



# RAMAL YASARA

BSS/OSS OPERATION ENGINEER  
AT DIALOG AXIATA PLC

## CONTACT INFORMATION

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Address: No 77/72, Gangani Garden,  
Hokandara.



## PROFESSIONAL SKILLS

- Shell Script
- Linux operating system handling
- PHP
- HTML
- MySQL
- MS SQL
- Java
- C
- C#
- Arduino

## ANALYTICAL SKILLS

- Object-oriented analysis and design with UML
- Problem solving skills
- System Design
- Algorithms and Data Structures

## INTERPERSONAL SKILLS

- Team work
- Written and verbal communication skills

## LEADERSHIP SKILLS INTERPERSONAL SKILLS

- Never give up attitude
- Ability
- To take on responsibility
- Ability to work well under pressure
- Self-motivation and ability to take the initiative

## OBJECTIVE

*I am seeking an employment as Implementation Engineer, Support Engineer, Network Engineer, Devops Engineer or System Administrator Opportunity as a gateway to productively contribute to the organization and make a significant contribution the success of the employer. I am interested in areas such as IoT, System Level Programming, Database Management Systems, Object Oriented Programming, Web Development Technology, Robotics and I am an enthusiast in new technologies and eager to explore new career paths to enhance my technical, communication and team-work skills.*

## EXPERIENCE

### BSS/OSS Operation Engineer - Dialog Axiata PLC.

*Working as BSS/OSS Operation Engineer at CRM & BILLING Department in DIALOG Axiata PLC..  
2019-June to present*

- Working as Jira Administrator. Front end Jira Admin support. Data base handle in Jira, Troubolshoot doing in Jira back end. Handling errors on server side.

### Service Delivery Engineer Intern - Wavenet Internation (pvt) Ltd.

*6 Months Internship at Wavenet International (PVT) LTD Company Service Delivery Engineering Team as an Operation Engineer.  
2018-July to 2019-January*

- Gained experience in Full Stack Development on System information collection shell script project.
- Gained experience in Full Stack Development on Server health check shell script project.

## EDUCATION

### Uva Wellassa University Sri Lanka

*Bachelor of special Computer Science and Technology, 2015- 2018*

- B.Sc. Special Degree in Computer Science and Technology.
- Current GPA - 2.65

Course content includes core Computer Science subjects including System Administration and Maintenance, System Level Programming, Data Communication & Networking, Web Development Technology, Structured Programming, Rapid Application Development, Object Oriented Programming, Advance Database management System

## PROFESSIONAL MEMBERSHIPS

- Committee member of IEEE Uva Wellassa University Student branch (2016 - 2017).
- Committee member of Computer Society of Uva Wellassa University (2016 - 2017).

## MY REFERENCES

Mr. D. W. Basnayake  
General Manager,  
Aitken Spence PLC,  
Vauxhall Street,  
Colombo 02.  
Tel: 0772268548.  
Email: basnayake@aitkenspence.lk

Mr. Lakshman Sandakelum  
Head of Operation and IT.  
Wavenet International (Pvt) Ltd,  
No 231,  
Colombo - Galle main Road,  
Colombo 04.  
Tel: 0722239465  
Email: lakshman@globalwavenet.com

### Dharmapla Vidyalyaya Pannipitiya

*Advanced Level, Class of 2013*

- Passed GCE A/L exam with 2 C passes and 1 B(C. maths) pass in maths stream  
Z - core - 1.27

## RESEARCH EXPERIENCE

### Smart Tennis racket for identifying ball hitting area and gripping type

#### Description

Using our tennis racket it will show details in application to which place ball is hitting on the racket net and the what is the gripping type when ball was hitting. It will give feedback for beginner how they want to play tennis shots. That feedback is given by collecting data from professional players and analysing those data.

#### Technologies

Arduino, C#, C, MS SQL

## PROJECT EXPERIENCE

### Online Buying and Selling Web Site

*2nd year RAD project*

- A website which facilitate customers for online buying and selling.
- Technologies Used - ASP.NET, HTML5 ,CSS ,Bootstrap ,JavaScript ,MS SQL

### Management System for University Medical Center

*3rd year Group Project*

- A management system, implemented as standalone java application including functionalities for managing patient details, medicine details in Uva Wellassa university medical center.
- Technologies Used - Java, Jasper Report, My SQL

## EXTRA-CURRICULAR ACTIVITIES

### Badminton -Member of university Badminton team.

*Achievements*

- Inter-Department Badminton tournament 2016, which is organized by Badminton team of Uva Wellassa University - 2nd runner up.
- Inter-Faculty Badminton tournament 2017, which is organized by Sport Council of Uva Wellassa University - 1st runner up.
- Inter-Faculty Badminton tournament 2018, which is organized by Badminton team of Uva Wellassa University - 3rd runner up.