

1. INTRODUCTION:

1.1 Overview

CRM is a type of management to manage client details and their Visa updates. Visa is a legal document that enables the bearer to enter a foreign country legally. A visa slot management project is a system that is used to track and manage the availability of visa slot, which are appointments that are required for certain visa applications. It might be used by a government agency or visa processing cents to schedule and manage appointment with Applications.

1.2 PURPOSE

Each government has its own visa policy, which serves a purpose that is specific to the country's needs.

Generally, the function of a travel visa allows authorities to:

- 1. Tackle illegal immigration
- 2. Manage security concerns
- Reciprocate visa restrictions imposed on their own nationals.

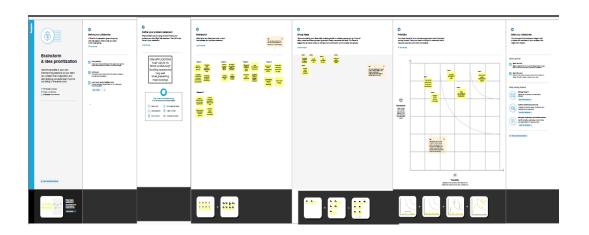


2. PROBLEM DEFINITION & DESING THINKING

2.1 Empathy map



2.2 Brainstorming map





3. RESULT

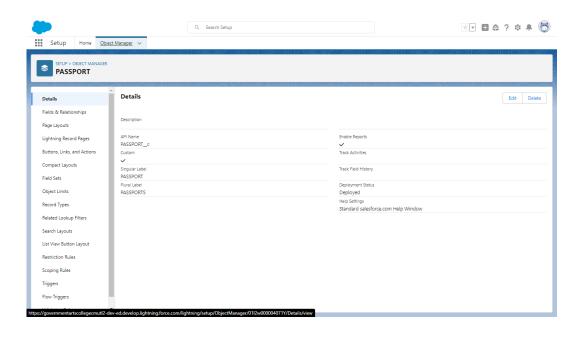
a. Data Model:

Object name	Fields in the Object	
PASSPORT		
	Field label	Data type
	PASSPORT ID	NUMBER
	CONTACT	TEXT
	NUMBER	
VISA SLOT		
	Field label	Data type
	LOCATION	TEXT
	VISA SLOT	NUMBER
	NUMBER	
PAYMENT	FIELD LABEL	DATA TYPE
	PAYMENT MODE	TEXT
	CARD NUMBER	NUMBER
RESCHEDULE	FIELD LABEL	DATA TYPE
	TIME	TIME
	CANCEL	TEXT

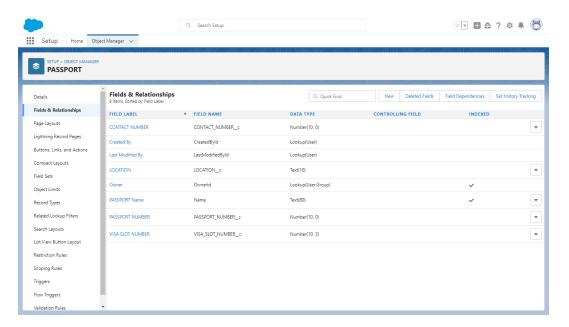


4. Activity & Screenshot

1. To create objects in the object manager and save it.

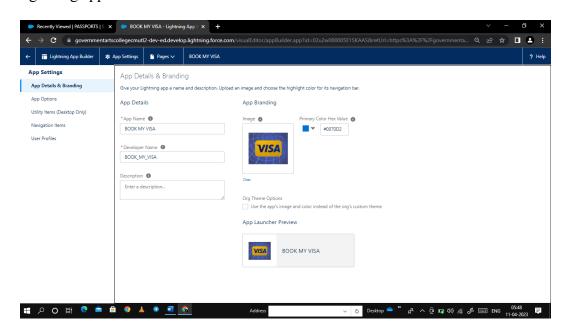


2. To create field and relationship in the object

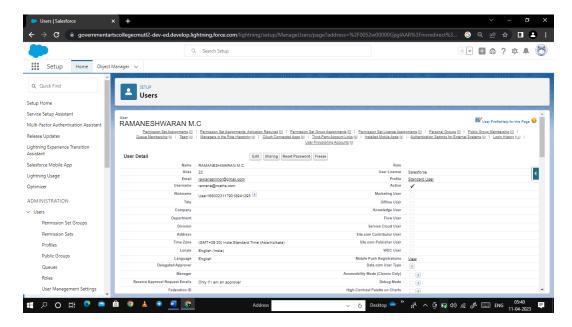




3. Create a app in the app manager by selecting the option new lightning app and name it "BOOK MY VISA"



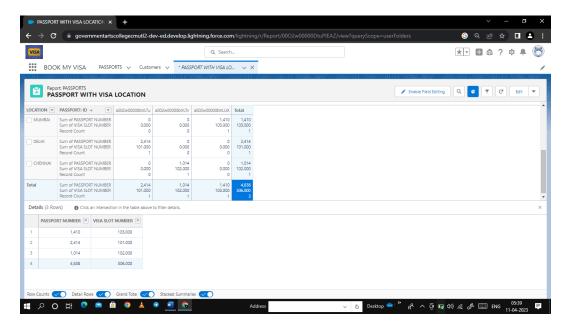
4. Creation of user in user option and create a profile



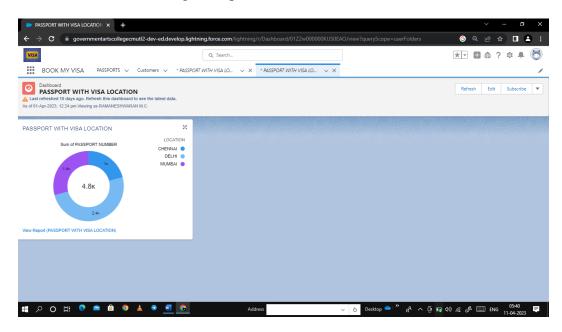


5. Go to app launcher and select report and create report for

passport with visa location



6. Go to dashboard and using the report create the dashboard





4. Trailhead Profile Public URL

Team Lead - https://trailblazer.me/id/rammc2

Team Member 1 - https://trailblazer.me/id/arunt56

Team Member 2 -https://trailblazer.me/id/kkalpana12

Team Member 3 -https://trailblazer.me/id/sthas23

Team Member 4 -https://trailblazer.me/id/ltlc3kbf

5.ADVANTAGES & DISADVANTAGE

ADVANTAGES:

- Providing accurate information with minimal wait Times and reasonable fees.
- Avoiding queues and long wait times preventing mass booking and stream lining the scheduling process.
- Ensuring proper identity management.
- Maintaining security against cyber attacks.

DISADVANTAGES:

- There are many security issues with CRM such as data loss and data being hacked by someone.
- In CRM the collected data is stored at one centralized location.
- Visitors are not eligible for change of status or adjustment of status.



6.APPLICATIONS

1.CRM helps you make smarter decisions than your competition and offer people what they truly want.

- 2. CRM saves important data in extensive customer and contact lists.
- 3. A good CRM helps you maintain great customer relationships with all your clients and let them know what your services can do for them.

6.CONCLUSION

May be there some disadvantages or other ways to book a visa but in my opinion CRM application is a better way to book visa.

7.FUTURE SCOPE

Visa, a digital payment firm, has enjoyed spectacular growth since its first day of trading on the New York Stock Exchange (NYSE) The growing digital payment market, an incursion into the NFT sector, an increase in consumer spending better than expected results. Visa's acquisition strategy and other innovative initiatives make it a safe bet stock. As the NFT market is witnessing strong demand, Visa could earn a hefty amount from it in the future.