



# Rama Zuliyansyah

## IT Support Specialist

I am an IT Support professional with strong troubleshooting skills, in-depth technical knowledge, and effective communication abilities. I am always eager to learn new things in the world of technology, which helps me stay relevant in this industry. I am ready to support the smooth operation of technology within your organization.

## Contact

### Phone

+62 859106998325

### Email

rama.zuliansyah@gmail.com

### Address

Tangerang

## Education

2016 - 2019

### High School

SMK Yuppentek 7 - TKJ

2020 - 2024

### Bachelor of Informatics Engineering

Universitas Pamulang

## Expertise

- CCTV Operation
- Computer Networking
- Software & Hardware Troubleshooting
- Ubiquiti Configuration
- Java & Mobile Programming
- Cable Management

## Language

Indonesia

English

## Experience

### Jun 2023 - Des 2023

PT Informasi Pertama Indonesia I Klp. Gading, Jakarta Utara

#### IT Support Staff

- Local Network Monitoring & Configuration
- Unifi Configuration
- IT Asset Management
- Software & Hardware Troubleshooting
- VoIP Troubleshooting

### Mar 2022 - Jun 2023

PT Layanan Keuangan Berbagi I Cengkareng, Jakarta Barat

#### IT Support Staff

- Hardware & Software Maintenance & Troubleshooting
- Network Monitoring & Troubleshooting
- Manage Company IT assets
- Configure the Ubiquiti access point
- Handling problems that occur in telephone applications (VoIP)

### Aug 2019 - Mar 2022

PT. Putradabo Perkasa I kalideres, Jakarta Barat

#### IT Technical Support

- CCTV Maintenance & Access Control Maintenance
- Windows Server Troubleshoot
- Maintenance Visitor Management System

### Jan 2016 - Mar 2016

PT. PLN (PERSERO) I Tangerang

#### IT Support Intership

- Hardware Troubleshoot & Maintenance
- Software Troubleshoot & Maintenance
- Network Installation & Troubleshoot

## Reference

### Ari Faizal

IT Supervisor, PT IPI

Phone: +62 878-7547-4276