

Ramazan Shira

Date of birth: 14/11/2000

Nationality: Albanian

CONTACT

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ABOUT ME

I am a Software Engineer passionate about building robust, scalable, and user-focused solutions. With full stack expertise and a strong grasp of software architecture, I deliver high-quality applications and solve complex problems. I thrive in collaborative environments, write clean, maintainable code, and aim to drive innovation through technology.

WORK EXPERIENCE

General Directorate of Archives Tirana, Albania

Head of Digitization Sector & Full Stack Developer

14/08/2024 – Current

- Planned, coordinated, and oversaw all digitization initiatives, ensuring alignment with sector objectives, regulatory requirements, and institutional standards.
- Managed team operations, including task distribution, performance oversight, and support for resolving challenges, fostering an efficient and collaborative work environment.
- Directed end-to-end document digitization workflows, ensuring accuracy, efficiency, and secure handling of records.
- Designed and implemented end-to-end full-stack applications, managing databases, backend services, and server infrastructure to ensure robust, high-performance solutions.
- Built and optimized interactive web interfaces and integrated systems, aligning technical development with organizational goals and enhancing overall user experience.

Awebrie

Frontend Developer

15/09/2023 – 31/07/2024

- Collaborate with designers to develop user-facing features while maintaining brand consistency and design integrity.
- Ensure cross-browser compatibility and optimize applications for performance, speed, and scalability.
- Implement responsive designs to provide seamless user experiences across devices and screen sizes.
- Write clean, maintainable, and reusable code, and conduct code reviews to uphold coding standards and best practices.

Embedded Systems Design & Production Tirana, Albania

IT Support Specialist

01/09/2021 – 30/08/2023

- Review diagnostics and assess the functionality and efficiency of softwares.
- Helpdesk-based phone IT support for end users, including server troubleshooting support and customer service.
- Set up new user accounts and profiles and address password issues.
- Diagnose and find suitable solutions to various technical hardware and software problems.
- Maintain customer satisfaction by using good communication, empathy and listening skills.

EDUCATION AND TRAINING

14/11/2022 – 25/05/2024 Tirana, Albania

Master of Science in Information Systems in Economics Faculty of Economics, University of Tirana

Website <https://feut.edu.al/>

15/10/2019 – 22/07/2022 Tirana, Albania

Bachelor in Business - Informatics Faculty of Economics, University of Tirana

Website <https://feut.edu.al/>

01/03/2022 – 15/06/2022 Tirana, Albania

Web Development Tirana ICT Academy

Website <https://www.tiranaiictacademy.al/>

01/09/2020 – 20/12/2020 Tirana, Albania

IT Essentials IER Academy

Website <https://www.iерacademy.com/>

01/05/2020 – 25/08/2020 Tirana, Albania

Data Structures and Algorithms HardSoft

Website <https://www.hardsoft.al/>

LANGUAGE SKILLS

MOTHER TONGUE(S): Albanian

Other language(s):

English

Listening C1	Reading C1	Spoken production C1	Spoken interaction C1	Writing B2
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SKILLS

HTML / CSS / JavaScript / React
Node.js / PHP / Java / Server Management
MySQL / MongoDB
Git / REST APIs / Agile methodologies
Data Communication & Networking

ORGANISATIONAL SKILLS

- Problem-solving and critical thinking**
- Collaboration and teamwork**
- Complex problem solver**
- Manage time and deadlines**
- Prioritize tasks**
- Adaptability in the workplace**
- Active learning**

DRIVING LICENCE

Driving Licence: B