

Bob Johnson

SaaS Product Specialist

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#### Summary:

Dynamic Product Specialist with 4 years of experience in SaaS product development and market analysis. Strong focus on user experience and delivering value-driven features. Eager to transition into a full Product Manager role.

#### Experience:

Product Specialist, GlobalSoft Inc. (2021 - Present)

- Assisted Product Managers in defining requirements and managing parts of the product backlog for enterprise SaaS solutions.
- Conducted market research and analyzed user feedback to identify product improvements.
- Collaborated with engineering and UX teams on feature implementation.
- Prepared product documentation and assisted in GTM activities.

Business Analyst, Tech Solutions (2019 - 2021)

- Gathered and documented business requirements for various software projects.
- Performed data analysis to support decision-making processes.

#### Skills:

Product Development, Agile Methodologies, User Stories, Market Research, Data Analysis, Jira, Confluence, Microsoft Excel, SQL (intermediate).

#### Education:

B.A. Business Administration - University of Washington (2019)