

# **SAP SuccessFactors Solutions Road Map**

December 2018

**PUBLIC** 



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For all recent and planned innovations, potential data protection and privacy features include simplified deletion of personal data, reporting of personal data to an identified data subject, restricted access to personal data, masking of personal data, read access logging to special categories of personal data, change logging of personal data, and consent management mechanisms.

### **About SAP road maps**

Companies today are planning their digital journeys – transforming business models, reengineering business processes, and reimagining work.

SAP road maps highlight innovations that may help you plan and implement your digital journey. They span products relevant to lines of business in your industry and explain how our innovations may add value to your business.

In our road maps, you can learn about our innovations along four different timelines:

- 1. Recent innovations for our products that have been launched in the past weeks or months and can already be purchased
- 2. Planned innovations for our products that are intended to be launched in the short term or midterm
- 3. Product direction, providing a long-term perspective on high-level development plans for innovations for our solutions inspired by your requirements
- 4. Product vision, providing a high-level and long-term business perspective on innovations for our products

### **Table of contents**

#### Product overview

Functional description

Product innovations & Future innovations (next 12 months & next 24 months)

- Strategic HR mobile
- Suitewide innovations (user experience, technology, and admin)
- Strategic HR
- Core HR/payroll and analytics

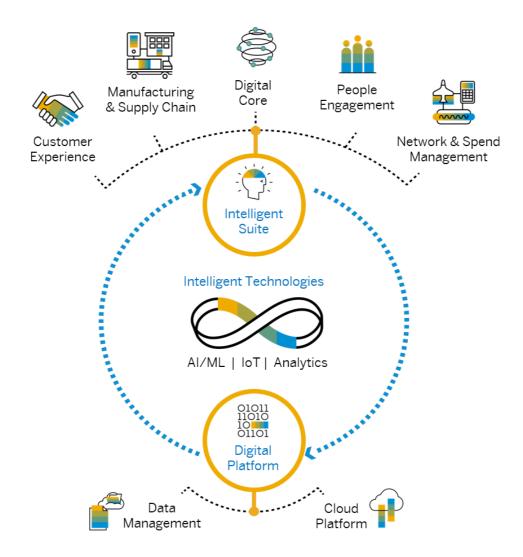
### **Product development**

2018 principles and perspectives

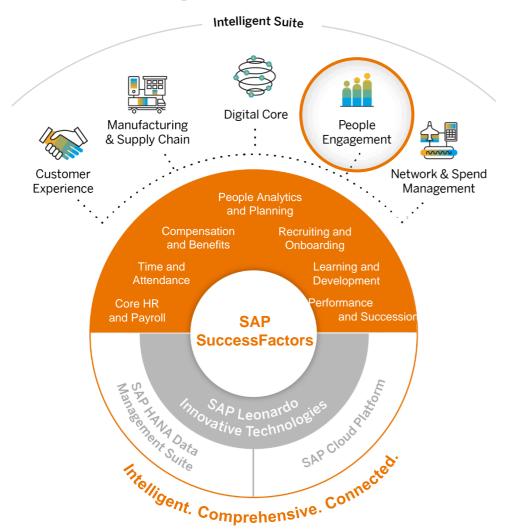
- Focus on comprehensive, amazing people experiences, fueling phenomenal results, and helping you do less, yet deliver more
- Pursue a mobile- and artificial intelligence-first strategy
- Provide predictability as we make changes to our offering and design with auto-conversion in mind
- Leverage the entire power of SAP software portfolios, customers, and partners.
- Leverage tools, frameworks, and foundational structures across the suite from and with SAP and SAP Cloud



# SAP SuccessFactors solutions puts people at the heart of intelligent enterprise transformation



# SAP SuccessFactors solutions – intelligently transform your workforce experience



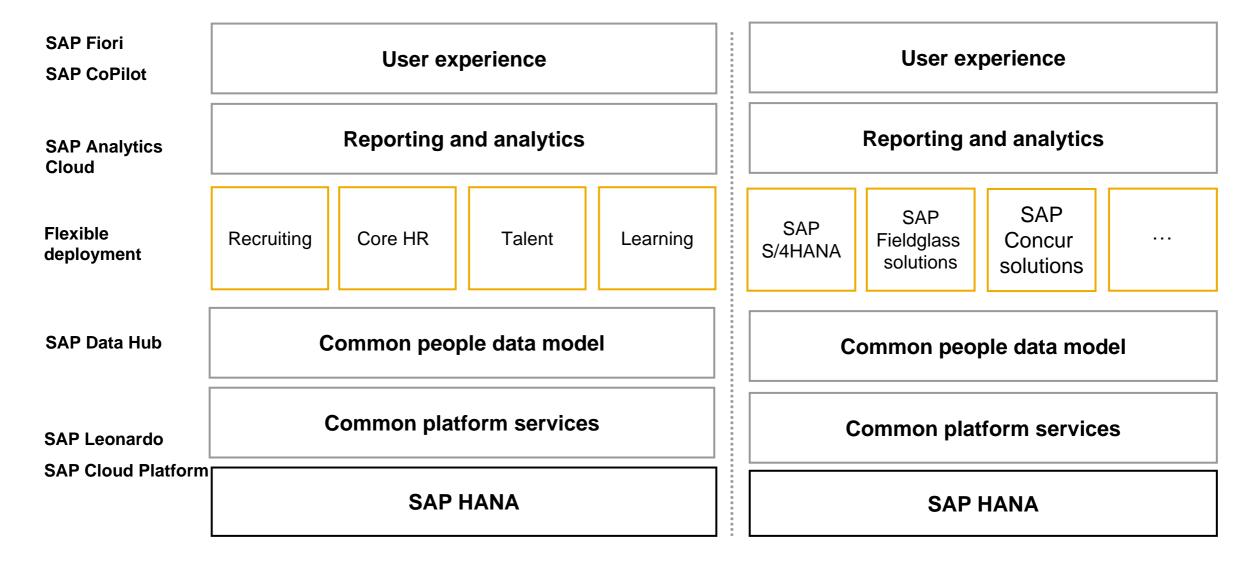
Elevate and connect people experiences to improve engagement

Spark motivation and improve agility everywhere

Shatter glass ceilings and confidently tackle tough issues

Build bridges, not silos with a flexible, connected platform

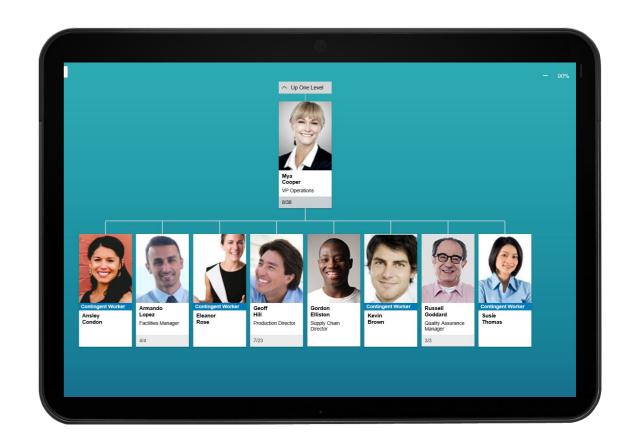
### Intelligent enterprise suite – the big picture of how it's built



### Intelligent enterprise suite – total workforce management

Proactively manage the total workforce

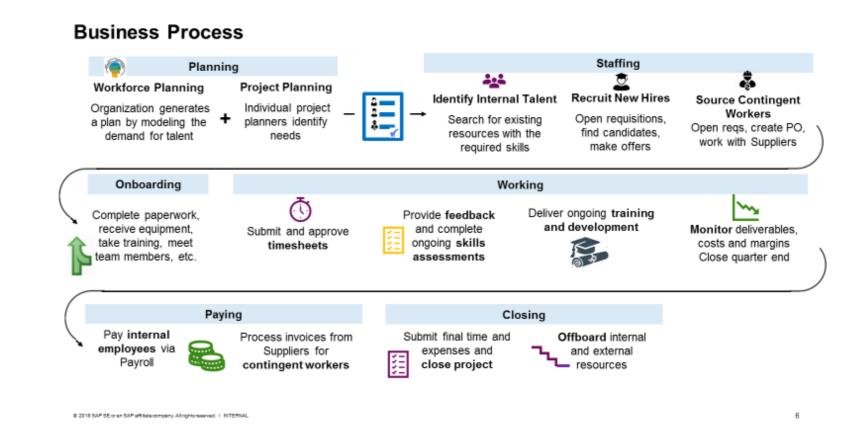
- Contingent worker profile in SAP SuccessFactors
   Employee Central, visibility in organizational chart,
   and people directory and search
- SAP SuccessFactors Employee Central standard reporting plus contingent workforce metrics and the ability to analyze the total workforce
- Socializing, developing, and aligning external workers through collaboration with other workers, access to information, and learning activities



### Intelligent enterprise suite – total workforce management

Leveraging AI and ML to simplify workforce processes across the business

- Simplified, AI- and ML-guided processes for planning, sourcing, and paying the total workforce
- Visibility and collaboration across the enterprise
- Expedited talent strategy execution while driving workforce engagement



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### Strategic HR – SAP SuccessFactors Mobile (1/4)

### Product road map overview – key innovations

#### **Recent innovations**

#### **SAP SuccessFactors Employee Central**

- Update profile to meet material design guidelines (Android)
- Timesheet
- Approvals
- Support for negative time recording
- Support for overtime recording
- Display of time balance per permissions
- Time off
  - Support for half time off

### SAP SuccessFactors Employee Central Payroll

Support for simplified configurations without key figures

#### **Planned Q1/2019**<sup>1</sup>

### SAP SuccessFactors Employee Central

- Time management
  - Timesheet
    - Record allowances
    - Record on-call times
    - Support for partial weeks
    - Dynamic break support
  - Time Off
    - View declined requests
    - Show future balance
- SAP SuccessFactors Employee Central Global Benefits
  - Benefit claim (iOS)
- Integration with SAP SuccessFactors Employee Central Service Center
  - Ask HR and HR ticket creation

#### **Planned Q2/2019**<sup>1</sup>

#### **SAP SuccessFactors Employee Central**

- Time management
  - Timesheet
    - Recording notes for approver
    - Custom field support
    - Display of custom time-type groups
    - Amendment of timesheets
  - Time off
    - Custom fields support
    - Recurring absences
- SAP SuccessFactors Employee Central Global Benefits
- Benefit claim (Android)

#### **Planned Q3/2019**<sup>1</sup>

#### **SAP SuccessFactors Employee Central**

- Time management
  - Timesheet
    - Show rejected timesheets in "To-Do's"
    - Grouping in "To Do's"
  - Time off
    - Team absence calendar enhancement
- SAP SuccessFactors Employee Central Global Benefits
  - Benefit claim enhancements

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

### Strategic HR – SAP SuccessFactors Mobile (2/4)

Product road map overview – key innovations

#### **Recent innovations**

#### **SAP SuccessFactors Learning**

- Reimagining the talent experience recommendations (iOS)
- Programs (Android)
- OCN providers (iOS)

#### **Planned Q1/2019**<sup>1</sup>

#### **SAP SuccessFactors Learning**

- OCN providers (Android)
- Offline mode (Android)
- Reimagining the talent experience growth profile – self view (iOS and Android)

#### **Planned Q2/2019<sup>1</sup>**

#### **SAP SuccessFactors Learning**

- Collections (iOS)
- Reimagining the talent experience recommendations (Android)
- Reimagining the talent experience growth profile – manager view (iOS and Android)

#### **Planned Q3/2019**<sup>1</sup>

#### **SAP SuccessFactors Learning**

- Collections (iOS)
- Assessments quizzes and exams (iOS)
- Reimagining the talent experience

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

### Strategic HR – SAP SuccessFactors Mobile (3/4)

### Product road map overview – key innovations

#### **Recent innovations**

#### SAP SuccessFactors Talent Management

- Performance management
  - Collaborative route map steps
  - Form navigation enhancement
  - Send to previous step
- Development goals
  - View development goal plans
  - Add, edit, and delete
     Development goals from development goal plans
- 360 Reviews
  - Form navigation enhancement

#### **Planned Q1/2019<sup>1</sup>**

#### SAP SuccessFactors Talent Management

- Goal management
  - Goal default value
  - Push notification
- 360 reviews
  - Add, edit, and delete goals and competencies
  - Custom section
- Continuous feedback
  - Feedback request list
- Reimagining the talent experience growth profile – self view (iOS and Android)

#### **Planned Q2/2019**<sup>1</sup>

### SAP SuccessFactors Talent Management

- Performance management
  - Objective and competency summary section
  - Performance and potential summary section
  - CPM achievements with feedback
  - Push notification
- Continuous feedback
  - Decline feedback request
- Reimagining the talent experience growth profile – manager view (iOS and Android)

#### **Planned Q3/2019**

#### SAP SuccessFactors Talent Management

Reimagining the talent experience

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

### Strategic HR – SAP SuccessFactors Mobile (4/4)

Product road map overview – key innovations

#### **Recent innovations**

#### **Planned Q3/2019**

#### Admin console

Multiple theming support

#### **Android material design**

- New Android home
- Start-up animations enhancement
- Update app to meet SAP Fiori app design guidelines for Android

#### People search

- Ability to delete search suggestion (iOS and Android)
- Solr search to support a consistent people search experience between Web and mobile

#### Admin console

Redesign admin console

**Planned Q1/2019<sup>1</sup>** 

Improved e-mail template management

#### Recruiting

- Support editing of job requisition approvals
- Job requisition management

#### **Notifications**

In-app notification banner

Planned Q2/2019<sup>1</sup>

Icon badge (Android)

Updates coming soon

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

### **Strategic HR – SAP SuccessFactors Mobile**

### Upcoming short-term and midterm innovations

Additional priorities (next 12 months)

#### **SAP SuccessFactors Learning:**

- Curricula
- Commerce

#### **SAP SuccessFactors Talent Management:**

- Performance management cache
- 360-degree reviews modification steps

#### **SAP SuccessFactors Recruiting:**

- Move candidate through pipeline
- Internal career site

#### **SAP Analytics Cloud – cross-suite reporting:**

- Embedded insights on mobile
- Ad hoc reporting with mobile data

#### **Notifications:**

- In-app notification handling
- Push notification

#### **SAP SuccessFactors Onboarding:**

New hire experience and manager activities

### **Strategic HR – SAP SuccessFactors Mobile**

Upcoming short-term and midterm innovations

### On the radar (next 24 months)

#### Time and attendance:

- Work schedule lookup
- Team calendar stand-alone for managers
- Create absence from timesheet

#### **SAP SuccessFactors Learning:**

- Assessments
- Curricula with requirements
- Validated app for Android

#### **SAP SuccessFactors Talent Management:**

- Performance management section weight
- Performance management custom elements in standard sections

### Suitewide – User experience

### Product road map overview – Key innovations

#### **Recent innovations**

#### **SAP SuccessFactors home page**

- SAP Fiori 2.0 Belize theme adoption
- Dynamic 3<sup>rd</sup>-party content display in home page custom tiles
- SAP Fiori universal upgrade
- Config UI to easily set up dynamic 3<sup>rd</sup>party content display in home page custom tiles
- Rule-based dynamic content

### SAP Fiori launchpad in SAP Cloud Platform (controlled availability)

- SAP SuccessFactors solution type configuration in SAP Fiori launchpad
- In-place application navigation

SAP Enable Now integration to allow customer-configured content in SAP SuccessFactors solutions

#### **Planned Q1/2019**<sup>1</sup>

#### SAP SuccessFactors home page

- Home page ToDo quality improvements and enhance Odata APIs
- Manage My Team customer enhancements
- Accessibility improvements

### SAP Fiori launchpad in SAP Cloud Platform

- Single sign-on support for standard domain
- Additional SAP SuccessFactors solution deep link support
- People search support in enterprise search in SAP Fiori launchpad
- SAP S/4HANA cross-application scenarios and navigation

#### **SAP Enable Now integration**

- Support modal dialog and pop-ups.
- Support Guided Tour on more pages
- Standard Admin content in SAP SuccessFactors

#### Planned Q2/2019<sup>1</sup>

#### Digital assistant/SAP CoPilot

#### SAP SuccessFactors home page

- Document support in custom tiles
- Improvements to multiple employment display in common interfaces

### SAP SuccessFactors people search and action search OData API

## SAP SuccessFactors Digital Workplace solution for customer scenarios

UI cards for HR scenarios

#### Planned Q3/2019<sup>1</sup>

### SAP SuccessFactors Digital Workplace solution for customer scenarios

- Unified search
- Case management
- Business process management
- Document management
- Knowledge management
- Chatbot for HR transactions/ticketing

### SAP Fiori launchpad in SAP Cloud Platform, continued

- SAP S/4HANA cross-application scenarios and navigation (continued.)
- UI5 Theme Designer adoption
- Single sign-on support for customer domain
- SAP SuccessFactors user settings mapping in SAP Fiori launchpad
- Role model mapping
- Quickcard functionality

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

### Suite-wide – digital assistant (user experience)

### Product road map overview – key innovations

#### **Recent innovations**

#### Beta customer onboarding and feedback

- Onboard approximately 30 customers
- Incorporate feedback from beta customers
- Automate customer provisioning and configuration

#### Additional skills

- Manager Self Service initial design and analysis
- Knowledge bots initial design and analysis
- Feedback use cases

#### **Planned Q1/2019<sup>1</sup>**

### Digital assistant – Early adopter program

 Automate customer provisioning and configuration

#### Intelligent Enterprise use cases

 Work on "One SAP" copilot demo with SAP S/4HANA and SAP SuccessFactors, SAP Concur, SAP Fieldglass, and SAP Ariba solutions

#### Additional skills

- Manager Self Service promotion use case – start work on job changes without position management and salary changes
- Knowledge bot prototype
- Feedback use cases prototype

#### **Planned Q2/2019<sup>1</sup>**

#### Digital Assistant – GA

Automate customer provisioning and configuration

#### ISE use cases

 "One SAP" copilot demo with SAP S/4HANA and SAP SuccessFactors, SAP Concur, SAP Fieldglass, and SAP Ariba solutions – ready for SAPPHIRE NOW

#### Additional skills

- Manger Self Service promotion use case – start work on job changes without position management and salary changes
- Knowledge bot GA
- Feedback use cases GA
- SAP SuccessFactors Employee Central Service Center use cases – initial design and prototype
- SAP Successfactors Recruiting use cases – offer and requisition approval – initial design and prototype

#### **Planned Q3/2019**

#### ISE use cases

- "One SAP" copilot demo with SAP S/4HANA and SAP SuccessFactors, SAP Concur, SAP Fieldglass, and SAP Ariba solutions – productize
- Pick additional IES scenarios

#### **Additional Skills**

- SAP SuccessFactors Employee Central Service Center use cases – prototype
- SAP Successfactors Recruiting use cases

   offer and requisition approval initial design and prototype
- EC Benefits SAP SuccessFactors
   Employee Central Global Benefits initial design and analysis

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

### Suite-wide – extensions (technology) (1/2)

### Product road map overview – key innovations

#### **Recent innovations**

#### **Extension center**

- Enhanced user interface to view large pick lists
- Scalability and performance enhancements
- Support to exclude self on role-based permissions (RBP) permissions for objects
- Support for provisioner information in change audit log report

#### **Planned Q1/2019**<sup>1</sup>

#### **Extension center**

- Enhanced user interface to manage large pick lists
- Support for rules scenarios for extension center platform
- Data protection and privacy enhancements to support purge by legal entity
- Scalability and performance enhancements
- Instance sync support for metadata framework (MDF) permissions based on RBP roles

#### Planned Q2/2019<sup>1</sup>

#### Extension center

- Change in audit log for non-GDPR objects and configurations
- Enhancements for managing large pick lists

#### **Planned Q3/2019**<sup>1</sup>

#### Extension center

- Enhancements for managing large pick lists
- Change in audit log for MDF permission changes

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

### Suite-wide – extensions (technology) (2/2)

### Product road map overview – key innovations

#### **Recent innovations**

# Extensibility of SAP Cloud Platform – administration and lifecycle management

- Automated technical onboarding of subaccounts for the Cloud Foundry environment of SAP Cloud Platform
- Automated technical offboarding of subaccounts for the Neo environment of SAP Cloud Platform

### Extensibility of SAP Cloud Platform – enablement

 Enhancements to the Learning Journey for HR administrators

#### **Planned Q1/2019<sup>1</sup>**

# Extensibility of SAP Cloud Platform – administration and lifecycle management

 Automated configuration of extension applications in the Cloud Foundry environment

### Extensibility of SAP Cloud Platform – enablement

 New Learning Journey for developing extensions to SAP SuccessFactors solutions in the Cloud Foundry environment of SAP Cloud Platform

#### **Planned Q2/2019**<sup>1</sup>

# Extensibility of SAP Cloud Platform – administration and lifecycle management

 Move self-service for automated technical onboarding to the extension center for SAP SuccessFactors solutions **Planned Q3/2019** 

**Updates coming soon** 

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

### Suite-wide – extensions (technology)

Upcoming short-term and midterm innovations

#### Additional priorities (next 12 months):

- Description of key trend(s) and association with high-level product direction
- Further elaboration of specific future functionality or capability innovation

#### On the radar (next 24 months):

- Description of key trend(s) and association with high-level product direction
- Further elaboration of specific future functionality or capability innovation

### Suite-wide – identity management (technology) (1/2)

### Product road map overview – key innovations

#### **Recent innovations**

#### Password verification API

 API available to SAP Cloud Platform Identity Authentication service to verify if user-entered credentials match those in SAP SuccessFactors solutions

#### **Duplicate user check report**

 Ability for customers to list user names that are duplicated except for case

#### **Two-factor logins With SMS**

Two-factor logins using text messages

#### **Planned Q1/2019**<sup>1</sup>

# Automation of SAP SuccessFactors solutions and SAP Cloud Platform Identity Authentication service provisioning

 Tool to automatically create tenants and connect them to SAP SuccessFactors solution instances

### Password verification in SAP Cloud Platform Identity Authentication

SAP Cloud Platform Identity
 Authentication service team to implement one-time password verification for SAP SuccessFactors solution users

#### Planned Q2/2019<sup>1</sup>

#### Profile page protected by SMS

 One-time SMS protection of profile page for enabling two-factor authentication

# Upgrade center task to turn on SAP SuccessFactors solutions and SAP Cloud Platform Identity Authentication integration

 Having completed all post-setup tasks, customer will turn on the IAS connection

#### **Planned Q3/2019**

#### Real-time user update

 Use events to drive integration center and SAP Cloud Platform Identity Provisioning service to load users

#### **Enforcement of unique e-mail addresses**

 Setting in "manage SAML SSO settings" to allow customer to force nonduplicate e-mail addresses

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

### Suite-wide – identity management (technology) (2/2)

### Product road map overview – key innovations

#### **Recent innovations**

#### **User management**

- Enabled POST login for legacy customers to avoid login URL with sensitive information
- Made it possible for admin to leverage "check" tool to see if there is a looping or broken hierarchy in the org structure
- Made it possible for admin to leverage check tool to determine that e-mail notifications are enabled and a valid email is present
- Enhanced guidance for welcome e-mail notification setting
- Provided validation in data model when importing user info elements or standard elements

#### **Planned Q1/2019<sup>1</sup>**

#### **User management**

- Bulk import and export of external learners
- Support GDPR purge by legal entity
- Include PERSON\_GUID and PERSON\_ID\_EXTERNAL in Employee export and delta export as default
- Check tool enhancements

#### Planned Q2/2019<sup>1</sup>

#### **User management**

- Support external user ID conversion
- Support export of contingent workers
- Support rehire for new employment
- Login and user report for SAP Analytics Cloud
- Check tool enhancements

#### **Planned Q3/2019**

#### **User management**

- Unify API for login account creation in different login reports
- Support error-avoiding user import
- Easily identify option ID by showing labels in "manage users" pick list
- Check tool enhancements

#### Provisioning admin

Enhance management of provisioning access admin tool

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

### Suite-wide – identity management (technology)

Upcoming short-term and midterm innovations

#### Additional priorities (next 12 months):

- Complete automation of SAP SuccessFactors solutions and IAS integration using upgrade center
- Additional features, including more settings in "manage SAML settings" and real-time user updates

#### On the radar (next 24 months):

Proxy for downstream modules using IAS

### Suite-wide – identity management (technology)

Upcoming short-term and midterm innovations

#### Additional priorities (next 12 months):

Enable two-factor authentication for SAP SuccessFactors HCM Suite provisioning with better security compliance

#### On the radar (next 24 months):

- Support for additional customer influence tool enhancements
- Self-service admin tool for provisioning access control and management

### Suite-wide – SAP S/4HANA and SAP ERP HCM integrations (technology) (1/2)

Product road map overview – key innovations

#### **Recent innovations**

### General for SAP ERP HCM and SAP S/4HANA integration and migration

- Support cloning of primary and secondary infotypes in business integration builder (BIB)
- Enhancements to MDF pick lists in BIB
- Support of table infotypes for object relationship (parent/child) in object replication

#### **Planned Q1/2019<sup>1</sup>**

### General for SAP ERP HCM and SAP S/4HANA integration and migration

 Best practice sample BIB content for the U.S.

# Employee data replication (SAP SuccessFactors Employee Central to SAP ERP HCM and SAP S/4HANA)

- Non-BIB ensure continuous use of personnel number (PERNR)
- Support global assignment address replication
- Support constant values for specific info type fields (also for non-BIB)

#### Planned Q2/2019<sup>1</sup>

### General for SAP ERP HCM and SAP S/4HANA integration and migration

- Enhanced BIB configuration capabilities
- Detailed error and success reporting with BIB (also during replication)
- Support for migration to BIB

## Employee data replication (SAP SuccessFactors Employee Central to SAP ERP HCM and SAP S/4HANA)

- Support complex business processes across multiple SAP systems through a new unique employment identifier
- Ensure continuous use of PERNR in BIB
- Non-BIB enhancement for data replication to IT00041
- Enhanced handling of multiple actions on the same day

#### **Planned Q3/2019**<sup>1</sup>

### General for SAP ERP HCM and SAP S/4HANA integration and migration

- Enhanced processing of organizational assignment replication in BIB
- Support for additional sample content in BIB
- Continued enhancement of BIB configuration capabilities

# Employee data replication (SAP SuccessFactors Employee Central to SAP ERP HCM and SAP S/4HANA)

Enhancements for handling cross-legal entity HR processes

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

### Suite-wide – SAP S/4HANA and SAP ERP HCM integrations (technology) (2/2)

Product road map overview – key innovations

#### **Recent innovations**

## Data migration and integration from SAP ERP HCM and SAP S/4HANA to SAP SuccessFactors Employee Central

- Support for table infotypes for object relationship (parent/child) in organizational object migration
- Support for cloning of primary and secondary infotypes in BIB
- Support MDF picklists with option IDs in BIB
- Performance improvement for delta employee replication (included in job scheduler report)

#### **Planned Q1/2019<sup>1</sup>**

## Data migration and integration from SAP ERP HCM and SAP S/4HANA to SAP SuccessFactors Employee Central

- Enable replication of future hired employees via change pointers
- Provide the option to control if data is overwritten in any case or only when the data contains changes, depending on migration (all data shall be overwritten) or integration scenario (only changed data shall be overwritten) by allowing changes to UPSERT parameter "suppressUpdateOfIdenticalData"

#### **Planned Q2/2019<sup>1</sup>**

# Data migration and integration from SAP ERP HCM and SAP S/4HANA to SAP SuccessFactors Employee Central

- Support for mixed HR processes for employees having both international transfer and global assignment (including concept for individual cutoff date for employee data migration
- Support for global info data migration for multiple-assignments use case
- Support for complex business processes across multiple SAP systems through a new, stable personnel number
- Inclusion of position matrix relationship template in list of standard SAP delivered templates
- Further miscellaneous enhancements (for example, cost center formatting support, support for custom organizational management (OM) infotypes, handling of leading zeroes in user-name field, support for non-twodigit decimal values, and so on)

#### **Planned Q3/2019**<sup>1</sup>

# Data migration and integration from SAP ERP HCM and SAP S/4HANA to SAP SuccessFactors Employee Central

- Support for a mobile pay slip app
- Further miscellaneous enhancements (for example, cost center formatting support, support for custom OM infotypes, handling of leading zeroes in user-name field, support for non-two-digit decimal values, and so on)

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

### Suite-wide – SAP S/4HANA Cloud integrations (technology)

### Product road map overview – key innovations

#### **Recent innovations**

- Conversion of contingent workers to employees (INNO\_21087)
- Mass upload of tags using import employee (INNO\_20957)
- Automated role-based permissions provisioning across SAP SuccessFactors solutions and SAP S/4HANA Cloud using identity and access governance (IAG)
- Real business planning headcount planning, financials, SAP SuccessFactors solutions, and SAP Analytics Cloud

#### **Planned Q1/2019<sup>1</sup>**

- Replication of bank master details (bank repository) to SAP SuccessFactors Employee Central (INNO\_15118)
- Replication of company codes to SAP SuccessFactors Employee Central (INNO\_21103)
- Derivation of service cost level from job level (INNO\_14019)
- Unification of finance-HR analytics with
   SAP Analytics Cloud by combining data from SAP S/4HANA Cloud and SAP SuccessFactors solutions
- Roundoff replication improvements (payment and address data; manager relation)

#### **Planned Q2/2019<sup>1</sup>**

- Replication of sales commissions to SAP SuccessFactors Employee Central
- Support for complex business processes across multiple SAP systems through a new, stable PERNR
- Integration of SAP SuccessFactors Employee Central Payroll with SAP S/4HANA Cloud for additional countries
- Roundoff employee search and factsheet (preferred name; customer projects)

#### **Planned Q3/2019<sup>1</sup>**

- Support for multiple work-order assignments
- Payment method validation based on company code and bank country
- Payment information validation

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Suite-wide – integrations of SAP S/4HANA, SAP ERP HCM, and SAP Concur solutions (technology)

### Upcoming short-term and midterm innovations

#### Additional priorities (next 12 months):

- Integration of SAP SuccessFactors Employee Central with SAP ERP HCM and SAP S/4HANA (ERP) as well as data migration and integration from SAP ERP HCM and SAP S/4HANA to SAP SuccessFactors Employee Central
  - Dedicated user roles for integration tools
  - Improvement in usability of BIB configuration (for example, allow editing of certain configuration views in production system)
  - Extensibility for work schedule rule transfer report (ERP to SAP SuccessFactors Employee Central)

#### On the radar (next 24 months):

- Integration of SAP SuccessFactors Employee Central with ERP as well as data migration and integration from ERP to SAP SuccessFactors Employee Central
  - Continue enhancing BIB configuration capabilities
  - Enhancements for handling cross-legal entity HR processes
  - Enhance time-constraint 3 for further info types, subtypes, and OM object relationships (ERP to SAP SuccessFactors Employee Central)

#### Integration of SAP SuccessFactors Employee Central with SAP S/4HANA Cloud

- Front-runner for SAP CoPilot between multiple systems: spot bonus in response to project performance
- Replication of skills and licenses (INNO\_13776)
- Replication of vendor and supplier (INNO 21102)
- Support for multiple employments

#### Data replication monitor

- Download functionality of the error results (in CSV)
- Faster display of results
- Variant management to personalize search criteria

#### Integration of SAP Concur solutions with SAP SuccessFactors solutions

- Employee replication

### Suite-wide – reporting (reporting, people analytics, and planning)

Product road map overview – key innovations

#### **Recent innovations**

Report center

#### Report center delivered and generally available to consolidate all of your reports into a single beautiful interface

#### Report design capabilities

- Filter list copy and paste
- GDPR compliance and design
- Responsive screen sizing
- Full-screen mode

#### Report admin capabilities

- Dashboard and tile administration improvements
- Multiselect for report management

#### Unified reporting – early collaboration

- Initial release for early collaboration and feedback
- Enabled by SAP Analytics Cloud
- Scope
  - Limited data coverage

**Planned Q1/2019<sup>1</sup>** 

 Core report design features and capabilities

#### Planned Q2/2019<sup>1</sup>

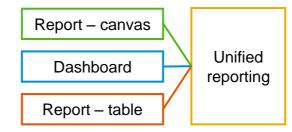
#### Unified reporting - beta

- Beta release to all customers as the single go-forward reporting solution for SAP SuccessFactors solutions
- Enabled by SAP Analytics Cloud

#### **Planned Q3/2019**<sup>1</sup>

#### Unified reporting – beta (continued)

- Beta release to all customers as the single go-forward reporting solution for SAP SuccessFactors solutions
- Enabled by SAP Analytics Cloud
- Unified Data Model



<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

### Suite-wide – people analytics (reporting, people analytics, and planning)

Product road map overview – key innovations

#### **Recent innovations**

#### People analytics

- Customer engagement initiatives
  - Early collaborator onboarding
  - Product advisory panel for customer engagement and feedback

#### **Planned Q1/2019<sup>1</sup>**

#### People analytics

- Guided-beta for early collaboration and feedback initiated
  - Enabled by SAP Analytics Cloud
  - Scope
    - Demonstration data only
    - Specific functionality
    - Core metric pack available as SAP Analytics Cloud template content

#### **Planned Q2/2019**<sup>1</sup>

#### People analytics

- Guided-beta for early collaboration and feedback ongoing
  - Enabled by SAP Analytics Cloud
  - Scope
    - Demonstration data only
    - Specific functionality
    - Core metric pack available as SAP Analytics Cloud template content

#### **Planned Q3/2019**

#### People analytics

- Beta release for early collaboration and feedback initiated
  - Enabled by SAP Analytics Cloud
  - Scope
    - Data factory integrated with SAP Analytics Cloud
    - Customer production data
    - Core metric pack available as SAP Analytics Cloud template content
    - Snapshot support
- Prerequisite
  - SAP SuccessFactors Employee Central

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Suite-wide – people analytics (reporting, people analytics, and planning) Upcoming short-term and midterm innovations

### Additional priorities (next 12 months):

- Guided-beta of people analytics for early collaboration and feedback enabled by SAP Analytics Cloud and released with core workforce demonstration data
- Beta release of people analytics for early collaboration and feedback; data factory integrated with SAP Analytics Cloud and released with core workforce customer productive data

### On the radar (next 24 months):

 General availability of people analytics; data factory integrated with SAP Analytics Cloud and released with core workforce plus additional metric packs

### Suite-wide – planning (reporting, people analytics, and planning)

Product road map overview – key innovations

#### **Recent innovations**

#### **Planned Q1/2018**<sup>1</sup>

#### **Planned Q2/2019**<sup>1</sup>

#### **Planned Q3/2019**<sup>1</sup>

#### **SAP Analytics Cloud content**

 Headcount planning - annual headcount and personnel cost planning for SAP S4/HANA Cloud and SAP SuccessFactors Employee Central

#### **SAP Analytics Cloud content**

 Headcount planning – content enhancements and optimizations

#### **SAP Analytics Cloud content**

 Headcount planning – content enhancements and optimizations

#### **SAP Analytics Cloud content**

- Headcount planning add contingent workers from SAP Fieldglass solutions
- Headcount planning add report with forecast versus plan

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

### Suite-wide – planning (reporting, people analytics, and planning)

Upcoming short-term and midterm innovations

#### Additional priorities (next 12 months):

- Headcount planning bi-directional writing between workforce and finance planning models in SAP Analytics Cloud
- Strategic workforce planning content

### Additional priorities (next 24 months):

Strategic and headcount planning – driver-based demand modeling

### Suite-wide – instance management (admin)

### Product road map overview – key innovations

#### **Recent innovations**

#### Instance sync

- MDF data and sync audit report enhancement to reflect business keys instead of auto numbered external codes
- Audit report error message fix and warning messages on the user interface
- Tool robustness and tolerance

#### Instance refresh

- Beta continued SAP SuccessFactors Enterprise package (HCM core and SAP SuccessFactors Learning)
- Tool robustness and performance improvement
- Support for e-mail masking for internal and external candidate users
- Support for masking employee profile e-mail addresses
- User experience refinement

#### **Planned Q1/2019<sup>1</sup>**

#### Instance sync

- Two-factor authentication as a selfservice capability to pair source and target systems in order to sync configurations across systems
- Support to sync dynamic groups
- Restriction to sync legacy pick lists from one system to MDF-migrated pick lists on another system

#### Instance refresh

- Two-factor authentication as a selfservice capability to pair source and target systems
- Beta continued SAP SuccessFactors Enterprise package (HCM core and SAP SuccessFactors Learning)
- GDPR support through refresh
- Built-in fault tolerance, robustness, and performance improvements
- User experience refinement

#### Planned Q2/2019<sup>1</sup>

#### Instance sync

- Performance improvement continued
- Focus on tool robustness and end-toend sync accuracy

#### Instance refresh

- Release of the tool to wider audience with GDPR support
- Continued focus on built-in fault tolerance, robustness, and performance improvements
- User experience refinement continued

#### Planned Q3/2019<sup>1</sup>

#### Instance sync

- Broader support for artifact sync
- Continued focus on tool robustness, endto-end sync accuracy, and stability

#### Instance refresh

- Continued focus on built-in fault tolerance, robustness, and performance improvements
- Improved user experience

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

### Suite-wide – role-based permissions (RBP)

Product road map overview – key innovations

#### **Recent innovations**

#### Planned Q1/2018<sup>1</sup>

#### **Planned Q3/2019**

#### **RBP** migration tool

 Help customers with simple legacy permission model migrate to RBP migration tool

#### Instance sync for RBP

 Support sync of dynamic groups using fields in SAP SuccessFactors
 Employee Central as criteria

#### **Enhancement of "my groups"**

 Support static group creation via CSV import

#### **SAP Analytics Cloud**

- RBP user to role report
- RBP user to group report

#### Performance enhancements

Target population calculation

Performance enhancements (continued)

Planned Q2/2019<sup>1</sup>

**Updates coming soon** 

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Suite-wide – general admin tools (admin)

### Product road map overview

### Recent innovations

- Job scheduler
  - Enhancements supporting stability for peak seasons
    - Dynamic adding of queues in runtime
    - Improved control of job frequency

### **Planned Q1/2019<sup>1</sup>**

- Job scheduler
  - Enhancements supporting stability and compliance
    - Provide capability to purge job historical data
  - Enhancements compliance
    - Provide auditing capability of job request data

### **Planned Q2/2019**<sup>1</sup>

- Job scheduler
  - Enhancements supporting stability and compliance
    - Provide self-service auditing capability of job request data

### Planned Q3/2019

- Job scheduler
  - Enhancements supporting stability, performance, and scalability

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Suite-wide – general admin tools (admin)

Upcoming short-term and midterm innovations

### Additional priorities (next 12 months):

Additional job scheduler functionality to fulfill cross module asks

### On the radar (next 24 months):

Self-service job scheduler capability in admin center

# Suite-wide – check tool (admin)

# Product road map overview – key innovations

### **Recent innovations**

### New areas with checks

Business rules

Web service API

**Planned Q1/2019<sup>1</sup>** 

User interface refresh

Planned Q2/2019<sup>1</sup>

Integrate the check tool with in-product

### **Planned Q3/2019**

#### Checks available

- SAP SuccessFactors Employee Central - core, advances, data replication, document generation, entity chart, payment information, position management, workflow, work structure
- Reward and pay SAP SuccessFactors Employee Central Payroll, SAP SuccessFactors Employee Central Global Benefits, SAP SuccessFactors Compensation, management of time off and time sheets
- SAP SuccessFactors Talent Management -360-degree reviews, career development, goals, onboarding, performance, recruiting
- Platform extension center, integration center, read-access logging, reporting, RBP, upgrade center, user management

### **Features**

- Check results for admin center tile
- Periodic background job for automating the running of checks

#### **Features**

- support

#### **Features**

 Provide mechanisms for more automated detection of issues

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Suite-wide – check tool (admin)

Upcoming short-term and midterm innovations

### Additional priorities (next 12 months):

- Provide API support for exposing check definitions and configuration and at the same time move to the OData API standard, which will allow the check tool framework to be leveraged more broadly both within SAP SuccessFactors solutions and externally to help ensure system stability and consistency
- Provide mechanisms for more automated and proactive detection of issues

# Suite-wide – expert self-services (admin)

# Product road map overview – key innovations

### **Recent innovations**

#### New admin tools

- Identity management and single signon
- Instance refresh (beta)

### Improved admin tools

- Business rules
- Check tool
- Data protection and privacy
- Extension center
- Instance sync
- Role-based permissions
- Security center
- SAP Enable Now in-application help
- SAP CoPilot in-action search

### **Planned Q1/2019**<sup>1</sup>

### Improved admin tools

- Business rules
- Check tool
- Data protection and privacy
- Extension center
- Instance refresh
- Instance sync
- Role-based permissions

### Planned Q2/2019<sup>1</sup>

#### New admin tools

Secure FTP

### Improved admin tools

- Business rules
- Data protection and privacy
- Check tool
- Extension center
- Instance refresh
- Instance sync
- Role-based permissions

### **Planned Q3/2019**<sup>1</sup>

### Improved admin tools

- Check tool
- Extension center
- Instance refresh
- Instance sync
- Role-based permissions

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Strategic HR – SAP SuccessFactors Recruiting

## Product road map overview – key innovations

### **Recent innovations**

### **Candidate experience**

- Search page results redesign
- Email branding for one-onone correspondence

### Recruiting experience

- Saved search to auto populate talent pools
- Filter across talent pool attributes
- Scheduled e-mail campaigns
- Recruiting posting job board market place redesign

### Admin experience

Improved job board integration requests

#### Suite

- OData API standard "merge" operation support (job application)
- OData API general enhancements and support for cross-suite initiatives (mobile recruiting)

### **Planned Q1/2019**<sup>1</sup>

### Candidate experience

Internal career site

### Recruiting experience

- Bulk upload and parse resumes
- Data division enhanced flexibility HR master data and business rules on candidate
- Recruiting posting posting status table
- Recruiting posting job board and schools analytics
- Job analyzer release for Canada

### Admin experience

 Recruiting posting – enhance job requisition field mapping interface

#### Suite

- OData API employee referral
- Mobile reviewing job requisitions
- Mobile enhanced mobile job requisition approval

### New agency portal experience

### **Planned Q2/2019<sup>1</sup>**

### Candidate experience

- Internal career site employee pages
- Data capture form component
- Data capture form smart pop-up box

### Recruiting experience

- Activity tracking
- Correspondence engine
- Data division ability to permission data
- Data division enhanced flexibility
- Mass actions initiate onboarding

### **Admin experience**

- Recruiting posting self-configured posting rules
- Career site builder image library

### Suite

- Unified suite reporting
- OData API recruiting permissions for job application and related entities

### **Planned Q3/2019**<sup>1</sup>

### **Candidate experience**

- Quick apply with resume upload
- Branded system e-mails
- Internal career site employee components

### **Recruiting experience**

- Expand recruiter dashboard
- Data division enhanced flexibility
- Candidate duplicate check enhancements

### Admin experience

- Recruiting posting additional selfconfigured posting rules
- Job application and requisition standard field label configuration to admin tools

#### Suite

- Unified suite reporting recruiting marketing data
- OData API recruiting permissions for candidate entity
- Mobile review applications and update to status pipeline

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Strategic HR – SAP SuccessFactors Recruiting

Upcoming short-term and midterm innovations

### Additional priorities (next 12 months):

- Automated job postings (RP)
- Recruiter experience efficiencies
- API for building custom job search results
- Russia data privacy support

- Automation and machine learning
- Digital assistant
- Next-generation candidate experience

# Strategic HR – SAP SuccessFactors Onboarding

# Product road map overview – Key innovations

### **Recent Innovations**

### **SAP SuccessFactors Onboarding 1.0**

- Compliance updates
- Accessibility updates
- Concurrent employment flag

### **SAP SuccessFactors Onboarding 2.0**

- Onboarding tasks
   Dashboard enhancements with search and sort
- Custom tile enhancements to support rule-based content
- React to key data changes
- E-mail services reminders feature

### **Planned Q1/2019<sup>1</sup>**

### SAP SuccessFactors Onboarding 1.0

Compliance updates

### SAP SuccessFactors Onboarding 2.0

- Unified suite reporting (beta)
- Task archive enhancements
- Participants for "onboardee" data review
- Data purge by legal entity
- Canceled onboarding data purge by cancelation date

### Planned Q2/2019<sup>1</sup>

### SAP SuccessFactors Onboarding 1.0

- Compliance updates
- DocuSign integration update
- E-Verify ICA V30

### SAP SuccessFactors Onboarding 2.0

- React to key data and process changes
- Cross-boarding
- Rehire
- Custom tile enhancements to attach documents
- Dashboard configurable columns
- Offboarding
  - Data protection and privacy
  - Knowledge transfer

### Planned Q3/2019<sup>1</sup>

### **OSAP SuccessFactors Onboarding 1.0**

Compliance updates

### SAP SuccessFactors Onboarding 2.0

- Reassign and proxy support
- Business process engine admin tool
- Manual process start
- Dashboard enhancements
- Migration framework and tools (beta)
- Manage pending hire enhancements
- External HRIS integration APIs
- Offboarding
  - Mobile support
  - Unified suite reporting

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Strategic HR – SAP SuccessFactors Onboarding

Upcoming short-term and midterm innovations

### Additional priorities (next 12 months):

- Intelligent Enterprise for SAP SuccessFactors Onboarding 2.0 (contingent worker support)
- Compliance for SAP SuccessFactors Onboarding 2.0
- Migration to SAP SuccessFactors Onboarding 2.0

- SAP SuccessFactors Mobile app for SAP SuccessFactors Onboarding 2.0
- Global assignment for SAP SuccessFactors Onboarding 2.0
- Audit framework for SAP SuccessFactors Onboarding 2.0

# Strategic HR – SAP SuccessFactors Learning

## Product road map overview – key innovations

### **Recent innovations**

### **Enhanced mobile learning**

- Programs (iOS)
- Mobile content render (iOS)

# Learning recommendations (early adopter)

 Personalized learning recommendations based on employee's individual interests, history, job profiles, and actions

### Course home

- Reimagined the course interaction user experience
- Streamlined end-to-end user learning process

### **Planned Q1/2019<sup>1</sup>**

### **Enhanced mobile learning**

- Offline Mode (Android)
- OCN course launch (Android)

### **OCN** framework enhancement

 Admin completion API for enhanced framework security

### Planned Q2/2019<sup>1</sup>

### **Digital assistant**

 Natural-language interaction with SAP SuccessFactors Learning functions

### **Planned Q3/2019**<sup>1</sup>

# Cross-suite reporting in SAP Analytics Cloud (beta)

 Enhance suite-wide reporting tool with SAP SuccessFactors Learning data

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Strategic HR – SAP SuccessFactors Learning

Upcoming short-term and midterm innovations

### **Priorities (next 12 months):**

### Flash replacement

- Rebuild admin application shell to replace current flash-based shell
- Always accessible, reorganized navigation consolidating primary and secondary menus along with "bookmarks" and "recents"
- Rebuild management and configuration of core entities
- Modernize and align terminology with SAP SuccessFactors HCM Suite and industry standards

### Reporting

Make SAP SuccessFactors Learning data available as part of the cross-suite reporting solution

### On the radar (next 24 months):

Provide a new experience for the SAP SuccessFactors Learning homepage

### Core learning entities

- ItemSchedule offering
- User Assignment profile
- CurriculumPurchase order
- Catalog- Subscription
- Coupons

# **Strategic HR – SAP SuccessFactors Performance & Goals**

## Product road map overview – key innovations

### **Recent innovations**

### Performance and goals management

- Support for SAP Analytics Cloud and suite reporting
- Continued enhancements to data privacy and protection
- Expanded support for right-to-left and Web accessibility guidelines

### **Continuous performance**

- Support for SAP Analytics Cloud and suite reporting
- Developing public feedback OData APIs
- User interface improvements

### 360-degree reviews

 Support for SAP Analytics Cloud and suite reporting

### **Planned Q1/2019<sup>1</sup>**

### Performance and goals management

- Support for SAP Analytics Cloud and suite reporting
- User experience improvements
- Rules engine integration

### **Continuous performance**

- Support for SAP Analytics Cloud and suite reporting
- User experience and customer influence idea improvements
- Ability to decline feedback request

### 360-degree reviews

- Support for SAP Analytics Cloud and Suite Reporting
- Continued enhancements to mobile 360-degree reviews – phase 2

### Planned Q2/2019<sup>1</sup>

### Performance and goals management

- Support for SAP Analytics Cloud and suite reporting
- Support for advanced "to do"
- Additional rules engine integrations

### **Continuous performance**

- User experience improvements
- Support for multiple roles

### 360-degree reviews

- SAP Fiori redesign for Web-based 360-degree reviews – Phase 1
- Support for SAP Analytics Cloud and suite reporting

### **Planned Q3/2019**

### Performance and goals management

- Additional enhancements for SAP Analytics Cloud and Suite Reporting
- Additional rules engine integrations
- Support for additional goal APIs

### **Continuous performance**

- User experience improvements
- Continued support for multiple roles

### 360-degree reviews

 SAP Fiori redesign for Web-based 360-degree reviews – Phase 2

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Strategic HR – SAP SuccessFactors Performance & Goals

Upcoming short-term and midterm innovations

### Additional priorities (next 12 months):

- Align to job profile builder (JPB) enhancements
- Support for linking CPM activities and achievements across multiple goal plans
- Additional support for performance APIs

- Support for additional customer influence tool enhancements
- Support for linking feedback directly to goals (performance and development)
- Additional talent integrations

# **Strategic HR – SAP SuccessFactors Compensation**

# Product road map overview – key innovations

### **Recent innovations**

### Compensation and variable pay

- Total compensation plan number format consistency
- Performance enhancements for worksheet and executive review
- Auto purge tool for deleted worksheets
- Number format on variable pay statements aligned with worksheet

### **Reward and recognition**

- Increase character limit for message to approver and message to recipient
- Date and approval filters in admin reporting

### **Planned Q1/2019<sup>1</sup>**

### Compensation and variable pay

- Enhancements to total compensation template – use template as salary planning only, bonus planning only, or combination of both
- New checks in check tool and embedded check tool at form launch
- Performance enhancements for worksheet and executive review

### **Reward and recognition**

 SAP Analytics Cloud support for reporting

### Planned Q2/2019<sup>1</sup>

### Compensation and variable pay

- SAP Analytics Cloud support for reporting
- Revamped executive review filters
- Support to build custom validations

### Reward and recognition

Gift card fulfilment (beta)

### **Planned Q3/2019**

### Compensation and variable pay

- Compensation and variable pay OData APIs
- Bring in data from MDF entities into SAP SuccessFactors Compensation worksheet and statements

### Reward and recognition

 Multiple award redemption options (more vendors), including gift cards, experiences, learning, and, more

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# **Strategic HR – SAP SuccessFactors Compensation**

Upcoming short-term and midterm innovations

### Additional priorities (next 12 months):

Compensation and variable pay

- Total rewards portal central compilation of monetary and nonmonetary rewards
- SAPUI5 worksheet responsive Design

### On the radar (next 24 months):

Compensation and variable pay

- Compensation advisor to facilitate internal comparisons
- Digital assistant for compensation planning

Reward and recognition

Flex rewards – vacation days, equity versus cash, and experiential rewards

# **Strategic HR – SAP SuccessFactors Succession & Development**

### Product road map overview

### **Recent innovations**

### **Succession management**

- Improved error handling in "import successors"
- Exclude access to own's position in RBP

#### Calibration

 Flexibility to choose rating type in calibration sessions

### Career development and mentoring

- Configuration checks
- Support for localization of program name, description, matching questions, and instructions
- Completion of right-to-left support for mentoring

### Planned Q1/20191

#### All solutions

- Support for unified reporting with SAP Analytics Cloud
- Data privacy and protection enhancements

# Succession management and presentations

- Lineage chart SAP Fiori UX
- Presentations improved PPT rendering technology; sharing concept supporting "edit"; create copy of presentation

#### Calibration

Usability enhancements

### Career development and mentoring

- Career development planning (CDP) machine learning functionality (beta)
- Mentoring performance improvements

### Planned Q2/2019<sup>1</sup>

#### All solutions

- Support for unified reporting with SAP Analytics Cloud
- Data privacy and protection enhancements

# Succession management and presentations

- Talent search "export" permission enhancements; more flexibility in search criteria combination
- Presentations usability enhancements

#### Calibration

Mass actions

### Career development and mentoring

- CDP machine learning functionality
- Mentoring matching algorithm improvements

### **Planned Q3/2019<sup>1</sup>**

# Succession management and presentations

- Deeper integration of talent pools into other talent processes and collaborative talent pools
- Presentations improved handling of live slides

#### Calibration

- Executive review drilldown
- Usability enhancements
- •

### Career development and mentoring

- Deeper integration with talent management tools
- Mentoring matching algorithm improvements

<sup>1.</sup> This is the current state of planning and may be changed by \$

# **Strategic HR – SAP SuccessFactors Succession & Development**

Upcoming short-term and midterm innovations

### Additional priorities (next 12 months):

- Calibration further mass handling of calibration sessions
- Presentations preview for custom slides
- Career development OData API enhancements and integration with SAP SuccessFactors Learning

- Succession management talent pools integration and talent search enhancements
- Calibration drilldown into details from the executive review
- Development and mentoring mentoring integration with continuous performance management and mentoring program configurability options

# Core HR and payroll – SAP SuccessFactors Employee Central (core) (1/2)

## Product road map overview – key innovations

### **Recent innovations**

# SAP SuccessFactors Employee Central core

- Additional data validations for personal information fields
- Ability to accept "dummy" national ID
- Improved management of job relationships during termination
- Global assignment and concurrent employment enablement:
  - Process concurrent employments using manage pending hire

### Workflow and alerts

- "Reserve" functionality ("assign to me") to show that someone else is already working on a shared workflow to-do list
- Manage alerts access and delete alerts with an alert dashboard

### **Planned Q1/2019**<sup>1</sup>

# SAP SuccessFactors Employee Central core

- Better visualization of end-dated recurring pay components
- Option to enforce new employment for international transfers and rehires
- Ability to configure the dependent portlet in the people profile
- Rehire on new employment in "manage pending hire"
- Create global assignment using "manage pending hire"

# Position management and company structure overview

Rule function for hierarchy-level information

#### Workflow

- Ensure four-eye principle in case of workflow groups
- Support filtering for "assigned" workflows

Planned Q2/2019<sup>1</sup>

# SAP SuccessFactors Employee Central core

- Hire and terminate in one step (temporary contract)
- Selected UI and functional enhancements

#### Workflow

 Prohibit approval of workflows without accessing the workflow details **Planned Q3/2019**<sup>1</sup>

# **SAP SuccessFactors Employee Central** core

 Selected UI and functional enhancements for rehire and international transfer

#### Workflow and alerts

Alert handling improvements

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Core HR and payroll – SAP SuccessFactors Employee Central (core) (2/2)

## Product road map overview – key innovations

### **Recent innovations**

### **Employee profile**

- API for background element changes
- UI updates for people profile

### Job profile builder

SkillsPlex library update

### **Foundation**

- Import usability enhancements for import template (continued)
- OData improved performance and data integrity with snapshot pagination

### **Planned Q1/2019<sup>1</sup>**

### **Employee profile**

- Responsive table for background elements
- UI updates for people profile

#### **Foundation**

- Import and OData support for business rules for further SAP SuccessFactors Employee Central entities
- BCUI overview field configuration information in element UI
- BCUI enhancement to rule configuration

### Planned Q2/2019<sup>1</sup>

### **Employee profile**

UI updates for "people profile"

#### Foundation

- Import and OData validation optimizations
- Import suppress identical records for effective dated entities
- BCUI improved user experience

### **Planned Q3/2019**<sup>1</sup>

### **Employee profile**

- GDPR enable different retention times for different background elements
- Replacement of directory search with talent search (opt-in)

#### Foundation

- Import UI updates with respect to job scheduling
- OData workflow pending data API

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Core HR and payroll – SAP SuccessFactors Employee Central (core)

## Upcoming short-term and midterm innovations

### Additional priorities (next 12 months):

- BCUI: SDM and CDM upload capability in the BCUI
- Job profile builder competency rating widget

- Core increase automation in reorganizations
- Core manager self-services using digital assistant (chatbot)
- API and imports:
  - Combined compensation API and import
  - Support of rules for further SAP SuccessFactors Employee Central entities
- BCUI learning based configuration
- Employee profile
  - Complete replacement of directory search with talent search
  - Improvements to handling of profile and background photos
  - Continued improvement to people profile user experience
  - Internal job history for people profile
- Job profile builder unified skills and competency framework

# Core HR and payroll – SAP SuccessFactors Employee Central Service Center

Product road map overview – key innovations

### **Recent innovations**

### **Employee experience**

- UI enhancements based on customer feedback
- Performance improvements for AskHR

### Agent experience and service core

Provide employee replication through integration center

### **Planned Q1/2019**<sup>1</sup>

### **Employee experience**

- Performance improvements for AskHR
- Enable the employee to have rich text on the description field
- Increased flexibility in configuration of issue categories (support categories without parents)

### **Planned Q2/2019**<sup>1</sup>

### **Employee experience**

- Sort out irrelevant tickets
- AskHR on mobile

### **Planned Q3/2019**<sup>1</sup>

### **Employee experience**

 Further UI enhancements based on customer feedback, such as hiding fields

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Core HR and payroll – SAP SuccessFactors Employee Central Service Center Upcoming short-term and midterm innovations

### Additional priorities (next 12 months):

Support of limited custom fields

- More flexibility for ticket status
- Deprecation of the legacy service center solution
- Improved efficiency for ticket resolution leveraging machine learning

# Core HR and payroll – localization and document generation (1/2)

# Product road map overview – key innovations

### **Recent innovations**

### Localization enhancements

- National ID portlet accept temporary IDs in a new field and deeper validation on Chinese ID
- Validate postal code against state for Brazil
- Correct home and corporate address format for Singapore and South Africa
- Add new fields in global information for South Korea, Saudi Arabia, South Africa
- Reconcile warning and error message for national ID validation

### **New countries**

Belarus and Myanmar

### **Dismissal protection**

UI enhancement

### **Planned Q1/2019<sup>1</sup>**

#### Localization enhancements

- National ID enhanced validation checks for Denmark and Australia
- Deeper localization for supported countries

### **New countries**

Angola and Malawi

### **Planned Q2/2019**<sup>1</sup>

#### Localization enhancements

- National ID enhanced validation checks
- Deeper localization for supported countries

#### Address validation as a service

 Netherlands (using SAP Data Quality Management) – GA

### **New countries**

Zimbabwe

### **Planned Q3/2019**

#### Localization enhancements

- National ID enhance the validation checks
- Deeper localization for supported countries

### Address validation as a service

 Russia and Brazil (using DQM Services) -GA

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Core HR and payroll – localization and document generation (2/2)

# Product road map overview – key innovations

### **Recent innovations**

### **Payment information**

- Chile bank control key
- SAP S/4HANA to SAP SuccessFactors Employee Central – bank master integration
- Customer issue prevention

### **Planned Q1/2019<sup>1</sup>**

### **Payment information**

- Analysis of banks in South Africa electronic fund transfer (check digit verification (CDV))
- Enabling payment information with country-specific child object in SAP Analytics Cloud
- SAP S/4HANA to SAP SuccessFactors Employee Central – improvements in bank integration
- Check tool introducing new check for configuration UI rules

### Planned Q2/2019<sup>1</sup>

### **Payment information**

- Analysis of banks in South Africa electronic fund transfer (CDV) – GA
- Analysis of the approach for payment info UI (performance improvements)

### **Document generation**

 Continue with mass generation of documents – perform more than 500 users per document generation run

### **Planned Q3/2019**<sup>1</sup>

### **Payment information**

- New approach for payment info UI (performance improvements) – GA
- Localization of routing number
- Storing IBAN without spaces

### Document generation

- Continue with mass generation of documents – e-mail configuration and simulation
- Audit functionality reporting

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# **Core HR and payroll – Localization & Document Generation**

Upcoming short-term and midterm innovations

### Additional priorities (next 12 months):

- Localization enhancement for supported countries
- Address validation as a service for Russia and Brazil
- Enhancement for document generation and payment Information

- Localization enhancement for supported countries
- Enhancement for payment information
- Enhancement for address validation as a service

# Core HR and payroll – SAP SuccessFactors Employee Central Global Benefits

Product road map overview – key innovations

### **Recent innovations**

#### Global benefits

- Mobile claims and reimbursement
- Hyperlink support
- Reporting in SAP Analytics Cloud

### U.S. benefits

Enhanced U.S. health savings accounts

### **Planned Q1/2019**<sup>1</sup>

#### Global benefits

- Opt-out benefit (phase 1)
- Action search for benefit pages

#### U.S. benefits

Enhanced health insurance – payroll integration

### Planned Q2/2019<sup>1</sup>

#### Global benefits

- Life and work event templates
- Mobile claims on Android

### U.S. benefits

- Enhanced savings plan payroll integration
- Open enrollment UI enhancements
- Enhanced spending accounts

### Planned Q3/2019

#### Global benefits

- Life and work event automation with employee self-service
- Home page benefits navigation tiles

#### U.S. benefits

- Other insurance plans payroll integration
- Basic life imputed income calculation engine

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Core HR and payroll – SAP SuccessFactors Employee Central Global Benefits Upcoming short-term and midterm innovations

### Additional priorities (next 12 months):

- Vacation buy and sell
- Benefits job enhancements
- Opt out and waive before enrollment (phase 2)

- Flexible benefit programs
- SAP Fiori UX for benefits enrollment UI
- Digital assistant for benefits tasks

# Core HR and payroll – visa and permits management

## Product road map overview – key innovations

### **Recent innovations**

#### Core functions

- Business process management
- Cost and expense management framework
- Language fallback

#### Admin features

- Cost configuration and analysis
- Ability to identify agents

### Other roles features

- Agent capture visa and permits for actual costs and expenses
- Candidate search and lookup (F4)

### **Planned Q1/2019<sup>1</sup>**

### **Core functions**

- Customer-specific fields
- Workflow support
- Legal forms framework
- Visa and permits management cost posting to payroll

### Admin features

- Reuse candidate attachments from recruitment
- Attachments checklist required for processing a permit
- Flexibility to add and delete milestones at any part of the process

### Other roles features

- External agent access
- Employee can initiate request for dependents, updates milestones, and upload required attachments

### Planned Q2/2019<sup>1</sup>

#### **Core functions**

- Integration with SAP Analytics Cloud
- Sync documents in VPM with SAP SuccessFactors Employee Central
- Saudi Arabia authority integration

#### Admin features

- Fine-tuning of questionnaires in permit type configuration
- Configurable notification threshold for visa and permit expiry
- Configurable e-mail template for notifications

### Other roles features

- Document activity log and use notifications to control the same
- Kuwait localization

### **Planned Q3/2019**<sup>1</sup>

#### **Core functions**

- Integration with OpenText software
- Deep integration with SAP SuccessFactors Onboarding

#### Admin features

- Mass transaction processing
- Performance monitoring KPIs

### Other roles features

Continue Kuwait localization

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Core HR and payroll – visa and permits management

Upcoming short-term and midterm innovations

### Additional priorities (next 12 months):

- Business process management platform
- Cost and expense management and posting
- Enhanced employee and manager self-service tools that allows employees and managers to initiate a process for permits and visas
- Legal forms framework

- Using SAP Analytics Cloud for visa and permits management reporting and KPIs dashboarding
- Deep integration with SAP SuccessFactors solutions, including SAP SuccessFactors Onboarding
- Release of visa and permits management APIs for integration with SAP ERP, SAP S4HANA, and non-SAP HCM products
- Mass transaction processing

# **Core HR and payroll – time management**

## Product road map overview – key innovations

### **Recent innovations**

### Time management

- Dynamic break handling
- Leave of absence migration tools create workbench permissions
- GDPR blocking of time account details
- New UI for time off based on SAP Fiori

### Mobile

- Time sheet approvals
- Half-day time off
- Hide time balances

### **Planned Q1/2019**<sup>1</sup>

### Time management

- LoA migration tools create open LoA records
- Mexico prima vacacional (vacation handling) – support payout during period-end processing for flexible date accounts
- Minimum break handling

### Mobile

- Record allowances and on-call
- Support for split weeks
- Show future time off balance
- View declined requests and notifications
- Dynamic break support

### Planned Q2/2019<sup>1</sup>

### Time management

- Termination and rehire in same accrual period (part 1)
- Generation of pay types based on time collectors
- Enhancement of external time data upload service with cost center
- Support "change of hire date" scenario for time off and time sheet

### Mobile

- Amend timesheets
- Display time type groups and time collectors
- Recording notes for approver
- Custom field support
- Recurring absences

### **Planned Q3/2019**<sup>1</sup>

### **Time management**

- Yearly time collectors
- Rule function to check allowances in time sheet
- Correction of manual time account adjustments
- Recalculation of time account balances when multiple time accounts are deducted and a vacation record gets edited retroactively

### **Mobile**

- Grouping in "to do's"
- Show rejected timesheets in to do's
- Team absence calendar enhancements

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# **Core HR and payroll – time management**

Upcoming short-term and midterm innovations

### Additional priorities (next 12 months):

- Enhanced collision handling (for example, parallel absences and parallel sicknesses)
- Termination end processing for time accounts
- Selected country-specific functionality, such as sickness cycle processes and time account replication

- Enhanced planned working time integration with SAP SuccessFactors Employee Central Payroll
- External time recording (clock-in and clock-out), including mobile
- Team absence calendar enhancements (desktop and mobile)

# Core HR and payroll – SAP SuccessFactors Employee Central Payroll

Product road map overview – key innovations

### **Recent innovations**

**Planned Q1/2019<sup>1</sup>** 

### Localization

 Further country roundoffs (Alternative names for Asia)

### **Suite integration**

- Enhance check tool (SSO configuration)
- Provide more flexibility for task type creation

### Payroll control center

 Introduce team configuration and team management

#### Localization

- Further country roundoffs, for example:
  - Support for mandatory field "municipal city code" (RCTVC) in address replication (Japan)
- Adapt legal change for Her Majesty's Revenue & Customs (HMRC) replication (UK)

### **Suite integration**

- UI with information on needed support package level
- Enhanced job and position replication report by organizational unit (into IT0001)

Localization

Planned Q2/2019<sup>1</sup>

- Support quota replication from time off functionality in SAP
   SuccessFactors Employee Central to SAP SuccessFactors Employee
   Central Payroll for manual quota cases (further countries)
- Further country versions according to customer request
- Continue and extend road map of country-specific, end-to-end processes
- Legal changes

### Suite integration

Further tools to avoid replication errors

### **Planned Q3/2019**

#### Localization

- Further country versions according to customer request
- Continue and extend road map of country-specific, end-to-end processes
- Legal changes

### **Suite integration**

Further tools to avoid replication errors

<sup>1.</sup> This is the current state of planning and may be changed by SAP at any time without notice.

# Core HR and payroll – SAP SuccessFactors Employee Central Payroll

Upcoming short-term and midterm innovations

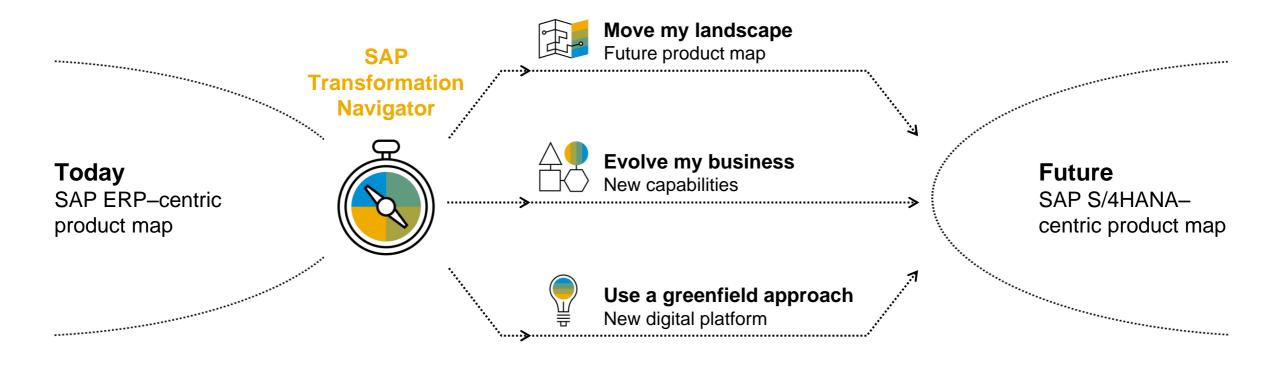
### Additional priorities (next 12 months):

- Enhanced collision handling (for example, parallel absences and parallel sicknesses)
- Payroll control center:
  - Process simplification, such as grouping of all payroll period activities in one checklist
  - Alert management simplification to increase efficiency

- Improve payroll information page
- Planned working time integration
- Simulation of payroll for employee

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