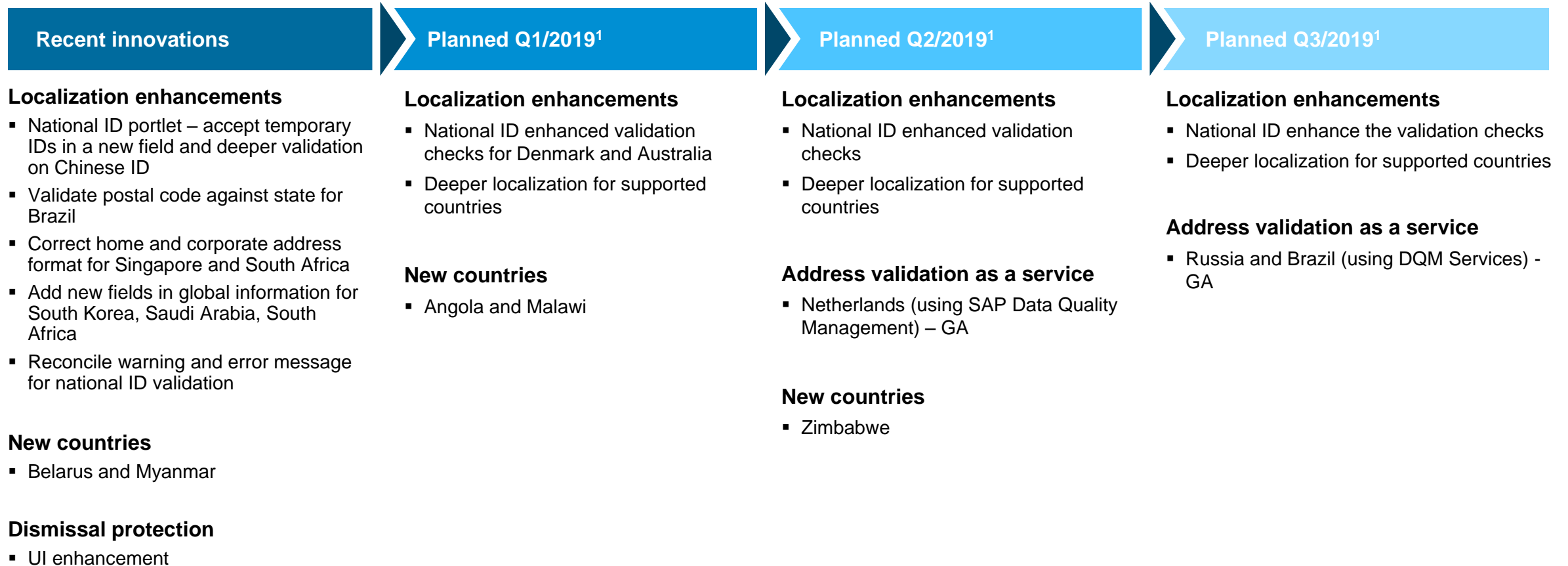
- Support of limited custom fields

On the radar (next 24 months):

- More flexibility for ticket status
- Deprecation of the legacy service center solution
- Improved efficiency for ticket resolution leveraging machine learning

Core HR and payroll – localization and document generation (1/2)

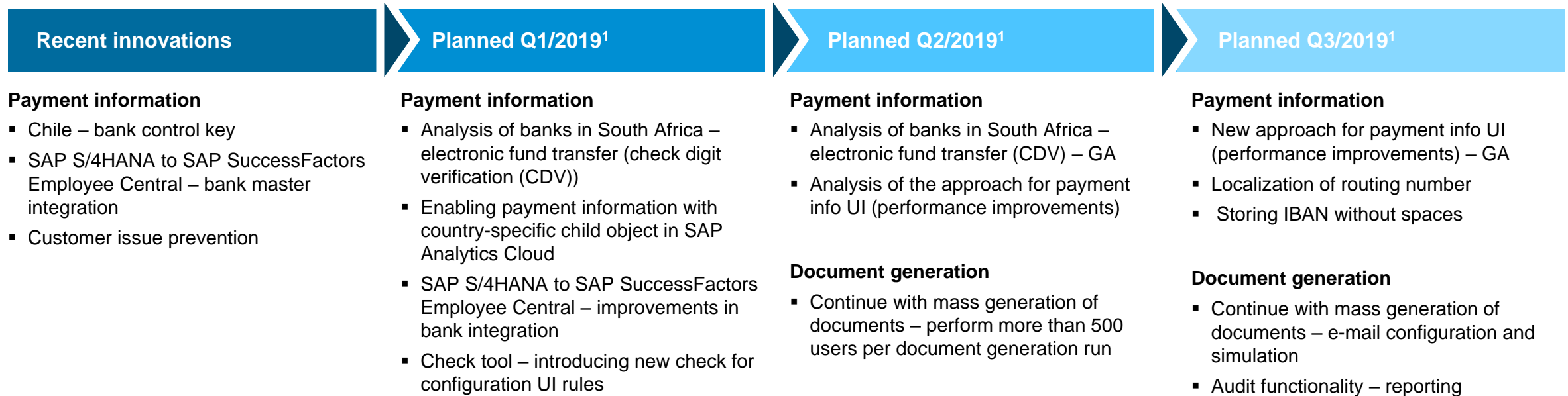
Product road map overview – key innovations



1. This is the current state of planning and may be changed by SAP at any time without notice.

Core HR and payroll – localization and document generation (2/2)

Product road map overview – key innovations



1. This is the current state of planning and may be changed by SAP at any time without notice.

Core HR and payroll – Localization & Document Generation

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

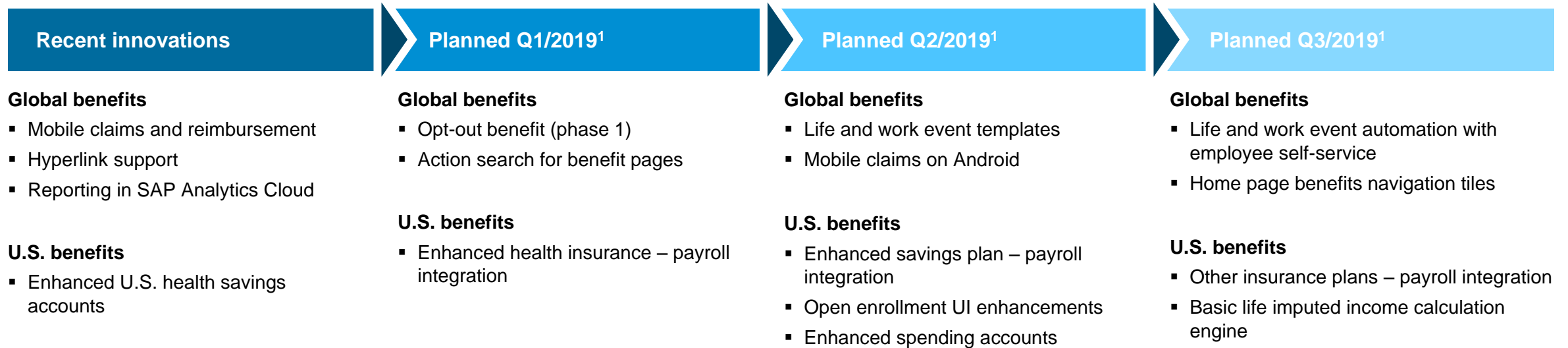
- Localization enhancement for supported countries
- Address validation as a service for Russia and Brazil
- Enhancement for document generation and payment Information

On the radar (next 24 months):

- Localization enhancement for supported countries
- Enhancement for payment information
- Enhancement for address validation as a service

Core HR and payroll – SAP SuccessFactors Employee Central Global Benefits

Product road map overview – key innovations



1. This is the current state of planning and may be changed by SAP at any time without notice.

Core HR and payroll – SAP SuccessFactors Employee Central Global Benefits

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

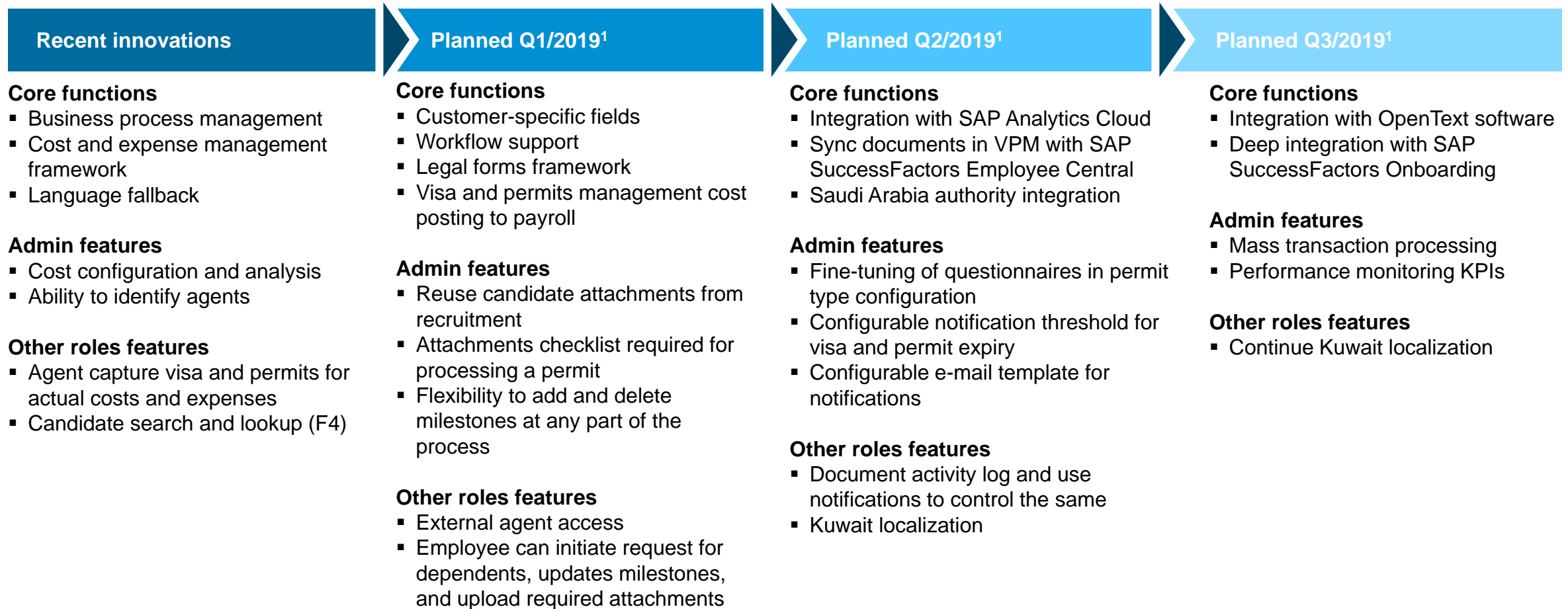
- Vacation buy and sell
- Benefits job enhancements
- Opt out and waive before enrollment (phase 2)

On the radar (next 24 months):

- Flexible benefit programs
- SAP Fiori UX for benefits enrollment UI
- Digital assistant for benefits tasks

Core HR and payroll – visa and permits management

Product road map overview – key innovations



1. This is the current state of planning and may be changed by SAP at any time without notice.

Core HR and payroll – visa and permits management

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

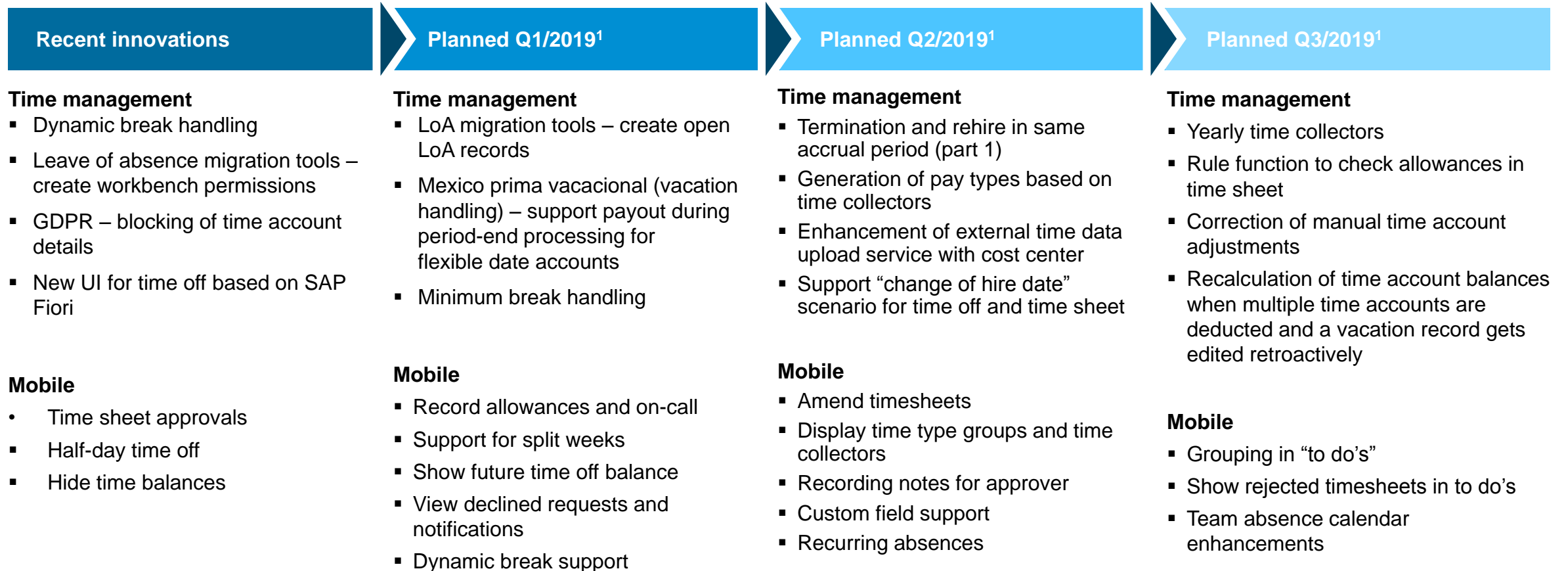
- Business process management platform
- Cost and expense management and posting
- Enhanced employee and manager self-service tools that allows employees and managers to initiate a process for permits and visas
- Legal forms framework

On the radar (next 24 months):

- Using SAP Analytics Cloud for visa and permits management reporting and KPIs dashboarding
- Deep integration with SAP SuccessFactors solutions, including SAP SuccessFactors Onboarding
- Release of visa and permits management APIs for integration with SAP ERP, SAP S4HANA, and non-SAP HCM products
- Mass transaction processing

Core HR and payroll – time management

Product road map overview – key innovations



1. This is the current state of planning and may be changed by SAP at any time without notice.

Core HR and payroll – time management

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

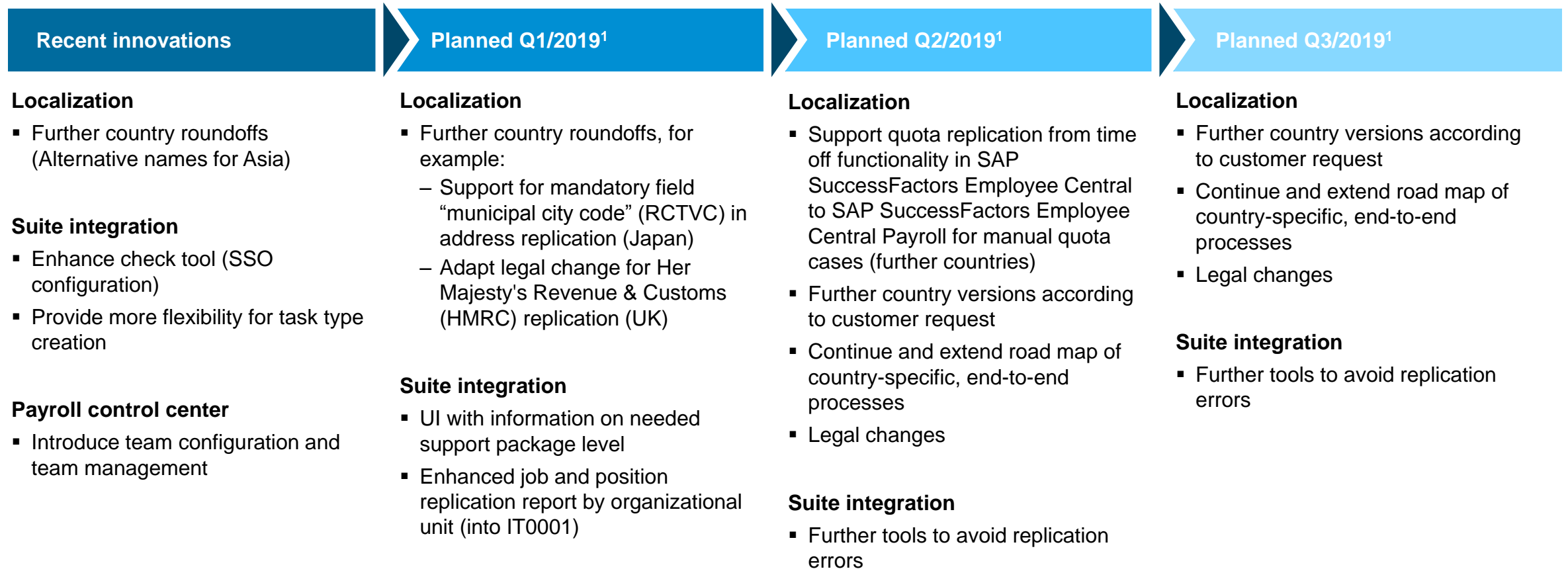
- Enhanced collision handling (for example, parallel absences and parallel sicknesses)
- Termination end processing for time accounts
- Selected country-specific functionality, such as sickness cycle processes and time account replication

On the radar (next 24 months):

- Enhanced planned working time integration with SAP SuccessFactors Employee Central Payroll
- External time recording (clock-in and clock-out), including mobile
- Team absence calendar enhancements (desktop and mobile)

Core HR and payroll – SAP SuccessFactors Employee Central Payroll

Product road map overview – key innovations



1. This is the current state of planning and may be changed by SAP at any time without notice.

Core HR and payroll – SAP SuccessFactors Employee Central Payroll

Upcoming short-term and midterm innovations

Additional priorities (next 12 months):

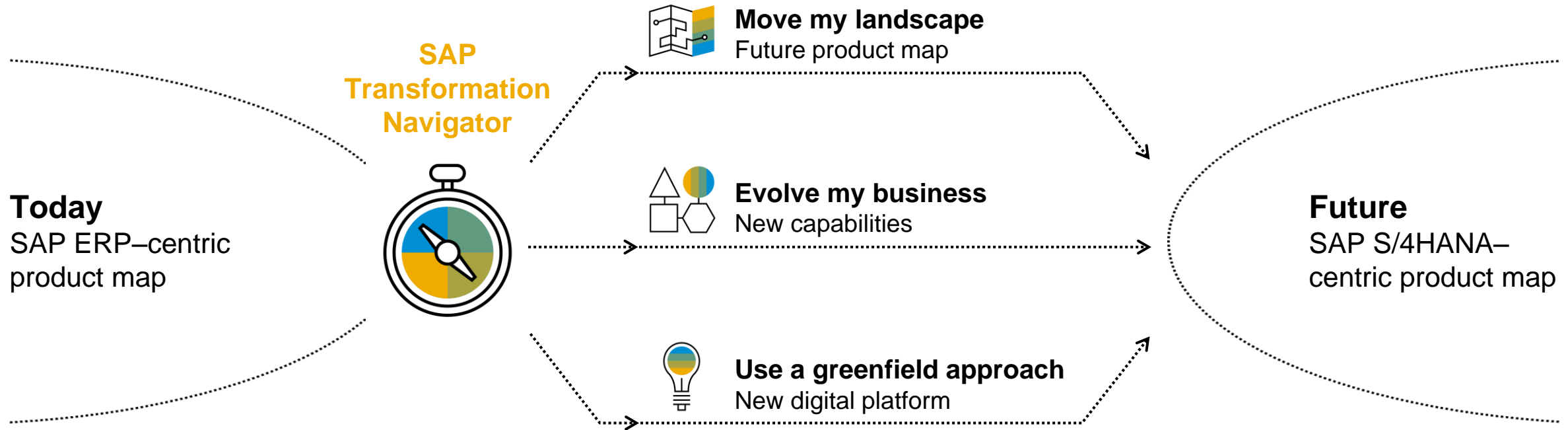
- Enhanced collision handling (for example, parallel absences and parallel sicknesses)
- Payroll control center:
 - Process simplification, such as grouping of all payroll period activities in one checklist
 - Alert management simplification to increase efficiency

On the radar (next 24 months):

- Improve payroll information page
- Planned working time integration
- Simulation of payroll for employee

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