PROFESSIONAL SUMMARY

Working as QA tester and have work experience in functional testing. Knowledge on OOPS concepts. Familiar with Agile frameworks and doing different types of testing along with the ability to document.

SUMMARY

- Well-versed in vital software testing process like black-box, functional, regression, Smoke, Sanity, Cross-browser/ cross platform testing & Ad-hoc for web based and mobile applications.
- Proficient in writing **SQL** queries.
- Good working experience on web and mobile application.
- Good hands on experience in domains – CRM, Tax
- Executed test scripts for **Selenium** as part of regression testing.
- Expertise in software testing methodologies – Agile (Scrum), Waterfall methodology.
- Proficient in preparing and executing Test Cases.
- Extensive hands-on experience in mobile testing with multiple deployment options. (Android).
- Flexible, quick learner, team player and adaptable to work across multiple applications with different technologies.
- Using **Jira** and **Azure DevOps (ADO)** for test case planning and test case execution.

Rashmi Behera
Software Quality Assurance Engineer
PHONE: **+91-9432440055**
EMAIL: **rashmi9151@gmail.com**

WORK EXPERIENCE (6 Years of IT experience in the areas of Quality assurance and functional testing)

TECHNICAL SKILLSET

Programming Languages	Core Java
Methodology	Agile(Scrum),Waterfall methodologies
Tools	ServiceNow
Bug Tracking Tools	Jira, Soffront Enterprise CRM test management tool
Database	Mysql
Operating System	Windows 7, Windows 10, Windows 11

PROJECT PROFILE

Project # 1

Project Name	:	One Contact
Organization	:	**Marlabs Innovation**
Testing Type	:	Functional Testing
Team Size	:	4
Role	:	Consultant
Client	:	KPMG, Bangalore (June 2022 – May 2023**)**

Project Scope:

OneContact is the one stop solution for enabling HRSD through Service Now platform. There are multiple ROG forms with streamline escalations process including fulfillers and agents to cover the step by step process.

Responsibilities:

- Played a Key role in Planning QA activities
- Actively involved in the preparation of Requirement understanding, Test scenarios, Test cases and execution part.
- Defect analysis, reporting & tracking in JIRA.
- Coordination with the team (Onshore) to deliver a quality product before time.
- Database testing using **SQL** query
- Experienced in data analysis using **SQL**, PL/SQL and many other queries based applications

Project # 2

Project Name	:	IFirm APAC (NZ tax and AU tax)
Organization	:	**Marlabs Innovation**
Testing Type	:	Functional Testing
Team Size	:	8
Role	:	Software Quality Assurance Engineer
Client	:	Wolters Kluwer, (September 2021 – May 2022**)**

Project Scope:

The project is a NZ/AU tax application containing all core functionalities needed for managing tax filling. In this application, citizens of NZ and AU can file their tax for the particular financial year using different type of returns (e.g. Individual, SMSF, Company, Trust etc).

Responsibilities:

- Understanding requirements and discuss with team using Microsoft teams
- Writing test cases in Azure DevOps (ADO) and executing test cases for finding defects
- Functional and Technical testing for both positive and negative scenarios
- Unit test cases execution
- Developed Log all defects using Jira software
- Attend all sprint planning, Retro, Daily stand up and sprint checking meetings
- Creating respective testing task in JIRA and understanding the requirement from Confluence.
- Reported daily project progress updates in daily standup calls to team members.
- Database testing using **SQL** query.
- Experienced in data analysis using **SQL**, PL/SQL and many other queries based applications

Project # 3

Project Name	**:**	**Sales and Marketing Automation (CRM)**
Company	**:**	**Soffront Software Pvt. Ltd**
Duration	**:**	March 2017 – Sept 2021
Testing Type	**:**	Functional Testing
Team Size	**:**	4
Role	**:**	Test Engineer

Project Scope:

Soffront Sales and Marketing online is a consolidated CRM (Customer Relation Management) solution which works as SaaS (Software as a Service). A one stop service and solution provider for Small & medium sized businesses to automate Sales and Marketing, helps firms expand their businesses through integrated marketing automation and project management and CRM modules. Soffront provides a range of products such as Digital Marketing software, Project Automation Tools, Web Designing tools, Low code development Platforms etc.

Responsibilities:

- Complete ownership of analyzing and reviewing the test requirements, Test Execution, Test case writing, Test scripting
- Understanding the Business Requirement Specifications
- Preparing Test Cases according to the test plans.
- Designing and Executing Test Cases
- Testing the new functionalities based on the test cases and coordinating with development team in fixing the issues.
- Reporting defects in timely manner and logging the same into defect tracking tool.
- Reported daily project progress updates in daily standup calls to team members

- Following the Agile methodology for testing the release and developing the Test cases.

Project # 4

Project Name : **Lab Simulation on Digital Signal Processing (DSP)**
Company : **IIT, Kharagpur**
Duration : January 2011 – December 2014
Team Size : 4
Role : PHP Programmer

Project Scope:

The Virtual Laboratory is an initiative of Ministry of Human Resource Development (MHRD), Govt. of India, under the National Mission on Education through Information and Communication Technology (NME- ICT).The virtual laboratory is designed for under graduate students to conduct various analysis and synthesis based experiments on Digital Signal Processing (DSP) and develop a deeper understanding of the design and implementation issues at both hardware and software (algorithm) level including real-time issues and debugging of errors in digital circuits.

Responsibilities:

- Understanding the Business Requirement Specifications
- Involvement in developing user interfaces by using PHP/HTML/JavaScript
- Involvement in designing and Implementations of the project
- Understanding the Business Requirement Specifications

DECLARATION:

I do hereby declare that all the information furnished above is true to my knowledge and I thank you in advance for considering my application.

DATE: **RASHMI BEHERA**