

16. Courses of Action & Cause and Effect

A course of action is a step or administrative decision to be taken up for improvement or follow-up of further action in regard to the problem, policy etc. on the basis of the information given in the statement.

In general these questions can be of two types:

(i) Problem and solution based. (ii) Fact and improvement based.

Before Starting this type of Questions Remember?

1. Don't make your individual perception,
2. Act according to the rules of any organisation
3. Go for impartial and impersonal thinking.
4. Existing practices are not an effective Course of action.
5. Whenever a problem arises, it is always a sensible course of action to find out the causes

You must proceed step by step to reach final course of action

Step A. Identification of problem whether it is Problem and solution based or fact and improvement based.

This step is not difficult-Minute study of questions will reveal everything.

If it is problem and solution based, go through the following steps.

Step B. Analysis of course of action whether it will solve the problem or lessen it?

For proper analysis go via

(i) Universal truth (ii) Experience (iii) Logic

After analysis if a course of action seems to be problem solving or problem reducing in nature then go for?

Step C. Check for practical aspect of the course of action.

Try to look at the course of action in the light of the problem. Simple problem must have simple course of action, not a complex one which might create more problem than to solve or reduce.

If course of action and problems are properly balanced and if the course of action is also feasible than that action can be followed.

DIRECTIONS: In each question below is given a statement followed by two courses of action numbered I and II. A course of action is a step or administrative action in regard to the problem, policy etc. On the basis of the information given in the statement you have to assume everything in the statement to be true, then decide which of the two given suggested course of action logically follow for pursuing.

Give answer:

- (1) if only I follows;
- (2) if only II follows;
- (3) if either I or II follow;
- (4) if neither I nor II follow and;
- (5) if both I and II follow.

1. **Statement:** If the retired professors of the same institutes are also invited to deliberate on restructuring of the organisation, the contribution may be beneficial to the institute.

Course of action:

- I. Management may seek opinion of the employees before calling retired professors.
- II. Management should involve experienced people for the systematic restructuring of the organisation.

Sol. Step I. It is an improvement based problem.

Step A. Course of action II is problem reducing in nature.

Step B. Course of action II is practically feasible.

Hence course of action II is the right course of action. Hence **Ans.(2)**

2. **Statement:** Experts committee on industrial relations has revealed in their recent report that not only the internal problems of the organisations were successfully managed through quality circles but also employee's motivation level was increased significantly.

Course of action:

- I. Organisations should organize orientation programs for their employees on quality circles.
- II. Employees should be encouraged to join quality circle programs.

Sol. Step I. Problem is improvement based.

Step A. Both courses of action shall lessen the problem.

Step B. Both are practically feasible.

Hence both courses of action are right course. So **Ans.(5)**

3. **Statement:** Researchers are feeling agitated as libraries are equipped to provide the right information to the right users at the right time in the required format. Even the users are aware about the various services available for them

Course of action:

- I. All the information available in the libraries should be computerised to provide faster services to the users.
II. Library staff should be trained in computer operation.

Sol. Step I. Problem is improvement based.

Step A. Both courses of action shall improve the

Step B. Both are practically feasible.

Hence both courses of action are right course. So **Ans(5)**

Practice Examples

DIRECTIONS: In each question below is given a statement followed by several courses of actions. A course of action is a step or administrative decision to be taken for improvement follow – up or further action in regard to the problem, policy, etc. on the basis of the information given In the statement. You have to assume everything in the statement to be true, then decide which of the two given suggested courses of action logically follows for pursuing

4. **Statement:**"We must improve the productivity." The chief executive addresses a meeting of managers.

Course of action:

- (I) Production must be extended to all the three shifts.
(II) Seminars on productivity must be arranged for the workers.
(1) Only (I) follows (2) Only (II) follows
(3) Either (I) or (II) follows (4) Neither (1) nor (II) follows

Sol. Course of action (I) does not follow since "production" and "productivity" are different concepts. Productivity implies the ratio of output to input (as a yield or return). Extending the production to all three shifts may not result in improvement of productivity. Course of action (II) does not follow since the Chief Executive is addressing the meeting of Managers and the increase in productivity is expected by course of action through managers. (In other words, course of action (II) may follow independently but not in context of the given statement.) **Ans.(4)**

5. **Statement:** "There should be no failure in the forthcoming Board examination" the school Head Master instructs his teachers.

Course action:

(I) Special coaching to be provided to students weak in studies.

(II) No sports/cultural activities to be organized for students appearing in the Board examination.

(1) Only (II) follows (2) Only (I) follows

(3) Both (I) and (II) follow (4) Either (I) or (II) follows

Sol. Course of action (I) follows since special (extra) coaching provided to students (weak in studies) would improve their performance there by reducing failures in examinations. Course of action (II) does not follow since "Sports/Cultural" activities are Independent of studies and barring them cannot ensure improvement in the performance in the examination. **Ans.(2)**

6. **Statement:** The standard of the post-graduate MCA programme of all Indian Universities must be made uniform.

Course of action:

(I) A common MCA programme syllabus must be instituted by all Indian Universities.

(II) The teaching faculty of the MCA programmes of all Indian Universities must be equally competent.

(1) Either (I) or (II) follows (2) Neither (I) nor (II) follows

(3) Both (I) and (II) follow (4) Only (I) follows

Sol. Course of action (I) follows since a common syllabus will ensure uniform standard of designed input Course of action (II) follows since imparting the contents of the designed input to students would be possible only if the teaching faculty is equally competent. **Ans.(3)**

7. **Statement:** Industrial backwardness is the root-cause of poverty in India.

Course of action:

(I) More engineering colleges must be opened.

(II) The resource mobilisation for industries must be accelerated.

(III) More industrial training institutes imparting training in technical skills to be promoted.

(1) Only (II) and (III) follow (2) Only (1) and (III) follow

(3) All (I), (II) and (III) follow (4) Only (II) follows

Sol. Course of action (I) does not follow since merely opening of engineering colleges (thereby generating more number of engineers) cannot help in removing industrial backwardness. Course of action (II) follows since the resource mobilization would ensure improvement in the status of industrial backwardness to some extent. Course of action (III) follows since training in technical skills would provide skilled labour to industries, thereby helping them to come forward. **Ans.(1)**

8. **Statement:** Life Insurance must be made compulsory for every adult.

Course of Action:

(I) The insurance premium for the common man must be paid by the Government.

(II) The insurance premium must be such that it is affordable to the common man.

(1) Only (I) follows (2) only (II) follows

(3) Both (I) and (II) follow (4) Either (I) or (II) follows

Sol. When the "Life-Insurance" is made compulsory for every adult, either the premium must be affordable to the common man or the burden of premium must be borne by the Government. Hence, either (I) or (II) follows. **ANS. (4)**

DIRECTIONS: In each question below is given a statement followed by several courses of actions. A course of action is a step or administrative decision to be taken for improvement follow up further action in regard to problem, policy etc. on the basis of the information given in the statement. You have to assume everything in the statement to be true, then decide which of the given suggested courses of action logically follows for pursuing

9. **Statement:** There is a great delay in obtaining the bank loan because a lot of time is spent in checking the credit worthiness of the applicant

Course of Action:

(I) The credit worthiness cause should be removed "Completely."

(II) A part of the loan is to be sanctioned immediately with high rate of interest while the remaining part to be sanctioned after regular checking of credit worthiness of the applicant.

(III) The system for checking the credit worthiness of the applicant is to be reviewed and simplified.

(1) Only (I) & (III) follow (2) Only (III) follows

(3) Only (II) & (III) follow (4) Only (II) follows

Sol. Course of action (I) does not follow since removal of such cause would only add to the chaos from the viewpoint of recovery of the loan. Course of action (II) does not

follow since such partial sanctioning would lead to administrative troubles in case of non-sanctioning of the loan afterwards. Course of action (III) follows since the simplification of the system of checking of credit worthiness would lead to faster processing of applications and quick decisions. **Ans.(2)**

10.**Statement:** Corruption is the root cause of inefficiency in India.

Course of Action:

(I) It is necessary to have a committee which can measure inefficiency on account of corruption.

(II) The salaries of everybody to be doubled.

(III) Anticorruption department to be strengthened in order to check the corruption,

(IV) The topic of "work-ethics" is to be introduced at early stages in the schools,

(1) Only (III) follows

(2) Only (I) & (IV) follow

(3) Only (1), (III) & (IV) follow

(4) Only (III) & (IV) follow

Sol. Ans.(4)

11.**Statement:** In order to increase the level of productivity and profit of the organisation, Corporate Planning must be practical and known to every employee even at the lowest level.

Course of action:

(I) The policies of the organisation must be made transparent to all employees even at the lowest level.

(II) Scientific methods must be followed to increase the production.

(III) All employees must participate in the process of corporate planning.

(1) Only (I) follows

(2) Only (II) & (III) follow

(3) Only (I) & (II) follow

(4) Only (I) & (III) follow

Sol. Ans.(4)

12.**Statement:** Use of computers is limited in India due to the lack of total awareness amongst people about its operations and applications. .

Course of action:

(I) The cost of computer is to be reduced

(II) A handbook detailing the information regarding the use and applications of computers should be provided to the buyer along with the computer free of cost

(III) The designing of computers should be in tune with the application areas of Indian context.

(1) Only (I) & (III) follow

(2) Only (II) & (III) follow

(3) Only (I) & (II) follow

(4) Only (II) follows

Sol. Course of action (I) does not follow since less use of computers in India is attributed to the unawareness of its operations and applications (and not to the cost of the computer). Course of action II follows since such a handbook would educate the buyers about the vast areas of applications of the computer. Course of action (III) follows since the application areas must be relevant and applicable in Indian context.

Ans.(2)

13.**Statement:** The cases of "cross-connections" & "wrong numbers" are the major contributors for causing. Irritations amongst the subscribers.... A report.

Course of Action:

(I) A research work is to be undertaken to update the information technology cases.

(II) All calls are to be undertaken to be routed through telephone exchange only.

(III) "Cross-connections" and "wrong numbers" should not be charged:

(1) Only (I) & (III) follow

(2) Only (I) & (II) follow

(3) Only (III) follows

(4) Only (I) follows

Sol. Course of action (I) follows since the use of updated information technology would largely reduce the cases of "cross connections" and "wrong numbers". Course of action (II) does not follow since routing of all calls through the telephone exchange would add the administrative burden and cannot act as a viable solution. Course of action (III) does not follow since such cases cannot be effectively monitored as regards their truth or falsity. **Ans.(4)**

DIRECTIONS: In each question below is given a statement followed by two courses of action I and II. You have to assume everything in the statement to be true, then decide which of the two suggested courses of action logically follows for pursuing.

Mark answer:

(1) if only I follows;

(2) if on I & II follows;

(3) if either I or II follows;

(4) if neither I nor II follows;

(5) if both I and II follow.

14.**Statement:** Experts group on Educational Policy has revealed that lack of vocationalisation in our educational system is the root cause of present unemployment problem.

Course of action:

- I. Government should make a policy to improve vocational education.
- II. Educational Institutions should be provided with government funds to offer vocational courses.

Sol. To deal with the present unemployment problem, a policy to implement vocational education must be framed and simultaneously. Funds should also be provided to educational institutions for starting vocational courses. **Ans.(5)**

- 15.**Statement:**Duty free technology parks where foreign firms can manufacture electronic hardware components are proposed to be established at various places in the country.

Course of action: I. Government should immediately implement the proposal to augment the foreign currency reserve by exporting the products.

II. Government should not implement the proposal as it will hinder indigenous production of hardware components.

Sol. By implementing this proposal, foreign firms will capture Indian market and hinder indigenous production. Thus action (II) must be implemented to avoid this. **Ans.(2)**

- 16.**Statement:** Doordarshan is concerned about the quality of its programmes particularly in view of stiff competition it is facing from Star and other satellite TV channels and is contemplating various measures to attract talent for its programmes.

Course of action: I. In an effort to attract talent, Doordarshan has decided to revise its fee structure for the artists.

II. The fee structure should not be revised until other electronic media also revise it.

Sol. Action (I) envisages a proactive policy for attracting fresh talent so as to counter competition from other channels. Thus the revision of fee structure for the artists is an appropriate course of action. **Ans.(I)**

- 17.**Statement:**One of the problems facing the food processing industry is the irregular supply of raw material. The producers of raw material are not getting a reasonable price.

Course of action: I. The government should announce an attractive package to ensure regular supply of raw material for the food processing industry.

II. The Government should offer an attractive pricing mechanism to ensure regular supply of raw material for the food process Industry.

Sol. In order to sort out irregular supply of raw material due to low price, the best course of action is to offer attractive prices, so as to ensure regular supply. **Ans.(2)**

18.Statement:The secretary lamented that the electronic media was losing its credibility and that it should try to regain it by establishing better communication with the listeners and the viewers. He also emphasised the need for training to improve its functioning.

Course of action:

- I. Effort should be made to get organized feedback on the programmes.
- II. The critical areas in which the staff required to training should be identified.

Sol. Regular feed – back and training of staff or both timely actions required to regain credibility. Both actions follow. **Ans.(5)**

DIRECTIONS: In each question given below, there is a statement followed by three course of action numbered I, II and III. A course of action is a step or administrative decision to be taken for improvement, follow- up or further action with respect to the problem/ policy etc. On the basis of the Information given in the statement, you have to assume everything in the statement to be true/ then decide which of the three suggested courses of action logically follows for pursuing.

19.Statement:India's pre- eminent position in the world black pepper production and trade is in danger as some of the countries which recently started production of this "King of the spices" crop from Indian root stocks, are faring better by adopting modern cultivation practices.

Course of Action:

- I. India should immediately stop supplying root stocks of black pepper to other countries.
- II. India should adopt modern technology for cultivating black pepper to compete in the international market.
- III. India should reduce the price of its black pepper to one-fourth to remain competitive in the world market.

(1) All follow (2) Only II follows (3) Only III follows (4) Only I follows

Sol. By adopting modern technology India can easily compete with its new competitors.

Ans.(2)

20.Statement: A blast was triggered off injuring many when the night shift workers at an ordnance factory were handling "fox signaling explosive".

Course of Action:

I. The factory management should train its staff as regards the safety aspects of handling such explosive materials.

II. The services of the Supervisor-in-charge of the night shift should be terminated.

III. The factory should immediately stop carrying out such exercises at night.

(1) None follows (2) All follow (3) Only I follows (4) Only I and II follow

Sol. Only by training, this type of incident can be avoided. Ans.(3)

Exercise

Directions : in each question below is a given statement followed by two courses of Action Numbered I and II. A course of action is a step or administrative decision to taken improvement Follow-up, or further action in regard to the problem, Policy etc. on the basis of information given in the Statement .you have to assume everything in the Statement to be true ,then decide which of the Two given suggested courses of action logically Follows for pursuing.

Give answer

(a) If only I follows

(b) If only ii follows:

(c) If either i or ii follows:

(d) If neither i nor ii follows: and

(e) If both i and ii follow.

21.**Statement:** The state Government has decided to declare "Kala Azar" as a notifiable disease under the Epidemics Act, 1987. Family members or neighbours of the patient are liable to be punished in case they do not inform the State authorities.

Course of Action:

I. Efforts should be made to effectively implement the Act.

II. The cases of punishment should be propagated through mass media so that more people become aware of the stern action.

22.**Statement:** A group of school students was reported to be enjoying at a picnic spot during school hours.

Course of Action:

I. The principal should contact the parents of those students and tell them about the incident with a real warning for the future.

II. Some disciplinary action must be taken against those students and all other students should be made aware of it.

23.Statement: India's performance in the recent Olympic Games was very poor. Not even a single medal could be bagged by the players .the Government had spent Rs 5 crores in training and deputing a team of players to participate in the Olympic Games.

Course of Action:

- I. India should stop sending players to the future Olympic Games.
- II. The Government should immediately set up an enquiry commission to find out the reason for India's dismal performance.

24.Statement: Every year, at the beginning or at the end of the monsoons, we have some cases of conjunctivitis, but this year it seems to be a major epidemic witnessed after nearly four years.

Courses of Action:

- I.Precautionary measures should be taken after every four years to check this epidemic.
- II. People should be advised to drink boiled water during winter season.

25.Statement: Foot paths of a busy road are crowded with vendors selling cheap items.

Course of Action:

- I.The help of police should be sought to drive them away.
- II. Some space should be provided to them where they can earn bread without blocking footpaths.

26.Statement: Since its launching in 1981, Vayudoot has so far accumulated losses amounting to Rs. 153 crores during last ten years.

Course of Action:

- I. Vayudoot should be directed to reduce wasteful expenditure and to increase passenger fare.
- II. An amount of about Rs 300 crore should be provided to Vayudoot to make the airline economically viable.

27.Statement: The Indian electronic component industry venturing into the European markets faces tough competition from the Japanese.

Course of Action:

- I. India should search for other international markets for its products.
- II. India should improve the quality of the electronic components to compete with the Japanese in capturing the markets.

28.Statement: A recent study shows that children below five die in the cities of the developing countries mainly of diarrhea and parasitic intestinal worms.

Course of Action:

- I. Governments of the developing countries should take adequate measures to improve the hygienic conditions in the cities.
- II. Children below five years in the cities of the developing countries need to be brought under constant medication.

29.**Statement:** The sale of particular products has gone down considerably, causing great concern to the company.

Course of Action:

- I. The Company should make a proper study of rival products in the market.
- II. The price of the product should be reduced and the quality improved.

30.**Statement:** The police department has come under a cloud with recent revelations that at least two senior police officials are suspected to have been involved in the illegal sale of a large quantity of weapons from the state police armoury.

Course of Action:

- I. A thorough investigation should be ordered by the state Government to bring out all those who are involved in the illegal sale of arms.
- II. State police armoury should be kept under s

31.**Statement:** One of the problem facing the food-processing industry is the irregular supply of raw material .The producers of raw material are not getting a reasonable price.

Course of Action:

- I. The government should regulate the supply of raw material to other industries also.
- II. The government should announce attractive packages to ensure regular supply of raw material for the food-processing industry.

32.**Statement:** A leading US multinational engineering and construction firm is keen to invest in India in a variety of sectors ranging from power to land management.

Course of Action:

- I. such multinational companies should not be allowed to operate in India.
- II. India should encourage multinational companies form other developed countries to invest in power sectors to bring in a competitive climate.

33.**Statement:** Mr. x an active member of the union, often insults his superiors in the office with his rude behaviour.

Course of Action:

- I. He should be transferred to some other department.
- II. The matter should be referred to the union.

- 34.**Statements:** The Government should consider the possibility of increasing the software budget from the current Rs 20 crore to Rs 100 crore in the Eight Plan, provided there are concrete suggestions for the utilization of the funds.
- Courses of Action:** I. The Government should consult the trade union in this regard.
II. Software companies should submit detailed proposals to the Government.
- 35.**Statement:** Most of the development plans develop on paper only.
- Courses of Action:** I. The in charges should be instructed to supervise the field work regularly.
II. The supply of paper to such department should be cut short.
- 36.**Statement:** Some serious blunders were detected in the Account section of a factory.
- Course of Action:**
I. An efficient team of auditors should be appointed to check the accounts.
II. A show-cause notice should be issued to all the employees involved in the irregularity.
- 37.**Statement:** The Government will slap legally enforceable penalties on coal companies defaulting on quality and quantity of coal supplies to bulk consumers, especially to the thermal power stations.
- 38.**Course of Action:** I. The requirement of coal for thermal power stations should be assessed realistically.
II. The coal companies should introduce welfare measures for their employees.
- 39.**Statement:** The officer in charge of a company had a hunch that some money was missing from the safe.
- Course of Action:**
I. He should get it recounted with the help of the staff and check it with the balance – sheet.
II. He should inform the police.
- 40.**Statement:** Doordarshan is concerned about the quality of its programs particularly in view of the stiff competition it is facing from star and other satellite TV channels and is contemplating various measures to attract talent for its programs.
- 41.**Statement:** Youngsters are often found staring at obscene posters.
- Course of Action:**
I. Children should be punished and penalized if they are found doing so.
II. Any display of such materials should be banned.
- 42.**Statement:** In spite of the Principals repeated warnings a child was caught exploding crackers secretly in the school.

Course of Action: I. All the crackers should be taken away from the child and he should be threatened not to do it again.

II. The child should be severely punished for his wrong act.

43. **Statement:** A train was derailed near a station while moving over a bridge and fell into river.

Course of Action: I. The Railway authorities should clarify the reason of the accident to the Government.

II. The Government should allocate funds to compensate for the destruction caused.

44. **Statement:** Most of the children in India are not able to get education, because they get employed to earn livelihood in their childhood only.

Course of Action: I. Education should be made compulsory for all children up to the age of 14.

II. Employment of children below the age of 14 years should be banned.

45. **Statement:** The Central Bureau of investigation receives the complaint of an officer taking bribe to do the duty he is supposed to.

Course of Action: I. CBI should try to catch the officer red-handed and then take a strict action against him.

II. CBI should wait for some more complaints about the officer to be sure about the matter.

46. **Statement:** Courts take too long in deciding important disputes of various departments.

Course of Action: I. Courts should be ordered to speed up matters.

II. Special powers should be granted to officers to settle disputes concerning their departments.

47. **Statement:** The committee has criticized the institute for its failure to implement a dozen of regular programs despite an increase in the staff strength and not drawing up a firm action plan for studies and research.

Course of Action:

I. The broad objective of the institute should be redefined to implement a practical action plan.

II. The institute should give a report on reasons for not having implemented the planned programs.

48. **Statement:** Financial stringency prevented the State Government from paying salaries to its employees for the last three months.

Course of Action:

- I. The State Government should reduce wasteful expenditure and arrange to pay the salaries of its employees.
- II. The State Government should immediately curtail the staff strength.

49. **Statement:** The Finance Minister submits his resignation a month before the new budget is to be presented in the Parliament.

Course of Action:

- I. The resignation should be accepted and another person should be appointed as the Finance Minister.
- II. The resignation should not be accepted.

50. **Statement:** The Librarian finds some cases in which the pages from certain books issued from the library are torn.

Course of Action:

- I. The Librarian should keep a record of books issued by each student, and if the pages are found torn, strict measures should be taken against the child who had been issued that book.
- II. Some funds should be collected from the children collectively to renovate the library.

51. **Statement:** The killer enteric fever has so far claimed 100 lives in some tribal villages in M.P. during past three weeks.

Course of Action: I. The residents of these villages should immediately be shifted to a non-infected area.

II. The Government should immediately send a medical squad to this area to restrict spread of the killer disease.

Course of Action ANSWERS:

1. E: When the Government takes such an action it is necessary that people are made aware of the consequences that they would face if they do not obey the directives. Hence II follows. I is obvious.
2. E: When students are picnicking during school hours it is a case of sheer indiscipline. Both I and II will tend to solve the problem. Also, both are suitable courses of action and not extreme actions. Both warning and some punishment are necessary: both follow.
3. B: "I will not solve the problem" the problem is not wastage of money: it is poor performance; also it is an extreme action. Hence, I does not follow ii will be a positive action. The first step towards a cure is to know the disease. Hence II follows.
4. B: Against an epidemic. Precautionary measures should be taken every year not for four years. Hence, I do not follow. But II is of course positive step. It is a preventive

action and it should be followed hence I does not follow while II does.

5. E: Vendors are not meant for footpaths. So they should be driven away from there. This is what I suggest. But will it not be an extreme action? Yes, it will be. The vendors earn their livelihood from that place and this action would snatch away their livelihood. This is what II suggests. But will not be an incomplete action? Yes it will be. How can we be sure that the vendors would leave the footpaths if they are given alternative means of livelihood? Therefore, the best action would be to provide alternative livelihood so that they earn their bread and to use force to drive them away so that footpaths are cleaned. Hence, both I and II follow.
6. A: The problem: loss making by vayudoot. Will I solve the problem? Yes reducing wasteful expenditure and increasing fare would definitely reduce the losses. Will II solve the problem? Yes (it is obvious) are I and II suitable actions? Yes I is: but no, II is not. To reduce wasteful expenditure is a welcome and harmless step. But it is not a wise thing to invest money in a loss –making unit. Vayudoot should be made to stand on its own feet and not to walk on others legs. Hence, I follow but II does not.
7. E: First, if Indian companies face stiff competition, it would be advisable that they improve their quality to international standards so that Japanese goods look “no better” to a buyer. Secondly, there is nothing wrong in searching for other markets as well. This would be a practical approach. In case Japan companies drive them out of West European markets, Indian companies may fall back on these alternative markets. Hence I and II both follow.
8. A: To improve the hygienic conditions is always a welcome step and in view of the statement, it becomes even more necessary. Hence, I unquestioned follows. But II does not. We should not medicate any child unless has h actually contradicted the disease. Prevention is all right but curing should begin only after the disease has been contracted.
9. A: If sale has gone down there must be some solid reasons. The company must know these reasons. Since I suggest a similar thing. It follows but II does not follow. The company should first know if price was a factor behind the drop in sales.
- 10.A: If such a serious allegation has been leveled, it must be thoroughly examined. So I follow. But II is a library action. If officials of the state police can be corrupt, so can be the officials of the Central government. The issue is corruption and mere transfer of control will not solve this problem.
- 11.B: I is an absurd suggestion: when one industry is facing trouble because of regulations, it talks of regulating the supply of other industrial raw material too’ II is a

better action because it would tend to solve the problem.

- 12.B: Such questions can only be answered in the context of contemporary values. In the age of Nehru, choice I would have been correct, II would have been blasphemy. But today, in the age of liberalization, in the India of the nineties, I is not correct action while II is.
- 13.B: If Mr. X insults his superiors in one department, he may insult them in another department too. Transferring him will not help: so I do not follow. Since Mr. X is an active member of the union, it would be advisable that the union be asked to pressurize him. Hence II follows.
- 14.B : I is absurd: what do trade unions have to do with software budgets? II is a proper course of action. The statement says it would consider the possibility of raising the software budgets allocation if it receives concrete suggestions about how these funds are utilized. So software companies should come forward and present their cases.
- 15.A: The statement mentions a problem that most of the development plans develop on paper only. They are not materialized in reality. This problem could be solved if field work was supervised properly. Hence I follow. But II Is an absurd suggestion. The issue is: lack of actual field work an not misuse of paper.
- 16.E: First of all, if some blunders have been found, they should be rectified and rechecked. Hence, I follows further it should be also known if the blunder were errors or deliberate manipulations. Hence, II should also follow.
- 17.A: If the government has decided that the coal companies would have t pay penalties if they fail to supply enough coal to thermal power stations, then it also the government duty to see that the thermal power stations don't make unrealistic demands. Otherwise the coal companies will have an unfair treatment. Hence I follow. But II is irrelevant: welfare measures for employees are not the issue here.
- 18.A: if the officer thinks that some money is missing the best thing for him to do is to check it. Thus I follow informing police is not necessary at this stage. The police should be informed only if it is confirmed that the money is missing.
- 19.A: The problem is being faced by the Doordarshan and therefore it is doordarshan which has to solve it. If revising the fee structure is the solution, doordarshan should do it and not wait till others do it. Hence I follow: II doesn't.
- 20.B: Children stare at obscene posters out of curiosity. Curiosity is not a bad quality. Therefore the suggestion of punishing children, if they look at obscene posters, is absurd. But on the other hand, this also is a fact that obscene posters create unhealthy imprints on the impressionable fragile minds of children. Therefore it is necessary to

ensure that the display of obscene posters itself is banned so that children keep away from this evil/ Hence I does' not follow but II does.

21.B: I say that the child should be threatened not to do it again, it means yet another warning. But the statement has already mentioned that the child has done after repeated warnings. So course of action I does not follow. It would be better to punish the child because when repeated warnings fail some action must be taken. Hence II follows.

22.E: If a train has been derailed, the Government must obtain necessary information as to what caused the accident. This would enable the Government must to take necessary preventive measures. Hence course of actions I follows. Further, the derailment of the train is the government responsibility and consequently, the government must pay compensation to the men affected. Hence II follows.

23.E: We do not even need to think twice for this question. Both courses of action I and II are constitutional obligations. II, in fact is a fundamental right! So there is no doubt that these choices are correct.

24.A: When the CBI receives even a single complaint against an officer, it is a serious matter. The CBI should try to do something and not wait for some more complaints. Should the CBI leave a person, who is hopelessly corrupt, untouched simply because there is just one complaint against him? The CBI should investigate the matter and, if possible try to catch the officer red-handed if he is corrupt. Hence I follow and II does not.

25.E: The problem here is: delay in justice. Both the suggested courses of action will solve the problem. I will solve it because it would create other forums for settlement of disputes and this will automatically means faster rate of dispensing of justice. Also, neither of the suggested action is objectionable in any way. Hence, both of them follow.

26.B: The institute has failed to implement many of the regular programs. Nor has it drawn a firm action plan for studies and research. And this has happened despite increased staff strength! What should be done now? Well, the first step is to ask: why? The institute should be asked why it failed in fulfilling its task. Hence, II follows. But I does not We should not change the very objectives of the institute. The institute should try to achieve its objectives and not to change them.

27.A: The problem is non-payment to employees. The cause: financial stringency. Will I solve it? Yes. To reduce wasteful expenditure would definitely be a right step towards solution. Will II solve the problem? Yes. If we reduce the number of employees, the question of paying those salaries does not arise. But is II a Proper action? No. To curtail

staff strength would mean to leave many people jobless: this is an extreme action should not be taken without sufficient reason.

28.C: Why has the FM submitted his resignation, it is not sure. So we can't give a certain advice. IF he has resigned because it has been proved that he took bribe, course I definitely follows. But if he has resigned because he was hurt by some adverse comments by some opposition leaders, course II is a better choice: at least, the resignation should not be accepted just one month before budget.

But we don't have any information about the circumstances behind his resignation and in such a case we can only take "either follows" as our answer.

(**Note:** This is a rare case where

"either of the two follows" is correct choice.)

29. A: The problem: some students tear the pages off the books issued to them. Will I solve the problem? Yes, obviously. Hence I follow. But II does not. The renovation of library is not the issue.

30.E: It is obvious that both the actions are necessary steps and hence both follow.

