

SAP SuccessFactors

Q1 2019 Release Readiness Webinar

EC Payroll, EC Localization, EC Benefits & EC Time Management

Product Management, SAP February, 2019



Agenda

Topic

Introduction

EC Payroll

EC Localization

EC Benefits

EC Time Management

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Quick reminders



Quick reminders for this Internal Readiness Release (IRR)

- Use the Q&A panel to ask questions
 - Keep the questions focused on the new features and enhancements being introduced -- roadmap questions are handled in a separate forum.
 - We will attempt to answer all your questions, either verbally or inline through the Q&A panel, as time allows.
 - Your question will only show up once it is answered.
- The recordings for the IRRs are in the <u>SAP SuccessFactors Quarterly Releases for Partners</u> and <u>SAP SuccessFactors Quarterly Releases</u> Jam space. See the tabs along the top of the pages to access the information for the latest quarter.

1902 Release Schedule

Preview Release – March 9th, 2019

Production Release – April 6th, 2019





Q1 2019 Release Readiness Webinar

EC Payroll

Product Management, SAP February, 2019



Major enhancements



Payroll System Information

Admin Center opt-in/Reference Number: PAY-5329

What is it?

A new screen called Payroll System Information has been introduced. Using this screen, an administrator can view their current, upcoming, and available support packages. Also, the description or affected countries, availability dates of support packages, status, and action to be taken. When there is an upgrade available, the admin can start creating a ticket from this screen.

Why is it important?

The administrator gets a better overview of their current, upcoming and available support packages which are relevant for Employee Central Payroll.

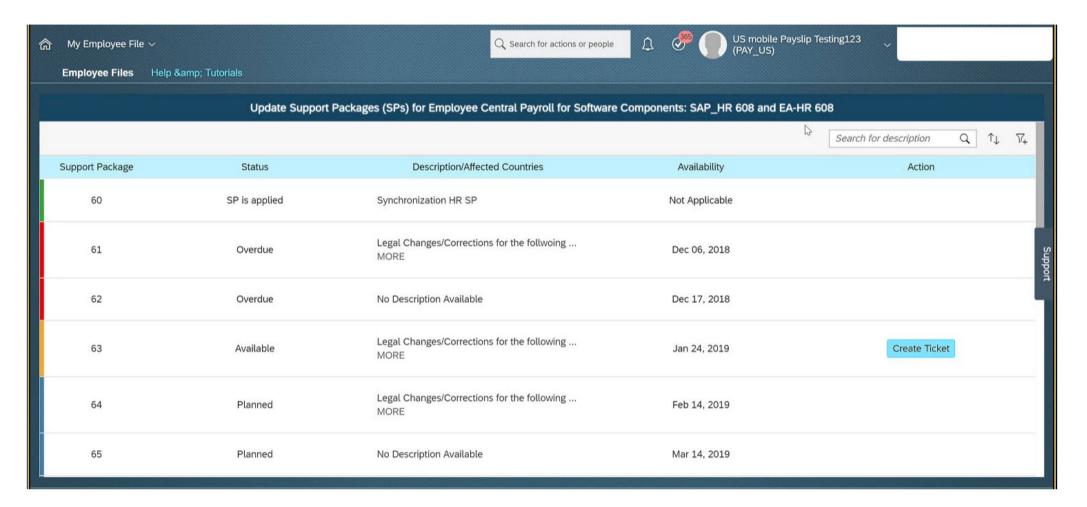
Prerequisites

- Make sure that the role based permissions are maintained.
- Set up according to documentation

^{*} Influencing the Customer Roadmap

Payroll System Information

Admin Center opt-in/Reference Number: PAY-5329



^{*} Influencing the Customer Roadmap

Minor enhancements



Minor enhancement issues

Reference Number	Description	Configuration Type
PAY-5351	With 1902 a feature has been introduced in the Data Replication Configuration. The new field Exclude Contingent Workers allows you to exclude contingent workers from the replication of time data, from Employee Central to Employee Central Payroll or to SAP ERP HCM, even if they meet the filter criteria for this configuration object. From a technical perspective, no Data Replication Proxy gets created for employees who have contingent worker Employment Information and correspond to this Data Replication Configuration. Especially Employee Central Payroll customers who have implemented Point-to-Point replication should use this configuration setting because no employee master data is replicated for contingent workers with this type of replication.	Admin opt-in
PAY-5348	From Q1 2019 release in the Admin Center there is a new "BSI TaxProfileFactory Registration Data" tool available. In the tool you find Employee Central relevant information, which helps you to register for BSI TaxProfileFactory.	Admin opt-in

Minor enhancement issues – Payroll Control Center

Reference Number	Description	Configuration Type
PAY-5580	 The App "Payroll Control Center - Manage Off-Cycle Payrolls" is enhanced to support cancelation of off-cycle requests which meet the following conditions: Off-Cycle request is in status NEW It is the last off-cycle request of an employee Payroll control record is in status "Exit Payroll" No planned off-cycle for this employee is in execution 	Admin opt-in
PAY-5579	A new report (PYC_SUPPORT_DEL_COMPLETED_PI) is provided in the Employee Central Payroll system to purge Payroll Control Center process instances in status "COMPLETED".	Admin opt-in

General Prerequisites (if not further specified per topic)

- You are an Employee Central Payroll customer and Employee Central Payroll is switched on in provisioning
- You use Point-to-Point integration
- You have applied EA-HRRXX Support Package 63 to your Employee Central Payroll system



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Q1 2019 Release Readiness Webinar

EC Localization and Document Generation

Sandra Lehmann, SAP February, 2019



Major enhancements



Enhancements: Angola and Malawi

Admin Center opt-in/ Enhancement Category: Epic /Reference Number: ECT-106828 and ECT-106829

What is it?

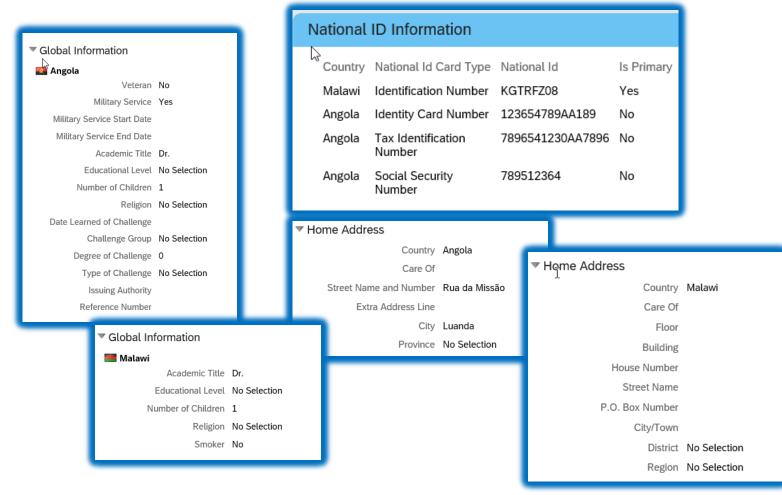
New country version for Angola and Malawi.

Why is it important?

This is a baseline country version and to maintain country specific employee data (e.g. National ID, Personal Information, Home Address and Corporate Address, Personal Document Types, Disability Information, Job Information, Payment Information).

Prerequisites

None





^{*} Influencing the Customer Roadmap

Minor enhancements



Minor enhancement issues

Reference Number	Description	Enhancement Category	Configuration Type	
ECT-95285	Australia: Check Validation for the National ID Tax File Number	Admin opt-in	Enhancement	
ECT-49199	Denmark: Validation of National ID CPR	Admin opt-in	Enhancement	
ECT-109834	Russia: Enhancement of the Fields for the Home and Corporate Address	Admin opt-in	Enhancement	
ECT-102930	Turkey: Enhancement of the Fields for the Home and Corporate Admin opt-in		Enhancement	
ECT-110659	Enabling Payment Information Country Specific Child Object in SAC	Universal	Enhancement	
ECT-110658	Payment Information - adaptation of downstream dependencies from Platform and Integration	Universal	Enhancement	
ECT-111204	Enhancement on the Check Tool: Payment Information UI	Universal	Enhancement	
ECT-107340	The object Customized Pay Type is now available for customer in ODATA API data dictionary as well as in metadata file	Universal	Enhancement	
ECT-108688	Payment information error when saving Account number for Czech Republic	Universal	Enhancement	





Q1 2019 Release Readiness Webinar

EC Benefits

Gayathri R, SAP February, 2019



Major enhancements



Benefits Opt Out

Admin Center opt-in/Enhancement Category:/Jira: BEN-2955



What is it?

Employee manually enrolled in a benefit and is now able to opt out of it. An Admin is able to select an approval workflow for the opt out event.

Why is it important?

Opt-out functionality is necessary to allow an employee who is currently enrolled in a benefit to be able to end their enrollment in a benefit. One reason could be due to a life event, where EE got married and wants to join the spouse medical and need to opt-out from currently enrolled medical benefit.

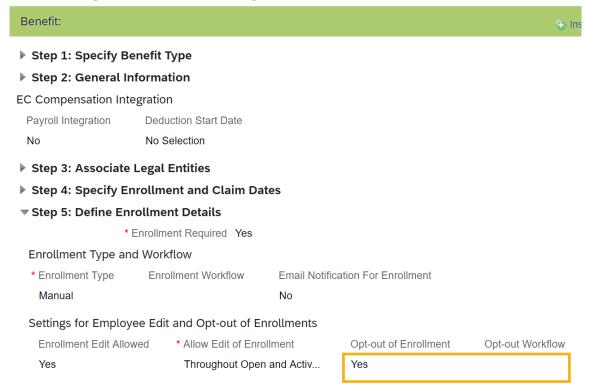
Prerequisites

The benefit setting must be editing for Editing the enrollment as Opt out respects Edit configuration

^{*} Influencing the Customer Roadmap

Benefits Opt Out

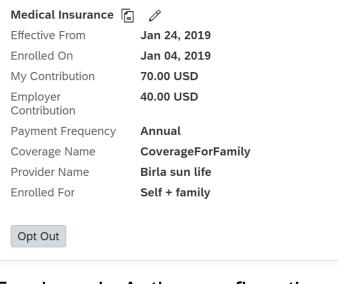
Enabling Opt out during Benefit Setup



These fields are available only if the settings for editing an enrollment are allowed.

Note: If the opt out happens during active enrollment due to a life event, then the admin needs to set up a benefit exception which allows "edit and opt out".

Employee's Opt Out action



Employee's Action confirmation



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Benefits Action Search

Admin Center opt-in/Enhancement Category:/Jira: BEN-2550



What is it?

Employees can now directly access their Benefits page from the Action search thus improving the user experience

Why is it important?

The employees can directly access their Benefits page from Action Search and not have to click the "Goto Benefits" link on the Benefits Overview section to access this information, thus making the navigation quicker.

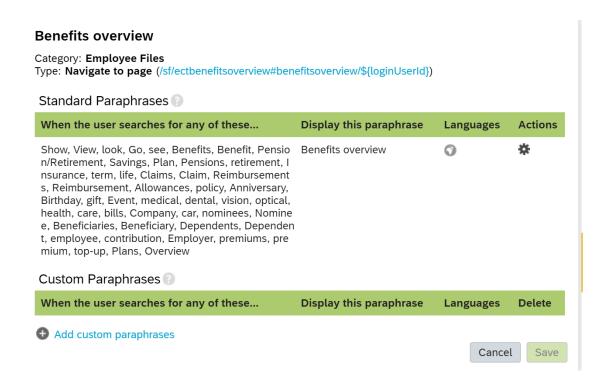
Prerequisites

Action Search must be enabled

Benefits Action Search

Admin configuration of paraphrases in the Action Search:

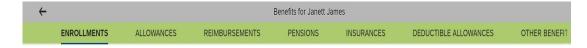
Customizations on standard paraphrases are allowed



Employee's Action Search



Employee's Navigation



Benefits Import of Enrollments and Claims

Admin Center opt-in/Enhancement Category:/Jira: BEN-2364



What is it?

Benefits enrollment and claim templates for import will need an enrollment id or claim id to be provided for the operations: insert/update/delete records. Theses IDS cannot be longer than 32 characters and contain only digits (0-9), uppercase or lowercase Latin letters (A-Z or a-z). It can include an underscore, but not as a first character.

Why is it important?

During the usage of imports for enrollments or claims

Prerequisites

Imports must be available for EC Benefits

Benefits Import of Enrollments and Claims

The id below may have a maximum of 32 characters and contain only digits (0-9), uppercase or lowercase Latin letters (A-Z or a-z). It can include an underscore, but not as a first character.

[OPERATOR	id	previousEn	enrollment	effectiveSta	benefit.ben	benefitProg	workerId	ć
Supported	ID	Previous En	Enrollment	Effective Fr	Benefit.Ber	Benefit Pro	Worker ID	E
	ABCD123		1/17/2019	1/17/2019	397361		SF_POL_3	

Benefits: Enhanced contribution amounts for Insurance Plans

Admin Center opt-in/Enhancement Category:/Jira: BEN-2346

What is it?

New fields available for Health Insurance Plans for US in Rate Chart Plan: Pre- and Post-Tax employee contribution, Imputed Income in addition to the existing fields.

Why is it important?

These fields are needed to deduct US domestic partner coverage and for payroll premium billing.

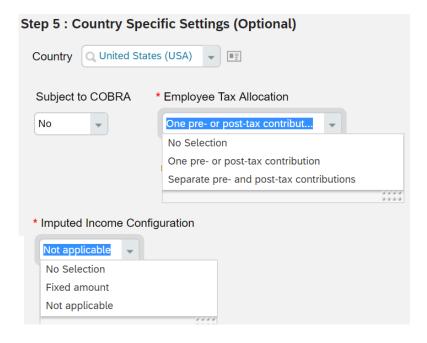
Prerequisites

Only applicable for Plans for USA

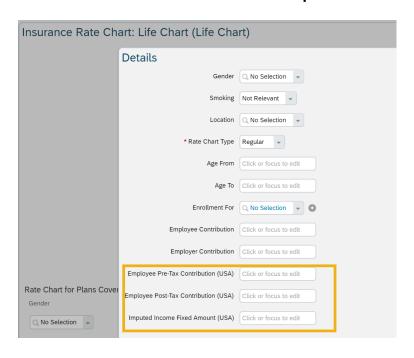
^{*} Influencing the Customer Roadmap

Benefits: Enhanced contribution amounts for Insurance Plans

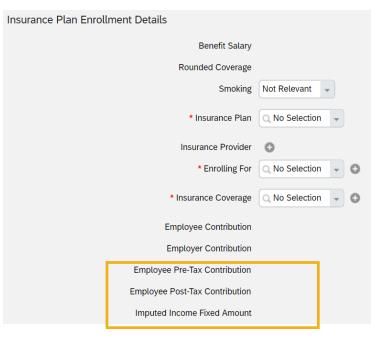
Insurance Plan Setup-> Country US



Insurance Rate Chart Setup



Employee Enrollment Record



Benefits: Claims support on iOS and Android

Admin Center opt-in/Enhancement Category:/Jira: MOB-23704 and MOB-24088

What is it?

iOS and Android users will have the ability to submit benefit claims from the SAP SuccessFactors Mobile app.

Why is it important?

This will help employees to see their eligible benefit claims and submit a new claim.

Users can attach a photo for the claim submission documentation and view the benefit administrator contact too.

They can see their Benefit History for benefit claims they have submitted.

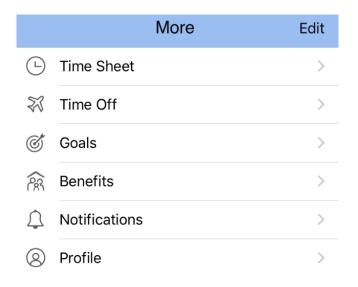
Prerequisites

- SAP SuccessFactors Mobile app
- Turn on Benefits feature

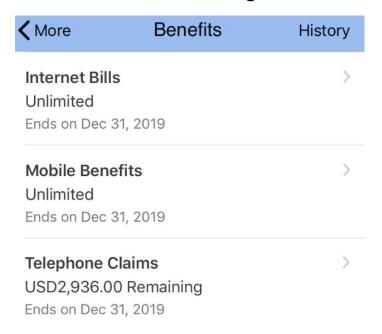
^{*} Influencing the Customer Roadmap

Benefits: Claims support on iOS

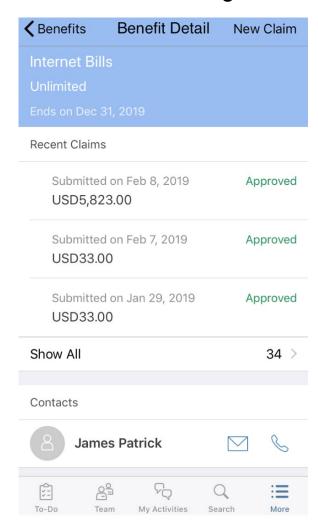
Launch Point for Benefits



Benefits Overview Page

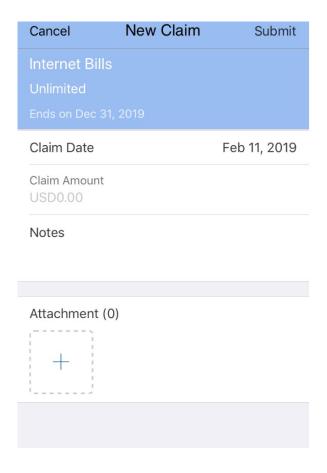


Benefits Details Page



Benefits: Claims support on iOS

New Claim Page



Benefits History Page



Benefits and Advances Rule Scenario

Admin Center opt-in/Enhancement Category:/Jira: BEN-2932 and BEN-2931



What is it?

Admin can now check where a rule has been assigned if it was created using Benefits Rule scenario.

Why is it important?

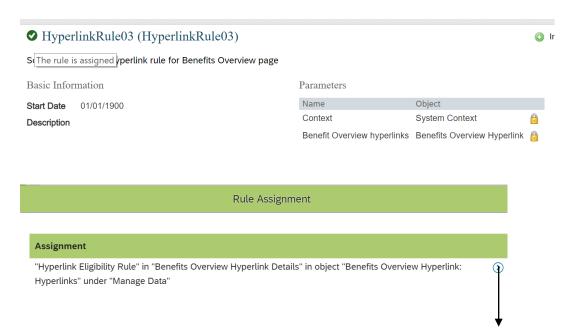
It helps the admin to find out where a particular rule has been used and prevents them from deleting a rule if it is already in use

Prerequisites

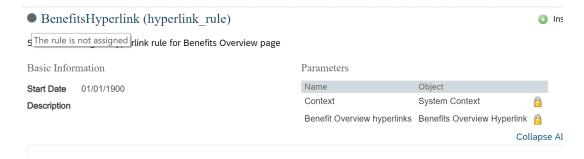
The rule must be created via the Rule scenario as this is not supported for Basic Rules.

Benefits and Advances Rule Scenario

The indication when the rule is assigned



The indication when the rule is not assigned



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Clicking this arrow will navigate the user to the object itself where the rule is used



Advances Management: Enhanced Advances Pending request

Admin Center opt-in/Enhancement Category:/Jira: BEN-3000

What is it?

When employees take an advance and it undergoes an approval process, then this information of the pending Advance will appear as a link in the "Current Advances" portlet.

Why is it important?

The information of the pending advance request is now available within the "Current Advances" portlet with enhanced information provided within the link for a better experience

Prerequisites

None

^{*} Influencing the Customer Roadmap

Advances Management: Enhanced Advances Pending request



Minor enhancements



Minor enhancement issues

Reference Number	Description	Enhancement Category	Configuration Type
BEN-3199	Employee name in Benefits page (Go to Benefits page) is not getting update when there is a name change	Customer Issue	Universal
BEN-3221	Auto enrolment job makes the ineligible employees also eligible to the default insurance plan, if those employees are eligible for at least one of the plans in the benefit	Customer Issue	Universal
BEN-3021	Auto enrolment job do not delimit the enrolment record when the employee is no longer eligible	Customer Issue	Universal
BEN-3205	Old eligibility rule 'AdvancesRule' was not respected	Customer Issue	Universal





Q1 2019 Release Readiness Webinar

EC Time Management

Product Management, SAP February, 2019



Minor enhancements



Upgrade to Fiori: Support of Migration to Time Off for Leave of Absence

Upgrade Center opt-in / Enhancement Category: Time Off / Reference Number: TIM-6985

What is it?

Employee Central customers using Leave of Absence (LoA) functionality are currently excluded from the upgrade to the Fiori user experience (aka 'PP3'). However, they will eventually be upgraded to the Fiori UX as well. As part of this upgrade, they will have to enable Time Off for Leave of Absence since the previous LoA functionality is not supported in the Fiori UX anymore.

A step-by-step description of the migration activities to Time Off for Leave of Absence will be included in the Time Off implementation guide. To minimize customers' migration efforts as far as possible, **upgrade activities** for the migration steps which can be automated will be available in the Upgrade Center.

- Assign permissions to create leave of absence requests in Time Off
- Create time records in Time Off for unfinished leave of absence records

Why is it important?

By running these upgrade activities in the Upgrade Center, you can save a significant amount of time when migrating to Time Off for Leave of Absence as part of your upgrade to the Fiori UX.

Prerequisites

Fiori UX (aka 'PP3'); EC setting for 'Time Off for Leave of Absence Only'; time types and default time profile (at minimum) for Time Off for Leave of Absence

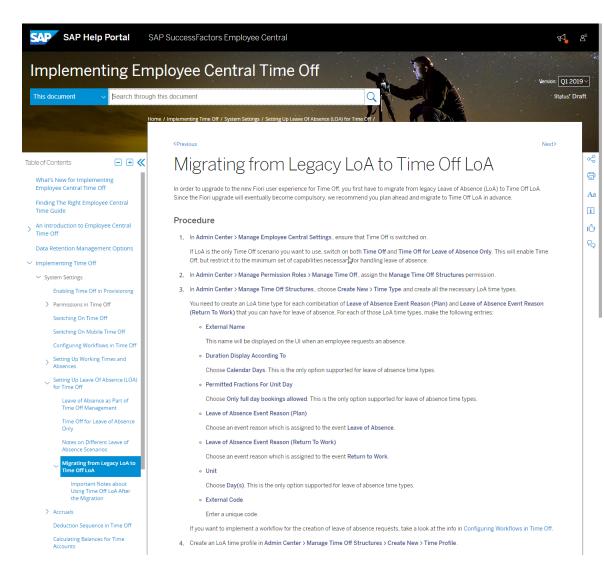
Upgrade to Fiori: Support of Migration to Time Off for Leave of Absence

Upgrade Center opt-in / Enhancement Category: Time Off / Reference Number: TIM-6985

SAP Help Portal

Implementing Employee Central Time Off – Migrating from Legacy LoA to Time Off LoA

A step-by-step description of the migration activities to Time Off for Leave of Absence will be included in the Time Off implementation guide. To minimize the customers' migration efforts as far as possible, upgrade activities for the two migration steps which can be automated will be available in the Upgrade Center.



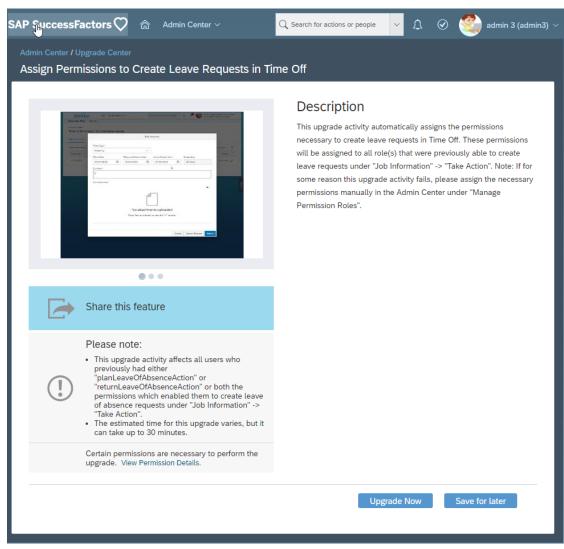
Upgrade to Fiori: Support of Migration to Time Off for Leave of Absence

Upgrade Center opt-in / Enhancement Category: Time Off / Reference Number: TIM-6985

Upgrade Center

Upgrade Activity: Assign Permissions to Create Leave Requests in Time Off

Since Q4 2018, an upgrade activity is available to assign the permissions to create LoA requests in Time Off to all user roles (typically, administrators) which were allowed to create LoA records before.



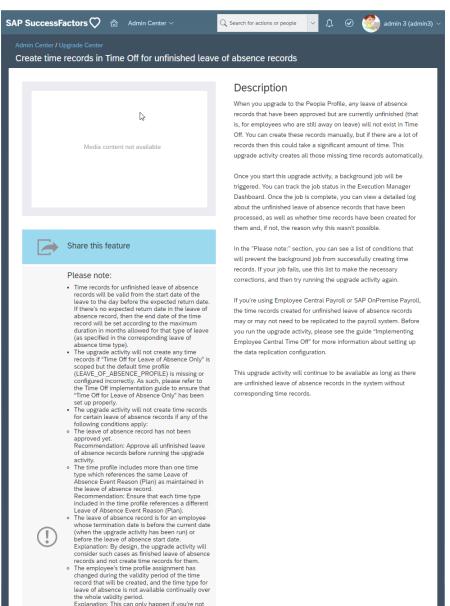
Upgrade to Fiori: Migration Support to Time Off for Leave of Absence

Upgrade Center opt-in / Enhancement Category: Time Off / Reference Number: TIM-6985

Upgrade Center

Upgrade Activity: Create time records in Time Off for unfinished leave of absence records

From Q1 2019, another upgrade activity will be available to create time records in for all unfinished LoA records. These time records are the prerequisite such that authorized users can maintain the return from leave for the unfinished LoA records from Time Off.



Dynamic Break Handling: Configuration for Gap Processing

Admin Center opt-in / Enhancement Category: Time Sheet / Reference Number: TIM-6960

What is it?

As of the Q1 2019 release, the dynamic breaks function will additionally offer a configuration option for gap processing.

When processing gaps in between the time records for a day, those gaps can be treated either as break time or they can be ignored for dynamic break deduction. We will offer a setting in the *Dynamic Break Configuration* to choose between those two processing modes.

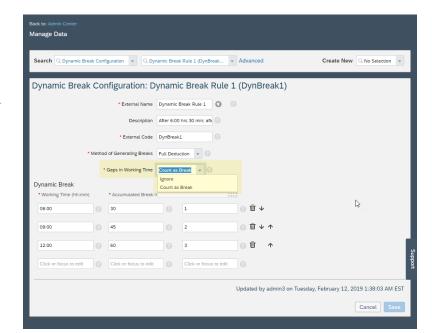
Example:

- Employee records working time from 08:00 11:00 and from 13:00 17:00.
- From 11:00 13:00 there is a gap in time recording.
- Break rule says after 6 hours working time 30 minutes break shall be deducted.
- When gaps are configured to count as breaks, the gap taken as a break and there is no further dynamic break deduction on that day.
- When gaps are configured to not count as breaks, the gap is ignored and a break is generated from 16:00 – 16:30.

Why is it important?

The additional configuration option allows for more flexible deduction of breaks from the recorded working time of the employee, and helps to adhere to legal regulations in many countries where employees are not allowed to work longer than e.g. 6 hours without a break.

Prerequisites



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Dynamic Break Handling: Configuration for Full / Partial Break Deduction

Admin Center opt-in / Enhancement Category: Time Sheet / Reference Number: TIM-6960

What is it?

As of the Q1 2019 release, the dynamic breaks function will additionally offer a configuration option for full or partial break deduction.

It is now possible to configure dynamic break rules in a way that the customer can decide if a full or partial break deduction shall be performed when the recorded working time on a day is not sufficient for a full break deduction.

Example:

- The rule says that after 6 hours working time a 30 minutes break shall be deducted.
- However, the total working time on a day is only 6 hours 10minutes.

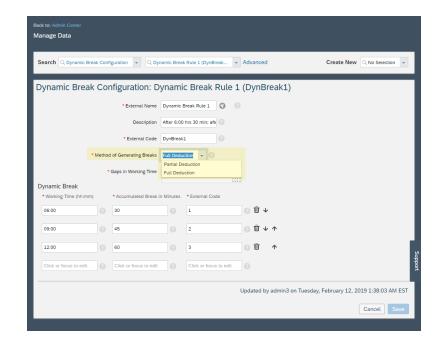
 Depending on configuration, the rule deducts either a partial break of 10 minutes or the full break of 30 minutes
- Default setting is partial break deduction.

Why is it important?

The additional configuration option allows for more flexible deduction of breaks from the recorded working time of the employee, and helps to adhere to legal regulations in many countries where employees are not allowed to work longer than e.g. 6 hours without a break

Prerequisites

None



Dynamic Break Handling: Minimum Break Deduction on Absences

Admin Center opt-in / Enhancement Category: Time Sheet / Reference Number: TIM-6960

What is it?

As of the Q1 2019 release, the system behavior for minimum break deduction will be changed.

Typically, it is expected that dynamic break handling in the time sheet evaluation service will trigger an automatic creation of breaks such that the recorded and the generated breaks *together* add up to at least the amount of time which is configured in the dynamic breaks rule. Up to now, however, there was the problem that breaks according to the dynamic break rule could not overlap with absence records because a collision check would prohibit such breaks from being generated.

From Q1 2019, dynamic breaks which are overlapping with absence records will be generated by the time sheet evaluation service.

- Dynamic breaks over absences will be generated if and only if a dynamic break rule is active for that day.
- However, fixed / scheduled breaks will not be generated over absences, as before.
- The collision check will allow system-generated breaks overlapping absences. However, manual breaks are still not allowed.
- Deletion of such generated dynamic breaks will lead to a re-creation of the breaks.

Why is it important?

Automatic break generation in the time sheet evaluation service with respect to dynamic breaks and fixed / scheduled breaks will be different from Q1 2019 and needs to be considered in the time evaluation rules.

Prerequisites

None

Time Accounts: Period-End Processing with Payout

Admin Center opt-in / Enhancement Category: Time Off / Reference Number: TIM-5461

What is it?

From Q1 2019, time account payouts can be created automatically as part of period-end processing for time account types which are enabled for payout.

Configure Business Rules

A new rule scenario *Period-End Processing With Payout* will be available that can be used instead of the previous rule scenario *Period-End Processing*. For the new rule scenario, an additional rule parameter *Time Account Payout Rule Parameters* will be supplied, which has an association to a data structure for the actual *Time Account Payout Parameters*. The latter parameters include the fields quantity, posting unit, and posting date which need to be set in the payout rule configuration.

Time Account Type

The *Period-End Processing Rule* of time account types which are enabled and configured for payout can now hold a reference to a business rule for the new scenario *Period-End Processing With Payout*. If payout is not enabled for a time account type, however, an error will be raised when the user tries to assign a period-end processing rule for the new scenario.

Why is it important?

This enhancement is generally available for all countries. Specifically to Mexico, this enhancement will allow customers to handle year-end payouts for Prima Vacacional time accounts according to the Mexican legal requirements. More details about this use case can be found in our guide about Country-Specific Features in EC Time Off.

Prerequisites

Time account types which are enabled and configured for payout.

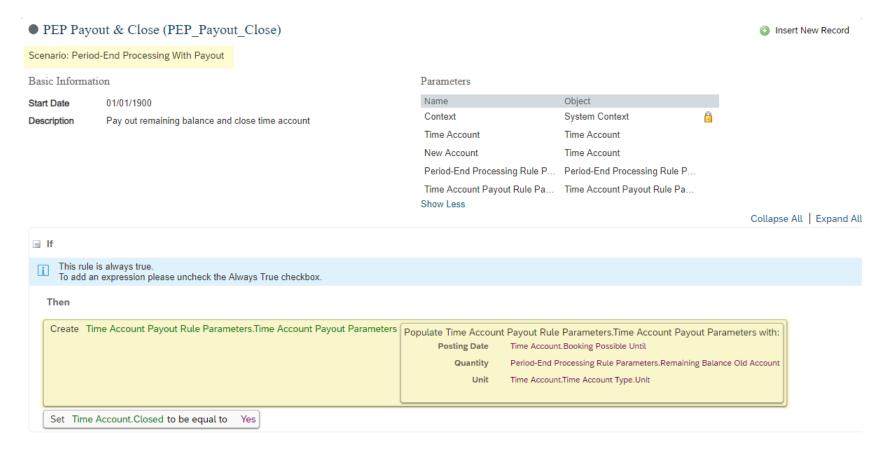
Time Accounts: Period-End Processing with Payout

Admin Center opt-in / Enhancement Category: Time Off / Reference Number: TIM-5461

Example of business rule for new rule scenario Period-End Processing with Payout

Use case:

Pay out remaining balance and close time account.



Minor enhancement issues – Time Sheet

Reference Number	Description	Enhancement Category	Configuration Type
TIM-630	Add Cost Center Field to External Time Data A new field Cost Center of data type String has been added to MDF object External Time Data. The field value will be transferred to the respective Employee Time Sheet Entry provided that it is an existing cost center. Otherwise, an error will happen when the system tries to incorporate the object into the time sheet.	Time Sheet	Universal
TIM-7288	Use New Time Sheet Attributes for Submit Decision Positive Time Recording: Time sheets for weeks in which the employee's scheduled working time is fully covered by absences will be automatically submitted now. Approval workflow can be suppressed in such cases by adjusting the workflow rule at the <i>Employee Time Sheet</i> object definition.	Time Sheet	Universal
TIM-7467	Show Summary Fields in Time Sheet Workflow UI The time sheet summary fields shown in the mass approval UI and the workflow details UI have been aligned.	Time Sheet	Universal
	Employee Time Sheet		
	Time Sheet Period 12/16/2018 - 12/22/2018 Planned Working Time (hh:mm) 40:00		
	Recorded Working Time (hh:mm) 8:00		
	Working Time Account (hh:mm) 0:00		

Minor enhancement issues – Time Off

Reference Number	Description	Enhancement Category	Configuration Type
TIM-6977	Enable Future Dated Absence Recording for Time Admin Workbench Before Q1 2018, it was not possible to create an absence record e.g. for a new hire on a future date from the Time Admin Workbench. Now, the absence screen is loading in such a case with the start date defaulted to the new hire date.	Time Off	Universal
TIM-7244	Additional Deep Link to Time Admin Workbench An additional deep link 'sf/timeworkbench' is available from Q1 2018 to access the Time Admin Workbench. The name of the deep link is reflecting the fact that the workbench is relevant for time administration across both Time Off and Time Sheet.	Time Off and Time Sheet	Universal
TIM-7421	Absence Form: Load Balances on Request Only The performance of the absence request form in the new Fiori UI for Time Off ESS and in the Time Admin Workbench has been improved by reading the time account balances displayed on the screen on request only, i.e. only when time type, start date, or end date are changed by the user.	Time Off	Universal

Notable fixed issues



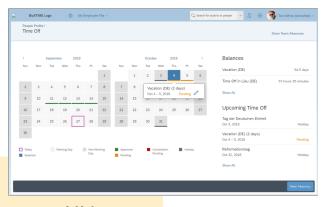
Notable fixed issues

Reference Number	Description	Before	After
TIM-7259	In EC Time Management a stricter check for special characters used by customers in the <i>External Code</i> of MDF objects such as <i>Employee Time</i> has been implemented. Background: When creating records for MDF objects, e.g. via import or manually in Manage Data, it is recommended that the <i>External Code</i> of the object contains only letters, digits, or separators ('-' or '_'), and that the separator is not at the end of the <i>External Code</i> . This restriction is important because otherwise MDF cannot ensure that they will be able to deal with those records when they are edited.	Example: An application error occurred in the Time Admin Workbench when an <i>Employee Time</i> record was edited which had an <i>External Code</i> including special characters other than '-' and '_'.	When Employee Time records are created, the system will now check if the External Code contains special characters other than '-' and '_', and if so, will not allow to save the records.

Upcoming events and important information



Upcoming events and important information



New Fiori UI for Time Off ESS will be mandatory from Q3 2019

Since Q4 2018, a new Fiori UI is available for the employee self-service for requesting time off. The new UI is meant to replace the existing UI for Time Off ESS, which eventually shall be retired. It is planned to make the new Fiori UI the *default for Time Off ESS from Q2 2019 with an opt-out possibility* to switch back to the old UI. However, the new UI will become *mandatory from Q3 2019*.

What is the customer impact?

By running *upgrade activity "Fiori Time Off"* in the Upgrade Center, customers can already exchange the existing UI with the new Fiori UI for Time Off ESS. We strongly recommend that customers do this at least in their test instance. This will give them the opportunity to test the new UI and prepare user guides and rollout material for their employees before the *old UI will be retired in Q3 2019*.

What is the key benefit, business case, or features of this initiative for our customers?

The new Fiori UI is supporting accessibility standards and has a responsive design which enables employees to use it both on the desktop and on mobile devices. The old UI was lacking in these respects.

In addition, the new UI also offers features which were not available on the old UI. Specifically, employees will now be able to record series of recurring absences and use the split and delimit function to resolve collisions of absences, such as sickness during vacation.

Q&A





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