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MLS®

DID YOU KNOW?

DATA INTEGRITY SERVICE (DIS)

The DIS Policy allows Members to help preserve the accuracy and integrity of the information on the MLS® System in a non-adversarial manner. The policy states that if there is a verifiable violation of the 11 MLS® Rules contained within the DIS Policy, then Members may submit a complaint by email to dis@trebnet.com or fax to 416-386-0281.

When a Member submits a complaint regarding MLS® Rules within the DIS Policy, the Member's information will remain confidential.

The DIS Policy pertains to the following MLS® Rules:

1. When the MLS® Listing contains information that does not pertain to the property or that promotes goods or services (R-105)
2. When Virtual Tours contain any identifying information of the Brokerage/Broker/Salesperson or the third parties or internet links that does not relate directly to the property (R-106)
3. When mandatory fields are not completed (i.e.: taxes, maintenance fees, lot sizes, legal descriptions) (R-304)
4. When there is two or more MLS® Listings on the MLS® System for the same trade from the same Seller for the same property (R-312)
5. When an MLS® Listing contains wordings such as: "No showings", "Off the market", "No inspections", "No registration of Offers" (R-345)
6. When the Sellers' Name(s) is not disclosed on the MLS® System (R-360)
7. When an MLS® Listing is designated as an "Office" Listing (R-370)
8. When wordings or other embellishments not related to the property appear on the photograph (R-385)
9. When taxes are inputted and they are not the current or prior year's annual taxes (R-390)
10. When the sold conditional date has expired and the status has not been updated (R-610)
11. When there is no commission offered to a Co-operating Brokerage (R-100 and CREA Rule 17.1.1.3)

If there appears to be a possible violation of the above MLS® Rules in an MLS® Listing, a notification letter and a copy of the MLS® Listing will be faxed to the Broker of Record, Manager(s) and Salesperson(s)/Broker(s). The notification letter will contain suggested remedial action(s) and the MLS® Listing concerned has to be in compliance within (2) TREB business days.

If the MLS® Listing is not in compliance within two (2) TREB business days of the notification, a complaint will be forwarded to the Professional Standards Department for further action.