



## Applied Agentic AI for Organizational Transformation

### Glossary

#### Module 3

**Client-Server Architecture:** a setup where a “client” (e.g., a browser or app) requests services or data from a “server,” which processes those requests and returns responses.

**Context-Aware Orchestration:** automatically coordinating tasks or services based on real-time information like user location, time, or behavior.

**Edge Case:** a rare or unusual scenario that falls outside normal operating conditions and tests system limits.

**Fine Tuning:** refining a pre-trained AI model with additional, domain-specific data to improve performance on a particular task.

**Human-in-the-Loop:** combining AI automation with human review or decision-making whenever accuracy or judgment is critical.

**Intent-Based:** designing systems to understand the user’s true goal (i.e., intent) rather than just reacting to literal commands.

**Microservice:** a small, self-contained software component focused on a single function. Often, a larger application is comprised of multiple microservices.

**Middleware:** software that connects different applications or services, enabling them to communicate and share data.

**Model Context Protocol (MCP):** a defined way to supply background information to an AI model so its outputs are accurate and relevant.

**Overfitting:** when an AI model is too closely tailored to its training data and performs poorly on new data.

**Underfitting:** when an AI model is too simple to capture patterns in the data, leading to poor overall performance.