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Subject: LCL Tropical Shipping

From: "ruth baldwin" <rebeldimpardise@hotmail.com>

Date: Fri, September 19, 2008 11:46 am

To: earnstelli@windwardpassage.com (more)

Priority: Normal

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Ethan, This note is per our conversation today regarding shipping LCL Cargo (less than container loads) from the Tropical West Palm Beach facility. I spoke to Tropica today and was told that the most common reason cargo is refused is because there is no information or stating who the consignee is or the final destination. When Tropical refuses a shipment there is no record made of the refusal. It is just not accepted. The following is the detailed instructions on how to ship LCL to St. Thomas:

TROPICAL SHIPPING INSTRUCTIONS
FOR LESS THAN CONTAINER LOADS
(LCL)

LCL Shipments are to be delivered to
West Palm Beach LCL Cargo Facility 1489 Martin Luther King Jr. Blvd., Riviera Beach,
FL 33404 Phone: 561.881.3999 / Fax: 561.881.3937 Hours: M - F, 8:00 a.m. - 4:00 p.m.

LCL CUSTOMER SERVICE

Scarlett Fuentes

Traffic Coordinator - Miami VI Team

305-805-7453 phone

305-805-7628 fax

sfuentes@tropical.com

All shipments must be accompanied by an invoice that has the following information
It is also a good recommendation to have 'Holiday Inn St. Thomas' written on the box

SHIPPER

Who is shipping cargo or where it is purchased from.

CONSIGNEE

Must match the "Sold to" on the invoice - there can be c/o
re: Consignee - Holiday Inn c/o LMC destination

721 394 394 394

COMMODITY

What is the cargo

Dimensions

Weight

Country of Origin - where cargo was made - VERY IMPORTANT!!!

Invoices, shippers letter of instructions, etc. can also be emailed to the following LCL Cargo received at WPB/LCL: billcl@tropcal.com

Attachments: untitled-[2]

8.64

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Take Address

Oct. 2. 2008= 1:19PM ALL SUNNY HOTELS